

North Carolina Balance of State Continuum of Care

Steering Committee Meeting
March 4, 2025
10:30 AM



NCCEH

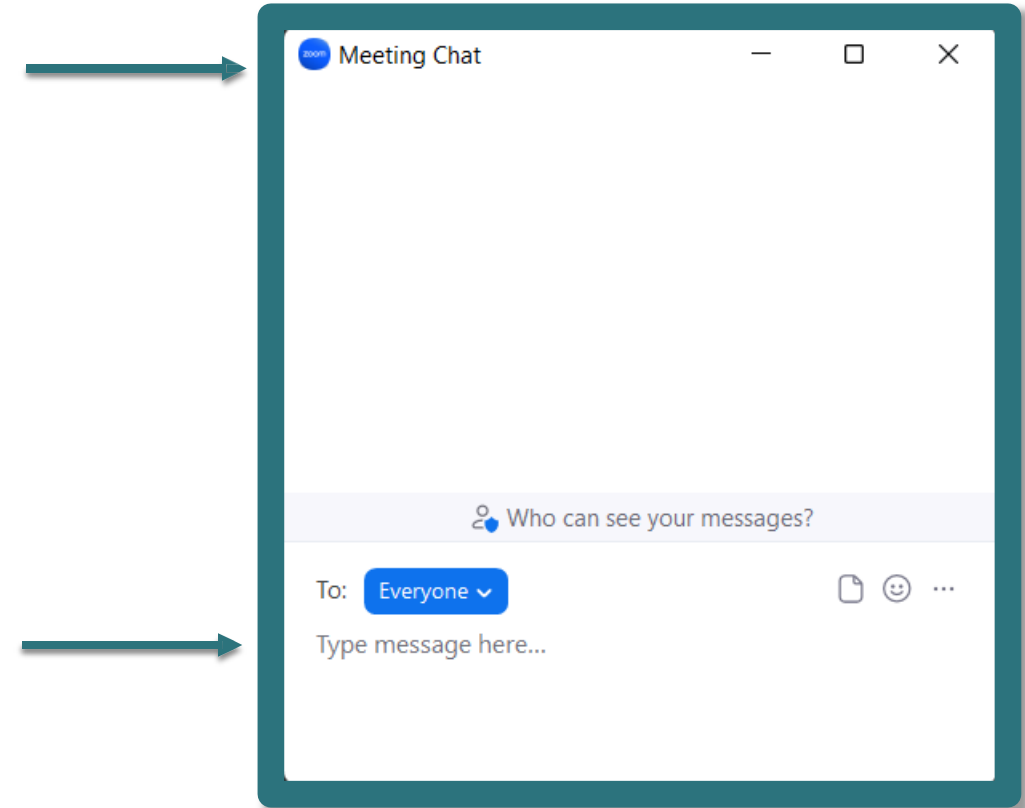
Welcome

Reminders:

Your line is muted.

We will unmute the line during Q&A pauses.

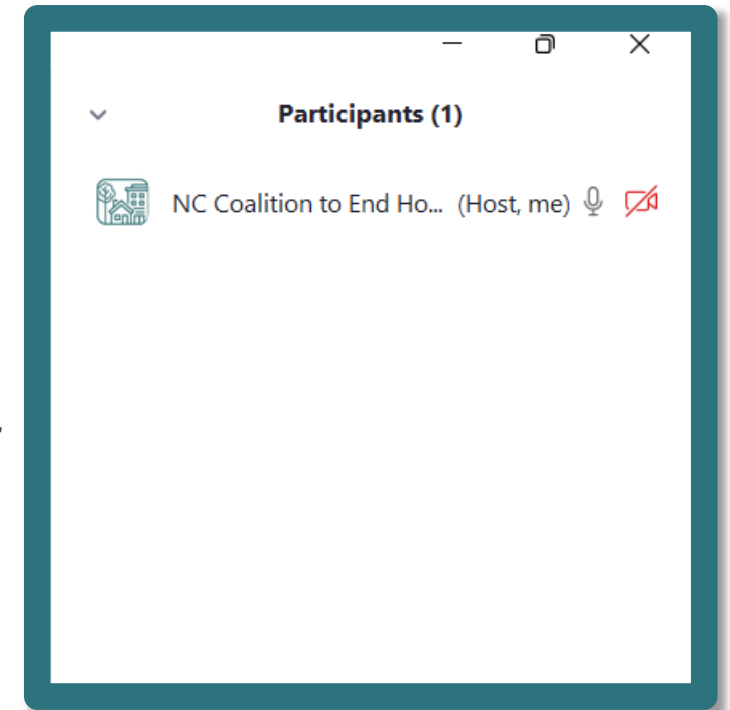
The chat box is available to use anytime.



Roll Call

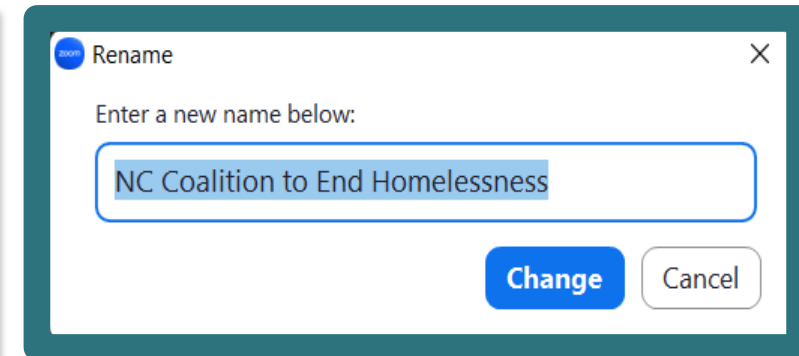
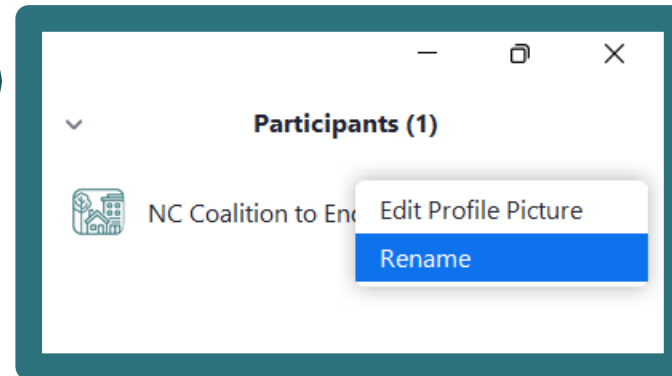
- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.

1



How to change your screen name:

2





Agenda

Agenda

- Consent Agenda
- Recent Federal Interventions
- HMIS Overview Training/Data Quality Plan
- Veteran Data Report
- Coordinated Entry from FY2022 SSO-CE Grant
- CY2026 ESG Funding Priorities Approval
- FY2025 CoC Competition Updates
- Upcoming Meetings & Reminders



Review & approve consent agenda

Consent agenda:

<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as a part of the Board Packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?



The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment or office buildings, and industrial structures, as well as some trees. The pattern is dense and covers the entire background.

Recent Federal Interventions



The chaos at the Federal level continues . . .

Mass layoffs expected throughout HUD

Up to 50% or more of HUD staff will be laid off & reports are that the Community Development & Planning Division will be hit harder.

The HUD Field Office structure will be changed, reducing the number of offices across the country available to support grantees & CoCs

The majority of HUD TA contracts have been terminated.

(8) of the largest HUD TA providers had their contracts terminated last week.

HUD TA provided to the CoC & NCORR for B@H BoS has been canceled.



The chaos at the Federal level continues . . .

FY2024 CoC Program awards have still not been obligated.

No word from HUD HQ to HUD Field Offices re: contracting for FY2024 awarded projects
Hundreds of households currently housed through grants may not have rents paid starting in April.

CoC staff are working with CoC grantees who have expiring grants early in the year to determine next steps.

FY2025 Federal Budget conversations have already begun in Congress.

Potential cuts to Medicaid, Section 8, & other safety net programs

No word yet on potential cuts to CoC & ESG programs but these are expected



CoC staff are facing layoffs as early as 03/15.

Error by NCCEH Executive Leadership means that the agency cannot currently contract for its FY2023 CoC Planning Grant.

Fully or partially funds all (8) staff working on the NC Balance of State CoC project
HUD is not currently executing contracts due to review of current contracting language – no timeline given for when FY2023 CoC Planning Grant contracting can begin
NCCEH Board of Directors is working on contingency planning, but staff likely to be laid off in the near future unless contracts can be executed.

The CoC needs to identify another potential Collaborative Applicant.

FY2025 CoC Program competition & CY2026 ESG Program competition looming
Support for governance functions
Support for B@H BoS transition





HMIS Overview Training/Data Quality Plan



Homeless Management Information System (HMIS) & PIT/HIC

Andrea Carey — andrea@ncceh.org

What is a Homeless Management Information System (HMIS)?

HMIS is database required by HUD & other funders to track who we serve, how we serve them, & the impact of our services!

- All providers who receive CoC, ESG, & SSVF funding are required to enter data into HMIS (except victim service providers, who are strictly prohibited).

Our HMIS software is called Community Services.

A screenshot of the WellSky login interface. At the top is the WellSky logo, which consists of a stylized mountain graphic in blue and orange followed by the text "WellSky". Below the logo, the text "Community Services" and "North Carolina Coalition to End Homelessness" is displayed. There are two input fields: "Username" and "Password". To the right of the password field is a link that says "Forgot Password". At the bottom is a large teal button labeled "LOGIN". The entire interface is framed by an orange border on the top and left, and a grey border on the bottom and right.

HMIS data will help end homelessness!

HMIS data influences policy



The U.S. Department of
Housing and Urban Development
OFFICE OF COMMUNITY PLANNING AND DEVELOPMENT

The 2024 Annual Homelessness
Assessment Report (AHAR)
to Congress



HMIS data helps communities



Social Determinants of Health Research

HMIS data (81 counties) was linked to NC death certificates for 2015 - 2019 (Fliss et al 2022). CDC's Overdose Data to Action grant will now cover annual linkage for a few years.



7x

THE ALL-CAUSE MORTALITY
RATE

14x

THE OVERDOSE
MORTALITY RATE

7x

THE HEART DISEASE
MORTALITY RATE



NCCEH

Governance

HMIS@NCCEH Advisory Board

- The HMIS Advisory Board is a partnership of representatives from each of the participating CoCs & additional stakeholders. The HMIS Advisory Board may have 11-17 voting members. Includes:
 - two designated representatives from each CoC
 - one designated representative from the HMIS Lead Agency
 - stakeholders representing various interests (non-designated)

Data & HMIS: A critical component of the CoC's work

- Tracks program demographics & services provided
- Tracks program outcomes & performance
- Tracks CoC & system performance
- Tracks demographics over time
- Used to coordinate services
- Creates required reports that programs & the CoC submit to HUD

Data & HMIS: A critical component of the CoC's work

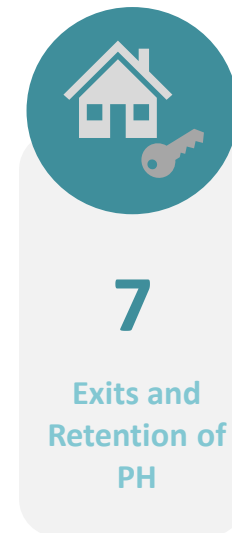
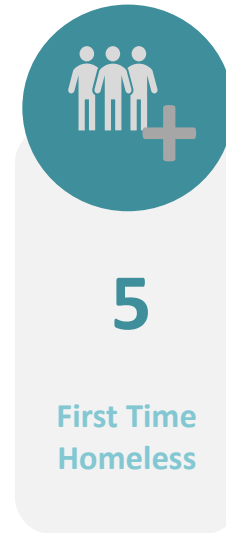
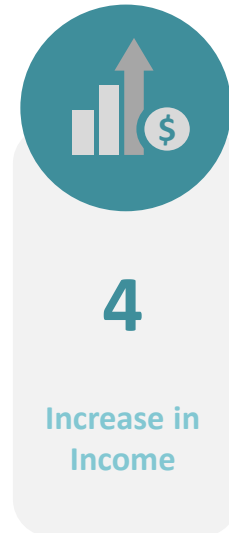
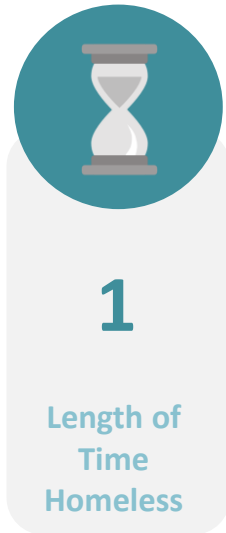
Limits to keep in mind:

- HMIS coverage (about 60% beds on HMIS)
- Data Quality
- Can't pull any data we don't enter

The CoC is required to report its performance data.

- Point-in-Time Count (PIT)
- Housing Inventory Count (HIC)
- Longitudinal System Analysis (LSA)
- Annual Homelessness Assessment Report (AHAR)
- System Performance Measures (SPMs)

System Performance Measures





1 Length of Time Homeless

Definition

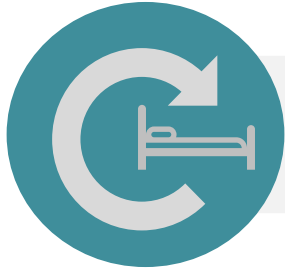
The length of time persons are homeless in emergency shelter, & transitional housing projects

Goal



Reduction in the average & median length of time persons remain homeless





2 Returns to Homelessness

Definition

The number of persons who return to street outreach, emergency shelter, transitional housing, or permanent housing projects after previously exiting to a permanent housing destination

Goal



Reduction in the percent of persons who return to homelessness





7 Permanent Housing Placement & Retention

Definition

The number of clients enrolled in emergency shelter, transitional housing, rapid re-housing or permanent supportive housing who exit to permanent housing destination or remain in permanent housing



Goal

Increase in percentage of people who exit to or retain permanent housing



System Performance Overview

Total number of households and people served in the homeless system and performance overview for 10/01/2023 - 09/30/2024 for FY2024 NC BoS CoC



6,852

HOUSEHOLDS



9,908

PEOPLE

105

Days Homeless

Average cumulative days homeless

[VIEW DETAILS](#)

28%

Exits

Exits to permanent destinations

[VIEW DETAILS](#)

11%

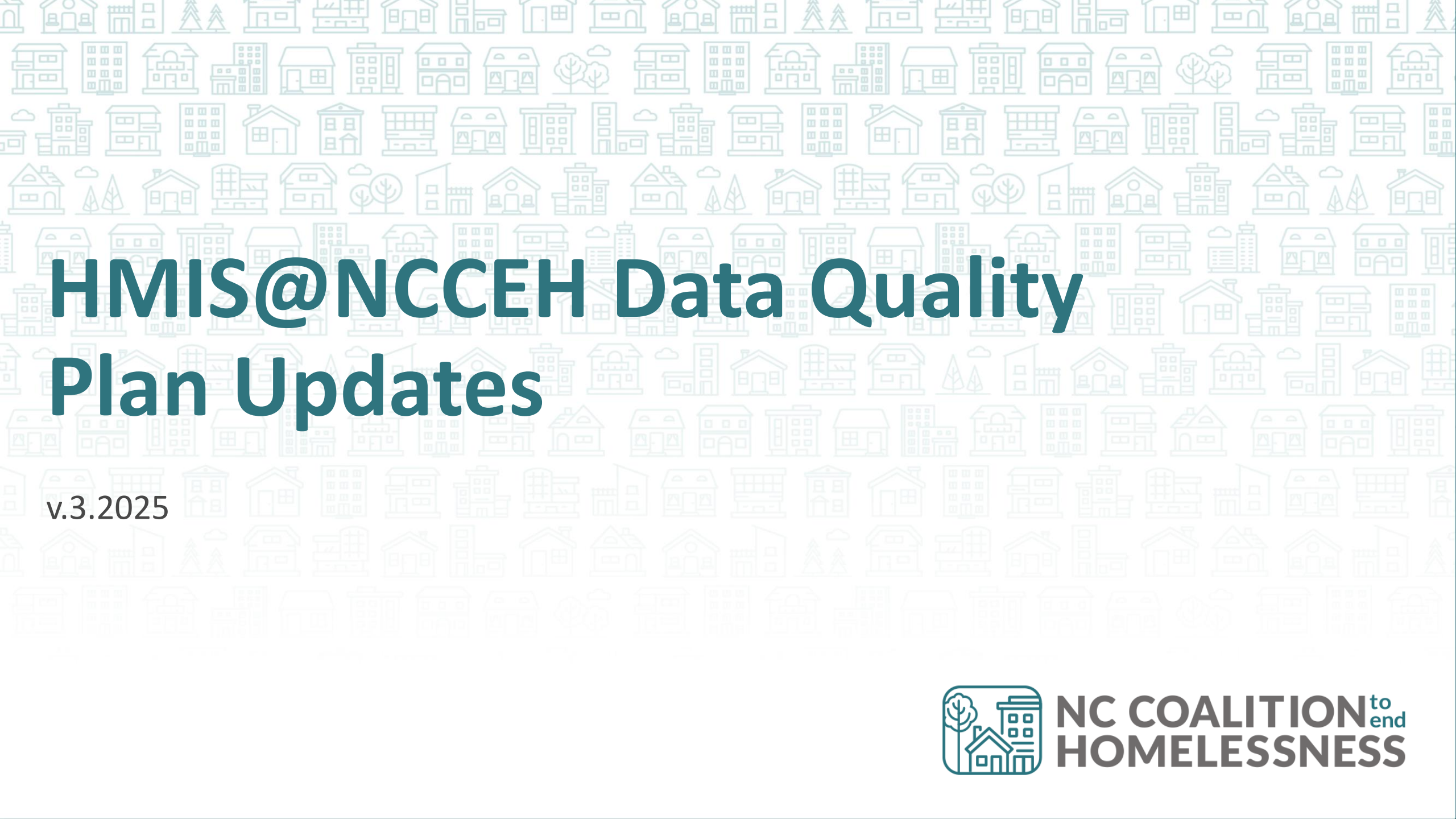
Returns

Returns after exits to permanent destinations

[VIEW DETAILS](#)



NCCEH



HMIS@NCCEH Data Quality Plan Updates

v.3.2025



NC COALITION to end
HOMELESSNESS

The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment buildings, and industrial structures, as well as some trees. The pattern is dense and covers the entire background.

Data Quality Plan Updates

Why a Data Quality Plan?

System Improvement

HMIS@NCCEH is an implementation driven by a desire to improve services for participants. Our HMIS data is only as good as the data maintained. Our current plan was passed in Spring 2023.

Funding and Resources

Data contributes to larger portions of CoC & ESG Program funding competitions & other private sources. We must demonstrate the value of our system for participants.

HUD Requirement

The [2004 Data and Technical Standards](#) that established HMIS require that “PPI (protected personal information) collected ... should be accurate, complete, & timely.”

What is Data Quality?

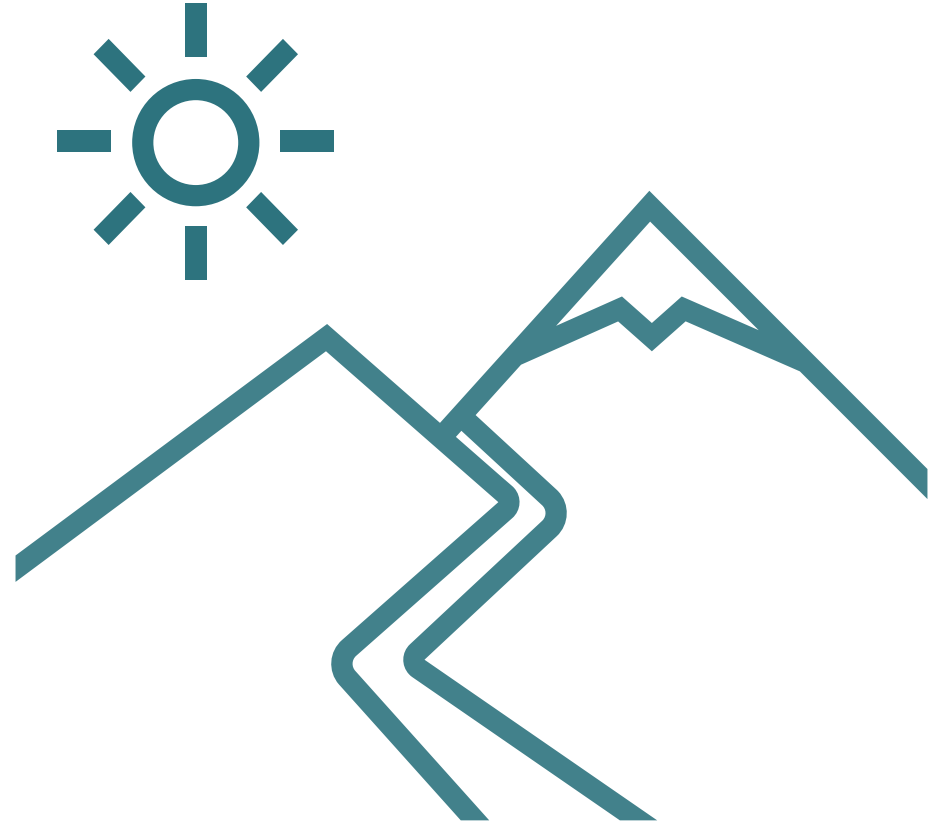
Data quality refers to the reliability & validity of client-level data collected in HMIS.

Completeness	Timeliness	Accuracy	Consistency
<p>The degree to which all required data is known & documented.</p> <p>Client Record- the completeness of a person's HMIS record for a given project enrollment</p> <p>Bed Coverage- the completeness of HMIS participation by bed units, with the total number of enrollments divided by the total number of homeless beds.</p>	<p>The length of time that elapses between the participant data collection & HMIS data entry stages.</p>	<p>The degree to which data reflects the best representation of the client's real-world situation & the programs that provide housing & services.</p>	<p>The degree to which all data is collected, entered, stored, & reflective of the use of HMIS as a standard operating procedure.</p> <p>Representative of how well data quality standards have been operationalized across data collection & entry.</p>



Data Quality is a journey, not a destination

- Ralph Waldo Emerson (kind of)



Summary of Proposed Updates

Data Center recommends:

- Consistent language for Data Quality Benchmarks
- Identifying compliance as submission of *accurate & corrected* reports
- Update submission schedule to Quarterly (instead of trimester)
- Update submission schedule to 1 month after period end (instead of 30 days)
- Adding link to Data Center email & ZenGuide summary of benchmarks within plan

Changes to Monitoring and Reporting

Frequency

From Trimester to Quarterly for year-to-date data (Federal fiscal year)

Example:

Month Quarter ends	Submission Deadline
June	July 31, 2025
September	October 31, 2025
December	January 31, 2026
March	April 30, 2026

Motion?

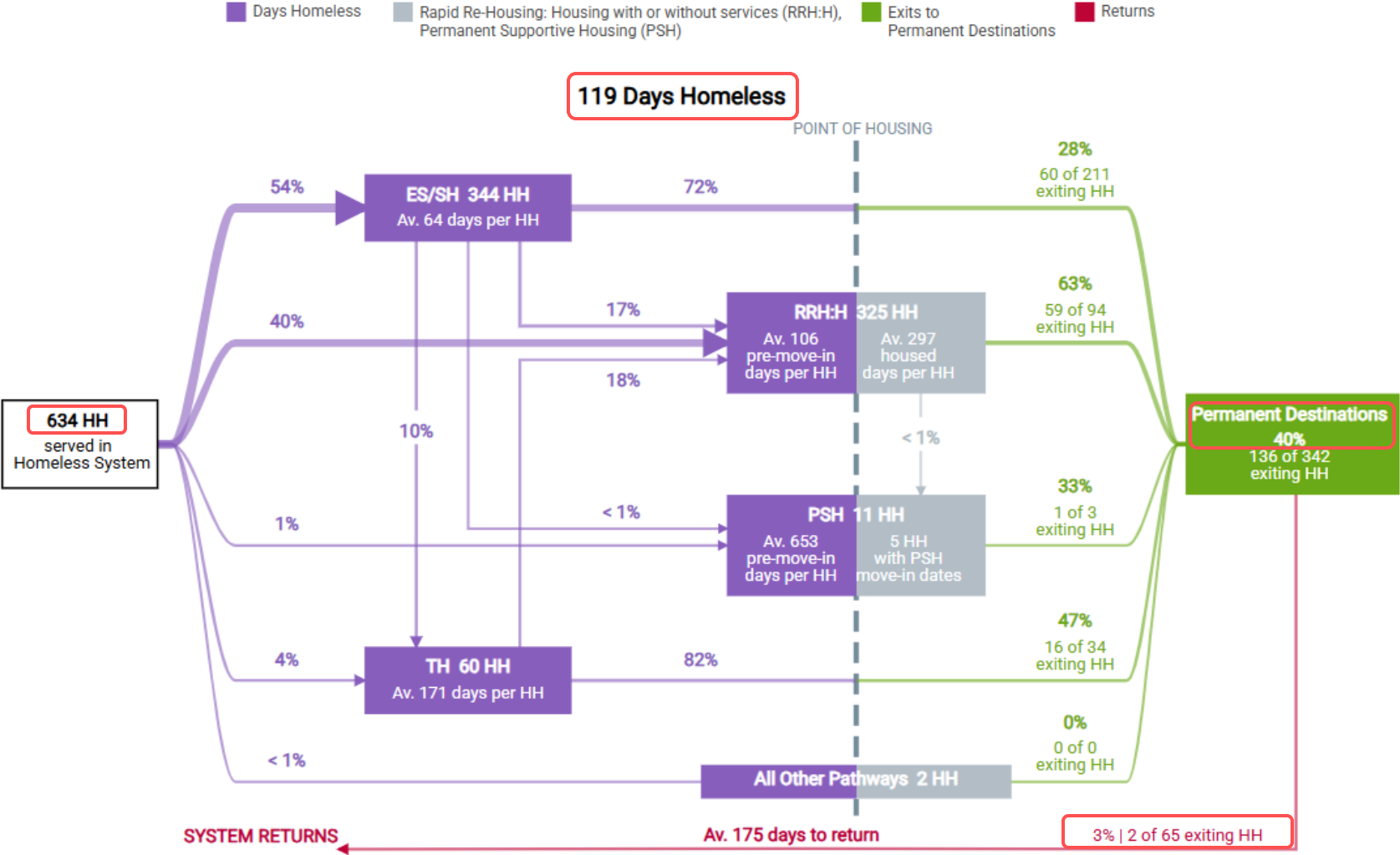
What are your other comments or questions? Or other suggested?

Does the Committee approve of these proposed changes?



Veteran Data Report

10/1/2023 – 9/30/2024



Data Element: Length of Time Homeless

Goal: Decrease average days Veterans experience homelessness to 115 days by 2025.

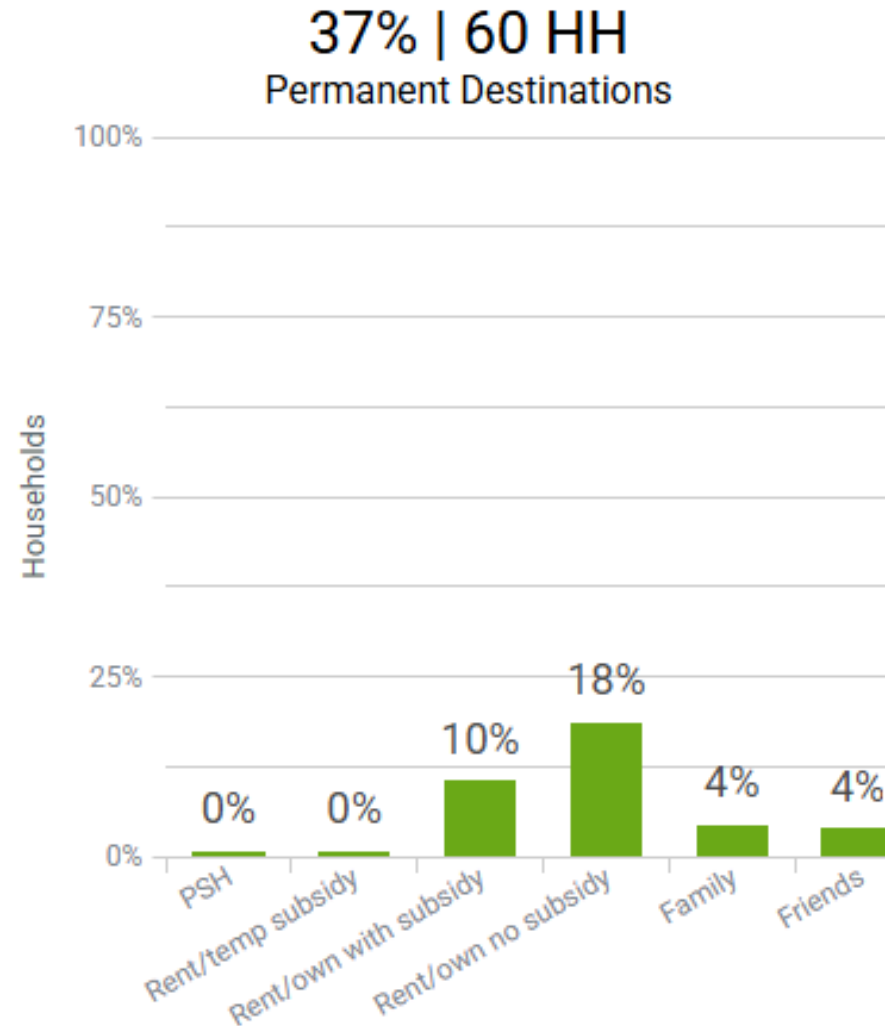
- FY2022 HMIS Data: Veterans enrolled in ES, TH, RRH, & PSH projects spent an average of **123 days homeless**
- **FY2023: 119 days**



Data Element: Race/Ethnicity demographics & outcomes

Goal: Increase permanent housing placements for Black/African American Veterans to 50% by 2025.

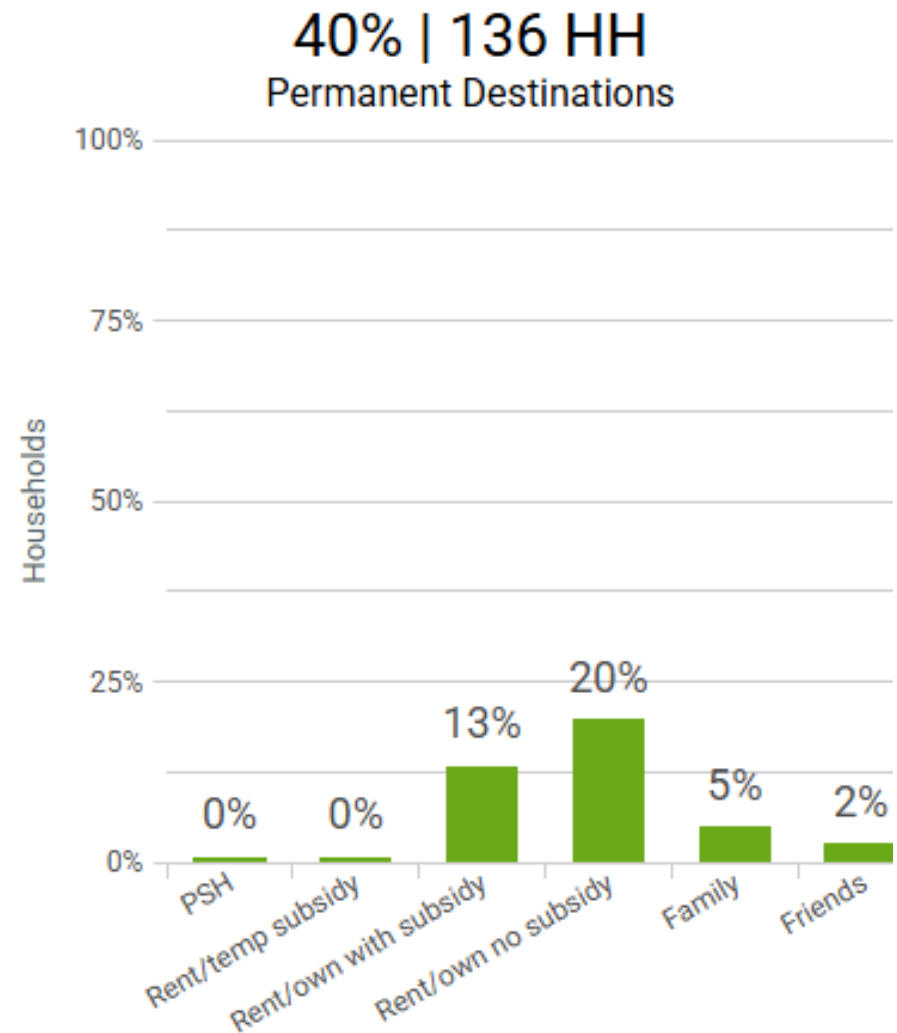
- FY2022 HMIS Data: **51%** of Veterans served in ES, TH, RRH, & PSH projects were Black/African American; **39%** permanently housed were Black/African American.
- **FY2023: 52% served identified as Black/African American; 37%** permanently housed.



Data Element: Exits to Permanent Housing

Goal: Increase permanent housing placements for Veterans to 50% by 2025.

- FY2022 HMIS Data: percentage of Veterans served in ES, TH, RRH, & PSH projects permanently housed was **41%**.
- **FY2023: 40% were permanently housed**





Coordinated Entry FY22 SSO-CE Grant

NCCEH receives a CoC grant to support CE.

Operating year: December 1, 2023 – November 30, 2024

NCCEH sub-granted funds to the following agencies:

Region	Agency
1	HERE in Jackson Co
2	Thrive
3	Western Piedmont Council of Government
4	Diakonos
5	Partners
6	Center Piedmont Community Action (June 2024)
7	Johnston Lee Harnett Community Action
9	REACH Center
10	Hope Station
11, 12, & 13	Trillium



The NC BoS CoC CE system achieved several important milestones.

Accomplishments:

- Spent 100%(!!) of FY22 SSO-CE grant & met the CoC spending threshold
- Included CoC-wide goals & regional-level goals in each subgrantee's grant agreement
- Expanded street outreach coverage with an intentional focus on providing CE access to households living unsheltered
- Started collecting more thorough CE data by transitioning CE data to HMIS in all regions
- Implemented the Homeless Assessment and Referral Tool (HART)

HUD requires all CoC Program grantees to complete an APR at the end of the operating year.

The Annual Performance Report (APR) is a comprehensive report that looks at all the participants served by a project during the reporting period.

- The CoC can use the APR as a helpful tool for agencies to track data quality, ensure accurate reporting, & create project summaries.
 - NCCEH can create regional HMIS reporting groups to view CE data at the Regional Committee level.
- The NC BoS CoC FY22 APR reflects data from 12/01/2023 to 11/30/2024 & solely demonstrates CE data (excluding VSP data).

HUD requires all CoC Program grantees to complete an APR at the end of the operating year.

The APR reflects the following:

- Total number of persons served: 8,255 (FY21 6,142)
- Data quality has an overall low error rate (1 – 4%); however, SSN had an error rate of 11% (likely due data privacy restrictions).
- Out of total number of persons served (8,255), 4,986 assessments were recorded in HMIS.
- 81% of assessed households were placed on the by-name list for prioritization.
- Increased utilization of CE Access Event & CE Referral Event

The CoC continues to seek to improve the CE system in 2025.

Entering the FY23 SSO-CE grant operating period, the CoC worked with the CEC & subgrantees to set goals.

- CoC CE goals & individual agency goals (2-3 goals created by each funded agency) added to SSO-CE grant agreements
 - NC BoS CoC CE goals
 - Increase the number of permanent housing coordinated entry referral events in HMIS
 - Increase the number of special population (Veteran, interpersonal violence, HOPWA) referrals during case conferencing

The CoC continues to seek to improve the CE system in 2025.

Entering the FY23 SSO-CE grant operating period, the CoC worked with the CEC & subgrantees to set goals.

- CoC CE goals & individual agency goals (2-3 goals created by each funded agency) added to SSO-CE grant agreements
 - Examples of agency goals
 - Increasing case conferencing participants by one agency per quarter
 - Decreasing head of household data errors by 25%
 - Decreasing the total number of households on the by-name list by 5% within 12 months
 - Outreach to 60 households living unsheltered &/or in non-coordinated entry participating shelter.

The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment or office buildings, and industrial structures, as well as some trees. The pattern is dense and covers the entire background.

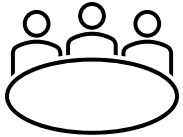
CY2026 ESG Funding Priorities Approval



Funding & Performance Subcommittee: CY2026 ESG Funding Priorities

Funding & Performance Subcommittee

Review of ESG Funding Priorities



- Each year, the Funding & Performance Subcommittee reviews the ESG Funding Priorities document & recommends an updated document for Steering Committee consideration.
- The CY2026 ESG Funding Priorities draft document was linked in your March 2025 meeting agenda for your review in advance of today's meeting: <https://ncceh.org/wp-content/uploads/2025/02/CY26-ESG-Funding-Priorities-DRAFT-for-Steering-Committee.pdf>

Overview of Recommended Changes:

General Edits for Clarity & Updated the Appendix



Updated Performance Measures Set by FPS for each Project Type.



Clarified the expectation that applicant agencies must attend at least 75% of their Regional Committee meetings within the last 12 months from the start of the competition.



Updated the decision-making precedent section when there are remaining funds in a region's Fair Share allocation.

Overview of ESG Funding Priorities

Purpose & Goals:

The Funding Priorities document has a clearly stated purpose to help improve its homeless & housing service system & provide more robust support to people experiencing homelessness & sets the following goals:

- Coordinate goals & ESG Program funding across the whole CoC: *these funding priorities aim to coordinate ESG Program funding to move the whole CoC toward common goals including implementing Housing First, improving ~~racial~~ equity, & decreasing disparities in outcomes for marginalized populations throughout the CoC.*
- Establish precedent to make funding decisions consistently & fairly across the CoC.
- Help the CoC target ESG Program funding to specific local needs: *these priorities provide guidance to help make decisions about how to use ESG Program funding to improve the homeless & housing system, helping grantees & communities take steps toward providing access to low-barrier emergency shelter & permanent housing using a Housing First approach, rather than simply continuing ESG Program funding for previous grantees.*
- Improve performance of ESG Program-funded projects: *these priorities aim to ensure publicly funded agencies implement best practices by lowering barriers to entry, incorporate Housing First approaches, & follow the CoC's Written Standards.*



Overview of ESG Funding Priorities

1. Ensure people experiencing homelessness in the CoC have access to low-barrier, housing-focused shelter, rehousing assistance, & supportive services.

2. Fund only applicants with the financial capacity to administer public dollars.

3. Ensure the best results for people experiencing homelessness through coordination at the regional level.

4. Prioritize timely, accurate data collection to measure and improve performance at the agency, regional, & CoC levels.

5. Address disparities across marginalized communities.

6. Make consistent & transparent decisions regarding funding for the ESG Program.

Overview of ESG Funding Priorities

- Appendix 1 includes tables that chart the number of ESG Program-funded providers in each region, by name, project type & the number and name of counties within the region covered by that project type.
- This helps identify regions with coverage needs & prioritizes applicants who can fill them.

Example:

ESG Program-Funded Emergency Shelter and DV Shelter Projects			
Region	# of ES providers	# of Counties covered by ESG Program-funded ES	# of Counties without access to ESG Program-funded non-DV ES
01	2 (HERE in Jackson County, REACH of Macon)	2 (HERE in Jackson County serves Jackson County; REACH of Macon County is a VSP serving Macon County)	7 without ESG Program-funded non-DV shelter (Cherokee, Clay, Swain, Haywood, Madison, Graham, Macon)



Approval of CY2026 ESG Funding Priorities



Questions?



Motion?

The background of the image is a solid teal color, overlaid with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment or office buildings, and industrial structures like factories with smokestacks. Interspersed among the buildings are stylized trees and small clouds. The pattern is dense and covers the entire background.

FY2025 CoC Program Competition

In 2024, HUD released its first 2-year NOFO defining the process for FY2024 & FY2025.

The FY2025 will be the second of a two-year NOFO process. While we do not yet have all of the details, the NOFO tells us:

- Projects awarded in the FY2024 competition that renew will not need to submit a project application during the FY2025 part of the competition.
- Projects eligible for renewal in the FY2025 competition that were not part of the FY2024 ranking list will submit project applications.
- The CoC will have opportunities to reallocate funding, if necessary, &/or consolidate existing renewal projects.
- CoC & DV Bonus funding might be available. If so, the CoC could accept project applications for available funding.



Recent actions by the White House may impact this year's competition.

- Memo issued by OMB on 01/27/25 froze Federal funding, including CoC Program funding, pending review by each Federal Department.
 - The White House rescinded the memo on 01/28/25 after outcry from around the country & a court order.
- As of today, the CoC has received no official guidance from HUD
- NCCEH continues to operate according to HUD regulations, guidelines, & contracts.

The Scorecard Committee recommends FY2025 new & renewal CoC Program scorecards.

The Scorecard Committee recommends minimal changes to FY2024 new & renewal CoC Program scorecards for the FY2025 competition.

- Update dates for FY2025 competition
- Update instructions/language to make it easier for staff & Project Review Committee scorers
- Clarify materials used to score applications
- Update performance measure benchmarks as recommended by the Funding & Performance Subcommittee
- Add language/questions to address projects dedicated for survivors of interpersonal violence
- Update CE questions to match current processes

New & renewal scorecards were posted prior to the meeting for review at <https://ncceh.org/steering-committee/>.

The Scorecard Committee recommends FY2025 new & renewal CoC Program scorecards.

Questions?

Motion?

Upcoming meetings & reminders

(Log-in, registration & recording information can be found on agenda)

- **Local Leadership Response Call**, *Wednesday, March 12, 1 – 2 P.M.*
- **Lived Expertise Advisory Council**, *Friday, March 14, 12 – 1 P.M.*
- **Coordinated Entry Council Meeting**, *Monday, March 17, 10 – 11:30 A.M.*
- **Racial Equity Subcommittee**, *Wednesday, March 19, 11:30 A.M. – 12:30 P.M.*
- **Funding & Performance Subcommittee**, *Thursday, March 20, 2 – 3 P.M.*
- **Veterans Subcommittee**, *Monday, April 7, 11 A.M. – 12 P.M.*



Next Meeting(s)

Tuesday, April 1 at 10:30 AM

Reach out to us:

(919) 755-4393

bos@ncceh.org

