



Cardinal Innovations Meeting for Union County CP Meeting

Date:	November 1, 2018
Organization:	Cardinal Innovations Healthcare
Representative:	John Giampaolo
Representative	N/A

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I. Agency Updates:

Guest Speakers:

Michelle Marcano, Division Director of the Union County Veterans Service Office

Michelle provided an overview of the resources offered at Union County Veterans Services. The following resources were identified.

- Union County Veterans Services is not a government employer; it's not part of the VA. This is a local service provider and is operated by the local government.
- No fees charged to veterans. (Home visits are also available)
- The office is located in the Historic Post Office in Monroe.
- Michelle provided the Mission Statement: Here to Help Veterans. To offer fund resources or agency assistance to access Federal, State and County benefits.
- Transportation to and from clinics is provided by County tax dollars
- VSO provides ID cards to veterans.



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- The Monroe office has 4 employees. The VA sends out a census of individuals who receive services from the VA (Approximately 13,000 veterans are served in Union County). The size of the office staff is based upon the number of veterans served.
- Michelle reviewed benefits and services offered via the Monroe office. Michelle mentioned that the VA offices do not have an integrated computer system. This means that veterans need to update information at each local office utilized. The VSO can offer assistance with getting changed at each office.
- Michelle mentioned resource available to veteran's spouses called Death Indemnity Compensation (DIC). Spouse would receive benefits based upon the medical condition of the veteran.
- There is a new VA facility in Charlotte called VA Charlotte Tyvola.
- The Annual Veterans Day Ceremony is scheduled for November 10, 2018.

Nicole French, Clinical Director for Veteran's Bridge Home.

Patrick Hayes, LCSWA, Charlotte Bridge Home/NC Serves

Thomas Jacobs, Charlotte Bridge Home/NC Serves

- The Veterans Bridge Home (VBH) provides services to service members, active duty service family members and immediate family members (including dependent children). The VBH will assist families with transition(s).
- Walmart provided significant funding to establish NC Serves. Union County is located in the Metrolina area. NC Serves supports the local VSO. Walmart was interested in improving assistance to military families.

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- The USO and Western region were instrumental in helping the Coastal region after hurricane Florence. To make donations please contact USO North Carolina.
- NCServes also provides assistance to veterans with dishonorable discharge status.
- Veterans make a great contribution to our communities. They tend to vote more, donate to charities.
- More comprehensive supports allows veterans transportation to our communities; such as in Union County.
- Veterans Bridge Homes (Three Pillars of Strength)
 - Jobs: Employment alliance
 - Friends: Veterans Network. Offers social networks for veterans.
 - Resources: Provide a roadmap to resources in the community. Assistance with helping individuals (for example a veteran signing up for Carolina Healthcare.
- The impact on a veteran depends on finding the right person, the right provider for the right service. This involves working with the veteran to help find the right resources based upon what they are looking for.
- Carolina Alliance for Veteran Employment (CAVE)- Local hiring alliance of Human Resources professionals from Carolina companies. There are a total of 176 employers to include a sample the following companies. Novant Health Atrium Health, Bank of America Duke Energy and Wells Fargo. Social capital is so important for our veterans. It is so important to create interconnectivity between veterans.
- NCServes is a coordinated network of private and public resources. Housing and employment are at the top resources requested from our veterans. To date NCServes has service over 4,000 veterans!



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- Project 658 scheduled to take place on November 7. The event is geared toward creating sustainability between public and private support.

Tracy, DSS

Provided an update on the energy assistance programs known as LIEP (Low Income Energy Assistance Program). Christmas Bureau being offered.

Lauren, Center for Prevention Services

Provided an update on partnership with County Health Departments. Lauren mentions Hepatitis outbreak and encourage stakeholders to reach out to Charlotte Health Department for assistance.

Reid, Cardinal Innovations Healthcare

Reid provided an overview of the transition to Standard and Tailored plans that will impact Medicaid resources in the coming years.

Fostoria, Blue Star Mothers

Provided an update on resources for mothers and fathers of fallen heroes. Fostoria recently spoke in Washing DC. Blue Star Mother was created in 1960.

Michelle, Veterans Service Office

Provided an update on the Veterans Day ceremony scheduled for November 10. The Veterans Coffee is provided every 3rd Wednesday. Please contact Michelle directly if you have additional questions.

Teressa, Community Link



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Provided an update regarding the coordinated assessment offered. HUD housing assistance is provided.

Linda Little, Union County Public Schools

The UCPS Transition Fair is scheduled for April 11, 2019. This will be the 13th Annual event. The fair will be held at the Union County Agriculture Center. A Parent Night will be held in the evening portion of the fair. Resources will be offered to parents regarding resource for their children.

Evann, NAMI

Evann informed the group that NAMI Union had recently received its recertification for National Accreditation. This is great news for NAMI!

Dawn, GAST

- Provide information to older adults and also work with faith based communities.
- Trainings offered by GAST are free of charge
- Some of the trainings include mental health and suicide awareness in the older adult's community.

Whitney, Daymark (Outpatient)

Provided updates an increase of seeing individuals with addiction to Opioids. The outpatient clinic will begin to offering SAIOP groups on Monday, Wednesday and Fridays.

Ricardo, Cardinal Innovations

Provide updates regarding resources in Spanish on Cardinal Innovations website. Ricardo also mentioned training resources in Spanish that are now being offered.

- Next meeting is on February 7, 2019



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