

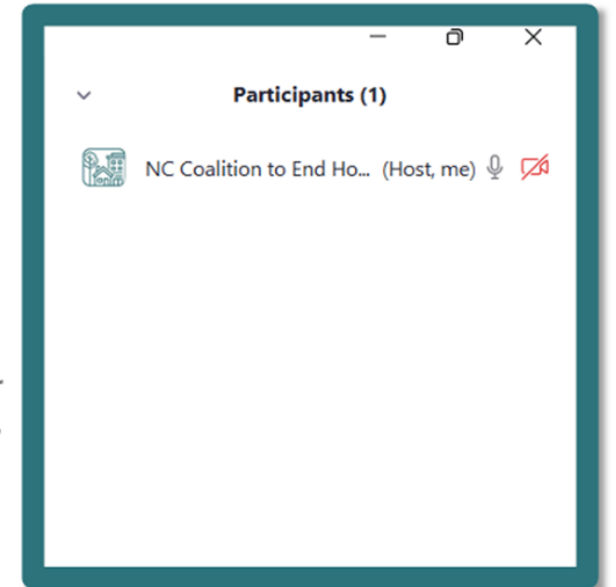
Unsheltered Access Coordinator Planning & Training

June 10, 2025

Roll Call

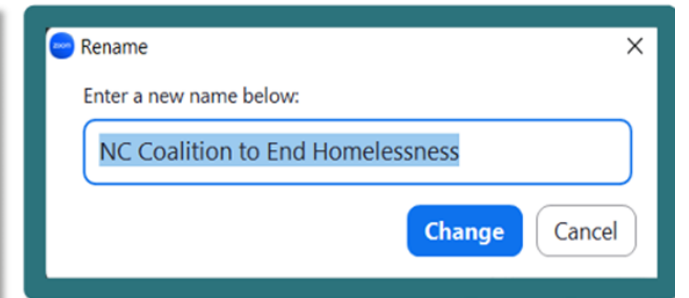
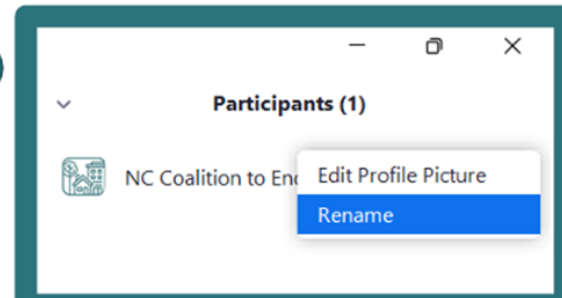
- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.

1

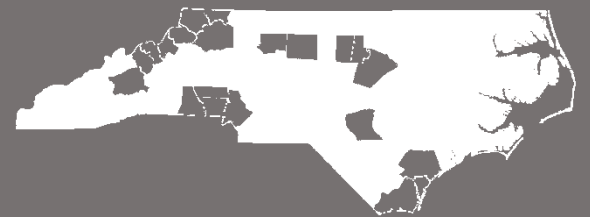


How to change your screen name:

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Agenda

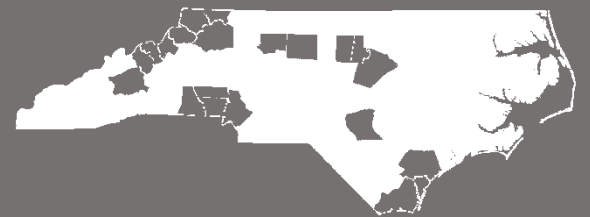


Agenda

- Introductions
- Roles and Responsibilities
- UAC Planning & Training Webinar Overview
- PIT Count
- Asynchronous Orientation Idea
- Discussion
- Next Steps and Reminders



Introductions



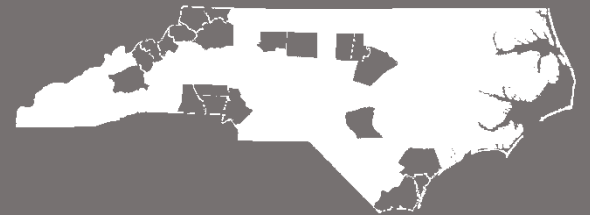
Introductions

Please introduce yourself and share the following:

- Name and pronouns
- Agency and/or role in the community



Roles and Responsibilities



Unsheltered Homelessness

Unsheltered Homelessness is defined by HUD:

"Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)"

This is one way to be in HUD's "Category 1: Literally Homeless", which is part of the definition of homelessness for program and service eligibility.



Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a **year-round effort!**
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.



Year Round Connection

Unsheltered Access is a year-round process.

- All year, you are responsible for connecting people experiencing unsheltered homelessness to Coordinated Entry.
- Once a year (the last week of January), we report homelessness to HUD through the “Point in Time” count.
- Year-round unsheltered access coordination builds relationships to connect people to housing AND to know where people are so they’re counted in PIT.
- The goal is to end unsheltered homelessness (not just counting once a year)



Elected Unsheltered Access Coordinators play an essential facilitation role in the region.

Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.

- Serves as regional point person for the CoC & providers
- Coordinates with the regional CE Lead
- Ensures data collection happens on all people experiencing unsheltered homelessness
- Engages all providers/organizations/stakeholders to understand & implement the process
- Provides training & technical assistance as needed to stakeholders
- Reports progress regularly at Regional Committee & monthly CoC UAC meetings



CE Leads are a key partner in regions to support planning & implementation.

Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.

- Partners with UACs to help support planning, training, & implementation as needed
- Helps with data entry
- Engages partners to participate in Unsheltered Access Coordination activities
- Provides ongoing updates to UACs & regional stakeholders regarding data on people experiencing unsheltered homelessness populating the CE by-name list
- Plays a significant role in collecting & updating data during the annual unsheltered PIT count



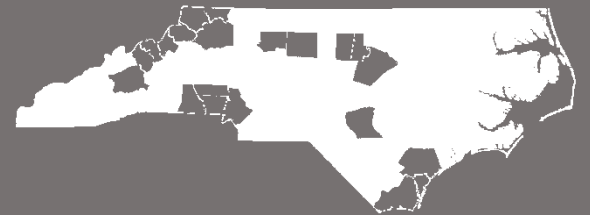
Community stakeholders serve an important role implementing regional UAC plans.

Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.

- Provide input & feedback in ongoing planning & implementation activities
- Participate in assertive & passive outreach activities to identify & connect people experiencing unsheltered homelessness to services & housing
- Conduct CE assessments, collect data, & enter data into HMIS
- Provide ongoing services to people experiencing unsheltered homelessness & serve as advocates during CE case conferencing



PIT Count



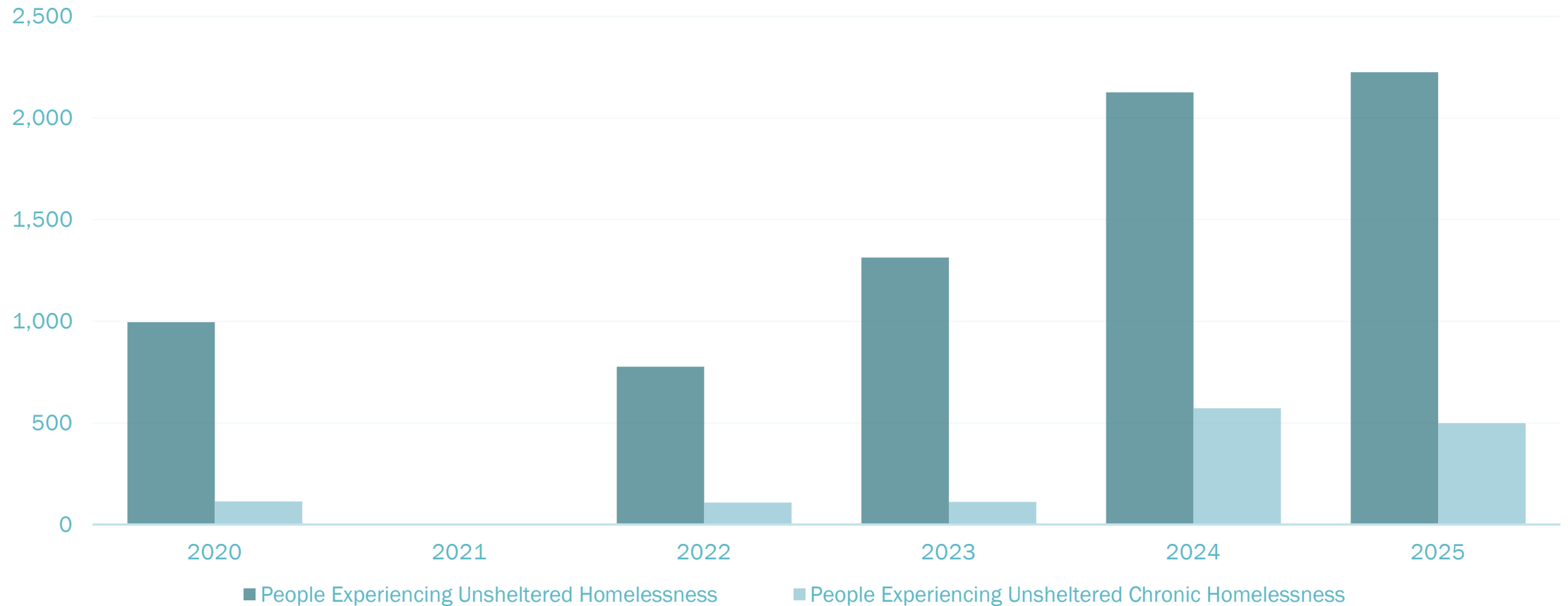
What is PIT Count?

- Point-In Time and Housing Inventory Count
- Last week in January
- Unsheltered count conducted by street outreach teams (including volunteers)
- UAC recruits, trains and coordinates teams and volunteers
- UAC facilitates data submission, data quality and completeness



What does one day tell us?

People Counted in Unsheltered PIT, 2020-2024



*Unsheltered data was not collected in 2021 due to the pandemic



What does one day tell us?

Region	2024 Unsheltered	2025 Unsheltered
1	194	153
2	186	193
3	218	203
4	202	191
5	288	427
6	48	49
7	475	666
8	95	47
9	195	20
10	58	47
11	53	58
12	48	63
13	135	108

(releasing next week)

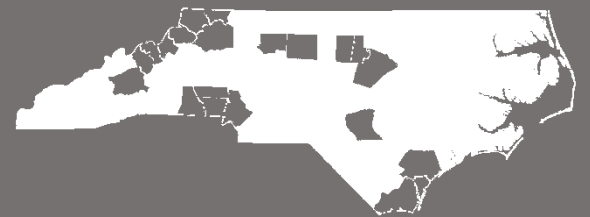


What does one day tell us?

- People experiencing unsheltered homelessness should be identified and connected to services year-round!
 - On January 29th, we counted 2,225 unsheltered people
 - Between March and May, our By Name List identified 1,405 people as unsheltered
 - Year-round, we estimate that we identify 40-60% of those unsheltered through Coordinated Entry



UAC Planning & Training Webinars



UAC Planning & Training Webinar

Monthly UAC webinars will include:

- Planning materials from NCCEH staff
- Training materials from NCCEH staff



UAC Planning & Training Webinar

Monthly UAC webinars will include:

- Training and support from NCCEH staff
- Progress reports from regional UACs
- Peer to peer learning opportunities between regional UACs
 - UACs can share challenges in their region
 - UACs can use their shared knowledge to help determine solutions



UAC Planning & Training Webinar

Example:

- Please provide an update on any regional meetings you attended this month.
- How will your region address outreach in counties where the region traditionally has had trouble providing coverage?
- Are there any challenges you'd like to troubleshoot with the group?
- What support do you need from NCCEH?

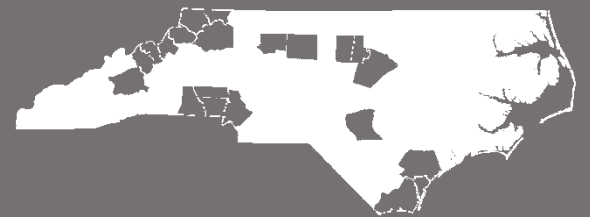


Resource

- NCCEH has a new website – would it be helpful for UAC materials (slide deck, webinar recordings, forms) to be on a specific page of our website?
- What do you wish you knew as a new UAC?



Discussion



Discussion

What does implementing the UAC role look like for you?

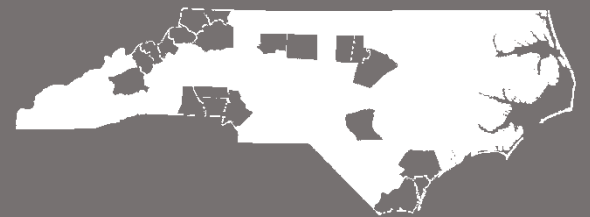


Questions

- Questions for your peers?
- Questions for NCCEH staff?
- Question for YOU
 - Does the first Tuesday at 1 PM work well or is there another day that works better?



Reminders



Reminders

July 8th at 1 pm is our next meeting!

