



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of December 13, 2010

NC SOAR Outcomes

Total usable outcomes reports received*	220
Total Approved	166
Total Pending	1
Total Denied	52
Total Death before Decision	1
Average time between completion of application and determination	113 days
Percentage of caseworkers becoming the 1696	94%
Average length of time homeless	2 years, 5 months
Percentage of applications approved (not including those pending)	75%
Percentage that required CE	40%
Amount of taxable income brought into state since June 2, 2010 (includes annual income and back pay awarded to applicants)	\$1,004,920.30

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	52	96% (50/52,1 denial and 1 case closed prior to decision due to client death)	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Durham	38	82% (31/38)	Y: 2 FTE
Forsyth	41	73% (30/41)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	14	64% (9/14)	N
Haywood	1	100% (1/1)	N
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	4	75% (3/4)	Y: 1 FTE (1 FTE pending)
New Hanover	32	59% (19/32)	Y: 1 FTE
Orange	1	0% (0/1)	N
Pitt	11	70% (7/10); 1 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1FTE pending
Wake	7	86% (6/7)	Y: 1 FTE
Watauga	1	0% (0/1)	N

*Cumberland County: 1FTE, Started 11/1010