



North Carolina Balance of State Continuum of Care

bos@ncceh.org

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<https://ncceh.org/nc-bos-coc-overview/>

FAQ - CY2027 ESG Program Competition Office Hours

June 25, 2026 Office Hour

How do I download a CSV Zipfile of our APR?

To download a CSV Zipfile of your APR in HMIS:

Once you are logged in, go to "Reports" from the ribbon on the left-hand side of the screen,

Select FY2026 CoC APR.

Be sure you select the correct project,

The program date range of 06.01.2025 with an end date of 05.31.2026.

Select Download and a CSV Zipfile should show up in your downloads folder. There will be several Excel documents inside.

Please email those to NCCEH at bos@ncceh.org by 5 PM on Monday, July 13th as a part of your application package.

You will receive a confirmation email from the BoS email by the next business day.

I am having trouble accessing some of the features in ZoomGrants. What should I do?

Make sure you are using the secured ZoomGrants website with <https://> at the beginning of your search. The "s" means it's secure. Without accessing ZoomGrants through a secure link, you will only have limited access and will not be able to complete your application.

For additional assistance - <https://www.youtube.com/watch?v=jfZpU5yOFnM> or go to

[ZoomGrants University](#). ZGU, will be your one-stop shop for all questions about ZoomGrants. There are also a variety of other helpful resources and training opportunities in ZGU for applicants and reviewers as well. Contact NCCEH at bos@ncceh.org or questions@zoomgrants.com for ZoomGrants-related questions.

What if we have additional attachments that are not listed on the ZoomGrants portal? Please be sure to follow the [ESG Project Application & Required Materials Instructions](#)

posted on the Funding Opportunities page of our website to review the materials that are required for submission in STEP 2 in the NC BoS CoC at NCCEH portion of the competition by 5 PM on Monday, July 13th. The items NCCEH requires is a little different than what the NC ESG Office will require in the final submission to their office in STEP 3, as listed in the "Applicant Checklist" portion of each application: one for New Applicants (Applicant Checklist starts on page 22) and one for Returning Applicants (Applicant Checklist starts on page 12).

Deadlines/Extensions:

All application materials for STEP 2 in the NC BoS CoC at NCCEH portion of the competition for CY2027 ESG Program funding are due by 5 PM on Monday, July 13, 2026. Extensions will not be granted.

Jun 23, 2026 Office Hour

FAQ - CY2027 ESG Program Competition Office Hours



What is the deadline for application submission?

All applications for ESG Program funding for CY2027 are due by 5 PM on Monday, July 13, 2026 to the NC BoS CoC at NCCEH via ZoomGrants. All questions must be answered, and attachments uploaded into ZoomGrants with the exception of your APR (June 1, 2025 - May 31, 2026). Only the APR must be emailed as a CSV zip file, to bos@ncceh.org. Please use the subject line: MY AGENCY NAME APR and email it before the 5pm deadline on July 13th.

Deadlines/Extensions:

All applications for ESG Program funding for CY2027 are due by 5 PM on Monday, July 13, 2026. Extensions will not be granted.

What if I forget to upload attachments?

The benefit of ZoomGrants is that the portal will require applicants to complete all tasks before allowing you to submit your application.

How do I set up my ZoomGrants portal?

Follow the link below for a ZoomGrants tutorial. <https://www.youtube.com/watch?v=jfZpU5yOFnM&feature=youtu.be>

How will I receive Office Hour notifications?

Office Hour notices are sent via email an hour before each office hour with a Zoom link to join. These are optional office hours where staff will be available for questions.

***If you are applying for ESG and COC be sure you are filling out the correct application and documents for the appropriate competition in ZoomGrants.

