

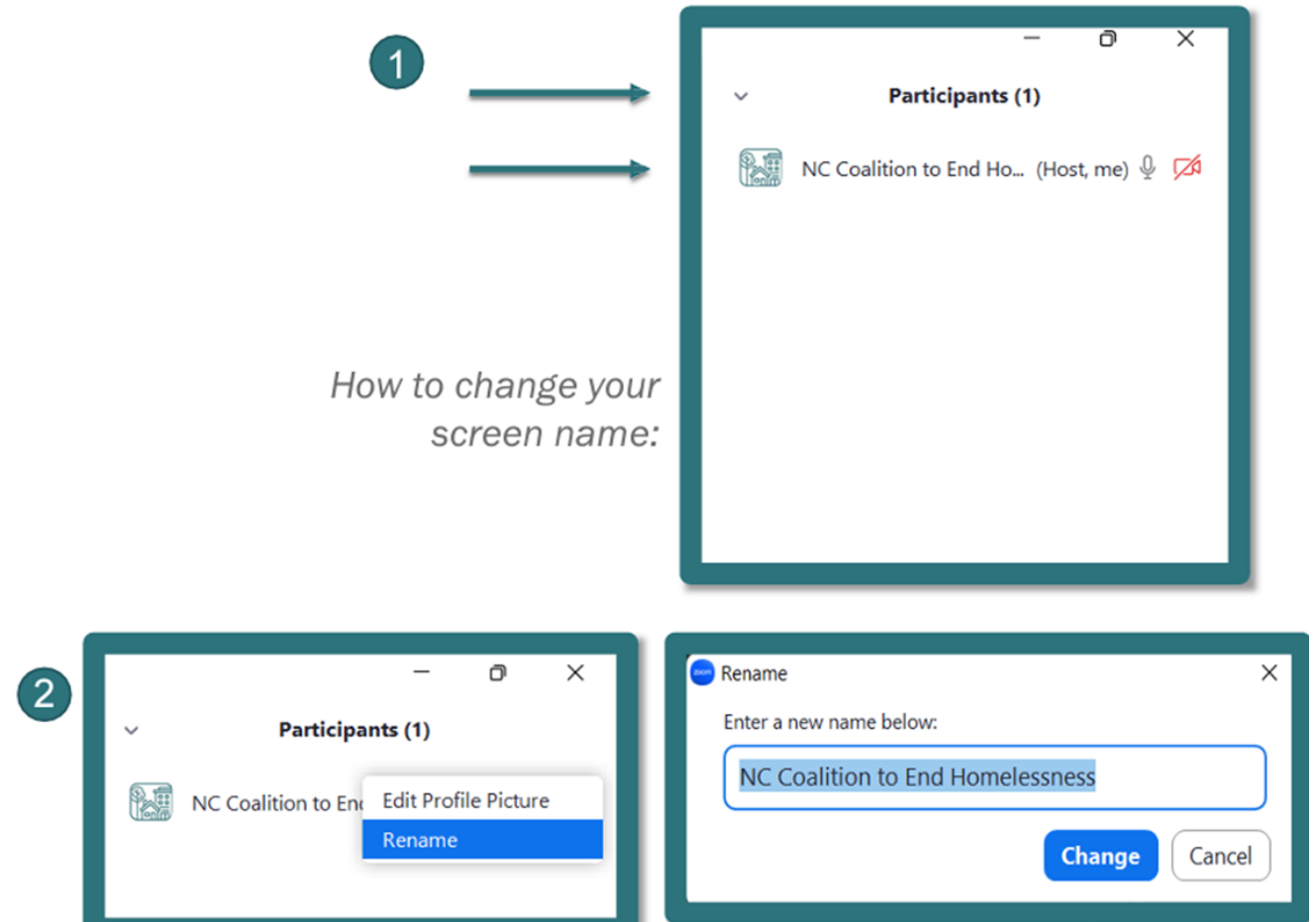


Unsheltered Access Coordinator Planning & Training

August 11, 2026

Roll Call

- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.



Agenda



Agenda

- Roles and Responsibilities
- Unsheltered Access & Coordinated Entry
- Point in Time (PIT)
- Reminders



Roles and Responsibilities



Unsheltered Homelessness

Unsheltered Homelessness is defined by HUD:

"Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)"

This is one way to be in HUD's "Category 1: Literally Homeless", which is part of the definition of homelessness for program and service eligibility.



Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a **year-round effort!**
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of **assertive & passive outreach** at regular intervals
- Identified people should be **assessed & referred** to the CE system by-name list.
- Someone should be assigned to **regularly check-in** with each person identified & help them navigate to the services they need.



Elected Unsheltered Access Coordinators play an essential facilitation role in the region.

Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.

- Serves as regional point person for the CoC & providers
- Coordinates with the regional CE Lead
- Ensures data collection happens on all people experiencing unsheltered homelessness
- Engages all providers/organizations/stakeholders to understand & implement the process
- Provides training & technical assistance as needed to stakeholders
- Reports progress regularly at Regional Committee & monthly CoC UAC meetings



Regional UACs

Region	UAC	Agency	Email
1	Paul Phillips	Here in Jackson County	paul@hereinjacksoncounty.org
2	Kortney Connor	Pisgah Legal Services	kortney@pisgahlegal.org
3	Amber Brafford	Western Piedmont Council of Government	amber.brafford@wpcog.org
4	Polly Simmons	Shephard House	polly@shepherdshousema.org
5	Michelle Wood	DC Connect	michellew@medicalministries.org
6	--	--	--
7	Priscilla Ward	Place of Grace	Pward.pog@gmail.com

Region	UAC	Agency	Email
8	Brittany Windley	Southeast Non-Profit Housing	bwindley@senph.org
9	Felicia Thorne	A NEW Start LLC	info@anewstartllc.com
10	Jacqueline Thomas	Lenoir County Department of Social Services	jacqueline.thomas@lenoircountync.gov
11	--	--	--
12	David Pierce & Jim Cox	Martin County DSS Pitt Co Planning	david.pierce@martincountyncgov.com jim.cox@pittcountync.gov
13	Benjamin Horton	ABCCM	benjamin.horton@abccm.org



CE Leads are a key partner in regions to support planning & implementation.

Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.

- Partners with UACs to help support planning, training, & implementation as needed
- Helps with data entry
- Engages partners to participate in Unsheltered Access Coordination activities
- Provides ongoing updates to UACs & regional stakeholders regarding data on people experiencing unsheltered homelessness populating the CE by-name list
- Plays a significant role in collecting & updating data during the annual unsheltered PIT count



Regional CE Leads

Region	Coordinated Entry Lead	Phone Number	Agency	Email
1	Amanda Abdulwahid	919-439-2340	United Way of NC	Aabdulwahid@unitedwaync.org Fatima_fdeas@unitedwaync.org Jacqueline_jlopez@unitedwaync.org
2	Audrey Dooley	828-785-3355	Thrive	adooley@thrive4health.org
3	Elizabeth D. Moncrief, Chasity Houck, Kelley Hayward	828-322-9191	Western Piedmont Council of Government	elizabeth.moncrief@wpcog.org chasity.houck@wpcog.org kelley.hayward@wpcog.org
4	Mary Williams	704-500-3293	Fifth Street Ministries	mwilliams@fifthstreetministries.com
5	Erin Gaskin	980-925-4242	Partners	egaskin@partnersbhm.org
6	Amanda Abdulwahid	919-439-2340	United Way of NC	Aabdulwahid@unitedwaync.org Fatima_fdeas@unitedwaync.org Jacqueline_jlopez@unitedwaync.org
7, 8	Anita Foxx	919-341-4069	Brick Capital	afoxx@bc-cdc.org
9, 10	Stephanie Flowers	877-685-2415	Trillium	stephanie.flowers@trilliumnc.org
11, 12, 13	Michele Welsh	877-685-2415	Trillium	michele.welsh@trilliumnc.org



Community stakeholders serve an important role implementing regional UAC plans.

Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.

- Provide **input & feedback** in ongoing planning & implementation activities
- Participate in **assertive & passive outreach** activities to identify & connect people experiencing unsheltered homelessness to services & housing
- Conduct CE assessments, collect data, & enter data into HMIS
- Provide **ongoing services** to people experiencing unsheltered homelessness & serve as advocates during CE case conferencing



Roles in the Region

- Unsheltered Access Coordinators (UACs) facilitate the **regional plan** to identify & connect people experiencing unsheltered homelessness to services & housing.
- Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.
- Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.



Unsheltered Access & Coordinated Entry



Unsheltered Access

The goal is to ensure all people living unsheltered connect to services



Build trusting
relationships



Collect contact info for
follow-up



Assess and refer to By
Name List (BNL)



Refer to emergency
shelter/ **services**



Coordinate Outreach

Street Outreach (Assertive)

- Street outreach is engaging people experiencing homelessness on the street or in unsheltered locations to meet their immediate needs

In Reach (Passive)

- The term “in reach” is meeting unsheltered households at community events, other organizations, food pantries, day centers, crisis ministries etc.



Facilitate Follow-up



CALL - MORE THAN
ONCE



EMAIL OR ANY OTHER
CONTACT INFO



VISIT THEIR LAST
KNOWN LOCATION



Data Collection Requirements

What are the data requirements for unsheltered access?

- Year-round unsheltered data collection serves to facilitate coordinate entry and connect households to services.
- Minimum data entry
 - Is this enough information for follow-up?
 - Can this household be located if they're referred for permanent housing?
- Please use the [SO Project Start Assessment](#) or [Supplemental Form for First Outreach](#) to collect data
- CE leads are responsible for data in CE project



Point In Time (PIT)



Different ways to count

- The Point-in-Time (PIT) Count is a one-day unduplicated count of sheltered and unsheltered homeless individuals and families in the country. Occurs during last week in January.
- **Households who are sheltered** (emergency shelter & transitional housing) are counted either through HMIS or through the Counting Us App
- **Households who are unsheltered** are counted through the regional by-name list (used for coordinated entry) & outreach surveys
 - UAC recruits, trains and coordinates teams and volunteers
 - UAC facilitates data submission, data quality and completeness



Unsheltered Count

- Three ways households can be counted for unsheltered PIT
 1. Unsheltered household was **located on night of PIT** and survey was completed with the household and they were entered into HMIS and the by-name list
 2. Unsheltered household is **currently on the by-name list** and is contacted on the night of/day after unsheltered PIT and their current living situation is verified as place not meant for habitation for the night of PIT
 3. Survey is completed with unsheltered household (**up to seven days after PIT**) and their sleeping location on night of PIT is confirmed as unsheltered



Data Collection Requirements

What are the data requirements for unsheltered PIT?

- Purpose of unsheltered PIT count data is BOTH for reporting to HUD and to connect people to services.
- Data must be complete enough to determine unsheltered on PIT night
- Please use the NC BoS CoC Unsheltered PIT Form created by NCCEH
- UACs are responsible for data collection and completeness
- CE leads are responsible for data entry and quality



Reminders



Reminders

- September 8th UAC webinar is CANCELLED
- Please attend the September 21st CEC meeting, if available!

