

North Carolina Balance of State Continuum of Care

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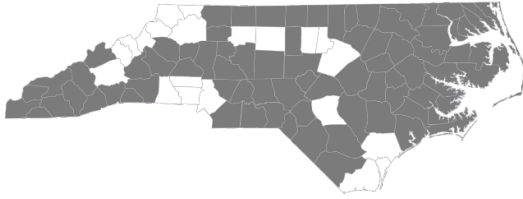
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NC Balance of State CoC Governance Board Consent Agenda and Updates

May 5, 2026

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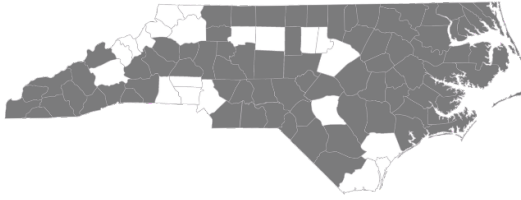
Section I. NC BoS CoC Governance Board Consent Agenda

The following will be voted on at the May 5, 2026, NC BoS CoC Governance Board meeting:

April 7, 2026, Governance Board Meeting Minutes

<https://ncceh.org/wp-content/uploads/2026/04/April-2026-SC-Minutes.pdf>

**Any Governing Board member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Governance Board meeting.*



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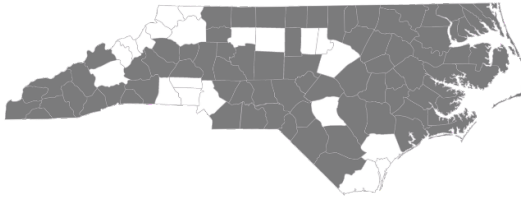
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Section II. Updates

- **Veterans Subcommittee**
Monday, May 4, 11:00 A.M. – 12:00 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
Passcode: 756430
- **Coordinated Entry Council**
Monday, May 18, 10:00 – 11:30 A.M
[Join Zoom Meeting](#)
Meeting ID: 834 4425 4256
Passcode: 412444
- **HMIS Systems Updates Meeting**
Wednesday, May 20, 10:00 – 11:30 A.M
[Join Zoom Meeting](#)
Meeting ID: 841 4241 1065
Passcode: 934633
- **Funding and Performance Subcommittee**
Thursday, May 21, 2:00 – 3:00 P.M.
- **Lived Expertise Advisory Council**
Friday, May 22, 12:00 – 1:00 P.M.



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Section III. Meeting Minutes and Supporting Materials

Veterans Subcommittee Meeting

April 6, 2026, at 11 AM

Member Attendance: Jean Eastwood (United Way of Forsyth County), Chariden Lewis (SSFV for ABCCM), Daniel Roberts (Moral Injury Support Network for Servicewomen), Denadia Napper (United Way of NC), Nicole Wilson (CE Specialist at Durham VA), Rory Springs (DVOP NCWorks), Zachary Branch (DVOP), Jessica Rice (ABCCM Veteran Services of the Carolinas), Charessa McIntosh (Fayetteville VA)

New Attendees: Kayreen Gucciardo (DHHS/DMHDDSUS), Tamika Skinner (United Way), Latoya Flemming (Greenville, NC)

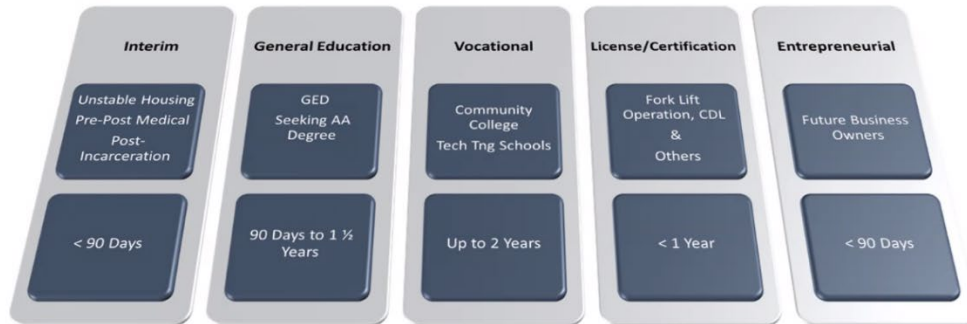
Balance of State CoC Staff (NCCEH): Liz Carbone, Natalie Rivera, Mira Sanderson

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Veterans Life Center – Presented by Martin Woodard (Program Director)

The Veterans Life Center North Carolina is a comprehensive reintegration program designed to support veterans transitioning back to civilian life. The program takes a holistic approach, addressing not only housing but also physical and behavioral health, as well as purpose and identity, recognizing the complex challenges veterans often face after transitioning out of military service.

TRACK SYSTEM



© Veterans Life Center 2017

Key components of this program include individualized care plans (IVRP), access to medical and mental health services, nutrition, wellness activities, spiritual support, and community-building spaces. The program also removes barriers by providing transportation and ensuring consistent access to appointments and services.

A strong focus is placed on career development, offering multiple pathways such as education, vocational training, certifications, and entrepreneurship, helping veterans rebuild purpose and achieve long-term stability.

The program serves veterans within specific criteria (ages 19– mid/late 40s, with certain discharge and clinical requirements) and is primarily funded through grants (Division of Mental Health Block Grant) and private donations. Overall, it aims to empower veterans to regain independence, rebuild their identity, and successfully reintegrate into society.

If you are interested in learning more or have any questions, feel free to contact Martin D. Woodard at mwoodard@vlcnc.org or 919–702–7767.

New Member Ideas

Liz invited the group to suggest potential new members for the Veteran Subcommittee, but no suggestions were made.

Latoya Flemming introduced herself as a new participant and shared that she is working to open a Veterans Home in Greenville, NC. She joined the meeting to gather information and connect with others who could support her efforts.

Review Regional Resource Guide

Liz asked the group to provide feedback on the NC BoS Veteran Resource Guide to ensure that it is accurate and useful for providers across the Balance of State.

Provider Announcements and Updates

A reminder was shared about the upcoming Bringing it Home 2026 conference (*information to the right*).

Mira also encouraged attendees to apply for the NC BoS CoC General Membership, noting that it is free and open to both individuals and organizations within the BoS regions. Interested participants are invited to apply here: <https://forms.gle/76zFHJghpfHmJ74C9>



LEAC Meeting – April 10, 2026

Attendees: Melissa H., Von N., Elliot R. (Staff), Mira S. (Staff)

During this meeting, the LEAC finalized the [NC BoS CoC LEAC Application](#). The eligibility question regarding homelessness within the past seven years was revised to include the language, “though exceptions may be considered on a case-by-case basis.”

The group recommended distributing the application through Regional Leads for broader outreach. Members also suggested developing a PDF version for accessibility, as well as a flyer outlining the purpose of the application, desired applicants, and a QR code linking to the online form. Mira was tasked with creating the flyer and coordinating distribution of the application.

MAKE YOUR VOICE HEARD!
Your experience matters. Help guide efforts to prevent and end homelessness across North Carolina.

JOIN THE NC BALANCE OF STATE'S LIVED EXPERTISE ADVISORY COUNCIL (LEAC)

WHO SHOULD APPLY?
We are seeking individuals who:

- Live in the NC Balance of State CoC geographic area
- Are currently experiencing homelessness or
- Have experienced homelessness within the past 7 years (exceptions may be considered)

WHY JOIN LEAC?

- Share your lived experience to influence real change
- Help shape policies and programs
- Ensure decisions reflect the needs of those most impacted
- Be part of a collaborative and supportive community

APPLY TODAY OR SHARE WITH SOMEONE WHO SHOULD!
SCAN THE QR CODE FOR THE APPLICATION

NC COALITION to end HOMELESSNESS

Have any questions? Please reach out to us! Contact bos@nccoh.org

The group agreed to reconvene on Monday, April 20, to review submitted applications.

Funding and Performance Subcommittee

April 16, 2026, at 2 PM

Member Attendance: Bonnie Harper, Sarah Lancaster, Talaika Williams, Melissa McKeown, Melissa Hewitt, Amy Modlin, Lynne F. James

Balance of State CoC Staff (NCCEH): Jenny Simmons, Natalie Rivera, Natasha Posey, Joanne Cain, Alicia Price-Blanks, Mira Sanderson

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ESG Program Competition Redesigned

The NC ESG Office requires that each CoC in North Carolina hold a competition for ESG Program funds.

- Hire ESG Program Portfolio Specialist – NC BoS CoC staff team position designated for all things ESG in the NC BoS CoC
- Revise the competition to be more similar to the NC ESG Office portion of the competition– in terms of required documents – No Supplemental Information Form
- Reminder that the ESG Program Competition is a competition – all application materials are due by the deadline – NCCEH will not review your application materials and if something is missing, will not reach out to agencies to submit it – ZoomGrants should help with this issue
- Implement a Threshold Review – one-pager conducted by staff – “go or no-go” – items already part of the scorecard - eligible applicant; eligible project type; adherence to CE; BoS CoC membership & in compliance
- Scorecard to Excel for auto-calculating scores; no Supplemental Info. Form review section
- Work toward a shift back to Membership/Regional decisions regarding applications – some movement this year, but more fully back to regions in 2027
 - CoC Participation –
 - Regional Meetings - from regional minutes submitted to the CoC – gathered by new NCCEH position.
 - CE participation through HMIS report
 - PIT/HIC participation – from the Data Center
 - Utilize PIT/HIC data to inform decisions (like in the CoC Program Funding Priorities)
 - Regional presentations of ESG information
 - Quarterly ESG Grantee report of outcomes to regions

- Mandatory Intent to Apply/Intent to Renew process in May – provide the regions with who is applying for what, so they can have regional conversations around what they want
- Address conflict of interest of Regional Leadership/support by the new BoS CoC Regional position
- Provide office hours support for applicants

POST Performance Review Plan of ESG Program Grantees on the NCCEH Website.

A member asked whether meeting attendance could be a requirement, suggesting that applicants could upload an attendance sheet as documentation. Overall, the feedback was positive, but there was a strong emphasis on being intentional about conflict-of-interest policies. It was also noted that many regions have only three to four people managing the work while also overseeing funding, which should be taken into consideration.

There was discussion about the significant changes currently happening within the BoS team and NCCEH, and whether there is enough capacity to implement additional processes. Staff clarified that these are preliminary ideas informed by HUD Technical Assistance, and the overall feedback emphasized the need to simplify the competition process, which has become overly complex.

CoC Program Competition Redesigned

Each CoC’s Collaborative Applicant, as part of its CoC Planning Activities, must design, operate, and follow a collaborative process for the development of applications and approve the submission of applications in response to a NOFO published by HUD.

- Natalie Rivera – CoC Program Portfolio Specialist - NC BoS CoC staff team position designated for all things CoC Program related in the NC BoS CoC
- Revise the competition to reduce the administrative burden of applicants and reviewers – in terms of required documents
 - Shortened Supplemental Information Form, if at all
 - Certifications of Consistency with Consolidated Plan – *aiming* to use *one* summary sheet of all projects to send to the state’s Department of Commerce
- Use ZoomGrants – to reduce issue with missing documents
 - Use Intent to Apply/Intent to Renew process
- Implement a Threshold Review – one pager conducted by staff – “go or no-go” - items already part of the scorecard - eligible applicant; eligible project type; adherence to CE; BoS CoC membership & incompliance
- Scorecard

- to Excel for auto-calculating scores
- Scorecard Committee – meet in May/Governing Board approval of Scorecard – June 2nd
- Provide office hour support for applicants

FY2026 CoC Program Funding Priorities

- BoS CoC Staff review and send drafts to FPS for feedback.
- Review and approve edits and feedback on May 21st FPS meeting.
- Governing Board approval of Funding Priorities at the June 2nd Governance Board meeting.

NC BoS CoC Monitoring Plan

A CoC's Collaborative Applicant, as part of its CoC Planning Activities, should monitor recipients and subrecipients and enforce compliance with program requirements.

Establish a Monitoring Plan for the CoC

- Staff working on this

Establish a Monitoring Committee (start by building it into the Project Review Committee)

- Staff conducts monitoring/risk reviews and reports findings to Project Review Committee
 - This is the committee that makes reallocation determinations
- FPS still sets performance measure benchmarks/system benchmarks to achieve
- Project Review Committee members do not have conflicts of interest or when they do, they cannot participate in the monitoring
 - Will need to figure out monitoring NCCEH as a CoC Program grant recipient

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The next Funding & Performance Subcommittee meeting is on Thursday, May 21st, at 2 PM.

We will be discussing the FY26 CoC Program Competition Funding Priorities.

Coordinated Entry Council

April 20, 2026, at 10 AM

Member Attendance: Jaqueline Walkins and Fatima Deas (Regions 1 and 6), Kelley Hayward & Elizabeth Moncrief (Region 3), Mary Williams (Region 4), Erin Gaskin (Region 5), Anita Foxx (Regions 7 and 8), Stephanie Flowers (Regions 9 and 10), Michele Welsh (Regions 11, 12 and 13)

At – Large Members: Angela Harper King, Fredrika Murrill

Other Attendance: Bonnie Harper, Ashley Von Hatten, Rachelle Dugan, Teresa Robinson, Mira Sanderson

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2026 Coordinated Entry Evaluation

CE Evaluation

- HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in coordinated entry during that time period.
- Surveys must address the quality and effectiveness of the entire coordinated entry experience for both participating projects and households.
- The participants selected by the CoC to participate in the evaluation must include individuals and families currently engaged in the coordinated entry process or who have been referred to housing through the coordinated entry process in the last year.

CE Evaluation Process

In 2025, BoS staff worked with Lived Expertise Advisory Council (LEAC) to update all aspects of the coordinated entry evaluation process.

Review of 2025 CE Evaluation outcomes:

- Based on surveys from providers, people in permanent housing, and those currently homeless, the evaluation found that the CE system is largely functioning as intended and using a standardized assessment tool (HART), maintaining access points, and referring most households to permanent housing through the system.
- Client experiences were generally positive, with high satisfaction with staff and services, and many households successfully obtaining housing within a few months.
- Key challenges remain. The system faces significant capacity issues, particularly with emergency and domestic violence shelters, which are often full. Many households experience delays in accessing permanent housing, especially those who are unsheltered.
- The evaluation recommends improvements such as expanding affordable housing resources, increasing shelter capacity, standardizing case conferencing processes, improving training, and setting clearer expectations for clients about housing timelines.

- The CE system is operational and effective in many areas; resource limitations and process inconsistencies continue to impact its efficiency and equity.

CE Evaluation Process

- In 2026, BoS staff reviewed the 2025 CE evaluation surveys and made minimal edits
- Staff worked with the NCCEH data team to review HART scores and HART data.
- It was determined valuable to include specific HART evaluation questions in the 2026 CE evaluation.



CE Evaluation

- All service providers that participate in the NC Balance of State CoC's coordinated entry system should complete the Service Provider Agency survey
- Additional question added regarding the HART
 - Does it capture all responses?

Does the HART score reflect the vulnerable of the client or household?

- The HART score accurately reflects the vulnerability
- The HART score sometimes reflects the vulnerability
- The HART score does not reflect the vulnerability

- Permanent Housing (Permanent Supportive Housing and Rapid Rehousing) surveys are offered to households when they achieved stable housing
- Two additional question added regarding the HART
- Emergency Shelter and Unsheltered surveys are offered to households in emergency shelter or a place not meant for habitation
- Two additional questions added regarding the HART

6. If you were assessed by the HART, did you understand the questions?

- Yes, I understood all the questions
- Yes, I understood most of the questions
- No, the questions were hard to understand
- No, I was not assessed by the HART

7. If you were assessed by the HART, did you feel comfortable answering the questions?

- Yes, I felt comfortable answering all the questions
- Yes, I felt comfortable answering most of the questions
- No, I did not feel comfortable answering the questions
- No, I was not assessed by the HART

Council Members suggested adding “barriers” alongside “vulnerability,” as well as to include an additional question about Category 4 homelessness.

CE Evaluation Proposed Timeline

- Provider and Client surveys are open/offered to appropriate households from May 1 – May 31, 2026,
- Provider and Permanent Housing surveys open/offered to appropriate households from May 1 – May 31, 2026, AND Emergency Shelter and Unsheltered surveys open/offered to appropriate households from May 18 – May 31, 2026,
- Proposed timeline by Coordinated Entry Council? The annual evaluation will be conducted on a timeline determined by the NC BoS CoC CEC. (P16 of NC BoS CE Written Standards)

The overall consensus from the CEC was to keep things the same, with agreement that 30 days is more than sufficient time.

The 2026 CE evaluation provider survey is recommended with the addition of the HART question regarding vulnerability, and with the addition of the word barriers. The 2026 CE provider survey will also duplicate this question specifically for Category 4 households. The 2026 permanent housing, emergency shelter, and unsheltered surveys were recommended with the two additional HART questions. The proposed timeline of May 1 - May 31, 2026, for all surveys was recommended.

Kelley Hayward approved the motion, and Erin Gaskin seconded. The motion carried.

BoS Sharing Updates are Complete!

- Subject Line: "HMIS Regional Visibility Updated!"
 - Region 1- March 4
 - Region 2- March 3
 - Region 3- March 10
 - Region 4- March 9
 - Region 5- March 3
 - Region 6- March 4
 - Region 7- April 2
 - Region 8- February 23
 - Region 9- March 9
 - Region 10- February 23
 - Region 11- February 23
 - Region 12- February 23
 - Region 13- February 23

*Regional partners will see newly entered information from this date, forward. No historical records were included

What's New?

- **Client Demographics** (Profile tab)
- **Client Contact information** (Profile tab assessment)
- **Client Note** (Profile tab)
- **File Attachments** (Profile tab)
- **Case Manager tab**
- **Static Entry/Exit information**(Project names and dates)
- **Needs and Services Transactions**

Next Steps

- More sharing agreements to come!
 - New projects have onboarded since February 2026
 - Communication is KEY!
 - Signatories and more
 - Veteran agency partnerships

NC BoS CoC Regional HMIS Sharing Agreement

As projects launch and close in our community, quarterly updates are needed for the NC Balance of State CoC's Regional HMIS Sharing Agreements. Here is a summary of what is shared and what is changing.

Current Sharing Agreements

Access Point Sharing Agreement

To promote deeper coordination and service referrals, every access point (homeless dedicated Supportive Services Only, Street Outreach, Emergency Shelter, or Transitional Housing) operating in the NC BoS CoC shares the information detailed below with the Coordinated Entry Project.

- Dynamic Entry/Exit (Starts, Interims, Exits)
- CE Assessment (HART)
- Needs and Services

Housing Provider Sharing Agreement (retiring usage Dec. 2025)

Prior to December 2025, this agreement was used to strengthen housing referrals and agency collaboration. NC BoS CoC housing providers shared project and service data with their Coordinated Entry Provider after client referral.

- Static Entry/Exit (Starts and Exits)
- Needs and Services

New Sharing Agreements

Regional Community-Wide Sharing Agreement

To promote Regional Community-Wide Coordination, every HMIS Project operating in the NC BoS CoC (except those serving sensitive populations, such as the HOPWA projects) participates in a basic level of local HMIS Sharing. Furthering collaboration and transparency across our state, we are including our Veteran Administration Medical Center (VAMC) Homeless programs on this agreement. Regions 6 and 9 also include neighboring CoC Leads.

All projects, regardless of project type, data is shared from HMIS:

- Client Demographics (Profile tab)
- Client Contact information (Profile tab assessment)
- Client Note (Profile tab)
- File Attachments (Profile tab)
- Case Manager tab
- Static Entry/Exit information (Project names and dates)
- Needs and Services Transactions

A020 Updates

Data Quality Reports

- None Submitted so far
- **Note on Timeliness:** CE entry date is best entered on the date HART assessment is completed, not the front door entry date
- Any questions for the Data Team? Feel free to contact hmis@ncceh.org or contact Teresa directly at teresa.robinson@ncceh.org.

Data Entry & Timeliness

BoS CoC SSO-CE Goal: Coordinated Entry Data Measured for Timeliness: 100% Project Entry/Start entered into HMIS within 6 days.

- HMIS CE project entries: Front Door provider enters household into their project and completes the HART. CE Lead uses the BNL to determine entry into the CE project.
 - Filters the BNL for CE project “No”
 - Filters for HART date & removes “Blanks”
 - Enters identified households into CE project with Start Date of the day the HART was completed
- Non-HMIS CE project entries: Front Door provider provides Project Start, ROI, and HART
 - CE Lead enters households into CE project with Start Date of the day the HART was completed
- Reoccurring households: Household reenters Front Door provider. Front Door provider does not complete HART as the HART was completed during previous stay.
 - CE Lead enters household into the CE project with Start Date of the most recent Front Door provider entry date

Updates & Reminders

A020s are due to the Data Team via Smartsheet and should also be uploaded in ZoomGrants for SSO-CE monitoring.

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The next Coordinated Entry Council meeting is on Monday, May 18th, at 10 AM