

North Carolina Balance of State Continuum of Care

Governance Board Meeting
May 5, 2026
10:30 AM

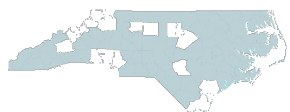
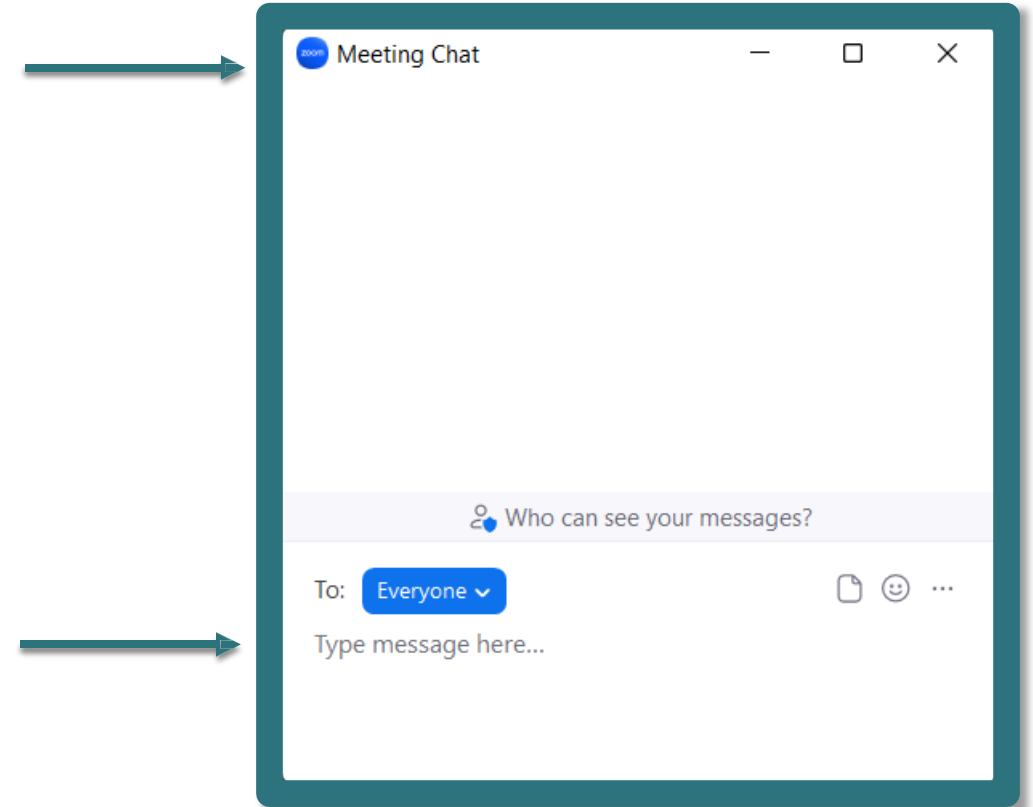


NCCEH

Reminders

- This meeting is being recorded and will be uploaded for public viewing.
- Please mute your line.
- The chat box is available to use anytime.
- **Governance Board Members* (Regional Leads and At Large Members) are requested to keep their cameras on for the duration of the meeting.**

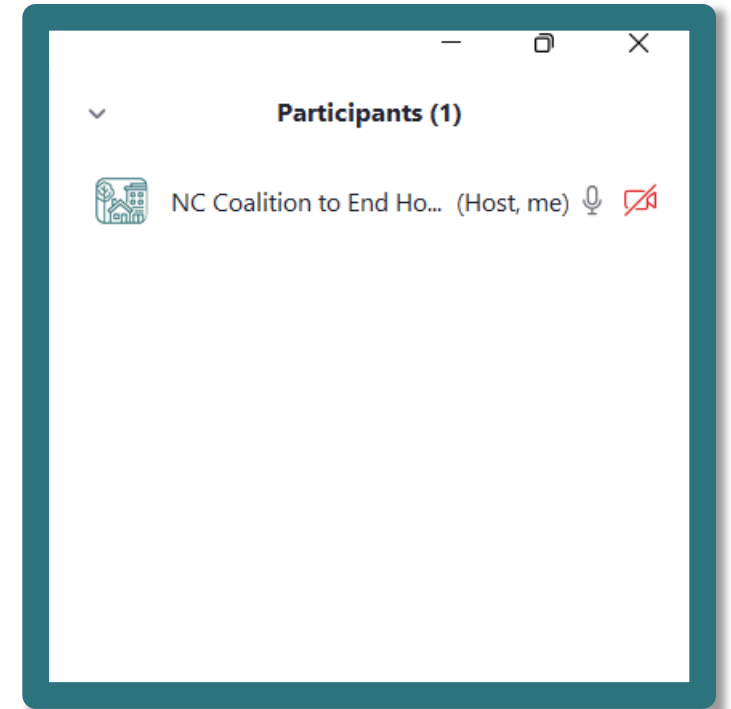
*formally known as the Steering Committee



Roll Call

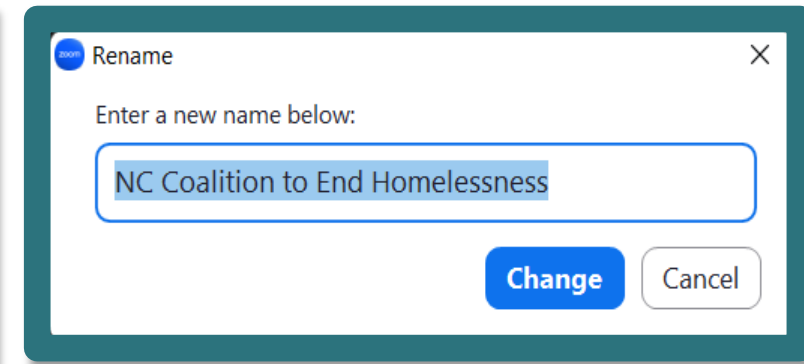
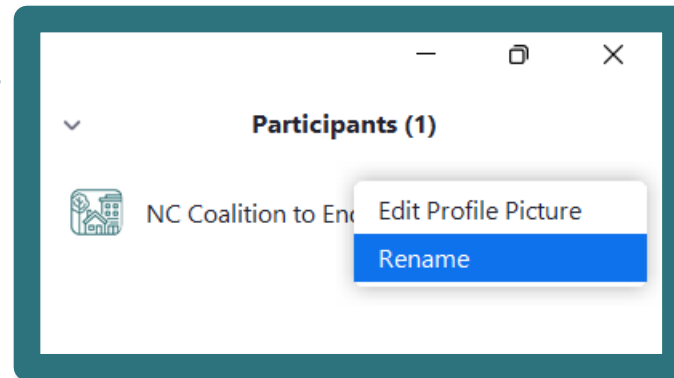
- We will conduct Roll Call for Board Members (Regional Leads and At-Large) to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.

1



How to change your screen name:

2



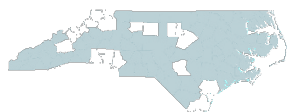


Consent Agenda

Review & Approve Consent Agenda

Consent agenda: <https://ncceh.org/governance-board/>

- The consent agenda was sent to the Governance Board prior to the meeting as a part of the Board Packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Governance Board members may request to remove an item from the consent agenda for additional discussion.





Board Meeting Agenda

Board Meeting Agenda

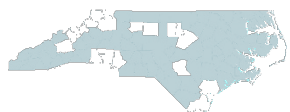
1. Collaborative Applicant Updates

- Balance of State Updates
- Back@Home Update
- CoC Program Competition Update
- ESG Program Competition Update
- CoC & ESG Program Monitoring Plan
- 2026 CE Evaluation

2. Agency Spotlights – Regional and Programmatic Overview

- Region 1
- Region 2
- Region 3

3. Meeting Adjourn



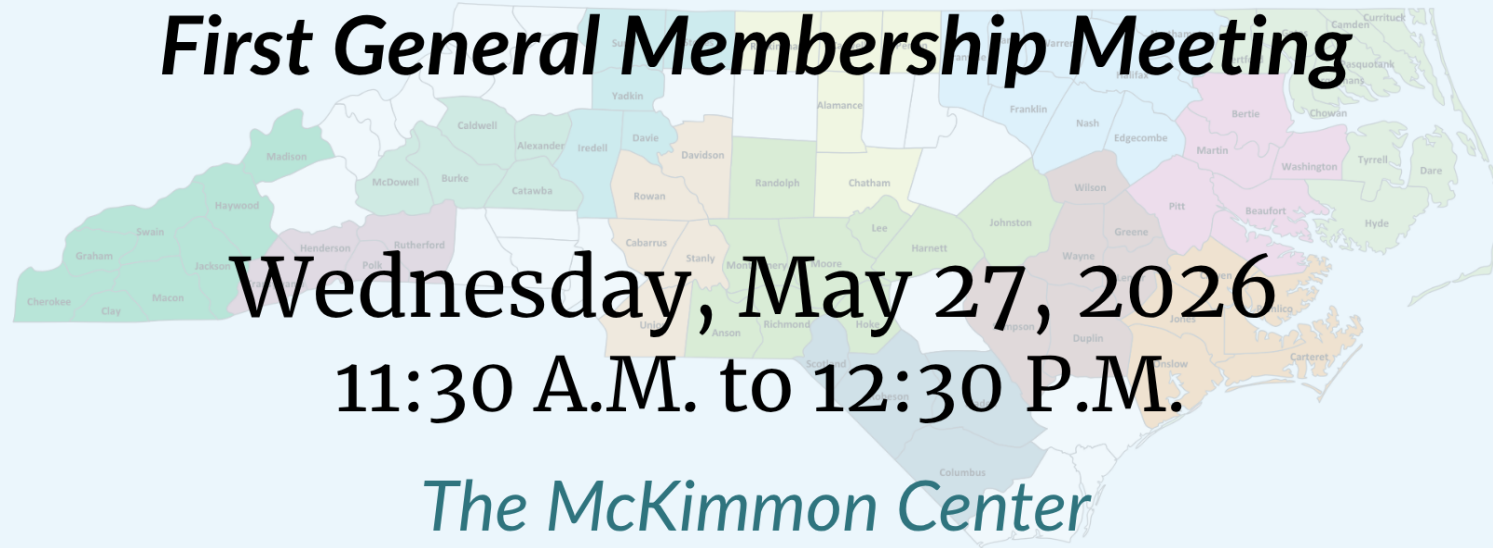


Collaborative Applicant Updates

YOUR ATTENDANCE IS REQUESTED AT THE

NC Balance of State CoC

First General Membership Meeting



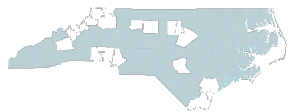
Wednesday, May 27, 2026

11:30 A.M. to 12:30 P.M.

The McKimmon Center

1101 Gorman St., Raleigh, NC 27606

Virtual Option is Available



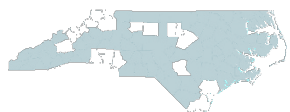
Please welcome Tamara Owens!

We are pleased to welcome Tamara Owens as our new ESG Program Portfolio Specialist, joining the team on May 13!

Tamara is an experienced grants and project manager with expertise in ESG, CDBG and federal grant compliance.

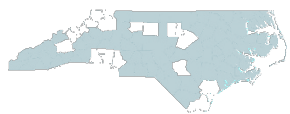
- Oversight of Housing Programs
- HMIS Reporting
- Program Administration

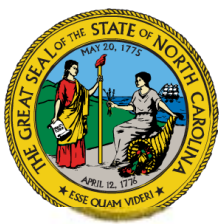
We look forward to the contributions she will bring to supporting our ESG funded programs.



Board Recruitment: Priority Gaps

- Youth Homelessness
- Veteran Services
- Hospital Systems
- State Department of Corrections/Reentry staff
- Reentry Service Providers
- Public Housing Authority
- Landlords Property managers





NCDHHS



Back@Home Program



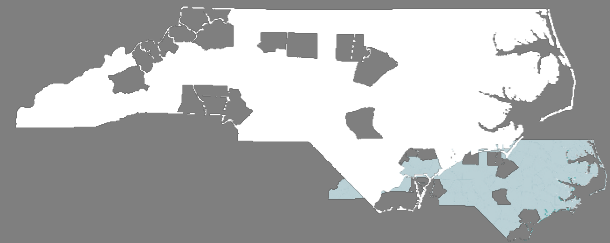
Back@Home Update: May 5, 2026

Total Client served: 3,093 / Total HH served: 1,541
Current HH enrolled: 959
Positive exits = 75%

RRH – BoS: 481 HH, 478 housed
RRH-Helene: 38 Households

Total PSH = 289
PSH Dedicated Plus = 121
UPSH = 76
RPSH = 92
SSO = 151

CoC Competition Update



FY2025 Competition – Q2 Awards

CoC grants expiring in Q2 of 2026 were awarded in a unique partial award announcement released by HUD on April 27.

At this time, we have not heard anything more about awards for grants expiring in Q3 and Q4 of 2026. Reminder to please keep NCCEH updated with a copy of your most recent grant agreement.



Results from Revising Competition with HUD TA

From April 8th to 10th, NCCEH staff met in person with Heather Dillashaw, one of our HUD TA providers, to revise our CoC and ESG competitions. Revisions include:

- Revisiting our CoC Funding Priorities – Funding and Performance Subcommittee in May, GB Approval in June
- Building both competitions in ZoomGrants
- Required but simple Intents to Apply/Renew
- Reducing components on Scorecard and no longer requiring a Supplemental Information Form
- Shifting review of project's policies and procedures to monitoring
- Streamlining Certifications of Consistency with the State Consolidated Plan*



FY2026 Competition – Forecasted on grants.gov

On April 21, grants.gov was updated with a [forecast](#) for the FY2026 CoC Program Competition's Notice of Funding Opportunity (NOFO). Forecast includes:

- NOFO Released on May 29
- Final Consolidated Application Due Date on August 26
- Estimated Award Date of December 1
- \$4 billion in total CoC Program funding – up from \$3.6 billion in FY2024/2025 NOFO



FY2026 Competition – Upcoming Webinars

Renewal Applicant Webinar - Friday, May 8 at 10am

<https://ncceh.org/event/fy2026-coc-competition-renewal-applicant-pre-competition-webinar/>

New Applicant Webinar – Monday, May 11 at 10am

<https://ncceh.org/event/fy2026-coc-competition-new-applicant-pre-competition-webinar/>

Specific guidance, restrictions, and requirements subject to change upon release of FY2026 NOFO.



FY2026 CoC Builds – Forecasted on grants.gov

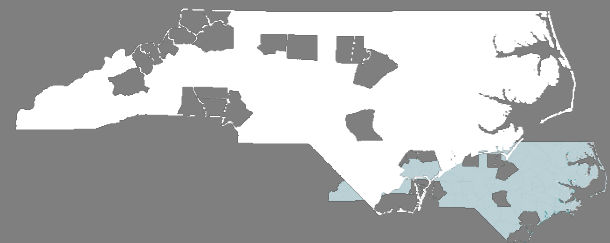
On April 27, grants.gov was updated with a [forecast](#) for a FY2026 CoC Builds Competition. CoC Builds provides funding for construction, acquisition, or rehabilitation of new units of Permanent Support Housing for households where at least one member has a disability.

You may wish to revisit the original [CoC Builds NOFO](#) for more information. FY2026 CoC Builds NOFO is forecasted to be posted on June 17, with applications due August 16. Only 10 expected awards.

Upon release of a FY2026 NOFO, NCCEH will host an informational webinar and announce an Intent to Apply process.



ESG Competition Update



CY2027 ESG Program – Annual Allocation

The NC ESG Office anticipates opening the annual Request for Applications (RFA) for ESG Program funding in early June.

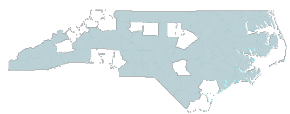
Total ESG Program funds available to the state: \$5,126,360 (down by \$43,568 from last year)

ESG Program funding can be used for:

- Street Outreach,
- Emergency Shelter
- Rapid Rehousing
- Homelessness Prevention

HMIS/Comparable Database to support the 4 above activity types

Webinar by the NC ESG Office: [ESG 101](#) on Thursday, May 7th at 9:30 AM



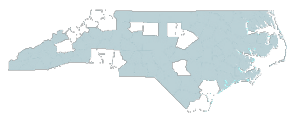
CY2027 ESG Program – Annual Allocation

The NC BoS CoC will host a competition for the CY2027 ESG Program Annual Allocation.

The competition will consist of 3 Steps:

1. Mandatory Intent to Apply/Intent to Return Form submission
2. Application to the NC BoS CoC at NCCEH through ZoomGrants
3. Applicants approved by the Governance Board submit applications to the NC ESG Office through a Smartsheet link

Webinar on the CoC's competition: Thursday, May 21st at 10 AM, see [Events](#) page



CY2027 ESG Program – Annual Allocation

The NC BoS CoC will host a competition for the CY2027 ESG Program Annual Allocation.

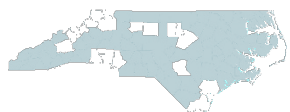
Step 1:

Mandatory Intent to Apply/Intent to Return Form per applicant agency

- Forms will open on Friday, May 22nd by 9 AM and will be due by 5 PM on Monday, June 15th

Office Hour:

Wednesday, June 3rd at 1 PM



CY2027 ESG Program – Annual Allocation

The NC BoS CoC will host a competition for the CY2027 ESG Program Annual Allocation.

Step 2:

Application to the NC BoS CoC at NCCEH through ZoomGrants – due date TBD

Webinar: Thursday, June 18th at 10 AM (link will be sent to applicant agencies that meet eligibility requirements in Step 1 – Intent process & recording posted in ZoomGrants)

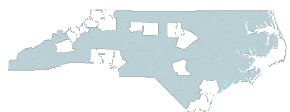
Office Hours (links will be sent to applicant agencies in ZoomGrants):

Tuesday, June 23rd at 10 AM

Thursday, June 25th at 10 AM

Tuesday, July 7th at 1 PM

Thursday, July 9th at 1 PM

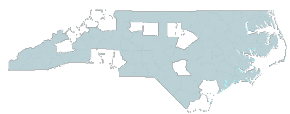


CY2027 ESG Program – Annual Allocation

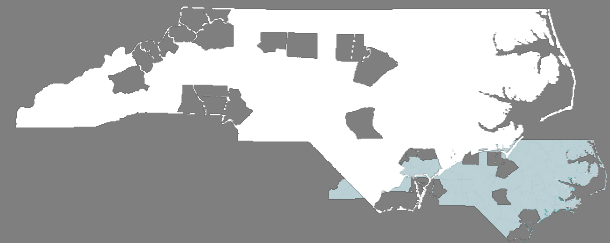
The NC BoS CoC will host a competition for the CY2027 ESG Program Annual Allocation.

Step 3:

Applicants approved by the Governance Board submit application materials to the NC ESG Office – due date TBD



Monitoring Plan



NC BoS CoC Monitoring Plan

The NC BoS CoC staff at NCCEH is receiving HUD TA from ICF to develop a monitoring plan for the CoC.

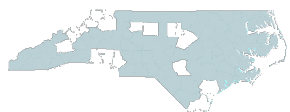
A CoC's Collaborative Applicant, as part of its CoC Planning Activities, should monitor CoC Program & ESG Program recipients and subrecipients and support compliance with program requirements.

The CoC has traditionally included some monitoring and compliance items embedded in the CoC and ESG Program Competitions.

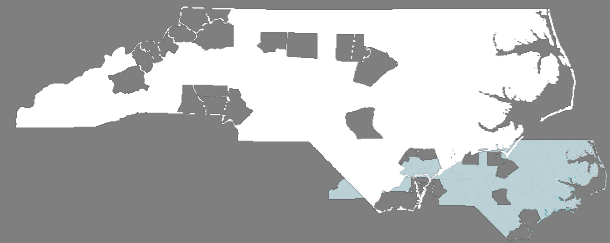
The Monitoring Plan will include:

- Risk Assessment
- Monitoring Tools

More to come...



2026 Coordinated Entry Evaluation



CE Evaluation

- HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in coordinated entry during that time period.
- Surveys must address the quality and effectiveness of the entire coordinated entry experience for both participating projects and households.
- The participants selected by the CoC to participate in the evaluation must include individuals and families currently engaged in the coordinated entry process or who have been referred to housing through the coordinated entry process in the last year.



CE Evaluation Process

- In 2025, BoS staff worked with Lived Expertise Advisory Council (LEAC) to update all aspects of the coordinated entry evaluation process.
- Review of 2025 CE Evaluation outcomes:
 - Based on surveys from providers, people in permanent housing, and those currently homeless, the evaluation found that the CE system is largely functioning as intended and using a standardized assessment tool (HART), maintaining access points, and referring most households to permanent housing through the system.



CE Evaluation Process

Review of 2025 CE Evaluation outcomes:

- Client experiences were generally positive, with high satisfaction with staff and services, and many households successfully obtaining housing within a few months.
- Key challenges remain. The system faces significant capacity issues, particularly with emergency and domestic violence shelters, which are often full. Many households experience delays in accessing permanent housing, especially those who are unsheltered.



CE Evaluation Process

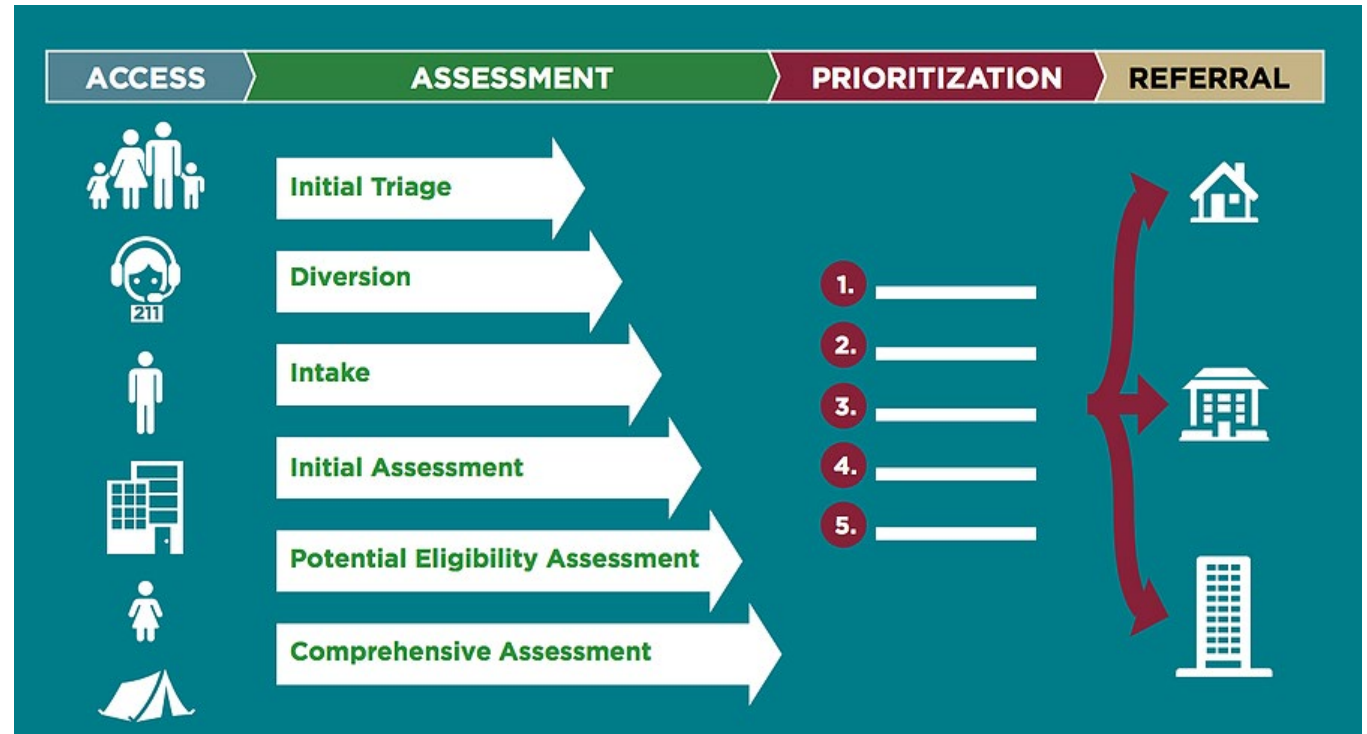
Review of 2025 CE Evaluation outcomes:

- The evaluation recommends improvements such as expanding affordable housing resources, increasing shelter capacity, standardizing case conferencing processes, improving training, and setting clearer expectations for clients about housing timelines.
- The CE system is operational and effective in many areas, resource limitations and process inconsistencies continue to impact its efficiency and equity.



CE Evaluation Process

- In 2026, BoS staff reviewed the 2025 CE evaluation surveys and made minimal edits
- Staff worked with the NCCEH data team to review HART scores and HART data.
- It was determined valuable to include specific HART evaluation questions in the 2026 CE evaluation.



2026 CE Evaluation

- On April 20, the Coordinated Entry Council voted to distribute the Provider and Client surveys appropriate households from May 1 – May 31, 2026
- Please provide the Permanent Housing (Permanent Supportive Housing and Rapid Rehousing) to any household that achieved permanent housing in the past 12 months.
- Emergency Shelter, and/or Unsheltered surveys should be offered to households that are currently in ES or a place not meant for habitation
- All surveys are located on NCCEH's coordinated entry webpage: <https://ncceh.org/coordinated-entry/>



2026 CE Evaluation

Please review the evaluation surveys and create a plan to distribute the surveys to clients within the required timeframe.

- After the client has completed the survey, the survey should be sealed in an envelope (if completed in paper form) and placed in a collection box (to ensure anonymity).
- The agency can return the surveys to North Carolina Coalition to End Homelessness by (a) giving the surveys to the NC BoS CoC Regional Coordinated Entry Lead or (b) scanning and emailing the surveys to bos@ncceh.org.
- If the survey is completed electronically, no further action is needed.



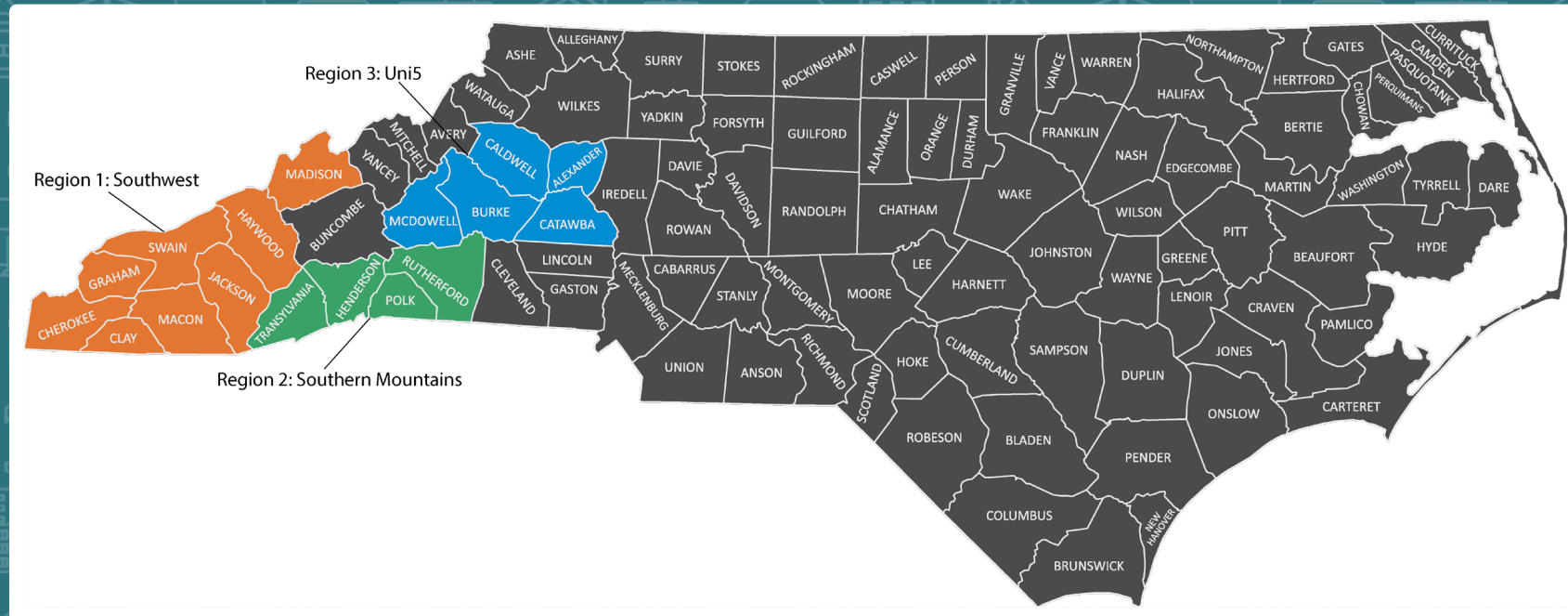
2026 CE Evaluation

All service providers that participate in the NC Balance of State CoC's coordinated entry system should complete the Service Provider Agency survey.

- Participation in the Coordinated Entry Evaluation process is required, and agencies are expected to
 - Distribute surveys to all CES participants and
 - Complete the Provider Survey



Agency Spotlights



Region 1: Cherokee, Clay, Graham, Haywood, Jackson, Madison, Macon, Swain

LORI WATTS, REGION 1 – LEAD – INTERIM APRIL – SEPT '26

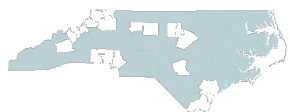
- Works at Vaya Health since late 2011 and in 19th year of housing work as housing specialist – permanent supportive housing that includes 8 counties in region 1 & 3 counties in region 3
- Agency involved with both CoC PSH projects and Back@Home projects
- Work behind the scenes with client HMIS data entry, analysis, & reporting, finance liaison for payments to landlords and utilities, point person on CoC PSH grant renewals and new CoC grant applications, support participant-face-to-face housing specialists
- Caregiver to mother and father, 2-cat mom, resident of Vilas (near Boone) – Watauga county in the northwestern NC mountains
- Region 1 Lead – prepare and lead local regional meetings (called western NC homeless coalition), communicate and share with Region 1 agencies relevant information regarding upcoming meetings and BoS communications
- Participant at BoS Board Meetings, Client Advocacy Collaborative (CAC) meetings, Coordinated Entry (called RAMM for referral and monitoring meeting), and WNCHC – western NC Housing Coalition (Region 1 meetings)



Region 1: Cherokee, Clay, Graham, Haywood, Jackson, Madison, Macon, Swain

SOMMER RECTOR, REGION 1- ALTERNATE LEAD, BEGINNING IN 2026

- Works at REACH of Clay as Domestic Violence & Court Advocate
- Agency can refer to Coordinated Entry for RRH, PSH, SAFE@Home
- Excluded from HMIS due to VAWA but uses Osnum System instead – DV Comparable datable
- Air Force Veteran, Mother, Resident of Hayesville - Clay County
- Region 1 Alternate Lead – Help prepare local regional meetings (called Western NC Homeless Coalition), provide support to Regional Lead, gather and communicate information to local agencies like grant opportunities, local and state events relevant to those working with those without housing, and provide updates from Balance of State
- Participant at BoS Board Meetings, Client Advocacy Collaborative meetings, Coordinated Entry (called RAMM for Referral and Monitoring Meeting), and WNCHC – Western NC Housing Coalition (Region 1 meetings)



Region 2:

Henderson, Polk, Transylvania, Rutherford



Lead: Emily Lowery, The Haven

Lead Alternate: Kristin Dunn, Safelight

CE Lead: Audrey Dooley, Thrive

Regional Programs

Thrive – CE, PSH, Back at Home RRH, SSO

The Haven – ESG Shelter

Safelight – RRH Safe@Home



Byname List: 250 individuals

2 bedroom FMR: \$1,567
(full-time wages of **\$27/hour**)

The Haven: 18 bed adult shelter, 4 family rooms, transitional house
Hendersonville Rescue Mission: 115 beds
Out of the Ashes
4 Domestic Violence Shelters

Region 3 Uni 5 Leadership

Chasity Houck – Uni 5 Lead (Region 3), Program Manager, WPCOG Regional Housing Authority

Carolina Proctor – McDowell Mission Alliance

Uni5 Leadership Roles:

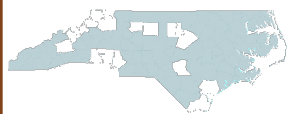
- Coordinate regional efforts and partnerships
- Align housing & homelessness strategies
- Advocate and reduce barriers to housing

Agency Overview:

- WPCOG: Serves Catawba, Caldwell, Alexander, Burke Counties
- McDowell Mission Alliance: Serves McDowell County

Key Programs:

- WPCOG: HCV, VASH, HOPWA, FUP/FUPY, Mainstream, 121 Public Housing Units
- MMA: Shelter, Rapid Rehousing, Transitional Housing, Street Outreach
 - Boots on the ground
 - Meet people where they are
- Reduce barriers and promote stability



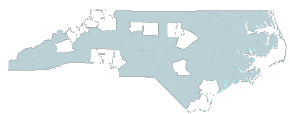


Motion to Adjourn

Upcoming meetings & reminders

(Log-in, registration & recording information can be found on agenda)

- **Coordinated Entry Council**, *Monday, May 18, 10 – 11:30 A.M.*
- **HMIS Systems Monthly Meeting** *Wednesday, May 20, 10 – 12 P.M*
- **Funding and Performance Subcommittee**, *Thursday, May 21, 2 – 3 P.M.*
- **Lived Expertise Advisory Council**, *Friday, May 22, 12 – 1 P.M.*
- **Veterans Subcommittee**, *Monday, June 1, 11 A.M. – 12 P.M.*



Next Meeting(s)

CoC Membership Meeting

Wednesday, May 27, at 11:30 AM

Governance Board Meeting

Tuesday, June 2, at 10:30 AM

Reach out to us: (919)755-4393 | bos@ncceh.org

