

North Carolina Balance of State Continuum of Care

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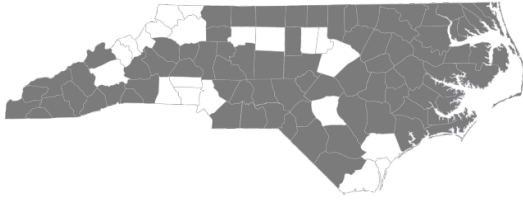
<https://ncceh.org/nc-bos-coc-overview/>

Governing Board Consent Agenda

October 6, 2026

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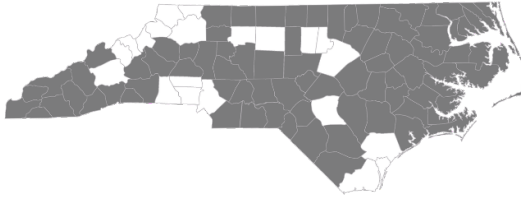
Section I. NC BoS CoC Governing Board Consent Agenda

The following will be voted on during the September 1, 2026, NC BoS CoC Governing Board meeting:

September 1, 2026, Governing Board Meeting Minutes

- <https://ncceh.org/september-2026-gb-minutes/>

**Any Governing Board member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Governance Board meeting.*



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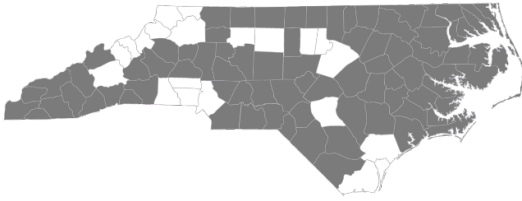
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Section II. Updates

- **Veterans Subcommittee**
Monday, October 5, 11:00 A.M. – 12:00 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
Passcode: 756430
- **HMIS Systems Updates Meeting**
Wednesday, October 7, 10:00 – 11:00 A.M
[Join Zoom Meeting](#)
Meeting ID: 841 4241 1065
Passcode: 934633
- **Lived Expertise Advisory Council**
Friday, October 9, 12:00 – 1:00 P.M.
- **Funding and Performance Subcommittee**
Thursday, October 15, 2:00 – 3:00 P.M.
[Join Zoom Meeting](#)
Meeting ID: 814 6401 8710
Passcode: 534102
- **Coordinated Entry Council**
Monday, October 19, 10:00 – 11:30 A.M.
[Join Zoom Meeting](#)
Meeting ID: 834 4415 4256
Passcode: 412444
- **Client Advocacy Collaborative**
Wednesday, October 21, 11:30 A.M. – 12:30 P.M.
[Join Zoom Meeting](#)
Meeting ID: 832 6483 8597
Passcode: 023622



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Section III. Subcommittee Meeting Minutes Summary

Veterans Subcommittee

Occurred on Monday, August 31, 2026, at 10 AM.

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The subcommittee reviewed the Veteran Data Snapshot and Case Conferencing Survey findings. Members discussed the importance of entering accurate county and veteran status information in HMIS, as missing or incorrect data can impact placement on the By-Name List (BNL). Mary Ann clarified that the active BNL includes individuals enrolled in CE, Street Outreach, Emergency Shelter, Transitional Housing, or Permanent Supportive Housing projects without a Housing Move-In Date, with the CoC's 90-day inactive policy also applying.

The group discussed Mapping Veteran Pathways, emphasizing the need for consistent coordination across VA providers, Front Door Providers, Help Lines, and Coordinated Entry. Front Door Providers are responsible for completing assessments, collecting required information, and accurately entering data into HMIS. CE Leads use the BNL to identify veterans for case conferencing, and VA providers should be included whenever possible to connect veterans with appropriate resources. Members also discussed challenges in identifying Front Door Providers, serving individuals who do not want shelter, and maintaining current BNL information.

The meeting concluded with a Partner Spotlight on Veterans Bridge Home, presented by Ric Hammon, Network Director for the Metrolina Market. Members shared positive feedback about the organization and its resources for veterans.

Next meeting is scheduled for Monday, October 5, 2026, at 11:00 AM.

NC BoS CoC Lived Expertise Advisory Council

Occurred on Friday, September 11, 2026, at 12 PM.

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The LEAC discussed refreshing group agreements, clarifying the group's role and authority, and identifying future priorities. Members supported using plain language, respecting different participation styles, protecting confidentiality, and ensuring personal stories remain optional. The group also discussed the importance of clear NCCEH staff support and establishing a stronger feedback loop for LEAC recommendations, including how decisions are communicated and monitored.

Staff reviewed LEAC's current role in providing input and recommendations on CoC policies, Coordinated Entry, program materials, performance data, and broader system barriers. Members may identify the areas they would like to prioritize, and the Governance Charter could be amended in the future to establish a more formal consultation role.

The group also discussed potential LEAC involvement in upcoming CoC performance evaluation work. Members expressed interest in participating, with possible options including reviewing performance information during LEAC meetings, providing feedback by email, or having a LEAC representative participate on a future Performance Evaluation Committee. No final decision was made on the structure.

Due to time, discussion of the NCDHHS-CoC quarterly consultation proposal and LEAC recruitment/Membership Interest Form was deferred. Members will have time to review these materials before an email vote and future discussion.

Next steps: Staff will circulate updated group agreements, confidentiality materials, Chair/Co-Chair guidance, recruitment materials, and other follow-up information.

The next meeting is scheduled for Friday, October 9, 2026, at 12:00 PM.

Client Advocacy Collaborative

Occurred on Wednesday, September 16, 2026, at 11:30 AM.

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The subcommittee discussed grounding its work through the development of an Interest Form and Orientation Packet, while continuing to work in tandem with other BoS subcommittees. Members reviewed proposed changes to the Interest Form, including reducing redundancy, clarifying questions and confusing language, making formatting adjustments, and collaborating with attendees on the organization of the form. Members agreed with the proposed changes.

The Orientation Packet will be reviewed at the next meeting. Members are asked to review and provide comments on the first six pages in preparation for the discussion.

The next meeting is scheduled for Wednesday, October 21, 2026, at 11:30 AM.

Funding and Performance Subcommittee

Occurred on Thursday, September 17, 2026, at 2:00 PM.

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The group reviewed proposed updates to the Data Quality Plan, including changes to HMIS data standards, Emergency Shelter project types, and data quality benchmarks. The proposed benchmarks would be adjusted based on historical performance and the amount of information projects can realistically collect. The updates also include new requirements for Sex at Birth and clarified expectations for income and other data elements. The motion to approve the updates passed with no opposition and will move forward to the Governing Board.

The HMIS Software Evaluation and Improvement Workgroup presented its findings and recommended that the CoC pursue an HMIS software RFP to evaluate alternative vendors. The recommendation was based on concerns with the current system, including usability, mobile accessibility, data-entry burden, customer service, and system updates. The RFP would not commit the CoC to changing vendors, and additional improvements to the current system were also identified.

The group also discussed the proposed CoC Performance Evaluation Process for ESG- and CoC-funded agencies. A Performance Evaluation Review Workgroup would be established to finalize and implement the process, with LEAC representation and members without current ESG or CoC funding. NCCEH will continue working with ICF to finalize the process, with further discussion planned for the October 15 meeting.

The next meeting is scheduled for Thursday, October 15, 2026, at 2:00 PM.

Coordinated Entry Council

Occurred on Monday, September 21, 2026, at 10:00 AM.

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No meeting minutes were taken since this was a combined training for the Coordinated Entry Council and Unsheltered Access Coordinators.

The next meeting is scheduled for Monday, October 19, 2026, at 10:00 AM.