



North Carolina

Balance of State Continuum of Care

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<https://ncceh.org/nc-bos-coc-overview/>

FAQ - CY2027 ESG Program Competition Office Hours **July 7, 2026 Office Hour**

What is the deadline for APR and application submission?

All applications for CY2027 ESG Program funding are due by 5 PM on Monday, July 13, 2026, to the NC BoS CoC at NCCEH via ZoomGrants. All questions must be answered, and attachments uploaded into ZoomGrants.

Only the APR must be emailed as a CSV zip file, to bos@ncceh.org, **before the 5pm deadline on July 13th**. Please use the subject line: MY AGENCY NAME APR in your email. Your APR is to be dated **June 1, 2025 - May 31, 2026**.

Where do I go to look for information on the ESG competition?

Information about the CY2027 ESG program funding competition can be found on the NCCEH website by following this [link](#). In the “ESG Program Overview,” section, click “CY2027 ESG Program Annual Competition - Starts May 21.” 2026” for information regarding the current competition.

There were items in the scorecard that I did not have a place to address in my application. How do I answer those questions?

The current scorecard is built around last year’s New and Returning Project applications issued by the NC ESG Office. As such, there may be items in the scorecard that will not be scored in this year’s competition as the items are no longer present in the New and Returning Project applications issued by the NC ESG Office for this year’s competition. Applicants will not be scored for the items that are no longer in the applications.

Can the NC BoS CoC staff at NCCEH help applicants review their Policies and Procedures?

The NC BoS CoC staff at NCCEH cannot assist applicants with the formation or revision of their policies and procedures or other agency-related documents. Agencies should be sure policies align with the [CoC’s written standards](#) found in the ESG Competition information section of the NCCEH website and standards found in the [ESG Desk Guide](#).

Our agency is having trouble using ZoomGrants. Is there a preferred browser to use?

ZoomGrants is not compatible with Safari. Using that browser will result in black or blank pages. Firefox is the preferred browser. Chrome works well and does not present issues for applicants.

We are not able to locate a “Supplemental Information Form” in ZoomGrants.

The CY2027 ESG Program Competition does not have a Supplemental Information Form.

Does our application need to include an anti-discrimination policy?

Your agency's anti-discrimination policy does not have to be included in your application. NCCEH is not scoring applications on anti-discrimination policies this year.

FAQ - CY2027 ESG Program Competition Office Hours

June 25, 2026 Office Hour

How do I download a CSV Zipfile of our APR?

To download a CSV Zipfile of your APR in HMIS: Once you are logged in, go to "Reports" from the ribbon on the left-hand side of the screen, Select FY2026 CoC APR. Be sure you select the correct project, The program date range of 06.01.2025 with an end date of 05.31.2026. Select Download and a CSV Zipfile should show up in your downloads folder. There will be several Excel documents inside. Please email those to NCCEH at bos@ncceh.org by 5 PM on Monday, July 13th as a part of your application package. You will receive a confirmation email from the BoS email by the next business day.

I am having trouble accessing some of the features in ZoomGrants. What should I do?

Make sure you are using the secured ZoomGrants website with <https://> at the beginning of your search. The “s” means it’s secure. Without accessing ZoomGrants through a secure link, you will only have limited access and will not be able to complete your application.

For additional assistance - <https://www.youtube.com/watch?v=jfZpU5yOFnM> or go to [ZoomGrants University](#). ZGU, will be your one-stop shop for all questions about ZoomGrants. There are also a variety of other helpful resources and training opportunities in ZGU for applicants and reviewers as well. Contact NCCEH at bos@ncceh.org or questions@zoomgrants.com for ZoomGrants-related questions.

What if we have additional attachments that are not listed on the ZoomGrants portal?

Please be sure to follow the [ESG Project Application & Required Materials Instructions](#) posted on the Funding Opportunities page of our website to review the materials that are required for submission in STEP 2 in the NC BoS CoC at NCCEH portion of the competition by 5 PM on Monday, July 13th. The items NCCEH requires is a little different than what the NC ESG Office will require in the final submission to their office in STEP 3, as listed in the "Applicant Checklist" portion of each application: one for New Applicants (Applicant Checklist starts on page 22) and one for Returning Applicants (Applicant Checklist starts on page 12).

Deadlines/Extensions:

All application materials for STEP 2 in the NC BoS CoC at NCCEH portion of the competition for CY2027 ESG Program funding are due by 5 PM on Monday, July 13, 2026. **Extensions will not be granted.**

FAQ - CY2027 ESG Program Competition Office Hours

June 23, 2026 Office Hour

What is the deadline for application submission?

All applications for ESG Program funding for CY2027 are **due by 5 PM on Monday, July 13, 2026** to the NC BoS CoC at NCCEH via ZoomGrants. All questions must be answered, and attachments uploaded into ZoomGrants with the exception of your APR (June 1, 2025 - May 31, 2026). Only the APR must be emailed as a CSV zip file, to bos@ncceh.org. Please use the subject line: MY AGENCY NAME APR and email it before the 5pm deadline on July 13th.

Deadlines/Extensions:

All applications for ESG Program funding for CY2027 are due by 5 PM on Monday, July 13, 2026. **Extensions will not be granted.**

What if I forget to upload attachments?

The benefit of ZoomGrants is that the portal will require applicants to complete all tasks before allowing you to submit your application.

How do I set up my ZoomGrants portal?

Follow the link below for a ZoomGrants tutorial.

<https://www.youtube.com/watch?v=jfZpU5yOFnM&feature=youtu.be>

How will I receive Office Hour notifications?

Office Hour notices are sent via email an hour before each office hour with a Zoom link to join. These are optional office hours where staff will be available for questions.

***If you are applying for ESG and COC be sure you are filling out the correct application and documents for the appropriate competition in ZoomGrants.