



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of September 13, 2010

NC SOAR Outcomes

Total usable outcomes reports received*	191
Total Approved	141
Total Pending	6
Total Denied	44
Total Death before Decision	1
Average time between completion of application and determination	113 days
Percentage of caseworkers becoming the 1696	93%
Average length of time homeless	2 years, 6 months
Percentage of applications approved (not including those pending)	76%
Percentage that required CE	36%

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	44	95% (42/44,1 denial and 1 case closed prior to decision due to client death)	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Duplin	2	2 Pending	N
Durham	29	83% (24/29)	Y: 2 FTE
Forsyth	36	67% (24/36)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	14	64% (9/14)	N
Haywood	1	100% (1/1)	N
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	6	100% (4/4); 2 Pending	Y: 1 FTE (2 FTE pending)
New Hanover	22	59% (13/22)	Y: 1 FTE
Orange	1	0% (0/1)	N
Pitt	10	75% (6/8); 2 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	N
Wake	7	86% (6/7)	Y: 1 FTE
Watauga	1	0% (0/1)	N