

North Carolina Balance of State Continuum of Care

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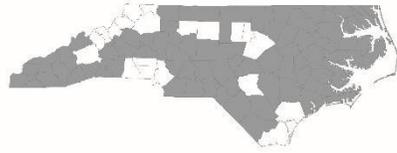
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

March 3, 2026

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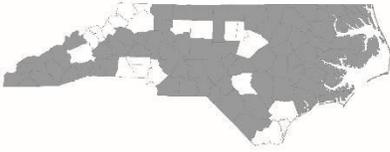
Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the March 3, 2026, NC BoS CoC Steering Committee meeting:

February 3, 2026, Steering Committee Minutes

<https://ncceh.org/wp-content/uploads/2026/02/February-2026-SC-Minutes.pdf>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*



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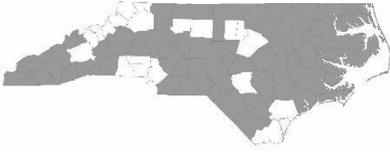
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Section II. Updates

- **Veterans Subcommittee**
Monday, March 2nd, 11:00 A.M. – 12:00 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
- **Coordinated Entry Council**
Monday, March 2, 10:00 – 11:30 A.M
- **HMIS Systems Updates Meeting**
Wednesday, March 4, 10:00 – 11:30 A.M
[Join Zoom Meeting](#)
Meeting ID: 841 4241 1065
Passcode: 934633
- **Lived Expertise Advisory Council**
Friday, March 13, 12:00 – 1:00 P.M.
- **Client Advocacy Collaborative**
Wednesday, March 18, 11:30 A.M. – 12:30 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
- **Funding and Performance Subcommittee**
Thursday, March 19, 2:00 – 3:00 P.M.



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Section III. Meeting Minutes and Supporting Materials

LEAC Meeting Minutes - February 13, 2026

Attendance: Melissa H., Von N., Elliot R. (staff), and Mira S. (staff)

The group discussed updates to the Standard Operating Procedures (SOPs), including expectations for members to attend a minimum percentage of meetings. Members acknowledged that conflicts may arise and agreed that LEAC members may take a leave of absence as long as it is clearly communicated to the group.

The group reviewed voting procedures and confirmed that all LEAC members may vote, even in situations outside normal procedures (for example, approving a newer advisory member to represent LEAC in a storytelling role).

Members also discussed the new Governance Charter and upcoming structural changes, including the transition from the Steering Committee to the Governing Board. The group discussed the requirement to include people with lived experience on the Board. Following the recent elections, all Regional Leads (13 individuals) and People with Lived Experience (2 individuals) are currently counted as part of the Governing Board, which will ultimately consist of 17–29 seats.

The group identified outstanding questions regarding implementation: whether the people with lived experience serving on the Governing Board must be members of the BoS LEAC, and if not, what communication and connection should exist between those representatives and the LEAC.

Regarding the LEAC application, members suggested amending the time-since-experience requirement (previously 7 years), adding a question about motivation for joining LEAC, identifying what support is needed to make participation accessible, and including a trigger warning acknowledging the sensitive nature of discussions. The group also agreed that the application should be collected online. Mira will create a draft version of the online application and send it to the LEAC for review.

Client Advocacy Collaborative Meeting

February 18, 2026, at 11:30 AM

Member Attendance: Tradell Adkins, Sommer Rector, Kristin Dunn, Dr. Deniece Cole

NCCEH Staff Attendance: Teresa Robinson, Liz Carbone, Mia Phillips, Mira Sanderson

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Guest: Liz Carbone (Advocacy)

Liz Carbone, an NCCEH Project Specialist on the Balance of State team, introduced herself and shared an overview of her role. She explained that her position focuses on general advocacy and relationship building, including strengthening connections with NCCEH partners, elected officials, and other organizations doing similar work, as well as identifying opportunities for collaboration.

Liz informed the group that NCCEH is partnering with the National Alliance on a social media campaign and that she will be requesting feedback from the subcommittee due to the overlap in work. More information will become available in the future.

She also shared that she leads the bimonthly LLR meetings, which focus on engaging stakeholders and leadership across the state. Additionally, she coordinates monthly workshops on technical solutions and learning topics that overlap with areas discussed in last month's meeting.

BoS Personal Narrative Project Update

At the previous meeting, the group discussed the [Personal Narrative Questionnaire](#), an effort to collect anonymous stories from clients and staff to better illustrate the realities of homelessness and homeless services in North Carolina. Members were asked to review and provide feedback on the updated survey language, share the release form and survey within their communities, and suggest formatting improvements to support outreach.

Teresa shared that the goal is to gather many narratives for legislators ahead of Housing Day (April 28–29, 2026), highlighting the importance of distributing the survey and ensuring participants complete the privacy notice.

Mira noted she can include this information in the monthly BoS Balance Brief newsletter, which will be distributed in early March to the full BoS listserv.

The group agreed to a goal of obtaining at least 10 narratives (collectively) before our next meeting.

Electronically completed forms will automatically be sent to the CoC. Paper copies, however, should be sent directly to Teresa (teresa.robinson@ncceh.org).

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The next Client Advocacy Collaborative meeting is on March 18, 2026, at 11:30 AM.

Funding and Performance Subcommittee

February 19, 2026, at 2 PM

Member Attendance: Bonnie Harper, Amy Modlin, Lynne F. James, Melissa McKeown, Sarah Lancaster, Melissa Hewitt, Talaika Williams

NCCEH Staff Attendance: Jenny Simmons, Joanne Cain, Andrea Carey, Dashia Shanks, Mia Phillips, Mira Sanderson

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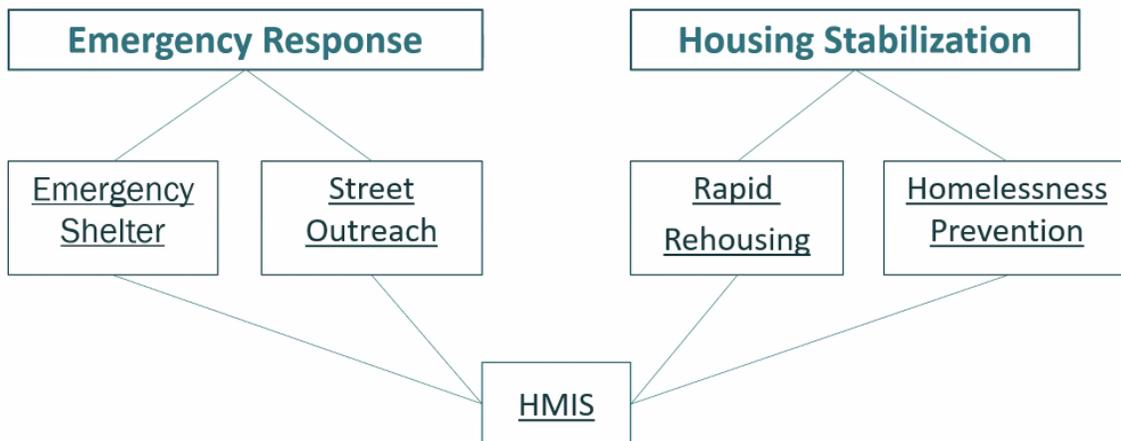
CY2027 ESG Program Funding Priorities

ESG: Emergency Solutions Grant

Purpose:

- Provide assistance to rapidly rehouse persons who are currently experiencing homelessness
- Assist in meeting the costs of operating emergency shelters
- Decrease homelessness inflow through the provision of preventive programs & activities

ESG Program: 5 eligible components



NC BoS CoC ESG Program Funding Priorities

Jenny shared her screen of the working draft of the 2027 ESG Program Funding Priorities.

The group went through the comments/suggests highlighted by the committee's first individual pass through. Jenny provided explanations for the questions that came from the first draft. The group had a good discussion before finalizing the draft for Steering Committee review and approval.

Programmatic Performance Measures & Benchmarks

Emergency Shelter

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	Updated 2026 Benchmark	SPM	Comments
% of people with at least one disabling conditions	47%	50%	45%	50%	42%	50%	43%		-	DV shelter excluded, serve different target population.
% of households experiencing chronic homelessness	11%	25%	13%	25%	13%	25%	14%		-	DV shelters excluded, serve different target population.
% of adults that increased earned cash income	5%	10%	4%	10%	4%	10%	4%		-	SPM for CoC Program funded projects only. Currently that's RRH & PSH.
% of people exit to a permanent destination (SPM)	28%	35%	27%	35%	19%	40%	23%		35%	SPM baseline includes ES, TH, & RRH
Median length of project participation of leavers (SPM)	24 days	90–120 days	22 days	90–120 days	20 days	90–120 days	33 days		44/48	SPM baseline includes ES & TH—1 st # is just ES; 2 nd # is both—suggest a range for this measure

In October 2025, the group discussed removing the “Median Length of Project Participation of Leavers (SPM)” measure for all project types because it was reported to be confusing for providers, thinking they needed to discharge folks if they stayed longer than 120 days.

The group agreed to keep the 2025 benchmark of 50% for Emergency Shelter (ES) Performance Measure (PM) #1 - % of people with at least one disabling condition.

For ES PM #2 - % of households experiencing chronic homelessness, the group proposed lowering the 2026 benchmark to 20%, rather than keeping the 2025 benchmark of 25%.

The group had extensive discussion about ES PM #3 - % of adults that increased earned cash income, focusing on how to make it more accessible and quantifiable. Members decided to recommend keeping the measure, but lowering the benchmark to 5%.

ES PM #4 - % of people exit to a permanent destination - will remain unchanged and retain the 2025 benchmark of 35%.

Updated Emergency Shelter 2026 Benchmarks

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	Updated 2026 Benchmark	SPM	Comments
% of people with at least one disabling conditions	47%	50%	45%	50%	42%	50%	50%	50%	-	DV shelter excluded, serve different target population.
% of households experiencing chronic homelessness	11%	25%	13%	25%	13%	25%	13%	20%	-	DV shelters excluded, serve different target population.
% of adults that increased earned cash income	5%	10%	4%	10%	4%	10%	4%	5%	-	SPM for CoC Program funded projects only. Currently that's RRH & PSH.
% of people exit to a permanent destination (SPM)	28%	35%	27%	35%	19%	40%	33%	35%	35%	SPM baseline includes ES, TH, & RRH
Median length of project participation of leavers (SPM)	24 days	90-120 days	22 days	90-120 days	20 days	90-120 days	20 days		44/48	SPM baseline includes ES & TH - 1 st # is just ES; 2 nd # is both - suggest a range for this measure

Rapid Rehousing

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	Updated 2026 Benchmark	SPM	Comments
% of people with at least one disabling conditions	46%	45%	44%	40%	36%	35%	34%		-	DV RRH providers excluded serve different target population.
% of adults that increased earned cash income (SPM)	7%	20%	6%	20%	7%	20%	8%		15%	SPM baseline is for all CoC Program funded project types
% of people that exited to a permanent housing destination (SPM)	72%	80%	66%	80%	46%	80%	63%		35%	SPM baseline is for ES, TH, RRH project types combined. NAEH Benchmark for RRH is 80%. HUD CoC Rating Tool suggestion is 90%.
% of people exiting to PH that returned to homelessness within 2 years	6%	16% or below	5%	Below 20%	7%	Below 20%	14%		8%/13%	1 st SPM baseline is for PH. 2 nd SPM baseline is for all project types (SO, ES, TH, PH - includes RRH & PSH)
Median length of project participation of leavers	234 days	180-270 days	175 days	180-270 days	231 days	180-270 days	274 days			

For Rapid Rehousing (RRH) PM #1 - % of people with at least one one disabling condition - the group decided to keep the 2025 benchmark at 45%.

The group held an in-depth discussion on RRH PM #2 - % of adults that increased earned cash income, debating whether to keep the benchmark at 20% or align it with the CoC Program SPM baseline for all project types at 15%. The group ultimately decided to keep the benchmark at 20%.

For RRH PM #3 - % of people that exited to a permanent housing destination, the group decided to keep the 2025 benchmark at 80%.

The group also agreed to set the benchmark for RRH PM #4 - % of people existing to PH that returned to homelessness within 2 years - at 12%.

Updated Rapid Rehousing 2026 Benchmarks

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	Updated 2026 Benchmark	SPM	Comments
% of people with at least one disabling conditions	46%	45%	44%	40%	36%	35%	34%	45%	-	DV RRH providers excluded serve different target population.
% of adults that increased earned cash income (SPM)	7%	20%	6%	20%	7%	20%	8%	20%	15%	SPM baseline is for all CoC Program funded project types
% of people that exited to a permanent housing destination (SPM)	72%	80%	66%	80%	46%	80%	83%	80%	35%	SPM baseline is for ES, TH, RRH project types combined. NAEH Benchmark for RRH is 80%. HUD CoC Rating Tool suggestion is 90%.
% of people exiting to PH that returned to homelessness within 2 years	6%	16% or below	5%	Below 20%	7%	Below 20%	14%	12%	8%/13%	1 st SPM baseline is for PH. 2 nd SPM baseline is for all project types (SO, ES, TH, PH – includes RRH & PSH)
Median length of project participation of leavers	234 days	180-270 days	175 days	180-270 days	231 days	180-270 days	274 days			

Homelessness Prevention

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	Updated 2026 Benchmark	SPM	Comments
% of people with at least one disabling conditions	40%	40%	36%	35%	35%	35%	25%			
% of adults that increased earned cash income	7%	13%	5%	10%	2%	10%	5%		15% (all Project Types)	SPM for CoC Program funded projects only. Currently that's RRH & PSH.
% of people that exited to a permanent destination.	70%	80%	61%	80%	46%	80%	54%			HP not included in this SPM.
Median length of project participation for leavers (SPM)	208 days	90 days or less	82 days	90 days or less	136 days	90 days or less	136 days			*Noted Increase in SFRF projects in 2023-2024 & some continued thru 2025

The group agreed to keep the Homeless Prevention (HP) PM #1 - % of people with at least one disabling condition) benchmark at 40%.

The group agreed to move HP PM #2 - % of adults that increased earned cash income benchmark to the CoC Program SPM benchmark at 15%

The group agreed to keep HP PM #3 - % of people that exited to a permanent destination at 80%.

Updated Homeless Prevention 2026 Benchmarks

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	Updated 2026 Benchmark	SPM	Comments
% of people with at least one disabling conditions	40%	40%	36%	35%	35%	35%	25%	40%		
% of adults that increased earned cash income	7%	13%	5%	10%	2%	10%	5%	15%	15% (all Project Types)	SPM for CoC Program funded projects only. Currently that's RRH & PSH.
% of people that exited to a permanent destination.	70%	80%	61%	80%	46%	80%	54%	80%		HP not included in this SPM.
Median length of project participation for leavers (SPM)	208 days	90 days or less	82 days	90 days or less	136 days	90 days or less	136 days			*Noted increase in SFRF projects in 2023—2024 & some continued thru 2025

Permanent Supportive Housing

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	SPM	Updated 2026 Benchmark	Comments
% of adults that increased earned income (SPM)	10%	20%	12%	20%	13%	20%	9%	15%		SPM baseline is for all CoC Program funded project types
% of adults that increased unearned cash income (SPM)	38%	40%	40%	35%	50%	30%	37%	14%		SPM baseline is for CoC-funded project types.
% of people that exited to a permanent destination or retained PSH (SPM)	64% is exited to a permanent destination. *Likely down due to GHA./updated language = 97%	80%	83%	80%	74%	80%	30%	98%		SPM baseline includes exits to & retention of PH
% of people exiting to PH that returned to homelessness within 2 years (SPM)	2%	16% or below	2%	Below 20%	7%	Below 20%	15%	8%/13%		1 st SPM baseline is for PH. 2 nd SPM baseline is for all project types (SO, ES, TH, PH – includes RRH & PSH)

The group reviewed the Permanent Supportive Housing (PSH) performance measures, keeping the first two benchmarks the same as 2025, increasing PSH PM #3 - % of people that exited to a permanent destination of retained PSH to 85%, and decreasing PSH PM #4 - % of people exiting to PH that returned to homelessness within 2 years to 8%.

Updated Permanent Support Housing 2026 Benchmarks

Performance Measure	2025 Baseline	2025 Benchmark	2024 Baseline	2024 Benchmark	2023 Baseline	2023 Benchmark	2022 Baseline	SPM	Updated 2026 Benchmark	Comments
% of adults that increased earned income (SPM)	10%	20%	12%	20%	13%	20%	11%	15%	20%	SPM baseline is for all CoC Program funded project types.
% of adults that increased unearned cash income (SPM)	38%	40%	40%	35%	50%	30%	37%	14%	40%	SPM baseline is for CoC-funded project types.
% of people that exited to a permanent destination or retained PSH (SPM)	64% is exited to a permanent destination. *Likely down due to GHA./updated language = 97%	80%	83%	80%	74%	80%	73%	98%	85%	SPM baseline includes exits to & retention of PH
% of people exiting to PH that returned to homelessness within 2 years (SPM)	2%	16% or below	2%	Below 20%	7%	Below 20%	11%	8%/13%	8%	1 st SPM baseline is for PH. 2 nd SPM baseline is for all project types (SO, ES, TH, PH – includes RRRH & PSH)

Lynne F. James motioned to approve the recommended document, and Amy Modlin seconded the motion. The group voted unanimously, and the document will be presented to the NC BoS CoC Governing Board (Steering Committee) for approval.

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The next Funding and Performance Subcommittee meeting is on Thursday, March 19, 2026, at 2 PM.