

North Carolina Balance of State Continuum of Care

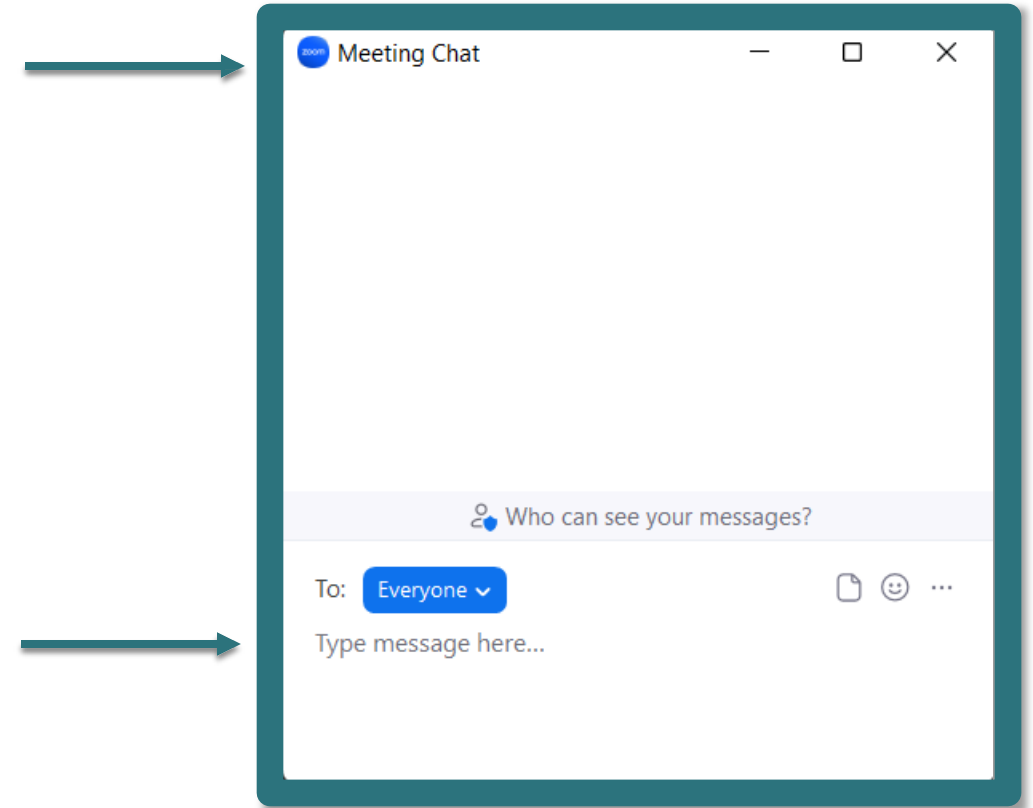
Governance Board Meeting
July 7, 2026
10:30 AM



NCCEH

Reminders

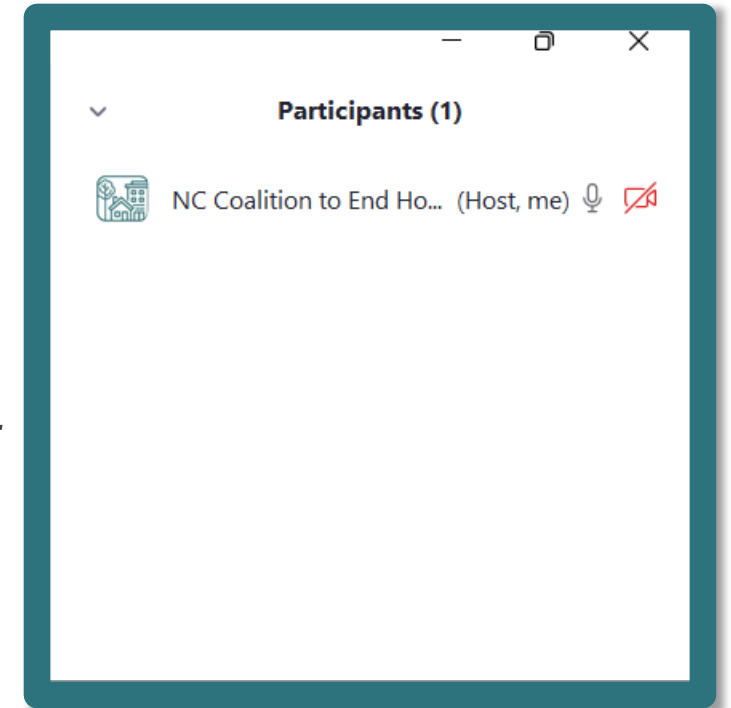
- This meeting is being recorded and will be uploaded for public viewing.
- Please mute your line.
- The chat box is available to use anytime.
- **Board Members are requested to keep their cameras on for the duration of the meeting.**



Roll Call

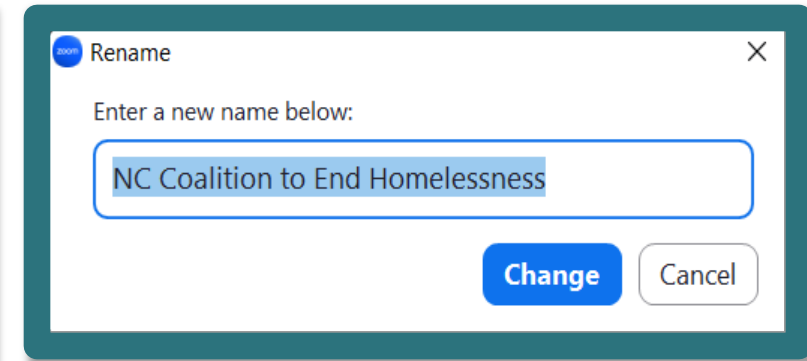
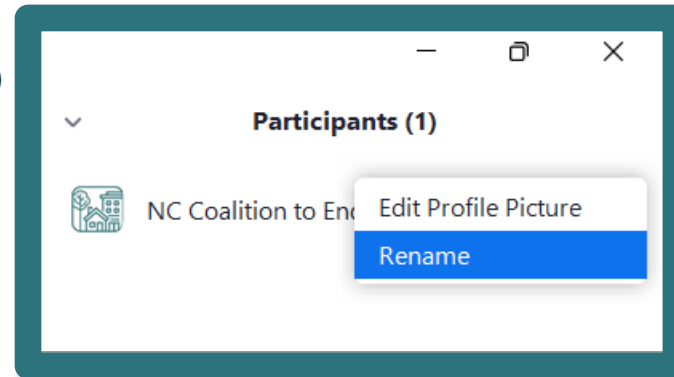
- We will conduct Roll Call for Board Members (Regional Leads and At-Large) to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.

1



How to change your screen name:

2





Consent Agenda

Review & Approve Consent Agenda

Consent agenda: <https://ncceh.org/governance-board/>

- The consent agenda was sent to the Governance Board prior to the meeting as a part of the Board Packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Governance Board members may request to remove an item from the consent agenda for additional discussion.



The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment or office buildings, and industrial structures, as well as some trees. The pattern is dense and covers the entire background.

Board Meeting Agenda

Board Meeting Agenda

1. Collaborative Applicant Updates

- Balance of State Updates
- Back@Home Update
- CoC Program Competition Update
- ESG Program Competition Update
- Coordinated Entry Evaluations

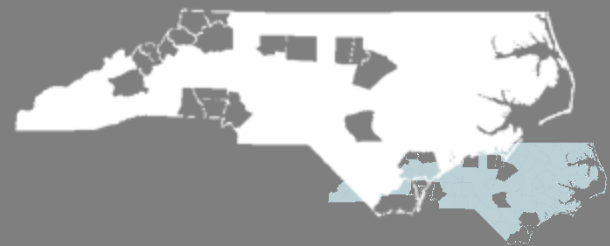
2. Meeting Adjourn





Collaborative Applicant Updates

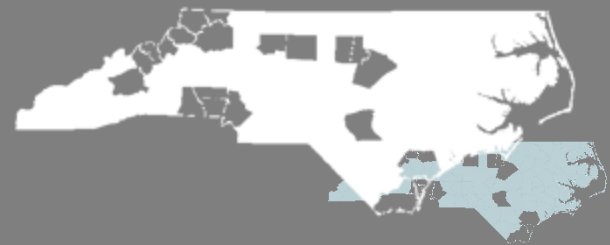
Staggered Board Terms



1 Year Terms: July 2026 – July 2027	2 Year Term: July 2026 – July 2028
Region 1 Leads	Region 2 Leads
Region 6 Leads	Region 3 Leads
Region 7 Leads	Region 4 Leads
Region 9 Leads	Region 5 Leads
Region 10 Leads	Region 8 Leads
Region 11 Leads	Region 12 Leads
Region 13 Leads	Melissa Hewitt
Kay Carroll	Allison Dahle – NC General Assembly Representative
Cynthia Figueroa – City of Jacksonville	September Tuttle – Morehead City Police
Angela Harper King – NCDHHS Division of MH/DD/SU Services	Brooks Ann McKinney – NCDHHS Division of Health Benefits
Jackie Clark-Lucas – NCDHHS Back@Home	Rebecca Laton – Legal Aid of NC
Cassandra Rowe – NCCADV	Kenett Meglar – Blue Ridge Community Health Services
Tara Peele – Housing Collab	Lisa Phillips – The SERVE Center at UNCG
Teena Willis – Partners Health Management	Erin Joy Crossfield – NCHFA
Timothy Rogers – Wilson Housing Authority	Benjamin Horton – ABCCM’s VSC
	Kerry Bashaw – Brick Capital Community Development



ESG Local Competition – Conflict of Interest



ESG Local Competition – Conflict of Interest

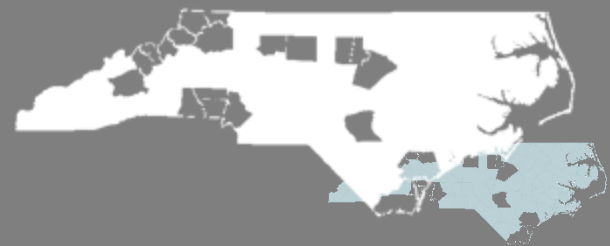
Applies only during the Governance Board funding allocation vote for the local ESG Program Competition.

If both the Regional Lead and Regional Lead Alternate have a conflict of interest:

- The Region may designate an alternate representative who does not have a conflict of interest.
- The alternate representative serves only for the funding allocation voting agenda item.
- The alternate representative represents the Region during the Governance Board meeting when funding allocations are voted on.



Executive Committee



Executive Committee Elections

The Executive Committee consists of the:

- Chair
- Vice chair
- Secretary
- Treasurer



EXECUTIVE COMMITTEE ELECTIONS

NCCEH supports the Executive Committee so they can lead our CoC forward.



We serve 79 counties across North Carolina.

EXECUTIVE COMMITTEE

Consists of:



CHAIR

Leads meetings and represents the CoC



VICE CHAIR

Supports the Chair and chairs the Nominating Committee



SECRETARY

Ensures accurate records and meeting minutes



TREASURER

Oversees finances and supports resource development



EXECUTIVE COMMITTEE RESPONSIBILITIES



Develop Governing Board Meeting Agendas



Review Formal Grievances



Support Communication With:

- Governing Board
- CoC Membership
- Collaborative Applicant (NCCEH)
- HMIS Lead
- Community Stakeholders



Working together to strengthen our network and end homelessness across North Carolina.

Executive Committee Officer Responsibilities

Chair

- Presides over Governing Board meetings. Presides over Membership meetings.
- Works with NCCEH staff and the Executive Committee to develop agendas.
- The Chair speaks publicly on behalf of the NC Balance of State CoC.
- Signs all written agreements and formal communications on behalf of the NC Balance of State CoC.

Vice Chair

- Serves in the Chair's absence.
- Serve as the Chair of the Nominating Committee (committee needs to be established).



Executive Committee Officer Responsibilities

Secretary

- Ensures complete and accurate meeting records and minutes are maintained.
- Membership meetings are kept and posted in a timely fashion to the NC Balance of State CoC website.
- Supports transparency and documentation

Treasurer

- Reviews financial and funding information.
- Responsible for coordinating with the Funding Review Committee.
- Ensure that the NC Balance of State CoC Governing Board receives accurate and timely information related to all NC Balance of State CoC finances and funding decisions.
- Helps identify additional funding opportunities.



Executive Committee Election Timeline



Officer Selection

Any member of the Governing Board present may nominate any other member of the Governing Board for a leadership position starting first with the Chair.

Once nominations are closed, members of the Governing Board shall vote to elect each officer position until all are filled.

A simple majority vote of the Governing Board present during the meeting is required for each Executive Officer position.

Nominations Close:
July 31, 2026

Elections:
August 4th, 2026
Governing Board Meeting



Governance Charter Amendment



Regional Lived Experience Representative

Why This Matters

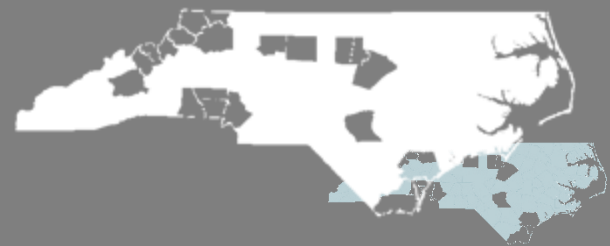
- Strengthens the voice of people with lived experience of homelessness within regional leadership.
- Ensures regional discussions and decision-making are informed by firsthand experience.
- Creates a direct connection between regional committees and the CoC's commitment to meaningful lived experience engagement.
- Expands opportunities for leadership and participation across all 13 regions.

Proposed Structure

- One Lived Experience Representative added to each of the 13 regions.
- Representatives participate in regional discussions and planning.
- Representatives elevate community needs, barriers, and opportunities identified by people with lived experience.



Regional Opportunities



Regional Committees & Leadership Roles

Regional Committees are the primary local structure for CoC participation, planning, communication, and leadership. They connect local needs and priorities to the broader NC BoS CoC structure.

EXPECTED REGIONAL LEADERSHIP POSITIONS:

Regional Lead

Regional Lead Alternate

Webmaster

Unsheltered Access Coordinator

Project Review Committee Representative

Scorecard Committee Representative

Coordinated Entry Lead

Lived Experience Representative (if approved on 7/3/26)



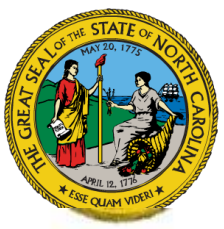


Why get involved?

- Build leadership experience.
- Help shape homelessness response in your region.
- Strengthen communication between local providers and the CoC.
- Bring local needs and priorities to statewide discussions.
- Support coordinated entry and regional planning efforts.

Current Regional Vacancies

Region	Open Positions
Region 1	Webmaster; Regional Lead needed effective 9/1/26
Region 2	Project Review Committee Representative, Scorecard Committee Representative
Region 3	Project Review Committee Representative, Scorecard Committee Representative
Region 4	No Vacancies
Region 5	Webmaster
Region 6	Project Review Committee Representative, Scorecard Committee Representative, Unsheltered Access Coordinator
Region 7	No Vacancies
Region 8	Project Review Committee Representative
Region 9	No Vacancies
Region 10	Scorecard Committee Representative
Region 11	Unsheltered Access Coordinator
Region 12	No Vacancies
Region 13	No Vacancies



NCDHHS



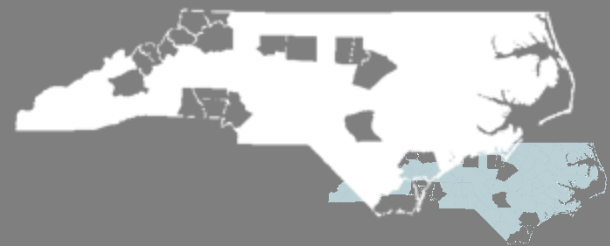
Back@Home Program



Back@Home Update: July 7, 2026

- Total Client served: 3,192 / Total HH served: 1,598
 - Current HH enrolled: 916
 - RRH – BoS: 456 HH enrolled, 442 housed
 - RRH-Helene: 38 Households
 - Total PSH = 278
 - PSH Dedicated Plus = 117
 - UPSH = 76
 - RPSH = 92
 - SSO = 182
-
- The Back@Home RFA released on 6/29. Applications are due on 7/17/26. Awards will be announced on 7/31/26. Please submit questions regarding the application through the established RFA question process in accordance with the procurement timeline to the B@H email address: backathome@dhhs.nc.gov

CoC Competition Update



Local Competition Timeline Update

On June 22nd, all interested applicants who submitted an Intent to Apply for New Project or an Intent to Renew an Existing Project received an official response to their Intent and instructions on how to get started with their local project application in ZoomGrants. The local project application in ZoomGrants is due Friday, July 24th by 5 PM.

At this time, the official project application in e-snaps has still not been made available by HUD. We hope to see it by July 10. Applicants should focus on completing as much of the local project application as possible while we wait.

Our CoC Program Competition Office Hours are open to all new and renewal applications. The upcoming Office Hours are July 15 at 10 AM and July 22 at 1 PM. Links to join are on NCCEH's Funding Opportunities webpage.



Local Competition Timeline – Next Steps

The NC BoS CoC's Project Review Committee has begun scheduling our meetings to score all new and renewal project applications and to draft our CoC's Priority Listing. Scoring will be done between July 24 – August 7, and applicants will be notified whether their project was accepted onto the Priority Listing by August 11th at 5 PM.

To adhere to the FY2026 CoC Program Competition timeline, the Governance Board will need to have an additional meeting in August, on Tuesday the 11th at 10:30 AM, to review and approve the Priority Listing set forth by the Project Review Committee. Stay tuned for the calendar invite from NCCEH. This meeting will also allow the Governance Board to review and approve/reject any ESG Program appeals (more on that in later slides).



Scorecard Information Request

While scoring project applications is not scheduled to begin until July 24th, NCCEH is preparing for scoring to make the most of our time. On Monday, Regional Leads and CE Leads received a Smartsheet form to complete for their Region. This form will collect CE case conferencing meeting attendance records for existing CoC Program grantees to inform the 85% attendance Standard on the Renewal Project Scorecard (met or unmet).

Regional Leadership may work together to compile attendance, but only one form should be submitted for each Region. Please reach out with any questions. **The form will be due July 20.**



Collaborative Application Support Request

Additionally, to prepare for writing our CoC's Collaborative Application, NCCEH has built a Smartsheet to collect information from our CoC's member organizations to provide responses to HUD's questions about existing partnerships and collaborations with other systems (education, workforce development, foster care, law enforcement, mental health services, etc.)

This form is designed to be completed by a single member organization or by a Regional Lead on behalf of the Region, including information about multiple organizations on one form. We are asking Regional Leads to discuss the form at their July meetings.

This form is not required, but your response will strengthen our Collaborative Application, improve our CoC's overall score, and potentially bring additional funding to our community. Any information you can provide is helpful! The form will close on **August 7th**.



Transition Grant Request

In the FY2026 Notice of Funding Opportunity (NOFO) for the CoC Program Competition, HUD is allowing existing CoC Program grantees to use a Transition Grant process. This process allows grantees to “transition” either all or part* of their project into a new project type over one operating year. Project participants may not directly transfer but may be referred to the new project type through Coordinated Entry.

Transition Grants are considered new projects and are created with reallocated funding. Applicants must have CoC approval to utilize this process. Grantees were asked to let NCCEH know by July 1 if they intended to use this process.



Transition Grant Request – Partners Health Management in Region 3 & 4

Current Project Type: Permanent Supportive Housing (PSH)

Current Budget: \$356,203

- \$313,668 in Rental Assistance
- \$28,581 in Supportive Services
- \$13,954 in Project Administration

Current Units: 26

- 1-bedrooms: 13
- 2-bedrooms: 7
- 3-bedrooms: 6



Transition Grant Plan: Partners Health Management would like to utilize the Transition Grant process to reallocate part of our existing PSH project into Transitional Housing (TH). We would retain \$105,000 in PSH to continue to serve 6-8 households in permanent housing, utilizing the remaining \$251,203 in the Transition Grant process.

Additionally, we would like to utilize \$105,000 of CoC Bonus funding on top of the reallocation— this would result in their new Transitional Housing project applying for \$356,203.

Partners anticipates being able to serve about 15-20 households in the new Transitional Housing project.



Reason for Transition Grant: We feel this is an opportunity for us to diversify our portfolio of housing and to be able to offer a greater array of services. If funded for this TH project and with continued funding through the current PSH funding and Back at Home program, we will be able to serve our participants through SSO, TH, RRH and PSH. This will allow us to help individuals in many different stages of homelessness to decrease the likelihood of chronic homelessness.

Experience with TH: We have not operated TH in the past; however, we have operated many rental assistance housing programs. We plan to operate the TH project with rental assistance instead of leasing. We also have many experiences of helping other agencies set up and operate TH projects in the past when transitional housing was used as an allowable expense for ESG and CoC funding. Our staff are very knowledgeable and will be able to adapt quickly in learning and implementing the new project type. Our staff work with many agencies and organizations across 3 CoCs and 4 regions of the Balance of State CoC and have access to knowledge of varying TH projects. We have also reached out to other CoCs across the country to discuss HUD funded TH programs to gain additional insight.



**Any questions for Partners Health
Management?**



CoC Builds Intent to Apply Update

On Tuesday, June 23, HUD released the NOFO for the FY2026 CoC Builds Competition. This funding opportunity is different from our annual CoC Program competition. CoC Builds provides \$100 million in competitive funding nationwide to support the new construction, acquisition, or rehabilitation of Permanent Supportive Housing (PSH) units for individuals and families experiencing homelessness.

HUD anticipates making 8 awards nationwide. Each CoC may only submit one application, and the NC BoS CoC application is capped at \$8 million.



CoC Builds Intent to Apply Update

On June 25, NCCEH sent out the Notice and a mandatory Intent to Apply form. This form was due Thursday, July 2nd by 5 PM. Only one agency submitted an Intent to Apply. Because of this, the Governance Board will not need to select an applicant.

The agency that submitted an Intent to Apply was SafeGround in Hoke County. They are a new organization formed in December 2025 that has not previously been involved in the NC BoS CoC. Referencing their Intent to Apply and their response to our follow up questions, we have determined their proposed project does not meet Threshold and Merit Reviews described in the NOFO, as they do not currently have evidence of site control (requirement at time of application), a partnership with a developer, or solid sources of match. NCCEH is unable to work with an applicant without these components already in place due to the July 23rd deadline for submission.



CY2027 ESG Program Competition Update



CY2027 ESG Program – Annual Allocation

The CY2027 ESG Program Competition is underway. NC ESG Office anticipates opened the annual Request for Applications (RFA) for ESG Program funding on June 9th.

ESG Program funding can be used for:

- Street Outreach,
- Emergency Shelter
- Rapid Rehousing
- Homelessness Prevention

HMIS/Comparable Database to support the 4 above activity types



ESG Program Competition

STEP 2 of the competition is underway: Applicants approved in the Intent process submit their ESG Applications and materials to the NC BoS CoC at NCCEH through ZoomGrants. APR CSV files due via email: bos@ncceh.org

DEADLINE: 5 PM on Monday, July 13th

Office Hours for questions - (links to join are being sent to applicant agencies an hour before each session). FAQ documents containing information covered/questions and answers provided on our website in the Office Hour section:

Remaining Sessions:

Tuesday, July 7th at 1 PM

Thursday, July 9th at 1 PM



ESG Program Competition

Regional Review Forms:

- NCCEH will send Regional Review Forms – for attendance information as soon as we can on July 14th to Regional Leads, Regional Lead Alternates, and Coordinated Entry Leads
- Regional Review Forms are due to NCCEH by 5 PM on Friday, July 24th via email at bos@ncceh.org



ESG Program Competition

Project Review Committee has participated in or reviewed the PRC ESG Scoring Webinar and is set to review and score applications in July. Their applicant selection meeting will be July 31st from 10AM until 12:30 PM.

Governance Board will review the recommended slate of applications at your August 4th meeting.

Applicants will receive notifications of the Governance Board decision – by the end of the day on August 4th to agencies not approved to move forward in the competition and by the end of the day on August 5th to agencies approved to move forward in the competition.



Appeals Process

Appeals Process is posted on the funding opportunities page of the NCCEH website.

Appeals to the Governance Board's decision are due to NCCEH by 5 PM on Thursday, August 6th via Smartsheet Form, as posted in the appeals process document.

The PRC Appeals Meeting will be Monday, August 10th at 1:00 PM (if needed)

To appeal, an agency must show that the CoC or PRC:

- Made a clear error
- Neglected to follow the advertised process
- Engaged in discriminatory activity
- Had a conflict of interest
- The grantee experienced extenuating circumstances

The PRC will consider each appeal and decide whether to overturn its decision to exclude the project(s). The outcome of this meeting will be considered by the Governance Board on August 11th at 10:30 AM.



ESG Program Competition

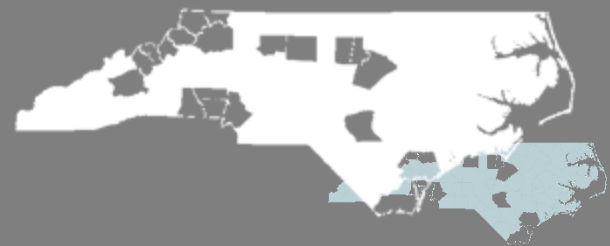
STEP 3: ESG Application to the NC ESG Office

Applications approved by the Governance Board to move forward in the competition must submit a **final application to the NC ESG Office by 5 PM on Monday, August 24th**.

NCCEH will submit the Regional Application on behalf of the NC BoS CoC.



2026 Coordinated Entry Evaluation



CE Evaluation

- HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in coordinated entry during that time period.
- Surveys must address the quality and effectiveness of the entire coordinated entry experience for both participating projects and households.
- The participants selected by the CoC to participate in the evaluation must include individuals and families currently engaged in the coordinated entry process or who have been referred to housing through the coordinated entry process in the last year.



CE Evaluation

All service providers that participate in the NC Balance of State CoC's coordinated entry system should have complete the Service Provider Agency survey.

- 20 providers completed the survey (18 in 2025)

Permanent Housing (Permanent Supportive Housing and Rapid Rehousing) surveys were offered to households from May 1, 2026 – May 31, 2026, for any household who achieved PH in the past 12-months.

- 76 households in permanent housing completed the survey (51 in 2025)

Emergency Shelter and Unsheltered surveys were offered to households in emergency shelter or a place not meant for habitation from May 1, 2026 – May 31, 2026.

- 163 households in emergency shelter completed the survey (55 in 2025)
- 46 unsheltered household completed the survey (40 in 2025)



Providers

Survey responses were collected from 20 Coordinated Entry participating providers across the NC Balance of State CoC.

- Missing providers from Region 4, 6, 8 & Region 10

Providers reported strong engagement with the Coordinated Entry process:

- 83% attend almost every case conferencing meeting.
- Most respondents actively participate in HART administration and Coordinated Entry activities.

Overall perceptions of Coordinated Entry were positive:

- 80% reported that households assessed through Coordinated Entry are referred to permanent housing in a timely manner.
- Most providers indicated that Coordinated Entry helps connect households to housing and community resources.



Providers

Feedback on the HART assessment tool was mixed:

- 43% agreed that HART accurately reflects the vulnerabilities and barriers of households experiencing literal homelessness.
- Only 14% agreed that HART accurately reflects the needs of households fleeing domestic violence.

Significant shelter capacity challenges were identified:

- 82% reported that domestic violence shelter beds are not always available.
- Respondents cited full shelters, transportation barriers, and program entry requirements as common obstacles to accessing emergency shelter.

Referral processes were generally viewed positively:

- Most providers reported receiving eligible referrals through Coordinated Entry.
- Coordination with referral partners was described as easy or somewhat easy by the majority of respondents.



Providers

Housing placement challenges remain:

- Nearly half of permanent housing providers reported that housing units remain vacant for two weeks or longer before an eligible referral is identified.
- Findings suggest opportunities to improve referral matching and housing placement efficiency.

Overall, the survey demonstrates strong provider participation and support for Coordinated Entry while highlighting opportunities to:

- Strengthen assessment tools for Category 4.
- Improve referral processes and matching.
- Increase shelter and housing resource availability throughout the homeless response system.



Emergency Shelter

- 87% of respondents reported that there was an emergency shelter available in the community where they experienced homelessness.
- 61% of respondents were able to access shelter on their first attempt and did not need to seek assistance from multiple shelters.
- 91% of respondents reported that the shelter was open at a convenient time and that they were able to obtain a bed when they arrived.



Emergency Shelter

- 93% of respondents indicated that the shelter was accessible to people with varying levels of abilities.
- 79% of respondents reported receiving a Homeless Assessment Referral Tool (HART) assessment.
 - Among those completing the HART assessment, approximately 87% reported understanding all of the assessment questions, and more than 80% reported feeling comfortable answering all HART questions, demonstrating a generally positive assessment experience.



Emergency Shelter

- 86% of respondents reported that they are always or usually treated respectfully by shelter staff.
- 88% of respondents reported that they had not experienced discrimination when seeking housing or services.

Housing assistance remains an opportunity for improvement:

- 32% of respondents reported receiving no help finding housing.
- The most common housing support provided was a list of landlords to contact, reported by 31% of respondents.



Unsheltered

Most respondents were connected to shelter resources:

- 70% reported that someone had offered to help them access an emergency shelter or domestic violence shelter.

Food and housing assistance were the greatest identified needs:

- The most frequently requested supports were help with food (38 respondents) and help enrolling in a housing program (27 respondents), followed by employment assistance (18 respondents).

Low reports of discrimination and strong awareness of grievance rights:

- 85% reported being informed of their right to file a complaint, while 80% stated they had not experienced discrimination from agencies providing housing or services.



Unsheltered

Strong participation in the HART assessment process: 83% reported being assessed using the Homeless Assessment Referral Tool (HART).

- Positive experiences with the HART assessment: Among those assessed, all respondents indicated they understood the HART questions and felt comfortable answering them, suggesting the assessment process was accessible and client-centered.



Permanent Housing

Most participants entered housing after experiencing unsheltered homelessness:

- 66% reported staying on the streets, in a vehicle, tent, or abandoned building prior to being housed.

Long-term homelessness was common among respondents:

- Nearly 45% experienced homelessness for one year or longer before obtaining housing, while an additional 20% experienced homelessness for 6–12 months.

The Homeless Assessment Referral Tool (HART) was widely utilized:

- 78% reported being assessed through HART as part of their housing process.
- 96% indicated they understood all or most of the HART questions.



Permanent Housing

Participants felt comfortable engaging in the assessment:

- 98% reported feeling comfortable answering all or most of the HART questions.

Housing-focused assistance was a primary service outcome:

- The majority of respondents reported receiving help finding housing, including landlord engagement, housing referrals, transportation to housing appointments, and financial assistance with security or utility deposits.

Most housing placements required several months to secure:

- The largest group of respondents (37%) reported moving into housing within 3–6 months of assessment, while 26% reported waiting six months or longer.

Consumers reported strong awareness of their rights and low levels of discrimination:

- 88% said they were informed of their right to file a complaint
- 92% reported they had not experienced discrimination while seeking housing or services.



CE Evaluation Next Steps

Review all surveys and data and draft the 2026 Coordinated Entry System Evaluation, which includes:

- ✓ Summary of findings for providers
- ✓ Summary of findings for households experiencing homelessness
- ✓ Address any BoS CE grievances

Recommend improvements to the BoS CoC CE system



Upcoming meetings & reminders

(Log-in, registration & recording information can be found on agenda)

- **Local Leaders Call**, *Wednesday, July 8, 1 – 2 P.M.*
- **Lived Expertise Advisory Council**, ~~*Wednesday, July 10, 12 – 1 P.M.*~~ *Cancelled*
- **HMIS Systems Monthly Meeting**, *Wednesday, July 17, 10 – 12 P.M.*
- **Veterans Subcommittee**, *Monday, August 3, 11 A.M. – 12 P.M.*



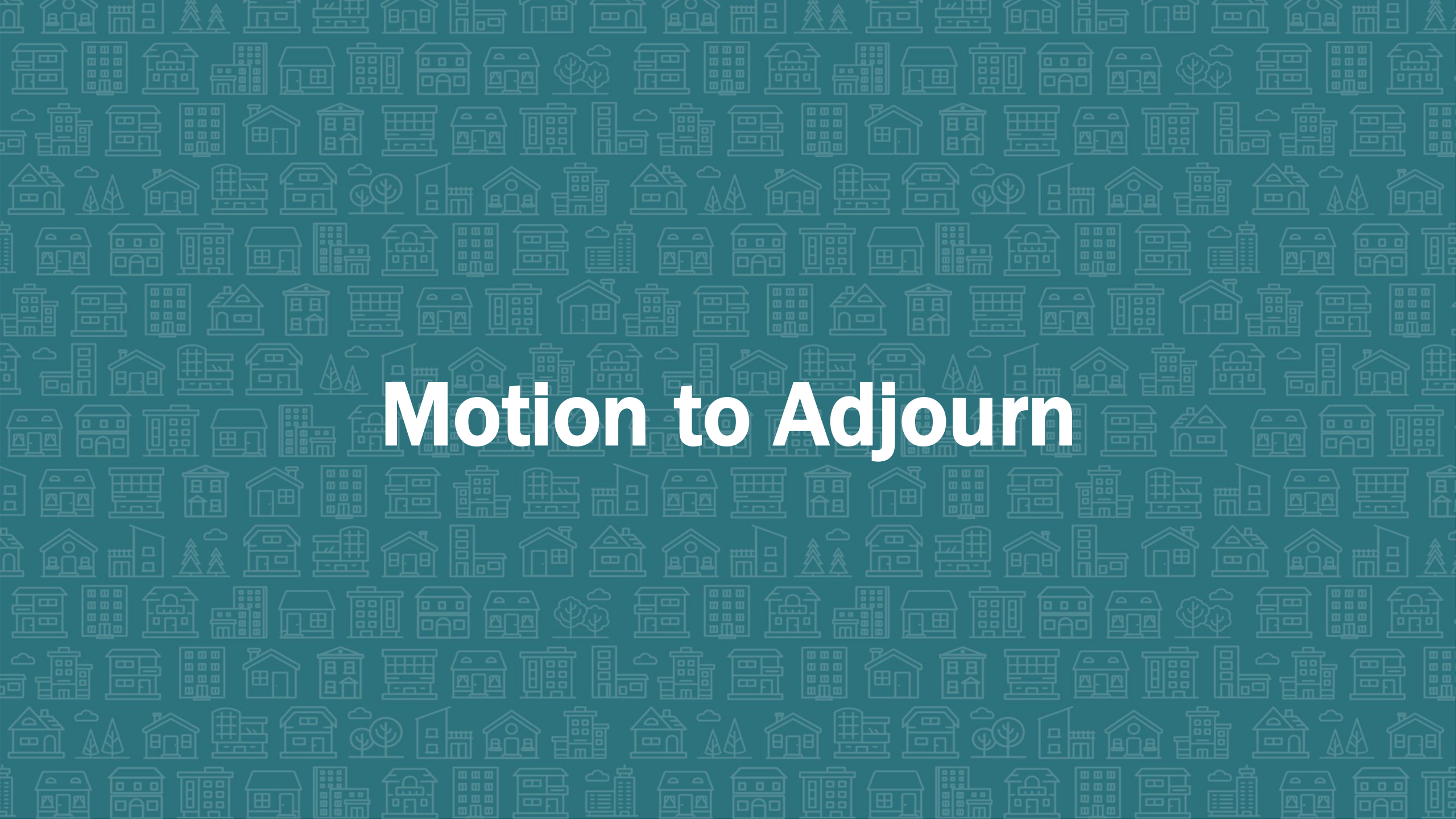
Next Meeting(s)

Governance Board Meeting

Tuesday, August 4, at 10:30 AM

Reach out to us: (919)755-4393 | bos@ncceh.org



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Motion to Adjourn