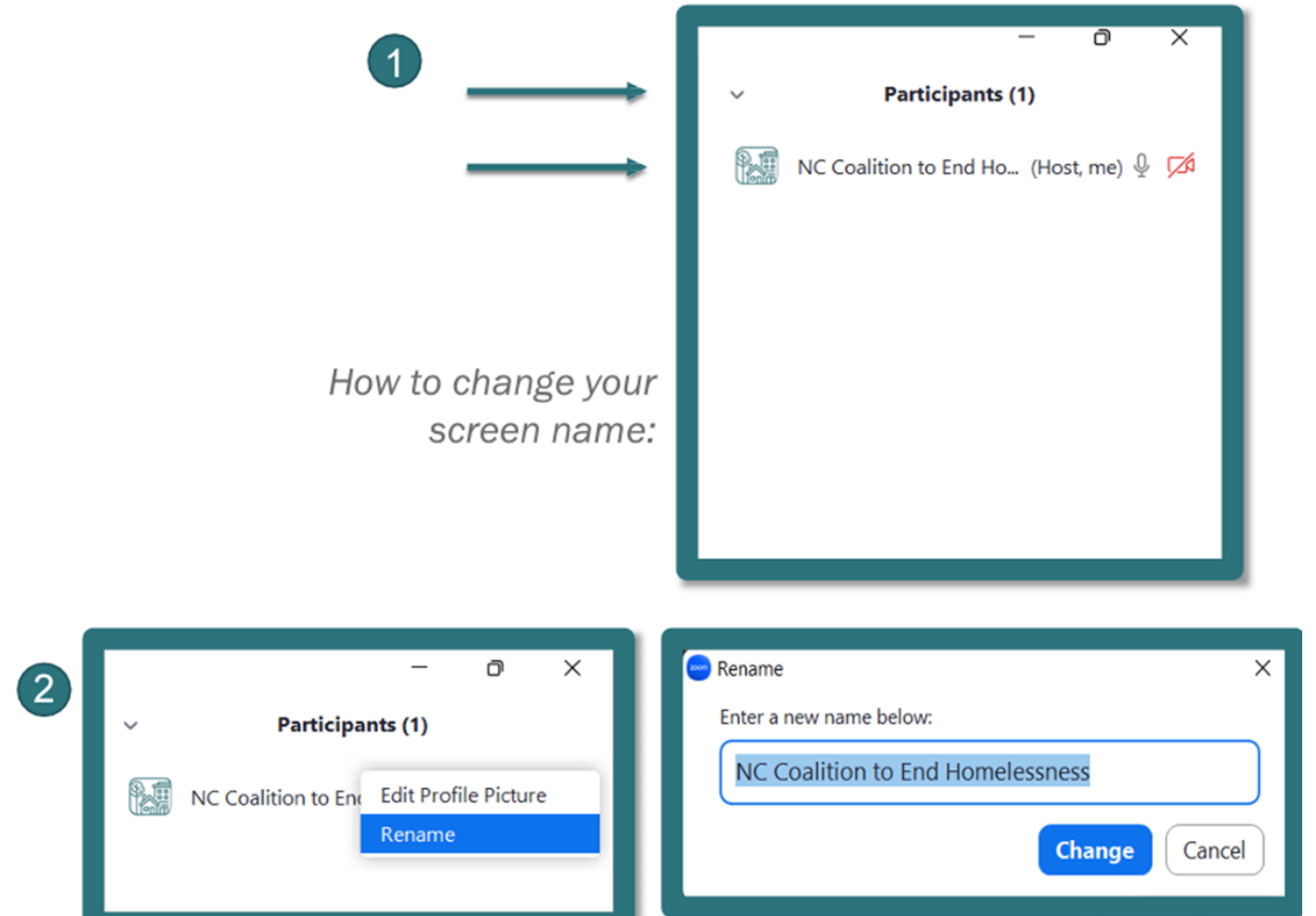


Unsheltered Access Coordinator Planning & Training

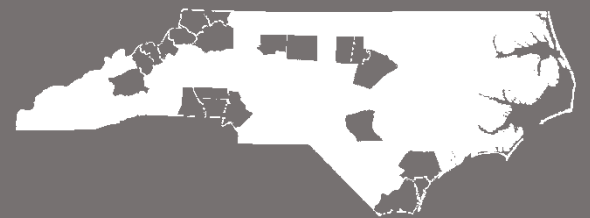
July 14, 2026

Roll Call

- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.



Agenda

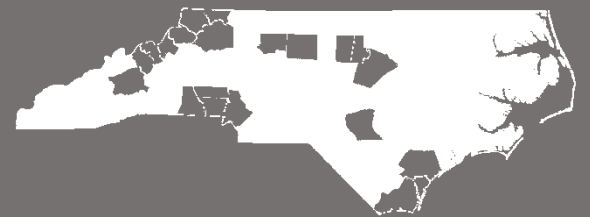


Agenda

- Roles and Responsibilities
- CE + BNL
- Intentional Street Outreach
- Reminders



Roles and Responsibilities



Elected Unsheltered Access Coordinators play an essential facilitation role in the region.

Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.

- Serves as regional point person for the CoC & providers
- Coordinates with the regional CE Lead
- Ensures data collection happens on all people experiencing unsheltered homelessness
- Engages all providers/organizations/stakeholders to understand & implement the process
- Provides training & technical assistance as needed to stakeholders
- Reports progress regularly at Regional Committee & monthly CoC UAC meetings

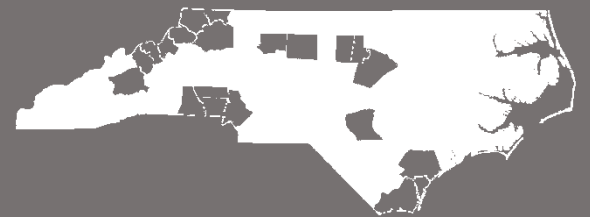


Do you know your Regional CE Lead?

Region	Coordinated Entry Lead	Phone Number	Agency	Email
1	Amanda Abdulwahid	919-439-2340	United Way of NC	Aabdulwahid@unitedwaync.org Fatima fdeas@unitedwaync.org Jacqueline jlopez@unitedwaync.org
2	Audrey Dooley	828-785-3355	Thrive	adooley@thrive4health.org
3	Elizabeth D. Moncrief Chasity Houck Kelley Hayward	828-322-9191	Western Piedmont Council of Government	elizabeth.moncrief@wpcog.org chasity.houck@wpcog.org kelley.hayward@wpcog.org
4	Mary Williams	704-500-3293	Fifth Street Ministries	mwilliams@fifthstreetministries.com
5	Erin Gaskin	980-925-4242	Partners	egaskin@partnersbhm.org
6	Amanda Abdulwahid	919-439-2338	United Way of NC	Aabdulwahid@unitedwaync.org Fatima fdeas@unitedwaync.org Jacqueline jlopez@unitedwaync.org
7 & 8	Anita Foxx	919-341-4069	Brick Capital	afoxx@bc-cdc.org
9 & 10	Stephanie Flowers	877-685-2415	Trillium	stephanie.flowers@trilliumnc.org
11, 12 & 13	Michele Welsh	877-685-2415	Trillium	michele.welsh@trilliumnc.org



Coordinated Entry + By Name List



Coordinated Entry in the BoS

Clients experiencing
HUD Homelessness



are referred to housing services in the
community depending on availability and
eligibility

Supportive
Services Only

Street
Outreach

Emergency
Shelter

Transitional
Housing

Rapid Re-
Housing

Permanent
Supportive
Housing

Non-HUD
Housing
Providers

Other
Community
Services



Coordinated Entry Goals

1. Identify everyone experiencing homelessness in the region
2. Prioritize individuals and families for housing assistance
3. Provide a collaborative regional approach (not competitive between programs)



CE Leads are a key partner in regions

- Partners with UACs to help support planning, training, & implementation
- Helps with data entry
 - Especially updating data during the annual unsheltered PIT count
- Engages partners to participate in Unsheltered Access Coordination activities
- Provides ongoing updates to UACs & regional stakeholders regarding data on people experiencing unsheltered homelessness populating the CE by-name list



What is PIT Count?

- Point In Time and Housing Inventory Count (unsheltered + sheltered + housing resource counts)
 - Required by HUD, informs funding decisions
 - Last week in January
- Unsheltered PIT count conducted by street outreach teams (including volunteers)
 - UAC recruits, trains and coordinates teams and volunteers
 - UAC facilitates data submission, data quality and completeness

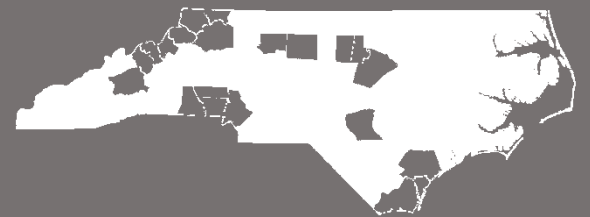


Unsheltered PIT Count

- Unsheltered households are counted through the regional by-name list – this is extremely important in your work of connecting households YEAR ROUND to coordinated entry!



Intentional Unsheltered Outreach



Why is intentional unsheltered outreach year-round important?

- Living outside is risky year-round
 - High temperatures in the summer
 - Low temperatures in the winter
 - Unstable due to law enforcement, clearing encampments, parking tickets
 - Tents, clothes, documents, and medication can be taken
- It's extremely difficult to access pathways to housing

*It's not just
one night in
January!*



Who is already reaching unsheltered folks?

- You're a coordinator – who is already doing the work?
 - Who supports people living in cars, tents, or other places not meant for habitation?
 - What orgs host passive outreach events like soup kitchens, food pantries, supply giveaways, or information? Medical outreach?
 - What groups are actively engaging with encampments?
 - Who's missing?



How do you get yourself invited?



Today's the day – what do you bring?

In a perfect world...

For a full 'Coordinated Entry' Intake and By Name List addition

- Paper Project Start form
- 1 copy of HMIS Privacy Sign
- 1 copy HMIS Privacy Notice
- 1+ copy HMIS Release of Information (verbal ok!)



Today's the day – what do you bring?

In the real world...

For a first introduction, 'let's catch up later'

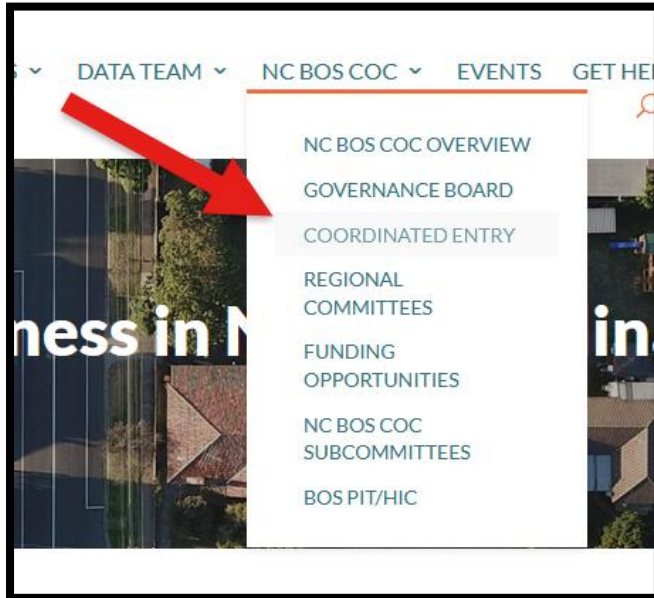
- Paper First Contact form
- Contact information for Coordinated Entry (if the form isn't possible)



This is what is needed
for the By Name List
addition!



Where to find your materials



Unsheltered Access Coordinator

UNSHELTERED ACCESS COORDINATOR TRAININGS & WEBINARS

- June 10, 2025 – [Webinar Slides](#)
- July 8, 2025 – [Webinar Slides](#)
- August 12, 2025 – [Webinar Slides](#)
- September 9, 2025 – [Webinar Slides](#)
- October 14, 2025 – [Webinar Slides](#)
- November 18, 2025 – [Webinar Slides](#)
- December 10, 2025 – [Webinar Slides](#)

UNSHELTERED ACCESS DOCUMENTS

Detailed outline of the structure, scope, and process of coordinated Entry in the BoS (24 pages).

Privacy Documents

- [HMIS Privacy Sign](#)
- [HMIS Release of Information](#)
- [HMIS Privacy Notice](#)
- [Privacy Options 1 pager for staff and clients](#)

Data Collection

- [Project Start Street Outreach \(full intake\)](#)
- [Supplemental Form for First Outreach Contact](#)
- [NC BoS CoC Unsheltered PIT Form 2026](#)

How do unsheltered folks get onto By Name List?

- Paper Forms >> Coordinated Entry Lead >> HMIS Data Entry



How do we connect folks to resources?

- Housing Assessment and Referral Tool (HART) is needed for prioritization
- Updated contact information for when referrals are available
- Follow-up in general?

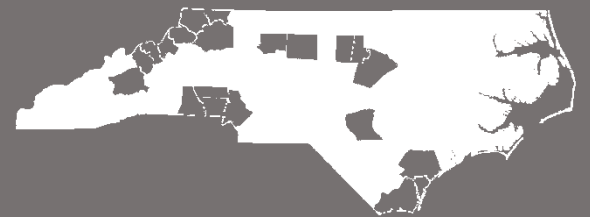


How can we replicate these steps?

- Coordination is successful when we have systems to repeat steps



Reminders



Reminders

August 11th at 1 pm is our next meeting!

We're posting previous webinars + materials on our website:
<https://ncceh.org/coordinated-entry/>

