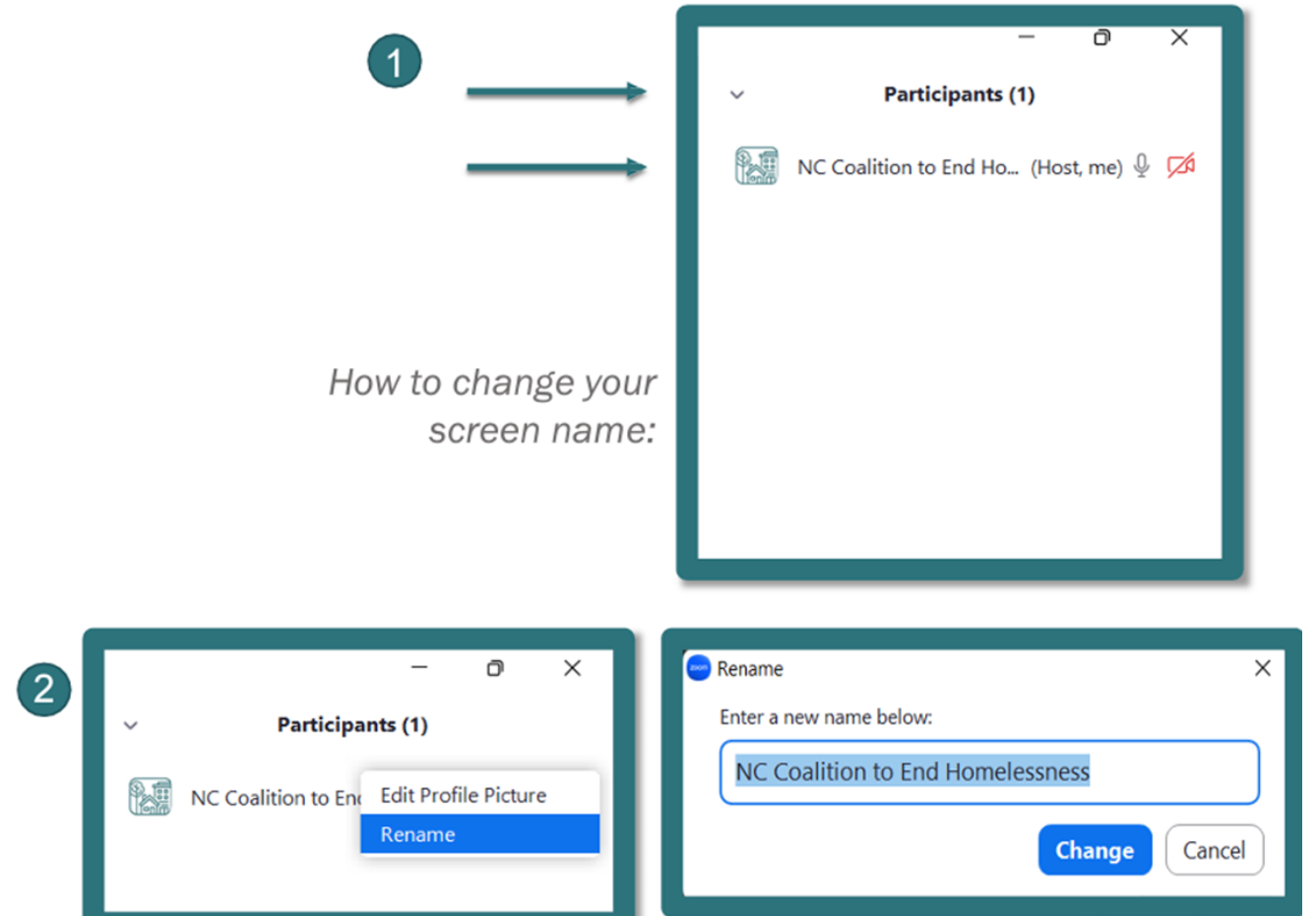


Unsheltered Access Coordinator Planning & Training

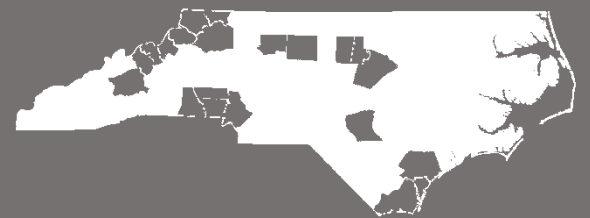
June 09, 2026

Roll Call

- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.



Agenda

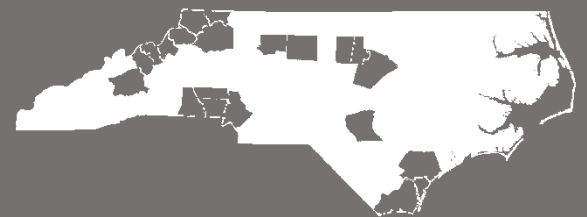


Agenda

- Introductions
- Roles and Responsibilities
- PIT Count
- UAC Planning & Training Webinar Overview
- Discussion
- Next Steps and Reminders



Introductions



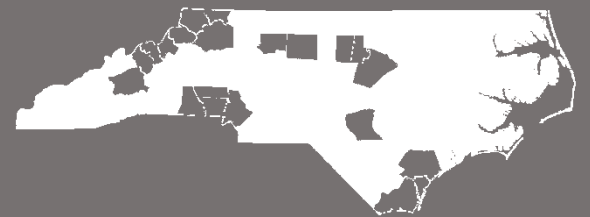
Introductions

Please introduce yourself and share the following:

- Name and pronouns
- Agency and/or role in the community



Roles and Responsibilities



Unsheltered Homelessness

Unsheltered Homelessness is defined by HUD:

"Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)"

This is one way to be in HUD's "Category 1: Literally Homeless", which is part of the definition of homelessness for program and service eligibility.



Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a **year-round effort!**
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.



Year Round Connection

Unsheltered Access is a year-round process.

- All year, you are responsible for connecting people experiencing unsheltered homelessness to Coordinated Entry.
- Once a year (the last week of January), we report homelessness to HUD through the “Point in Time” count.
- Year-round unsheltered access coordination builds relationships to connect people to housing AND to know where people are so they’re counted in PIT.
- The goal is to end unsheltered homelessness (not just counting once a year)



Elected Unsheltered Access Coordinators play an essential facilitation role in the region.

Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.

- Serves as regional point person for the CoC & providers
- Coordinates with the regional CE Lead
- Ensures data collection happens on all people experiencing unsheltered homelessness
- Engages all providers/organizations/stakeholders to understand & implement the process
- Provides training & technical assistance as needed to stakeholders
- Reports progress regularly at Regional Committee & monthly CoC UAC meetings



CE Leads are a key partner in regions to support planning & implementation.

Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.

- Partners with UACs to help support planning, training, & implementation as needed
- Helps with data entry
- Engages partners to participate in Unsheltered Access Coordination activities
- Provides ongoing updates to UACs & regional stakeholders regarding data on people experiencing unsheltered homelessness populating the CE by-name list
- Plays a significant role in collecting & updating data during the annual unsheltered PIT count



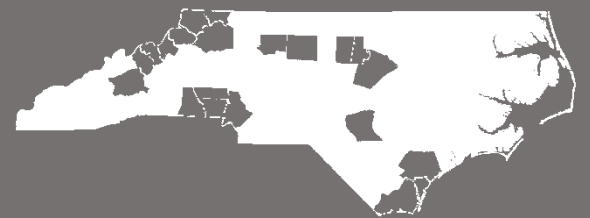
Community stakeholders serve an important role implementing regional UAC plans.

Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.

- Provide input & feedback in ongoing planning & implementation activities
- Participate in assertive & passive outreach activities to identify & connect people experiencing unsheltered homelessness to services & housing
- Conduct CE assessments, collect data, & enter data into HMIS
- Provide ongoing services to people experiencing unsheltered homelessness & serve as advocates during CE case conferencing



PIT Count

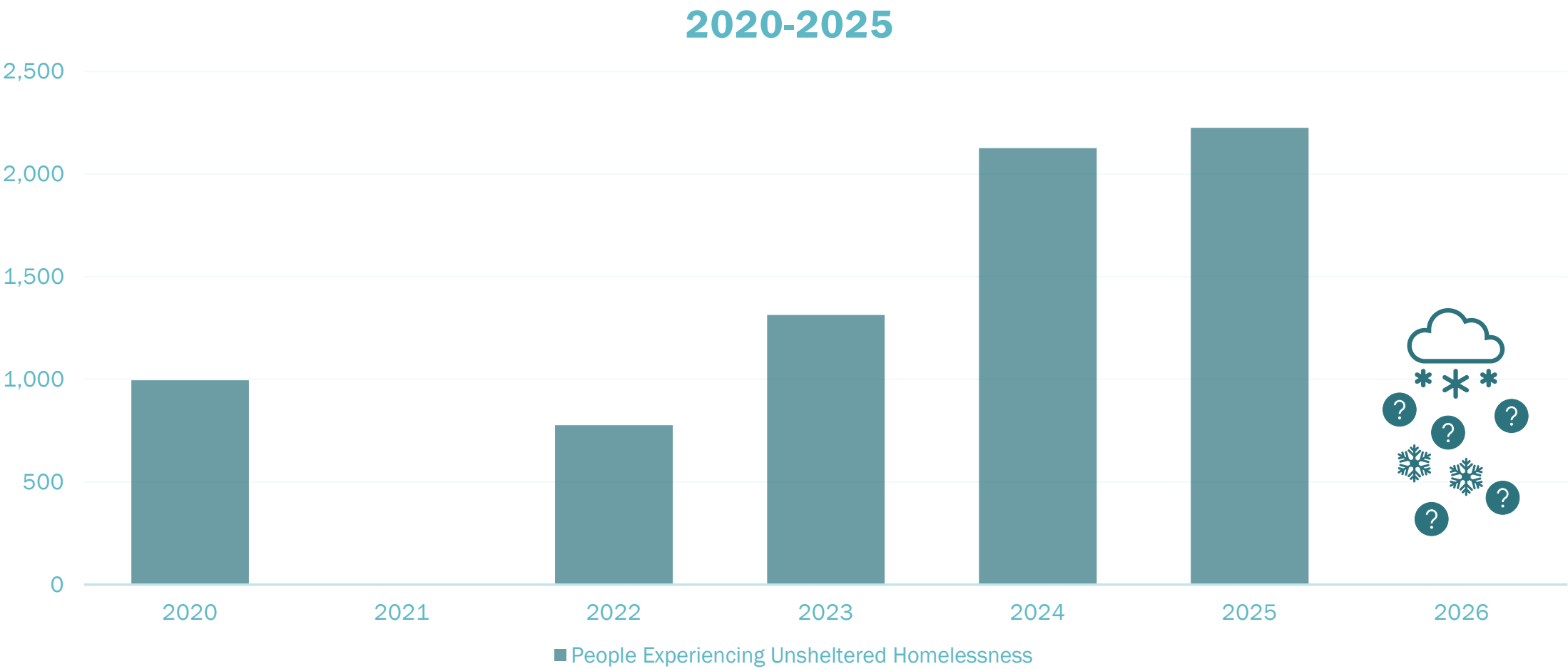


What is PIT Count?

- Point-In Time and Housing Inventory Count
- Last week in January
- Unsheltered count conducted by street outreach teams (including volunteers)
- UAC recruits, trains and coordinates teams and volunteers
- UAC facilitates data submission, data quality and completeness



Unsheltered PIT Count



*Unsheltered data was not collected in 2021 due to the pandemic, 2026 due to winter storm

What does one day tell us?

Region	2024 Unsheltered	2025 Unsheltered
1	194	153
2	186	193
3	218	203
4	202	191
5	288	427
6	48	49
7	475	666
8	95	47
9	195	20
10	58	47
11	53	58
12	48	63
13	135	108

(releasing next week)

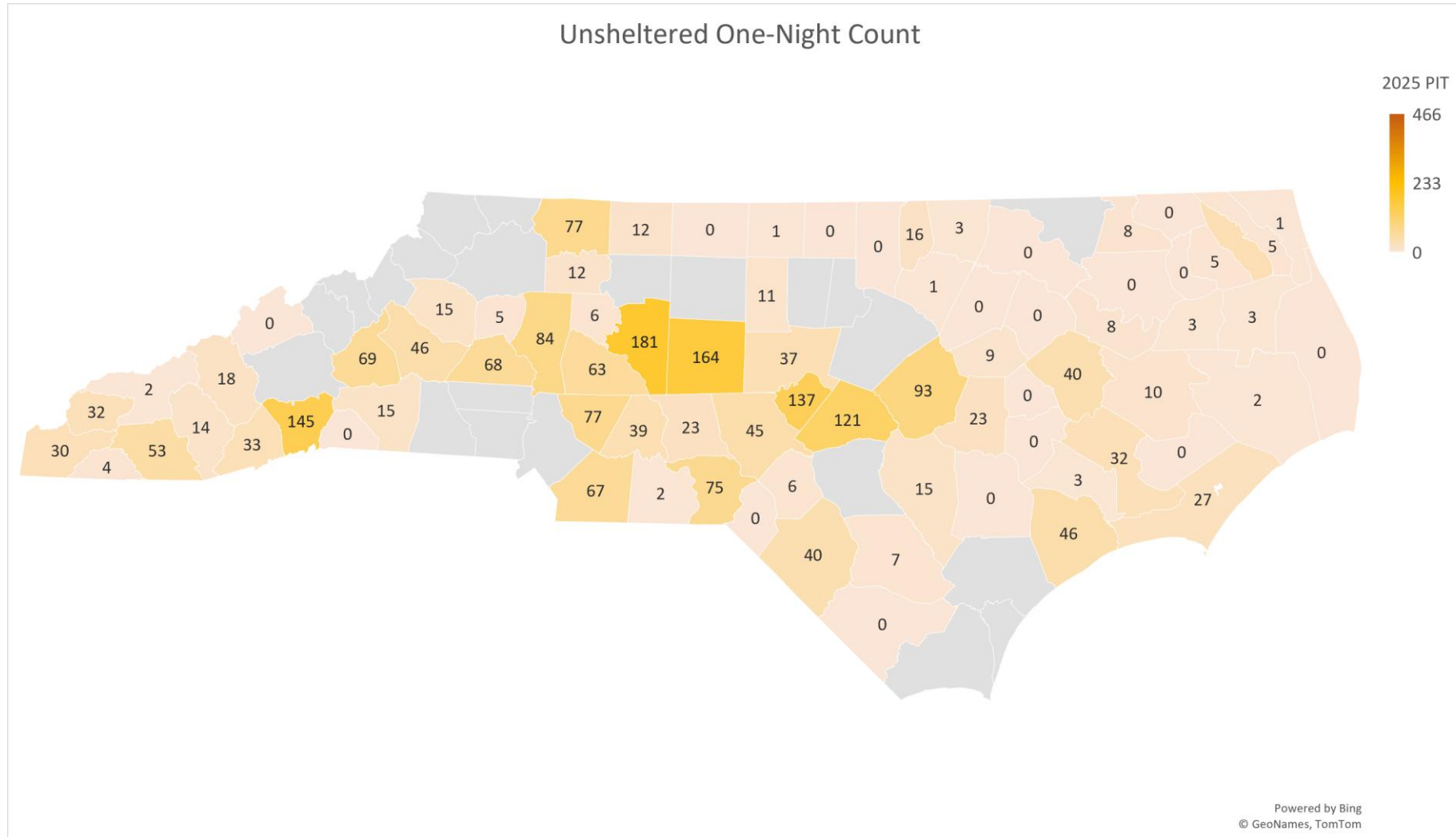


What does one day tell us?

- People experiencing unsheltered homelessness should be identified and connected to services year-round!
 - On January 29th 2025, we counted 2,225 unsheltered people
 - Between March and May, our By Name List identified 1,405 people as unsheltered
 - Year-round, we estimate that we identify twice as many unsheltered people through Coordinated Entry (5,241 in 2025)



One Day versus a whole Year

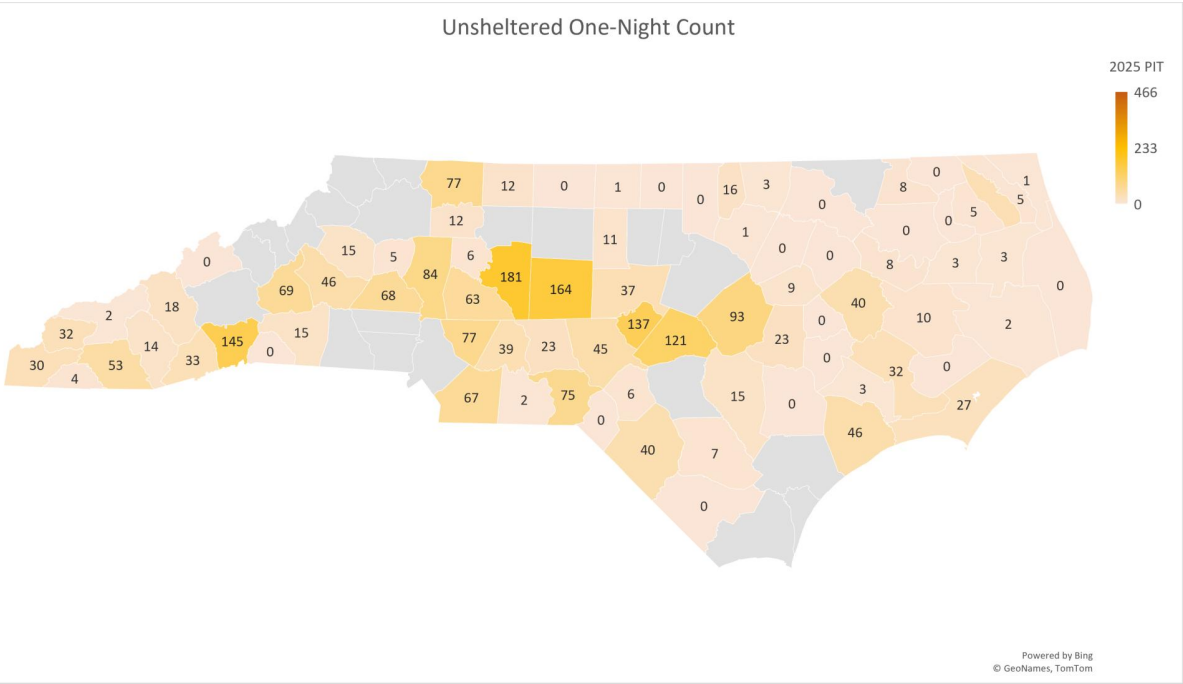


Over 2 times
the PIT Count!

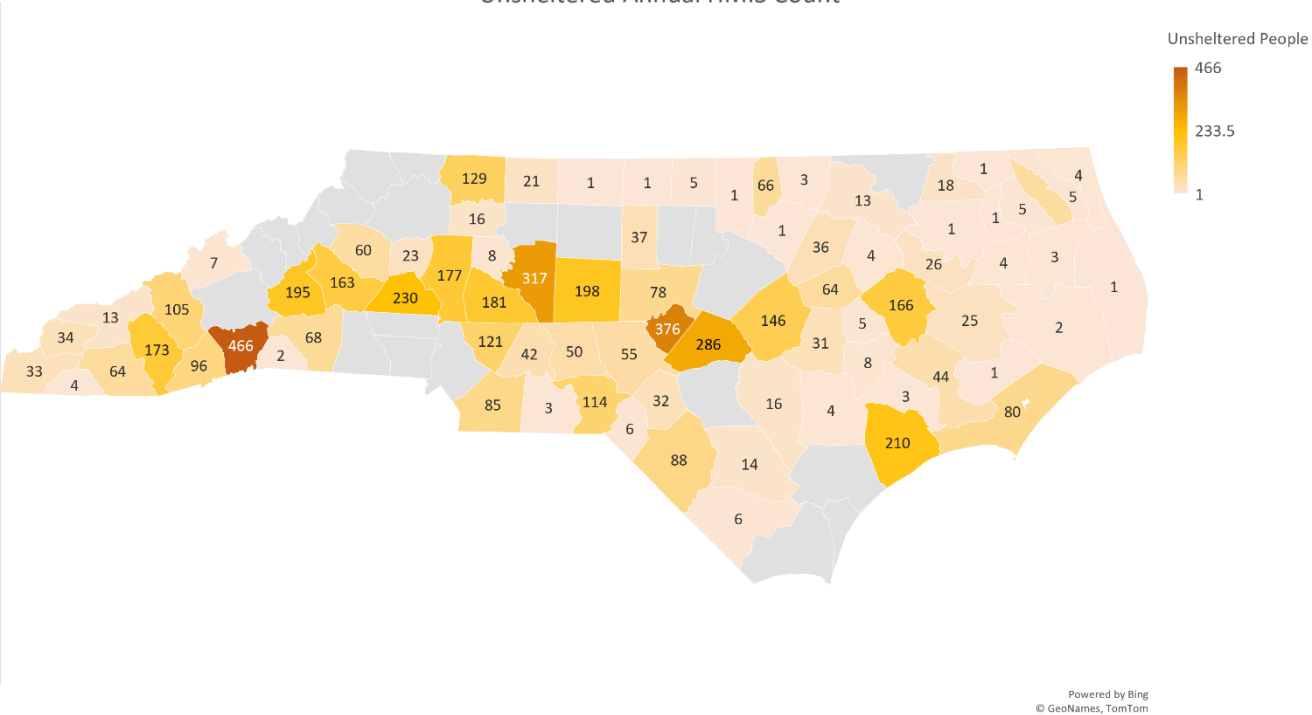


One day versus a whole Year (2025)

Unsheltered One-Night Count



Unsheltered Annual HMIS Count



Top 10 Counties for 2025 Unsheltered Count

County	Unsheltered Annual Count	Unsheltered PIT Count
Davidson County, North Carolina	317	181
Randolph County, North Carolina	198	164
Henderson County, North Carolina	466	145
Lee County, North Carolina	376	137
Harnett County, North Carolina	286	121
Johnston County, North Carolina	146	93
Iredell County, North Carolina	177	84
Cabarrus County, North Carolina	121	77
Surry County, North Carolina	129	77
Richmond County, North Carolina	114	75

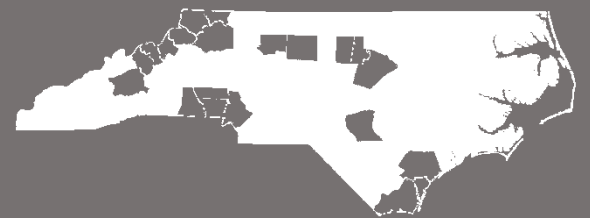


18 Counties without 2025 Unsheltered Count

County	Unsheltered Annual Count	Unsheltered PIT Count
Nash County, North Carolina	36	0
Halifax County, North Carolina	13	0
Lenoir County, North Carolina	8	0
Madison County, North Carolina	7	0
Columbus County, North Carolina	6	0
Scotland County, North Carolina	6	0
Greene County, North Carolina	5	0
Person County, North Carolina	5	0
Duplin County, North Carolina	4	0
Edgecombe County, North Carolina	4	0
Polk County, North Carolina	2	0
Chowan County, North Carolina	1	0
Dare County, North Carolina	1	0
Gates County, North Carolina	1	0



UAC Planning & Training Webinars



UAC Planning & Training Webinar

Monthly UAC webinars will include:

- Training and support from NCCEH staff
- Progress reports from regional UACs
- Peer to peer learning opportunities between regional UACs
 - UACs can share challenges in their region
 - UACs can use their shared knowledge to help determine solutions



UAC Planning & Training Webinar

Example:

- Please provide an update on any regional meetings you attended this month.
- How will your region address outreach in counties where the region traditionally has had trouble providing coverage?
- Are there any challenges you'd like to troubleshoot with the group?
- What support do you need from NCCEH?



Resource

UAC materials (slide deck, webinars, forms) can be found on the NCCEH webpage, under Coordinated Entry, then Unsheltered Access Coordinator

<https://ncceh.org/coordinated-entry/>

Unsheltered Access Coordinator

UNSHELTERED ACCESS COORDINATOR TRAININGS & WEBINARS

- June 10, 2025 – [Webinar Slides](#)
- July 8, 2025 – [Webinar Slides](#)
- August 12, 2025 – [Webinar Slides](#)
- September 9, 2025 – [Webinar Slides](#)
- October 14, 2025 – [Webinar Slides](#)
- November 18, 2025 – [Webinar Slides](#)
- December 10, 2025 – [Webinar Slides](#)

UNSHELTERED ACCESS DOCUMENTS

Detailed outline of the structure, scope, and process of coordinated Entry in the BoS (24 pages).

Privacy Documents

[HMIS Privacy Sign](#)

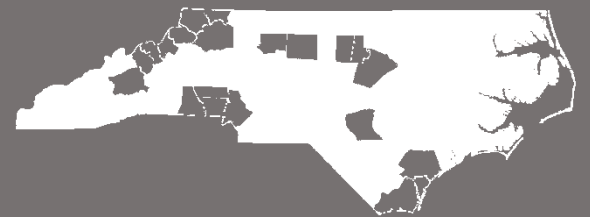
[HMIS Release of Information](#)

[HMIS Privacy Notice](#)

[Privacy Options 1 pager for staff and clients](#)



Discussion



Discussion

What does implementing the UAC role look like for you?

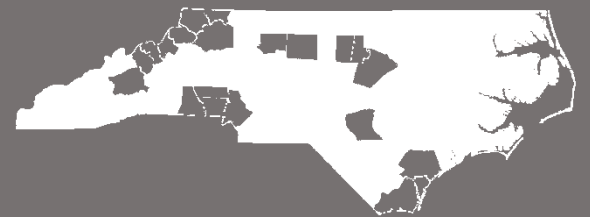


Questions

- Questions for your peers?
- Questions for NCCEH staff?
- Question for YOU
 - Does the second Tuesday of the month at 1 PM work well or is there another day that works better?



Reminders



Reminders

July 14th at 1 pm is our next meeting!

