

North Carolina Balance of State Continuum of Care

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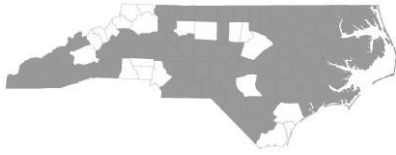
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

August 2, 2022

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Section I. NC BoS CoC Steering Committee Consent Agenda

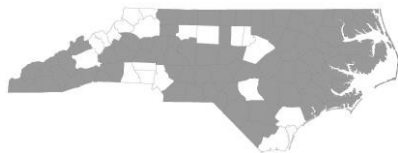
The following will be voted on at the August 2, 2022, NC BoS CoC Steering Committee meeting:

July 12, 2022, Steering Committee Minutes

Available here: www.ncceh.org/bos/steeringcommittee

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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Section II. Updates

Special NOFO Informational Webinar

Monday, August 8, 2022, 11 A.M. – 12:30 P.M.

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621

HMIS Training: Identifying & Fixing Common Sub-Assessment and Household Errors

Wednesday, August 3, 10:00 A.M. – 11:30 A.M.

Presentation: <https://zoom.us/j/5799039481?>

Meeting ID: 579 903 9481 Passcode: qYqVY5

HMIS Office Hours: BusinessObjects Reporting

Wednesday, August 17, 3:00 P.M. – 4:00 P.M.

Presentation: <https://zoom.us/j/5799039481?>

Meeting ID: 579 903 9481 Passcode: qYqVY5

HMIS Training: BusinessObjects Reporting

Wednesday, August 24, 10:00 A.M. – 11:00 A.M.

Register: <https://www.ncceh.org/events/1557/>

Coordinated Entry Council Meeting

Monday, August 15, 10:00 – 11:30 A.M.

Presentation: <https://www.gotomeet.me/NC>

Audio: (646) 749-3112 Access Code: 975-793-733

Racial Equity Subcommittee Meeting

Wednesday, August 17, 11:30 A.M. – 12:30 P.M.

Presentation: <https://global.gotomeeting.com/join/>

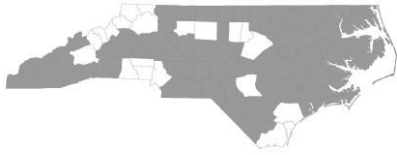
Audio: (646) 749-3112 Access Code: 791-696-621

NC Local Leadership Response Sharing Call

Every third Wednesday of the month, August 17, 1:00 – 2:00 P.M.

Presentation: <https://zoom.us/j/5799039481>

Audio: (646) 749-3112 Access Code: 975-793-733



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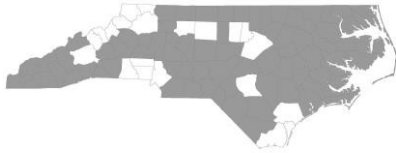
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Funding and Performance Subcommittee Meeting

Thursday, August 25, 11:00 A.M. – 12:00 P.M.

Presentation: <https://www.conference.com/>

Audio: (401) 283-4752 Pin: 13939



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Section III. Meeting Minutes and Supporting Materials

Racial Equity Subcommittee Meeting

July 20, 2022, Minutes

Attendees: Tracey Gruver, Teresa Robinson, Lori Watts, Kenett Melgar

Staff: Andrea Carey, Sarah Murray, Laurel McNamee

Celebrations/Announcements

- Sarah's baby turned one!
- Teresa has a new car 😊 after her former one was totaled 😞; she also remodeled her kitchen!

Racial Equity Assessment 2022

- Andrea shared background on RE assessment
 - Completed annually every year since 2019
 - Can access former ones on our subcommittee page:
<https://www.ncceh.org/bos/subcommittees/racialequity/>
- Point in Time Data
 - Black/AA people continue to be overrepresented among those experiencing homelessness
 - Hispanic/Latinx people continue to be underrepresented among those experiencing homelessness
- Exit Destination by Race
 - Average 32% exited to permanent housing
 - Andrea wants to look into more how "unknown destinations" compare by race/ethnicity
 - Andrea also wants to add in ethnicity
 - Several surprising findings, particularly in terms of white folks actually proportionally exiting to permanent housing less often
 - What has changed in system over last year that we are seeing some surprising findings?
 - Some may be due to small overall numbers of certain identities
 - Programs may not be well connected to populations of certain identities (e.g. indigenous, Latinx, Asian)
 - Also does not include agencies like VSPs that do not use HMIS
- Length of Time Homeless by Race and Ethnicity
 - Black people are staying longer than other races in the system



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- Black and white people are about even when looking at average RRH days after move-in
- Indigenous people are self-reporting more days homeless
 - May have to do with lack of outreach that it is taking so long for people to reach the system?
- White people are self-reporting more days homeless than Black people
 - Self-reporting may muddy what we mean by experiencing homelessness as HUD definitions can differ from individual definitions
- Returns to System Within 12 Months
 - Of people that exited to permanent housing only
 - Higher rates of returns among Hispanic/Latinx, Asian, Multiracial, and Indigenous people
- Feedback/Discussion
 - If someone exits to live with family or friend, is that considered permanent housing?
 - HMIS has option for temporary or permanent when staying with family or friend
 - Would be good to revisit the CE policy and procedure doc
 - Would be good to have recharge/refocus for agencies across BoS to make sure procedures are more standardized
- Timeline/Next Steps
 - July- Data Center and BoS run the numbers
 - August- Data Center and BoS draft assessment; RE Subcommittee reviews, edits, and approves
 - September- Steering Committee adopts

To Discuss Next Month

- RE Assessment draft to come in early August
- Can give workgroup updates that we did not get to today

Next Meeting

August 17, 2022, at 11:30 A.M.





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Funding and Performance Subcommittee Meeting

July 28, 2022, Minutes

Members Present: Melissa McKeown, Bonnie Harper, Tonya Freeman, Sarah Lancaster, Alyce Knaflich

NCCEH Staff Present: Brian Alexander, Andrea Carey

- Brian welcomed members of the subcommittee and highlighted the meeting agenda.
- Brian introduced the Special NOFO funding for people experiencing homelessness with severe service needs.
 - CoC Plan was sent ahead to members. Not asking for formal approval today because plan is in draft form in order to reach other stakeholders. Seeking feedback and tentative approval of the concept so that Lived Expertise Advisory Council and the Steering Committee can also review it.
 - The CoC's Plan is required for the applications to begin. It is an important foundation for competing against all other 400 CoCs across the country.
- Both Unsheltered and Rural set-asides have requirements for the CoC Plan:
 - Brian discussed the overall plan's sections and highlights the responsible parties for finalizing each section.
 - The FPS focal point will be Section E: Identify and prioritize people experiencing or with histories of unsheltered homelessness
 - Brian reviewed background considerations that the CoC used to draft the plan. He discussed the difficulties over the past several years balancing the abundant funding with the capacity of CoC staff and agencies.
- CoC Plan for Unsheltered Homelessness set-aside
 - Centralized approach to ensure scalability and address coverage issues
 - Traditionally attempts to reach people experiencing unsheltered homelessness have been unable to meet folks where they are across counties.
 - With ESG-CV funding, agencies found it confusing to have decentralized parallel system of referrals



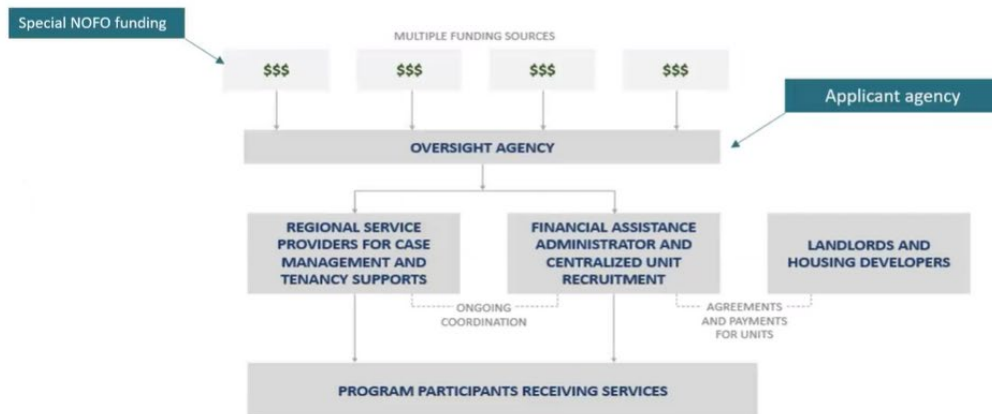
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CoC staff propose using a centralized approach in our plan to ensure widest coverage and to build capacity.



- Funding would include the Special NOFO funding but could also anticipate additional sources like the General Assembly's set aside for Rapid Re-Housing and Emergency Rental Assistance funding for rental assistance.
- The Oversight Agency would braid the appropriate funding for households
 - Would administer grants, manage cashflow, provide financial assistance to households, contract with regional service providers, provide the 25% match, and provide big picture oversight
- Financial assistance coordinator
 - Ensure landlord support to quickly and regularly page for units
 - Would be able to hold units so that clients could be housed much more quickly
 - Eliminate most admin for rental assistance side of work for service providers
- Regional Service Providers
 - Provide outreach, shelter placement, assess for CE, tenancy supportive services for clients once housed
 - This would fully fund case management with a guaranteed salary for say, serving 50 clients with a 1:25 client ratio. Service Provider would then know they could hire two case managers.
- Feedback and Questions
 - Melissa asked about deadlines – Brian acknowledged the three funding competitions. This Special NOFO is due Oct 20. Only the Oversight agency





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applications would need to be submitted during this time. Regional Service Provider applications would be through an RFP later.

- When would this process start? – Brian says awards won't come out until first quarter 2023, then contracting begins. Don't expect contracts until fall of 2023. Then, once the contract is signed the 'start date' can still be after the contract's effective date to allow for planning. The soonest projects would start would be fall of 2023.
- Sarah asked, "Will we be getting stakeholder feedback per special NOFO - healthcare agencies, housing authorities, etc. Is there an oversight agency in mind? Can there be multiple oversight agencies?"
 - Brian answers that there are some agencies that have been considered or has some experiences, NCORR, DHHS, Commerce Dept. However, there would be an open application. Only one oversight agency would be selected for CoC wide implementation. The state has been considering a state-wide model but that's not in place.
- Bonnie suggests a state agency to Indian Affairs be encouraged to apply.
 - Brian confirms that the application would need to be open but that NCCIA could potentially serve as either/both the Oversight Agency and Financial Assistance Provider. Ongoing conversations to make sure that partners are aware of the plan and opportunity. The regularly vetting and scoring process will occur and the CoC will support the agency ultimately selected to ensure a successful overall application!
- Sarah also asked, "Is there a State that already follows this model?"
 - Brian – no statewide initiative that we know of, but LA, San Diego, and some other communities have centralized like this. Those CA communities have seen a dramatic reduction of time to move-in and lease up rates.
 - Brian will send a summary doc from CA communities to the sub-committee
- Tonya asked, would there be an opportunity for local providers to contribute to decisions made at the oversight agency level and would the other NC CoCs also be included in the plan?
 - Brian confirmed that this plan is only for the Balance of State. However, this is in a larger context of planning the state is doing for spending other dollars.
 - Brian also clarified that the Tentative Timeline for August 11th is being revised in order to pivot to a centralized plan. Only an oversight agency role would accept applications this summer. If the CoC Plan is approved, then a revised timeline for Service Provider and Financial Coordinator role applications will be released.
 - Brian reviewed the places where local input would be integrated into the planning process should the BoS be awarded including but not limited to





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the Funding and Performance Sub-Committee, Racial Equity Sub-Committee, Lived Expertise Advisory Committee, and the Coordinated Entry Council.

- The CoC Plan also supports efforts to update the CE Assessment
 - The BoS is participating in HUD TA and has formed a diverse Core Team to improve equity in our CE system. The CoC has also been working with health leaders on other projects, including research.
 - The CoC Plan would leverage those groups/relationships to form a workgroup and implement a more detailed plan for implementing a new tool. Goal to implement in early 2023.
- Next Steps: approving a concept
 - Melissa motion to approve concept, Bonnie seconds.
 - Discussion followed for how to include more feedback from regional partners. Particularly this has been difficult with HUD's timeline. Concerns heard and shared by the CoC! Brian to send the CoC Plan draft to the Steering Committee and encourage members to share regionally too.
 - Motion passes unanimously.
 - Invitation extended to Steering Committee meeting August 2nd for additional feedback and discussion opportunity

Next meeting

August 25, 2022, at 11 A.M.

Lived Expertise Advisory Council

July 8, 2022, Minutes

Attendance: Eric Edwards, Alyce Knafllich, Rachelle Dugan, Tonya Smith, Jeff Rawlings, Laurel McNamee (staff)

How to support better attendance: LEAC members discussed ways to support each other to attend meetings through text and use a google document to assist in drafting a client bill of rights. Members discussed and encouraged each other to continue attending Regional Committee meetings and to join committees at the regional level.

ESG and CoC competitions: Staff presented updates on the special NOFO issued by HUD and notified the LEAC that their review and approval of the NC BoS CoC's plan to apply for these funds would be needed. Staff noted the upcoming webinar on 7/13, and all present scheduled a special LEAC meeting on 7/22 from 12:00pm – 1:00pm to review the plan. All LEAC members are asked to attend. Additionally, the LEAC discussed and provided feedback on a proposed





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addition to the scorecard for project applicants for the CY'23 Emergency Solutions Grant (ESG) competition concerning the number of staff that have lived experience of homelessness employed by a project applicant agency. LEAC members raised concerns about placing any employee in the position of disclosing their personal history, and instead emphasize an agency's hiring policy and whether or not it includes a value or preference for hiring people that have experienced homelessness. This feedback will be incorporated into the ESG Competition scorecard.

LEAC Consideration of Special NOFO plan for NC BoS CoC

July 22, 2022, Minutes

Attendance: Eric Edwards, Alyce Knafllich, Rachelle Dugan, Jeff Rawlings, Tonya Smith, Laurel McNamee (staff), Brian Alexander (staff)

Presentation of NC BoS CoC draft plan for applying for a new funding opportunity through HUD:

- Brian Alexander presented the plan, as drafted, for the NC BoS CoC to apply for, and implement, the FY22 CoC Special NOFO.
- LEAC members provided feedback and asked questions about coverage and implementation across the CoC, the roles of an oversight agency and financial assistance administrator, clarifying the match requirement for this funding source, the strategy for implementing landlord engagement, the ongoing role of the LEAC as details of the plan continue to emerge.

Brian Alexander noted that the plan would be discussed again at the Funding and Performance Subcommittee meeting on 7/28 and come before the Steering Committee on August 2, 2022 and invited all LEAC members to attend. Brian asked if the LEAC was ready to approve the concept plan for the NC BoS CoC to apply for the FY'22 CoC Special NOFO.

- Alyce Knafllich – motion to approve
- Jeff Rawlings – seconded

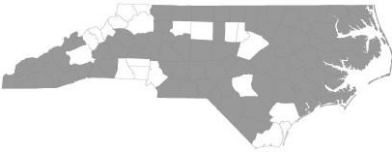
Motion passed unanimously. The CoC's plan will go to the Funding and Performance Subcommittee with the approval of the LEAC.

Next meeting

August 12, 2022, at 1:00 P.M.

**Next Steering Committee meeting:
September 6, 2022, at 10:30 A.M.**





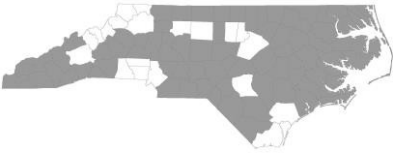
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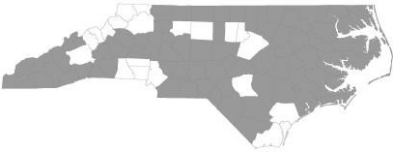
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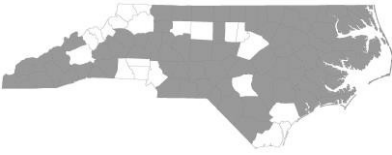
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