

North Carolina Balance of State Continuum of Care

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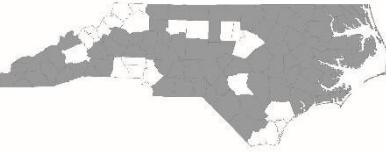
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

February 3, 2026

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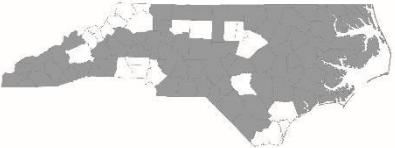
Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on the February 3, 2026, NC BoS CoC Steering Committee meeting:

January 6, 2025, Steering Committee Minutes

<https://ncceh.org/wp-content/uploads/2026/01/January-2026-SC-Minutes.pdf>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*



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Section II. Updates

- **Coordinated Entry Council**
Monday, February 2, 10:00 – 11:30 A.M

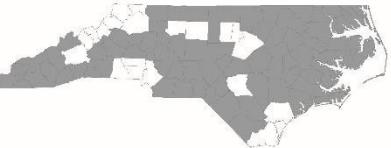
- **Veterans Subcommittee**
Monday, February 2, 11:00 A.M. – 12:00 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651

- **Lived Expertise Advisory Council**
Friday, February 9, 12:00 – 1:00 P.M.

- **Coordinated Entry Council**
Monday, February 16, 10:00 – 11:30 A.M

- **Client Advocacy Collaborative**
Wednesday, February 18, 11:30 A.M. – 12:30 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651

- **Funding and Performance Subcommittee**
Thursday, February 19, 2:00 – 3:00 P.M.



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Section III. Meeting Minutes and Supporting Materials

NC BoS CoC Veteran Subcommittee Meeting

January 5, 2026, at 11 AM via Zoom

Committee Check-In

The meeting opened with introductions. Natalie Rivera and Mira Sanderson formally transitioned leadership roles to Liz Carbone and Raven Hallow.

Additional attendees included Kecia Robinson, T. Eastwood, Denadia N., Daniel Roberts, Nicole Wilson, and Rory Springs.

New BNL Requirements for VAMCs

The committee discussed updates related to new BNL requirements. It was noted that additional clarification may be needed from the data center and Coordinated Entry staff. Members were informed that a meeting is scheduled for Friday to receive updates, and any new information will be shared with the committee as it becomes available. One region reported that they have already received the information needed to address the requirement locally.

Framework to End Veteran Homelessness

The committee reviewed the existing framework developed in 2023, outlining the purpose, goals, and planned strategies through 2025. An update was provided on data-based goals, noting that longitudinal data is currently being cleaned by the data team in preparation for submission to HUD. Once finalized, this data will be used to assess outcomes from the initial framework and inform the development of the next phase. Further discussion of the data and updated framework will take place in upcoming meetings.

Meeting Cadence

The committee discussed meeting frequency, acknowledging that monthly meetings are not required. Input from newer members indicated that monthly meetings help onboard and understand the work of the committee. Based on this feedback, the group agreed to maintain a monthly meeting cadence. In months where there are limited updates, meetings may shift to an office-hours format to allow for questions, check-ins, and discussion. Meetings will remain on the calendar consistently.

Goal Setting for 2026

Goal 1: Data

The following points were brought up as recurring needs or current plans.

1. Work with the CEC to address SSVF integration challenges + general cross-system collaboration.
2. Work with the Data Center to synthesize VA & HMIS data.
3. Work with the other 11 CoCs to gain a view of statewide veteran homelessness.
4. Present NC BoS and VA system data to the Veteran Subcommittee

Discussion on Goals and Data Considerations

The committee reviewed the proposed goals and discussed data-related considerations. A need was raised for access to a standard BNL report from the data center to support BNL requirements and improve consistency and cross-communication across regions. It was noted that coordination with the data center is ongoing and that a meeting is scheduled for Friday to address outstanding questions. Follow-up will occur as additional clarity becomes available.

Questions were raised about whether such a report would be available to all Veteran Leads. While broader access is anticipated, several outstanding considerations remain, including how the data would be used, how long it would be retained, and any related guidance from the Advisory Committee. These questions have contributed to delays in broader distribution.

The committee also discussed ways to make implementation easier for providers. Clarifying the history and role of the Veterans Subcommittee was requested, with leadership noting that the committee has been active since at least 2022 and that historical meeting minutes are available publicly.

Additional discussion focused on access to historical and comparative data. Members expressed interest in understanding how veteran homelessness outcomes compare to broader homelessness system performance, as well as whether more detailed or qualitative data could be made available to better understand veteran demographics. Leadership noted that the most recent reporting period closed in October, and that updated information is expected to be shared soon. The goal was identified to hold a collaborative meeting later this year to enhance communication.

Goal 2: Membership

These points have been shared in previous meetings and gathered by Liz.

1. Representative from all 13 regions
2. Veterans with lived experience
3. Veterans Services Offices
4. PHAs

Provider Feedback and Subcommittee Roles

The committee discussed whether the proposed goals and approaches align with observations from providers. Members highlighted the value of receiving information on recently discharged veterans to better understand service needs. The importance of incorporating lived experience to identify gaps not visible through data alone was emphasized, including consideration of gender and other demographic factors that may affect access to benefits.

Leadership noted that identifying individuals with diverse perspectives and lived experiences is a role the Subcommittee can lead. Members were encouraged to reach out within their networks to identify potential participants before February. The goal is to establish a committee that reflects a broad range of experiences and viewpoints, like the Steering Committee.

Goal 3: Trainings + Resources

1. Update the Regional Veteran Resource Guide for NC BoS CoC Providers
2. Plan an NC BoS CoC Veteran services training.

Resource Guide and Training Opportunities

The committee discussed maintaining and leveraging the resource guide. It was agreed that if the guide is actively used by the Subcommittee, it should be kept up to date. Leadership noted plans to circulate the resource guide following the meeting to confirm its status and ensure accuracy.

The group also explored opportunities for additional training and “101” sessions to clarify where support and resources are available for North Carolina veterans and how services are delivered across communities. It was noted that regional training has historically been conducted, though requirements vary by area. Planning a brief regional training in the spring was suggested as a potential deliverable.

The committee acknowledged that any training or speaker events require hospital approval, which may contribute to scheduling delays. To prevent overburdening any single member, responsibilities for organizing these sessions should be shared. It was noted that members working in the same regions could coordinate collaboratively while maintaining separate responsibilities to maximize efficiency.

Advocacy, Education, Etc.

- Balance of State Steering Committee At-Large Members will be voted on tomorrow, including 2 law enforcement officers and 1 general assembly member, who will be beneficial to provide different perspectives and to meet HUD requirements.
- Liz Carbone encourages members to send in questions for these new potential BoS Steering Committee members.

- NCCEH encourages anyone who knows any law enforcement officers, hospital staff, or other members who may be able and willing to provide their experience and perspectives to ask them to apply to be a part of the Steering Committee.

Provider Announcements and Updates

- NCCEH shared that the new monthly BOS Newsletter will be sent out tomorrow, and to keep an eye on your spam folder.
 - This newsletter will include updates to NOFO, regional-specific items, and other resources, including funding.
- Nicole Wilson shared that the VAS Grant per diem is now open and that they are sharing it in their communities.
- Daniel Roberts shares that the SSVF NOFO is open as well and confirms they will be applying despite concerns of priority status.

NC BoS Client Advocacy Collaborative

January 21, 2026, at 11:30 AM

Member Attendance: Kisha Darden, Tradell Adkins, Melissa Hewitt, Dr. Deneice Cole

NCCEH Staff Attendance: Teresa Robinson, Mia Phillips, Mira Sanderson

Ultimate Goal

The group's long-term goal is to conduct a research study that collects qualitative data specific to North Carolina. This data could then be used to inform newsletters, storytelling efforts, advocacy materials, and other data-driven communications.

Dialogue Focus

The proposed dialogue would be access-focused, centering on:

- How to maintain strong relationships with property owners and housing providers
- Ways to empower both clients and agencies.
- Strategies for improving housing access while sustaining partnerships.

Timeline Considerations

During the December meeting, the group planned to finalize both the date and discussion questions, and much of that groundwork has already been completed. However, NCCEH recently came out with a workshop series that is very similar to our dialogue, and Teresa noted a collaboration with Liz, who orchestrated the NCCEH workshops.

Tradell recommended holding off on the dialogue until the conclusion of NCCEH's workshop series in June, to better align efforts and avoid overlap.

Meeting Structure

The group discussed the possibility of monthly working meetings focused specifically on advancing goals and completing tasks, rather than solely discussion-based meetings.

Housing Day

Housing Day was mentioned as a potential opportunity for alignment or engagement (discussion to be continued).

PIT Count Discussion

Melissa asked whether there are ways the group could contribute to or enhance the Point-in-Time (PIT) Count.

Teresa shared that the Data Center attended a conference last year where they learned that PIT engagement looks very different across communities and wondered if our subcommittee could do something about that.

The group acknowledged that many people experiencing homelessness are not captured by the PIT Count, reinforcing the importance of holding dialogues to elevate lived experiences and highlight gaps in data.

PIT Count Discussion – Identifying Missing Populations

The committee discussed hosting a focused dialogue on populations that may be undercounted during the 2026 Point-in-Time (PIT) Count in North Carolina. It was suggested that the conversation include both gaps in volunteer engagement and in identifying individuals who are missed in the count.

College students were highlighted as a population often overlooked in traditional homelessness data and discussions. Connections with university contacts were suggested to gain further insight. Observations were shared that some students may remain in campus housing during academic breaks due to a lack of alternative housing options, underscoring the need to consider this group in planning and outreach efforts.

The next Client Advocacy Collaborative meeting is on February 18, 2026, at 11:30 AM.

Funding and Performance Subcommittee

January 22, 2026, at 2 PM

Member Attendance: Amy Modlin, Talaika Williams, Bonnie Harper, Lynne F. James, Melissa Hewitt, Melissa McKeown, Sarah Lancaster

NCCEH Staff Attendance: Jenny Simmons, Joanne Cain, Andrea Carey, Mia Phillips, Mira Sanderson

Funding and Performance Subcommittee Members

Funding and Performance Subcommittee Members

Members:

- Bonnie Harper, Partners Behavioral Health
- Melissa Hewitt, LEAC
- Lynne James, Pitt County Planning
- Sarah Lancaster, Vaya Health
 - Lori Watts, Vaya Health
- Melissa McKeown, Union County Community Shelter
- Amy Modlin, Trillium Health Resources
- Talaika Williams, Trillium Health Resources

Additional Members?

- Victim Service Provider/DV perspective

Bonnie suggested inviting someone from the domestic violence (DV) funding side to participate. Jenny asked whether she meant NCCADV, and Bonnie confirmed that she did.

Andrea suggested including representatives from Safe at Home grantees.

Joanne recommended inviting someone from Veteran Services. Lynne suggested a veterans-focused perspective, such as representatives from the VA, VOA, or Veterans Services of the Carolinas, noting that these organizations cover different service areas. She also recommended inviting providers that administer SSVF funding, given their role in receiving and managing federal funds.

Bonnie further suggested including someone from a homelessness response team, and Lynne agreed.

NCCEH staff support for the Funding & Performance Subcommittee

Joanne Cain– NCCEH Project Director – NC BoS CoC
Joanne.cain@ncceh.org

Jenny Simmons – NCCEH Project Specialist – NC BoS CoC
jenny.simmons@ncceh.org

Andrea Carey – NCCEH Project Director – Data Center
andrea@ncceh.org

Mira Sanderson – NCCEH Project Coordinator – NC BoS CoC
Helping us with Minutes! mira.sanderson@ncceh.org

Dashia Shanks– NCCEH Project Specialist – Data Center
Dashia.shanks@ncceh.org

Mia Philips – NCCEH Project Specialist – Data Center
Mia.Philips@ncceh.org

Feel free to reach out to us any time with questions or for support!

Governance Charter and Subcommittee Overview

The Funding and Performance Subcommittee (FPS) helps evaluate the CoC's effectiveness.

Per the new NC Balance of State CoC Governance Charter, the FPS:

- Assists the Board of Directors (Steering Committee) in setting goals and priorities for the CoC and in making funding decisions.
- It analyzes relevant data, including, but not limited to, system performance measures, progress toward ending homelessness among subpopulations, and resource allocation.
- Subcommittee members determine the meeting schedule.

The FPS has focused its work on:

- Guidance to allocate funding (CoC & ESG Program Funding Priorities)
 - Comes directly from “Ensure Resource Allocation” – purpose of the CoC in the Governance Charter: “Establish priorities for the use of CoC Program funds and other resources...”
- Improving data collection (HMIS Recruitment Plan)
 - Measure and Improve Performance – purpose in the Governance Charter: “Collect and analyze data through the HMIS, evaluate outcomes, and use evidence to guide decision-making, accountability, and continuous system improvement.”
- Evaluating data & providing strategic recommendations to the Steering Committee (Data Evaluation, Performance Measures/Benchmark Setting, & Strategic Direction)
 - Implement Systemwide Planning – purpose in the Governance Charter: “...setting system performance targets.”

Funding Competition Priorities

The FPS recommends CoC and ESG Program Funding Priorities.

The FPS develops funding priorities for the CoC & ESG Program competitions annually to:

- Guide the Project Review Committee in determining which projects to recommend for funding & at what funding level.
- Assist communities in developing projects that address the most urgent needs.
- Support agencies in creating programs that utilize best practices & focus on the most vulnerable populations.
- I would like to add review feedback from ESG and CoC Competitions, when needed.

ESG Program Funding Priorities – Review February 19th, recommend to Steering Committee March 3rd.

CoC Program Funding Priorities – Typically, we review these in March and recommend them to the Steering Committee in April? **Move toward doing the CoC Program Funding Priorities after the NOFO drops?*

CoC Program Funding Priorities

The committee discussed the approach to establishing CoC Program Funding Priorities. Some members suggested pausing action until more clarity is available regarding HUD funding decisions and the anticipated content of the next NOFO. Concerns were raised that waiting too long could disadvantage the Balance of State (BoS) in preparing for future funding cycles, particularly regarding ESG funding, while balancing the workload involved in planning.

Members expressed support for a flexible approach. It was suggested that the Funding Priorities document could be drafted more generically—aligning with NOFO goals broadly rather than specifying each goal—to allow for easier adaptation as funding guidance becomes available. This approach was supported by multiple committee members, reflecting a consensus for a practical, forward-looking strategy.

HMIS Recruitment

The FPS updates & supports the HMIS recruitment process.

To ensure comprehensive data collection across 79 counties, the CoC must recruit agencies to participate in the HMIS.

The FPS first established a new process for HMIS recruitment in 2021. We revised this plan in 2024 to implement in CY2025, which stalled due to NCCEH staff capacity and continuous concern with federal administration changes.

- The new Governance Charter still has this recruitment responsibility with the Regional Lead Alternates (RLAs).
- FPS has always provided resources for this work:
 - HMIS Participant Plan & Strategy
 - Guide for engaging new agencies.
 - Sample HMIS Recruitment Script

- We need to revise an HMIS recruitment plan – after the 2026 HIC?

Lynne and Melissa agreed, and Sarah noted that the explanation made sense.

Agencies to Recruit in 2025

REGION	AGENCY	BED COUNT
1	Hurlburt Johnson Friendship House - Cherokee - Murphy Emergency Shelter - ES	32
2	Hendersonville Rescue Mission - Henderson - Rescue Mission - ES & Coxe's Place - TH	70 + 20 = 90
3	Safe Harbor Rescue Mission - Catawba - Greenleaf - TH	27
4	Hope of Mooresville - Iredell - ES	10
5	Salvation Army - Cabarrus - Center of Hope Shelter - ES	61
6	Catholic Worker House - Chatham - Silk Hope Shelter - ES	3
7	Samaritan Inn (Wadesboro) - Anson - Believers Crusade Shelter - ES	40
8	Lumberton Christian Care - Robeson - Emergency Shelter - ES	20
9	Tarboro Community Outreach - Edgecombe - Emergency Shelter - ES	27
10	Friends of the Homeless - Lenoir - Homeless Shelter - ES	28
11	Outer Banks Room in the Inn - Dare - Seasonal ES	19
12	Washington Area Interchurch Shelter and Kitchen - Beaufort - ES	9
13	Religious Community Services - Craven - RCS Homeless Shelter - ES	39

Andrea shared that Hope of Morrisville is officially onboarded into HMIS. While the required signatures and training are in place, integrating the organization fully into the workflow has been challenging. Someone added that Hope of Morrisville has been attending Region 4 case conferencing meetings.

Lynne noted that Region 12 no longer has the shelter listed in the chart above. The program is transitioning to a model that resembles Transitional Housing, though it is not being labeled as such. Instead, it is being described as an employment-focused program for men that provides jobs and temporary housing until participants can move into permanent housing.

Amy asked whether the program is operating out of the Episcopal Church. Lynne clarified that the church was only used as an emergency weather/warming shelter.

Melissa shared that Region 7 has a new United Way representative and expressed optimism that this person will be a strong connector for the region. She also noted that the shelter listed for Region 5 is doing very well.

Data Evaluation, Performance Measures/Benchmark Setting & Strategic Direction

FPS – Data Evaluation

The FPS evaluates data on a regular basis to understand the scope of the CoC's work & provides recommendations to help the CoC have a greater impact.

In its work, it regularly reviews:

- System Performance Measures (SPMs) – April 2026

- Point-in-Time & Housing Inventory Count (PIT/HIC) data – May 2026
- Longitudinal System Analysis (LSA) through Stella visualizations – TBD?

Andrea suggested FPS could review LSA data in March.

FPS reviews programmatic performance measures to set benchmarks.

FPS reviews current baseline data for performance measures from HMIS to set benchmarks used in funding competition scorecards for all project types & set expectations for projects.

- Street outreach
- Emergency shelter
- Homelessness prevention
- **Transitional housing (added last fall since it was added as a project type in the NOFO)**
- Rapid rehousing
- Permanent supportive housing

Setting performance measures can help projects and the CoC improve services and outcomes!

Transparent communication with agencies about how the CoC will measure project effectiveness can:

- Improve services for people experiencing homelessness.
- Focus agencies on practices that help them meet expected benchmarks.
- Indicate to staff where they should prioritize technical assistance.
- Prioritize a culture of accurate data collection & regular evaluation.
- Directly affect the CoC's SPMs
- Increase & expand funding opportunities.

The FPS meets monthly on the third Thursday at 2 PM via Zoom.

Meeting Schedule and Governance Review

The proposed meeting schedule was reviewed and confirmed as workable by Melissa Hewitt, Lynne, Bonnie, Melissa McKeown, and Sarah. Jenny will circulate a calendar invite following the meeting.

During the discussion of the governance review, Andrea noted that this process provides an opportunity to revisit the approval process for the Data Quality Plan. She suggested that the FPS could examine Data Quality Benchmarks—a framework used by other CoCs—as a potential approach to standardize and share data quality information across the system.

Review 2026 Calendar

2026 Funding & Performance Subcommittee

DATE	AGENDA
January 22nd	FPS Purpose & Goals & Meeting Schedule
February 19th	Review ESG Competition Feedback & Set CY2027 ESG Program Funding Priorities
March 19th	Review CoC Competition & Consider at least a template of FY2026 CoC Program Funding Priorities
April 16th	Review System Performance Measures (SPMs)
May 21st	Review 2026 PIT/HIC Data
June 18th	HMIS Recruitment Plan based on 2026 HIC
July, August, or September	Call a meeting to Set FY2026 CoC Program Competition Funding Priorities based on the NOFO
October 15th	Review & Set Performance Measure Benchmarks per Project Type
November 19th	Review & Set Performance Measure Benchmarks per Project Type
December	No Meeting

Jenny will revise the calendar based on feedback from today.

CY2027 ESG Program Funding Priorities

ESG Program Funding Priorities for the CY2027 Competition.

The FPS will review updated ESG Program Funding Priorities at its February 19th meeting.

- Staff will send the CY2027 ESG Program Funding Priorities to members for review by February 3rd.
- Send any thoughts about potential updates or feedback to jenny.simmons@ncceh.org by February 10th.
- The FPS will draft an updated document incorporating feedback & questions & send for review in advance of the February meeting by February 13th.
- The FPS will finalize & vote to approve a recommended document for the Steering Committee to consider at its March 3rd meeting.

Jenny shared that some providers have reached out with questions about the priorities set for homelessness prevention funding. She noted that, based on the FY25 NOFO released by HUD with different priorities, prevention is a key tool that should be considered and potentially elevated as a focus during the February priority-setting meeting.

Lynne agreed that focusing on homelessness prevention is important.

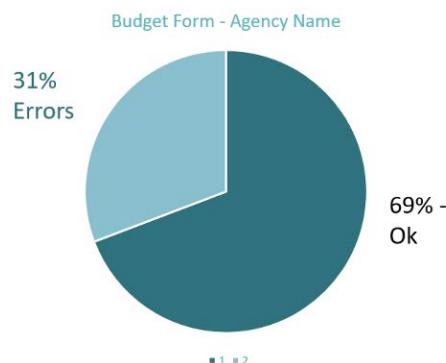
Bonnie also agreed and added that prioritizing prevention would provide meaningful benefits to the community.

CY2026 ESG Program Competition Feedback

CY2026 ESG Program Competition Feedback Review - Errors

- ***Budget Form missing agency name***

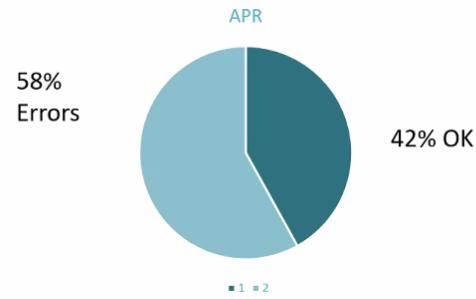
- 12 out of 39 = 31%



CY2026 ESG Program Competition Feedback Review - Errors

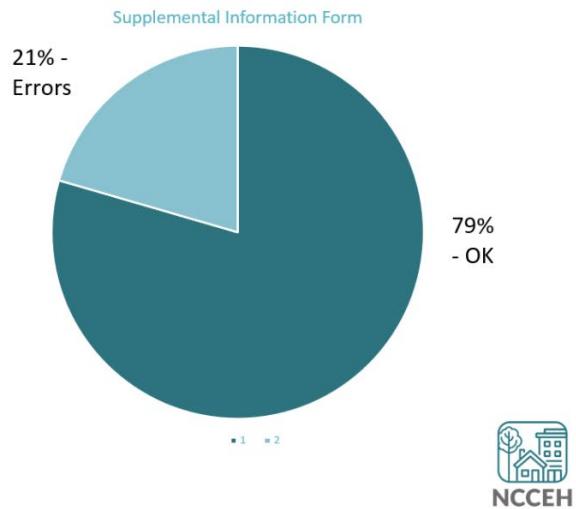
- ***APR Issues – 18 out of 31 returning agencies = 58%***

- Wrong Dates
 - 2 out of 31 returning agencies = 6%
- CAPER instead of APR
 - 6 out of 31 returning agencies = 19%
- APR incorrect format
 - 3 out of 31 returning agencies = 10%
- Missing APR all together
 - 7 out of 31 returning agencies = 23%



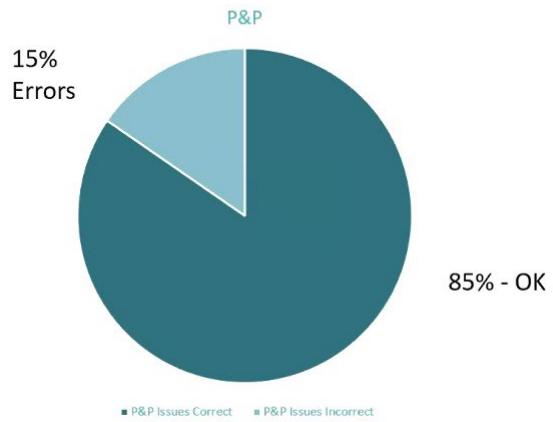
CY2026 ESG Program Competition Feedback Review- Errors

- ***Missing Supplemental Information Form***
 - 8 out of 39 = 21%



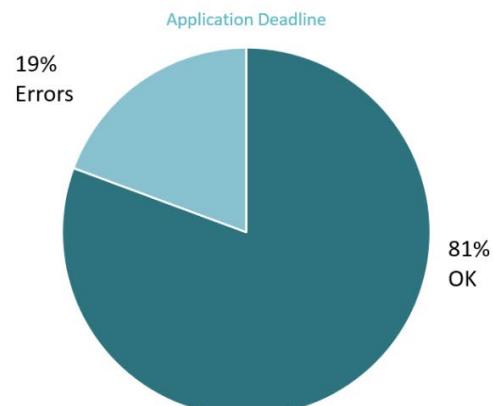
CY2026 ESG Program Competition Feedback Review - Errors

- ***P&P issues 6 out of 39 = 15%***
 - Not full P&P
 - 3 out of 39 = 8%
 - No P&P
 - 3 out of 39 = 8%



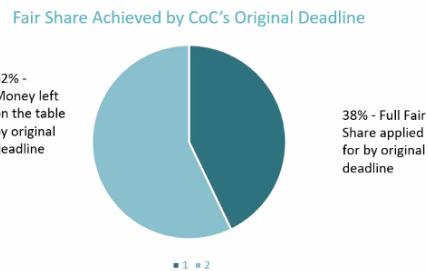
CY2026 ESG Program Competition Feedback Review- Errors

- *Returning Agencies missing original application deadline of the CoC*
 - 6 out of 31 = 19%



CY2026 ESG Program Competition Feedback Review - Errors

- **8 out of 13 regions** – applications by original deadline did not meet full fair share = 62%



CY2026 ESG Program Competition Feedback Review

Concerns:

- VSP: Being held accountable to performance measure requirements – education issue/invite VSP to be on FPS.
- Small/Rural Agencies: Being held accountable for board diversity, staff diversity beyond HUD requirements.

CY2026 ESG Program Competition Feedback Review – Regional Review Difficulties

Regional Review:

- Concerns shared about agencies in the Regional Review Form were not reflective of their projects' performance in the APR – education/regional involvement.
- Need for a Standard Operating Procedure for this work

Regional Review and Funding Evaluation

The committee discussed challenges related to regional review forms for agencies applying for funding in a region for the first time. New applicants often lack benchmarks or prior history, and in the current competition, there was no requirement for them to present to the regional community. This can make evaluation difficult, particularly for agencies that do not regularly attend regional meetings. It was also noted that while some agencies receive both CoC and ESG funding, there is limited cross-referencing of the region's overall funding portfolio, which makes it harder to assess gaps and needs.

Suggestions were made to improve regional review and planning. Requiring an “intent to apply” for ESG funding could allow Regional Leads to prepare in advance for presentations.

Additionally, incorporating a mandatory agenda item for regions to review their CoC- and ESG-funded portfolios would provide a clearer understanding of available resources. Expanding this review to include other federal funding sources—such as VA, SAMHSA, and HOPWA—was recommended to provide a more complete picture of regional resources.

The committee also discussed the potential benefits of regional applications. When regions were previously applied as a bundled group, it allowed for deeper discussion, better identification of funding gaps, and more strategic decision-making. Revisiting this approach could encourage meaningful regional-level conversations and improve overall planning and alignment.

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The next Funding and Performance Subcommittee meeting is on Thursday.