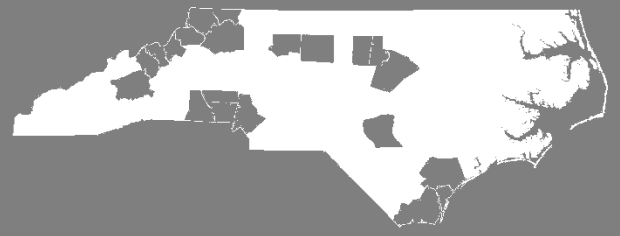
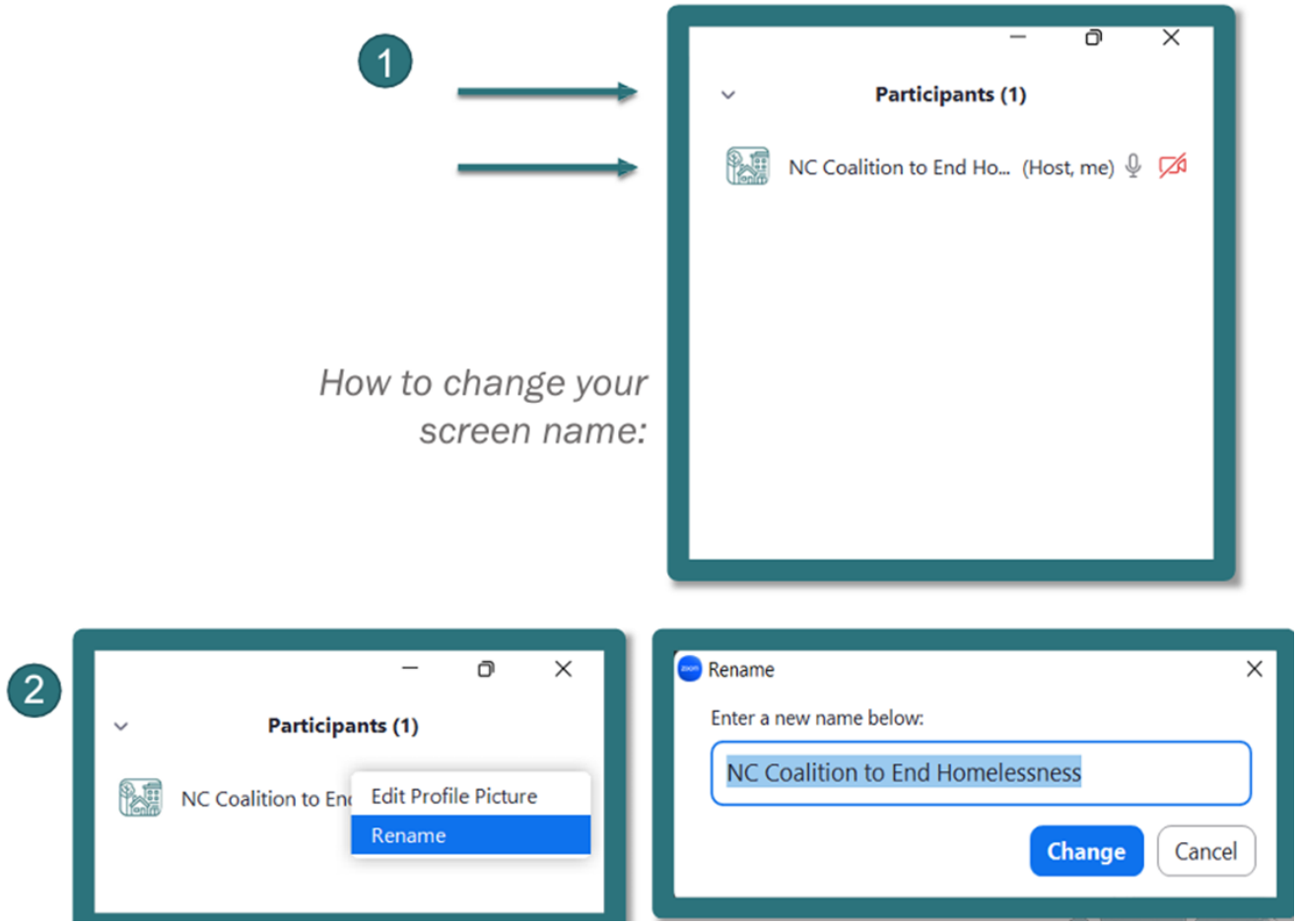


Unsheltered Access Coordinator Planning & Training

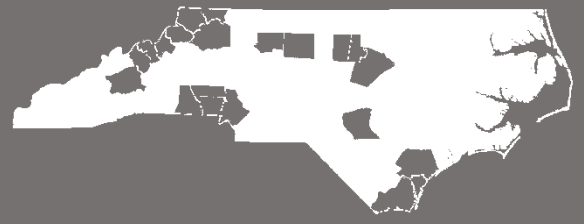
July 8, 2025

Roll Call

- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.



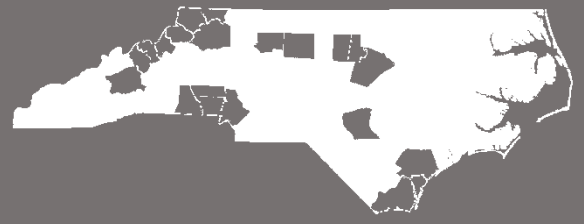
Agenda



Agenda

- Introductions
- Conference recap
- Roles and responsibilities
- LEAC introduction
- CE + BNL
- Discussion
- Next Steps and Reminders

Introductions

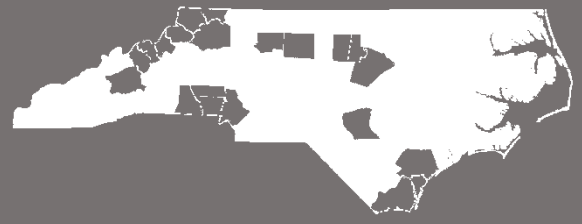


Introductions

Please introduce yourself in the chat and share the following:

- Name and pronouns
- Agency and/or role in the community

NAEH Conference Recap



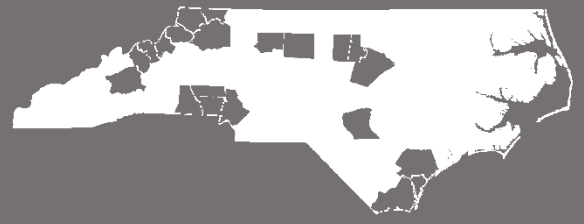
Did you attend NAEH?

Anything you learned & want to share?

Anything you missed & want to hear about?

NAEH will send & post online slides & materials in the coming weeks.

Roles and Responsibilities



Unsheltered Access Coordination Framework

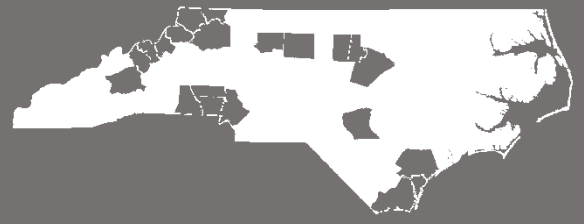
- Work to identify, connect, and house people experiencing unsheltered homelessness is a **year-round effort**!
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.

Elected Unsheltered Access Coordinators play an essential facilitation role in the region.

Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.

- Serves as regional point person for the CoC & providers
- Coordinates with the regional CE Lead
- Ensures data collection happens on all people experiencing unsheltered homelessness
- Engages all providers/organizations/stakeholders to understand & implement the process
- Provides training & technical assistance as needed to stakeholders
- Reports progress regularly at Regional Committee & monthly CoC UAC meetings

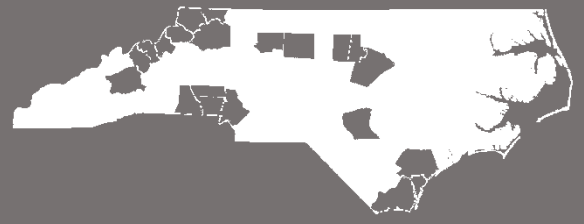
Lived Experience Advisory Committee



NCCEH LEAC

Representatives from the NCCEH Lived Experience Advisory Committee are joining us today. The LEAC was formed in 2021 to hear from people with lived experience of homelessness and bring their input into NCCEH policies.

Coordinated Entry
+
By Name List



Coordinated Entry Core Elements

- Access: CES is easily accessed by individuals and families seeking housing or services.
- Assessment: CES includes a comprehensive and standardized assessment tool (HART).
- Prioritization: CoC uses the coordinated entry process to prioritize homeless persons within the CoC's geographic area and is based on a specific and definable set of criteria.
- Referral: CoC- and ESG-program recipients use the coordinated entry process as the only referral source from which to consider filling vacancies.

Coordinated Entry in the BoS

- Homeless Prevention
- Supportive Services Only
- Diversion
- Street Outreach
- Non-HUD Housing Providers
- Other Community Services
- Rapid Re-Housing
- Permanent Supportive Housing
- Emergency Shelter
- Prevention or Aftercare
- Transitional Housing

Coordinated Entry Goals

Coordinated entry prioritizes individuals and families who need housing the most across communities.

This type of system moves beyond programs to create a collaborative environment that can provide an informed way to target housing and supportive services to:

- Divert people away from the system who have other safe options for housing.
- Quickly move people from homelessness to permanent housing
- Save time, effort, and frustration on the part of service providers through targeting and engagement efforts.
- Focus on efforts of ending homelessness as a community.
- Reduce the length of time homeless
- Increase the likelihood of housing stability
- Provide a picture of current system gaps
- Be good stewards of limited resources.

CE Leads are a key partner in regions to support planning & implementation.

Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.

- Partners with UACs to help support planning, training, & implementation as needed
- Helps with data entry
- Engages partners to participate in Unsheltered Access Coordination activities
- Provides ongoing updates to UACs & regional stakeholders regarding data on people experiencing unsheltered homelessness populating the CE by-name list
- Plays a significant role in collecting & updating data during the annual unsheltered PIT count

Do you know your Regional CE Lead?

Region	Coordinated Entry Lead	Agency	Email
1	Gretta Worley	HERE in Jackson Co	gretta@hereinjacksoncounty.org
2	Audrey Dooley	Thrive	adooley@thrive4health.org
3	Elizabeth D. Moncrief Chasity Houck Kelley Hayward	Western Piedmont Council of Government	elizabeth.moncrief@wpcog.org chasity.houck@wpcog.org kelley.hayward@wpcog.org
4	Mary Williams	Fifth Street Ministries	mwilliams@fifthstreetministries.com
5	Erin Gaskin	Partners	egaskin@partnersbhm.org
6	Ashley Von Hatten	NCCEH	ashley@ncceh.org
7 & 8	Priscilla Ward	Place of Grace	pward.pog@gmail.com
9 & 10	Stephanie Flowers	Trillium	stephanie.flowers@trilliumnc.org
11, 12 & 13	Michele Welsh	Trillium	michele.welsh@trilliumnc.org

What is PIT Count?

- Point-In Time and Housing Inventory Count
- Last week in January
- Unsheltered count conducted by street outreach teams (including volunteers)
- UAC recruits, trains and coordinates teams and volunteers
- UAC facilitates data submission, data quality and completeness

Different ways to count

- The Point-in-Time (PIT) Count is a one-day unduplicated count of sheltered and unsheltered homeless individuals and families in the country.
- Households who are sheltered (emergency shelter & transitional housing) are counted either through HMIS or through the Counting Us App
- Households who are unsheltered are counted through the regional by-name list (used for coordinated entry)

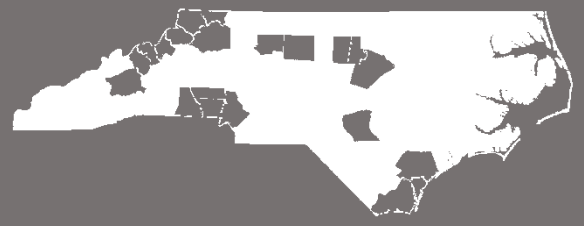
Unsheltered Count

- Unsheltered household are counted through the regional by-name list – this is extremely important in your work of connecting households YEARROUND to coordinated entry!
- For an unsheltered household to be counted for the unsheltered PIT they must appear on the regional by-name list and have BOTH of the following:
  - A current living situation listed as a place not meant for habitation AND
  - A current living situation date of the date of PIT (usually the last Wednesday in January)

Unsheltered Count

- Two ways households can be counted for unsheltered PIT
  - Unsheltered household was located on night of PIT and survey was completed with the household and they were entered into HMIS and the by-name list
  - Unsheltered household is currently on the by-name list and is contacted on the night of/day after unsheltered PIT and their current living situation is verified as place not meant for habitation for the night of PIT

Discussion

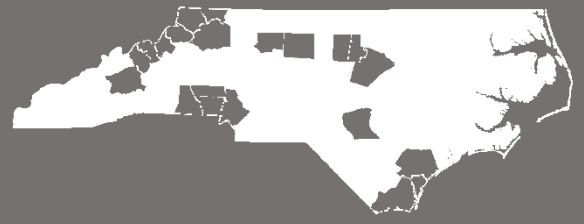


Discussion

Do you have any updates, thoughts, concerns about recent or upcoming legislation you'd like to share in this space?

What can we do to keep you informed of the issues we're tracking?

Reminders



Reminders

August 12th at 1 pm is our next meeting!

We're posting previous webinars + materials on our website.