

# North Carolina Balance of State Continuum of Care

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<https://ncceh.org/nc-bos-coc-overview/>

## NC Balance of State CoC Steering Committee Meeting Minutes

March 3, 2026

**Regional Leads Present:** Derek Lancour, Emily Lowery, Chasity Houck, Lauren Singleton Pendergraft, Erin Gaskin, Jai Baker, Susana Rodriguez, Dr. Dia Thomas, Terence Staten, Ashley Korenegay, Lakitra “Kit” Claude, Lynne F. James, Brian Fike

**At–Large Members Present:** Karen Carroll, Melissa Hewitt, Angela Harper King, Jackie Lucas, Daniel “Danny” Jordan, September Tuttle, Brooks Ann McKinney, Cassandra Row, Makala Perez, Rebecca Laton, Tara Peele, Allison Dahle

**SC Members Absent:** Tonya Gray Young, Erin Joy Crossfield, Thea Craft, Cynthia Figueora, Kenett Melgar, Beth Chartrand, Joseph Chilton,

**Interested Parties Present:** Monica Frizzell, Amanda Temmerand, Teena Willis, Priscilla Ward, Brittany Windley, Kennedy Lane, Lynnae Trujillo, Alyce Knafllich, Bonnie Harper, Charletta Carr, Kelley Hayward, Latoya Smith, Aubrie Capps, Aireonna McEntire, Angela Wallace, Charlene Elliot, Sommer Rector, Kisha Darden, Amy Modlin, Denise Riggins, Melissa McKeown, Carolyn Proctor, Lori Watts, Rachelle Ellis, Chris Parker, Karen Chandler, Candace Hall, Jessica Joyner, Kristin Dunn, Evelyn Campbell, Pamela Hinton, Kecia Robinson, Lisa Worth, Sade Craine, Alissa Pritchett, Talaika Williams, Kim Hemphill, Gillian Hampton, Sarah Lancaster, Shannon Alston, Anita Foxx, Ebony King, Melissa Lowell, Anita Lynch, Kim Crawford

**NCCEH Staff Present:** Dr. Latonya Agard, Alicia Harvey, Andrea Carey, Joanne Cain, Jenny Simmons, Ashley Von Hatten, Natalie Rivera, Liz Carbone, Alicia Price-Blanks, Dashia Shanks, Teresa Robinson, Raven Hallow, Mira Sanderson

### **Approval of Consent Agenda**

Without changes or objections, the consent agenda was approved by common consent. The consent agenda was circulated for review before the meeting and is available at <https://ncceh.org/steering-committee/>.

Lynne James asked a question regarding the items included in the Board packet and requested an update on the Client Advocacy Collaborative’s Personal Narrative Project.

Teresa Robinson shared that the Personal Narrative Questionnaire will be distributed in the upcoming *BoS Balance Brief* newsletter. She also shared the survey link in the chat:

Personal Narrative Questionnaire: <https://forms.gle/LCcj2t6Y6jgHYDeo9>

## **NCCEH Updates**

Liz Carbone shared details about several upcoming opportunities:

- The **March Workshop Series** will take place on March 26 from 2:00 to 3:00 PM, with the topic *Using Data for Storytelling*. Those interested in attending can visit the NCCEH website for additional information.
- The **March Local Leadership Response Call, *Engaging with State Legislators and Government***, will be held on Wednesday, March 18 from 1:00–2:00 PM via Zoom. The meeting will include a brief primer on the General Assembly, followed by a presentation by the National Low Income Housing Coalition (NLIHC) on strategies and best practices for organizing and leading effective meetings with state policymakers. A Q&A session will follow. To register, please email [liz.carbone@ncceh.org](mailto:liz.carbone@ncceh.org).
- **NC Housing Day 2026** will take place on April 28–29, 2026. For more information, visit [www.ncceh.org/advocacy](http://www.ncceh.org/advocacy).
- Registration is now open for the **Bringing It Home Conference**, happening May 27–28, 2026 at the McKimmon Center. Both virtual (\$65) and in-person (\$125) registration options are available. To register, visit: <https://nchousing.org/bringing-it-home-2026/>

## **Spring Into Action: Together, We End Homelessness**

The North Carolina Coalition to End Homelessness will kick off its 2026 Spring Membership Campaign, “Spring Into Action: Together, We End Homelessness,” in April. The campaign aims to grow NCCEH membership by 20% by May 1, 2026, among small businesses, nonprofits, service providers, policymakers, advocates, and individuals who are passionate about housing stability.

The Spring Membership Campaign celebrates the power of NCCEH’s statewide network and the importance of membership in driving solutions to homelessness in North Carolina. The coalition will use the campaign to encourage new and existing supporters to become more involved in the coalition’s efforts.

Membership benefits include:

- Training, policy updates, and strategic resources
- Opportunities to connect with housing and homelessness professionals across the state
- The ability to inform and influence the coalition’s advocacy efforts at the state and federal level, including participation in events such as Housing Day
- 1:1 grant writing assistance and technical support to enhance local efforts

Together, we will build an even stronger and more connected network of people dedicated to making homelessness in North Carolina rare, brief, and one-time.

Now is the time to take action! Become a member, renew your commitment, or invite a partner to join the movement. When we come together, we create solutions our communities need. Join NCCEH today [here](#) and help build a North Carolina where everyone has a place to call home.

Raven Hallow provided an update regarding the 2026 Conflict of Interest Form. Steering Committee members who have not yet signed and submitted their form are asked to do so as soon as possible. Members who have not completed the form prior to the next Steering Committee meeting will not be eligible to vote. For questions, please contact [raven.hallow@ncceh.org](mailto:raven.hallow@ncceh.org).

### **NC-503 Board Term Transitions: 2026 to 2028 Governance Shift**

## **2026: Transition Year**

### **January – May 2026**

The Steering Committee operates with those currently elected.

### **↓ TRANSITION BEGINS (May 2026)**

### **May – December 2026**

- Governing Board formed
- Includes
  - Full Steering Committee
  - Newly Appointed Board Members
- ⚠ The Governing Board will temporarily be larger during this period.

## **2027: First Full Governing Board Year**

### **January – December 2027**

- Governing Board term continues.
- No elections.
- Steering Committee members not appointed to the Governing Board will roll off.
- The Governing Board reflects the new governance structure

## 2028: Term Stabilization Year

### January – May 2028

- Governing Board continues
- Spring 2028 Elections
- 1/3 - ½ of seats will be up for election
- End of initial 2-year terms.

### May 2028 – May 2030

Standard 2 Year Term Cycle Begins



### Key Impacts

The Steering Committee members transitioning to the Governing Board will serve 2.5 years for their initial term (due to May – December 2026 transition months).

The Governing Board size will temporarily be expanded from May to December 2026.

A graphic with a light blue background. At the top, the text "SAVE THE DATE" is written in large, bold, teal letters, underlined with a thin orange line. Below this, the text "NC Balance of State CoC" is written in bold black, followed by "First General Membership Meeting" in a smaller, italicized black font. In the center is a map of North Carolina divided into counties, with each county shaded in a different color. Below the map, the dates "May 27-28, 2026" are written in bold black. At the bottom, the text "More Information Coming Soon!" is written in a smaller, italicized teal font.

**SAVE THE DATE**

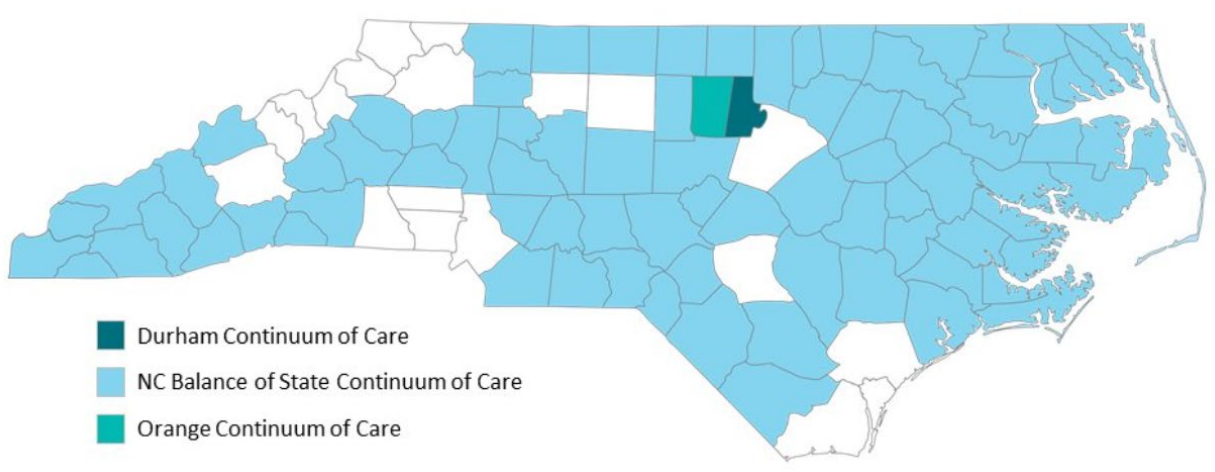
**NC Balance of State CoC**  
*First General Membership Meeting*

**May 27-28, 2026**

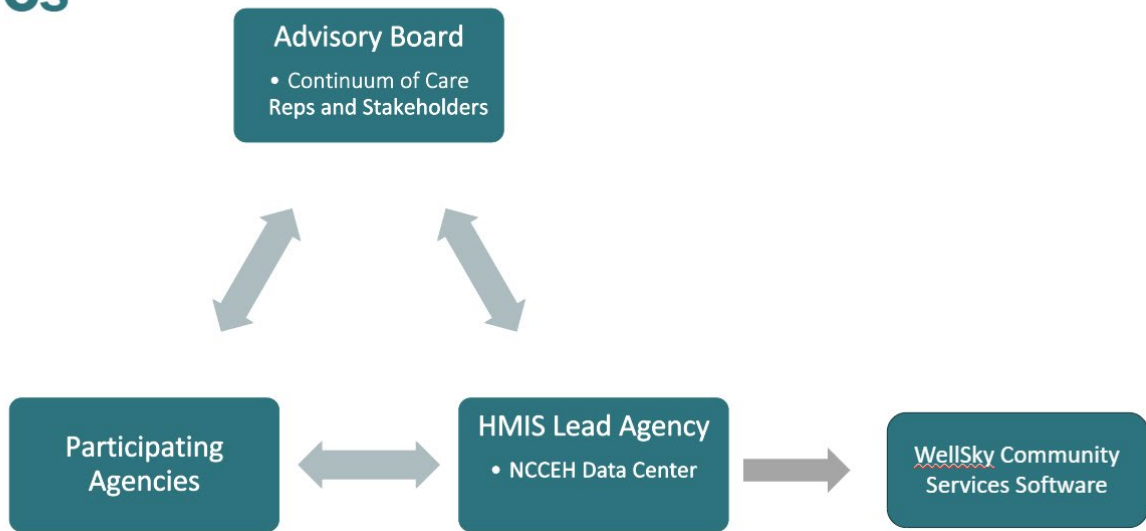
*More Information Coming Soon!*

**HMIS Advisory Board**

# HMIS@NCCEH has three CoCs & 81 Counties



## HMIS@NCCEH governance is shared by all CoCs



**Your HMIS@NCCEH Advisory Board**

**Executive Committee**

- Colin Davis (Chair) and Anthony Henderson representing Durham
- Erin Gaskin and Jenny Simmons (Vice Chair) representing NC Balance of State
- Jessica Aldavé (Secretary) and Danielle DeCaprio representing Orange
- Andrea Carey representing HMIS Lead Agency

**At Large Members**

- Kateline Christiana (Orange County Housing Department)

- Dr Mike Fliss (UNC/DHHS Injury and Violence Prevention)
- Kielana Ham (The REACH Center)
- Lola Johnson (Urban Ministries of Durham)
- Bettie Teasley (NC Housing Finance Agency)
- Nicole Wilson (Durham VAMC)

### **New CoC Representative**

Jenny Simmons will be replaced by a representative from CoC membership.

We need someone who can join the Executive Committee and support the HMIS with accountability, strategy, and engagement!

To submit nominations, please email [andrea@ncceh.org](mailto:andrea@ncceh.org) and cc [bos@ncceh.org](mailto:bos@ncceh.org).

### **2026 PIT/HIC**

## **Who and What do we Count?**

### **One Night Counts:**



Unsheltered People\*



Sheltered People in Emergency Shelter (ES) or Transitional Housing (TH) Beds



Permanently Housed People in Rapid Re-Housing (RRH), Permanent Supportive Housing (PSH), or dedicated Other Permanent Housing (OPH) Beds/Vouchers

- Only Moved-In people

(traditionally conducted every year to supplement HUD's requirement every other year)




**NCCEH**


# 2026 Point in Time and Housing Inventory Counts

**Postponed** One Night Count for Feb 4th:


Sheltered +  
Housed Count  
still required!



~~Unsheltered People~~ *Cancelled due to weather*



Sheltered People in Emergency Shelter (ES) or Transitional Housing (TH) Beds



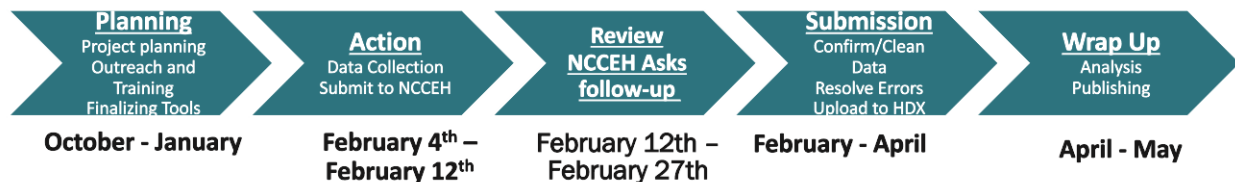
Permanently Housed People in Rapid Re-Housing (RRH), Permanent Supportive Housing (PSH), or dedicated Other Permanent Housing (OPH) Beds/Vouchers

- Only Moved-In people

(traditionally conducted every year to supplement HUD's requirement every other year but canceled due to weather)



## NC BoS CoC's Revised PIT and HIC Timeline




## Results so far

Type of Project	People results submitted	Total Projects
Non-HMIS, non-PHA	58%	131
Non-HMIS, PHA/VASH	30%	122
HMIS	83%	131

# Next Steps

Not sure of your next move? Questions about:

Type of Count	Contact
Unsheltered Count	Unsheltered Access Coordinators and CE Leads
Non-HMIS Sheltered/Permanent Housing Count	Your NCCEH PIT/HIC contact <ul style="list-style-type: none"> <li>• Not sure who your contact is?</li> <li>• Know of new Cold Weather shelters?</li> <li>• Email <a href="mailto:BoS@ncceh.org">BoS@ncceh.org</a></li> </ul> 
HMIS Sheltered/Permanent Housing Count	Data Center <a href="mailto:hmis@ncceh.org">HelpDesk (hmis@ncceh.org)</a>
OPH Count for PHAs	Alicia PB from BoS team is the EHV, HCV, and SV contact

[Check out the NCCEH website PIT/HIC Page for Trainings, Materials, and descriptions of each type of count!](#)



## Coordinated Entry FY23 SSO-CE Grant

# NCCEH receives a CoC grant to support CE

Operating year: December 1, 2024 – November 30, 2025

NCCEH sub-granted funds to the following agencies:

Region	Agency
1	HERE in Jackson Co
2	Thrive
3	Western Piedmont Council of Government
4	Diakonos
5	Partners
7 & 8	Johnston Lee Harnett Community Action/ Place of Grace
9, 10, 11, 12 & 13	Trillium

## The NC BoS CE system achieved several important milestones.

Accomplishments:

- Spent 100%(!!) of FY23 SSO-CE grant & met the CoC spending threshold
- Included CoC-wide goals & regional-level goals in each subgrantee’s grant agreement
- Expanded street outreach coverage with an intentional focus on providing CE access to households living unsheltered
- Started collecting more thorough CE data by transitioning CE data to HMIS in all regions

**HUD requires all CoC Program grantees to complete an APR at the end of the operating year.**

The Annual Performance Report (APR) is a comprehensive report that looks at all the participants served by a project during the reporting period.

- The CoC can use the APR as a helpful tool for agencies to track data quality, ensure accurate reporting, & create project summaries.
- NCCEH can create regional HMIS reporting groups to view CE data at the Regional Committee level.
- The NC BoS CoC FY23 APR reflects data from 12/01/2024 to 11/30/2025 & solely demonstrates CE data (excluding VSP data).

The APR reflects the following:

- Total number of persons served: 7109
- Data quality has an overall low error rate (1 %); however, SSN had an error rate of 10% (likely due data privacy restrictions).
- Out of total number of persons served (7109), 4689 assessments were rerecorded in HMIS.
- 87% of assessed households were placed on the by-name list for prioritization.
- Increased utilization of CE Access Event & CE Referral Event

**The CoC continues to seek to improve the CE system in 2025.**

Entering the FY24 SSO-CE grant operating period, the CoC worked with the CEC & subgrantees to set goals.

- CoC CE goals added to SSO-CE grant agreements
- Coordinated Entry Data Measured for Timeliness: 100% Project Entry/Start entered into HMIS within 6 days
- Lead the review and update of the Regional Committee's Coordinated Entry Plan to ensure alignment with NC Balance of State CoC policies, HUD requirements, and current regional practices.

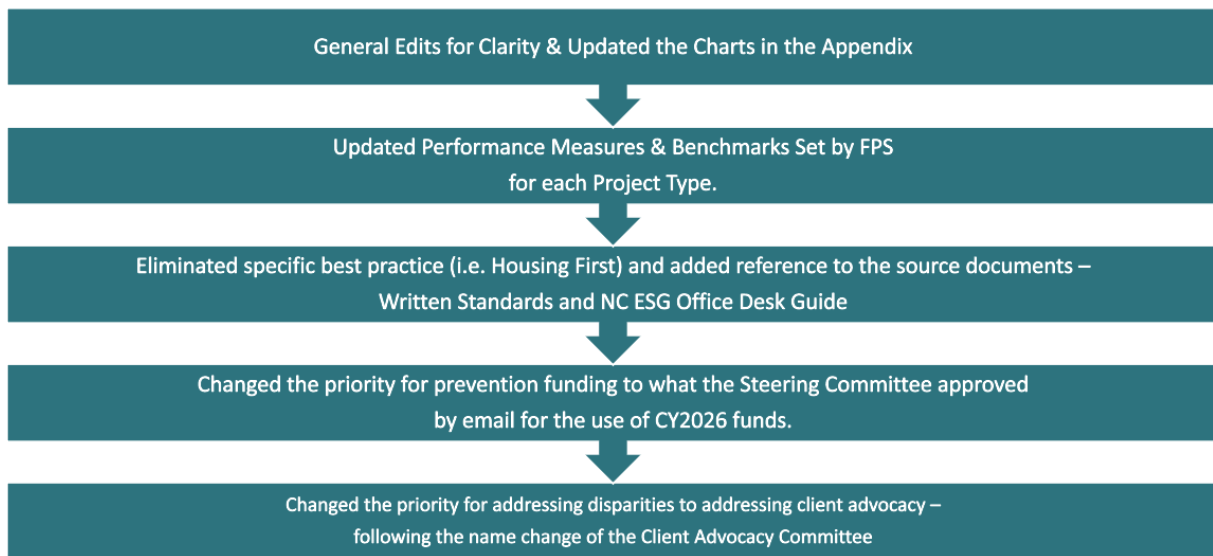
**CY27 ESG Funding Priorities**

# Funding and Performance Subcommittee Review of ESG Funding Priorities



- Each year, the Funding and Performance Subcommittee reviews the ESG Funding Priorities and recommends updates for the Steering Committee to review and consider for approval.
- The CY2027 ESG Funding Priorities draft document was linked in your March 2026 meeting agenda for your review in advance of today's meeting.

## Overview of Recommended Changes:



### Overview of ESG Funding Priorities – Purpose and Goals:

The ESG Funding Priorities' purpose is to help improve the homeless and housing service system and provide more robust support to people experiencing homelessness by following HUD's and the NC ESG Office's goals for the ESG Program and to:

- Coordinate ESG Program funding to move the whole CoC toward the goal of preventing and ending homelessness across participating regions of the NC BoS CoC by ensuring ESG Program-funded project types across the CoC are in line with the most current NCESG Desk Guide and NC BoS CoC's Written Standards per project type.

- Establish precedents to make funding decisions consistently and fairly across each region of the NC BoS CoC.
- Improve performance of ESG Program-funded projects in partnership with the performance measures and goals of the NC ESG Office and as identified through the NC BoS CoC’s performance measure benchmarks per project type.
- Ensure ESG Program funding is being used well by recommending projects with a record of spending their allotted funding and meeting performance measure benchmarks

## Overview of ESG Funding Priorities

<p><b>1. Ensure people experiencing homelessness in the CoC have access to a continuum of ESG Program-funded homeless and housing services.</b></p>	<p><b>2. Recommend funding only applicants with the financial capacity to administer public dollars.</b></p>	<p><b>3. Ensure the best results for people experiencing homelessness through coordination at the regional level.</b></p>
<p><b>4. Prioritize timely, accurate data collection to measure and improve performance at the agency, regional, &amp; CoC levels.</b></p>	<p><b>5. Address client advocacy.</b></p>	<p><b>6. Make consistent &amp; transparent decisions regarding funding for the ESG Program.</b></p>

## Overview of ESG Funding Priorities

- Appendix 1 includes charts showing the number of ESG Program-funded projects in each region, by name, project type & the number and name of counties within the region covered by each project.
- This helps identify regions with coverage needs.

Example:

ESG Program-Funded Emergency Shelter and DV Shelter Projects			
Region	# of ES providers	# of Counties covered by ESG Program-funded ES	# of Counties without access to ESG Program-funded non-DV ES
01	2 (HERE in Jackson County, REACH of Macon)	2 (HERE in Jackson County serves Jackson County; REACH of Macon County is a VSP serving Macon County)	7 without ESG Program-funded non-DV shelter (Cherokee, Clay, Swain, Haywood, Madison, Graham, Macon)



Dia Thomas moved to approve the CY2027 ESG Funding Priorities. Lynne James seconded the motion. The motion passed unanimously.

### **Back@Home Update**

- Expiration of COVID-ERA2 funding required scale-down
- One-time bridge extends assistance through June 30, 2026
- Case management services continue during the transition period.
- Income-based transitions continue
- No override of HUD 24-month RRH cap
- SSO referrals to Coordinated Entry
- Rental Assistance does not alter lease agreements
- HUD Continues to provide compliance and TA support
- NCCEH remains a key partner in support, CE and alignment and resources

Please submit any questions to the [backathome@dhss.nc.gov](mailto:backathome@dhss.nc.gov)

### **Announcements**

We are pleased to announce that Jenny Simmons has been promoted to Senior Grants and Compliance Officer. She will officially step into the role on March 9th, 2026, with a full transition into the position occurring over the next six to nine months.

As Jenny transitions, we are excited to share the posting for the ESG Portfolio Specialist position with NCCEH. This role is essential to coordinating the NC Balance of State Continuum of Care's (NC BoS CoC) ESG program, guiding funding priorities, supporting compliance efforts, and advancing initiatives that strengthen communities across the state.

Applications will be accepted until March 11<sup>th</sup> at 5:00 PM. Those interested in applying can do so using the following link:

<https://app.smartsheet.com/b/form/019c9fcb1ef77402ad427a34fd2bfff>

### **Upcoming Meetings and Reminders**

- Lived Expertise Advisory Council, *Friday, March 13, 12 P.M. – 1 P.M.*  
[Join Zoom Meeting](#)
- Coordinated Entry Council, *Monday, March 16, 10:00 – 11:30 A.M.*  
[Join Zoom Meeting](#)  
Meeting ID: 897 8280 4661
- Client Advocacy Collaborative, *Wednesday, March 18, 11:30 A.M. – 12:30 P.M.*  
[Join Zoom Meeting](#)

- Funding and Performance Subcommittee, *Thursday, March 19, 2:00 – 3:00 P.M.*  
[Join Zoom Meeting](#)
- Veterans Subcommittee, *Monday, April 2, 11:00 A.M. – 12:00 P.M.*  
[Join Zoom Meeting](#)  
Meeting ID: 837 9246 1651

**Next Steering Committee Meeting:**

**Tuesday, April 7, 2026, at 10:30 A.M.**