



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of July 1, 2011

NC SOAR Outcomes

Total usable outcomes reports received*	408
Total Approved	313
Total Pending	16
Total Denied	78
Total Death before Decision	1
Average time between completion of application and determination for initial applications	106 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 6 months
Percentage of applications approved (not including those pending)	80%
Percentage that required CE	36%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$3,200,705.10

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	75	97% (73/75, 1 Denial and 1 case closed prior to decision due to client death)	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	4	50%(1/2, 1 denial and 2 pending cases)	Y: 1 FTE
Durham	59	86% (51/59)	Y: 4 FTE
Forsyth	68	82% (56/68)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Iredell	1	0% (0/1)	Y: 1 FTE, started 1/2011
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	19	91% (10/11); 1 Denial, 8 Pending	Y: 3 FTE, started 1/2011
New Hanover	69	65% (45/69)	Y: 1 FTE
Orange	22	82% (18/22)	N
Pitt	31	52% (13/27); 14 Denials, 4 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Vance	1	100% (1/1)	
Wake	23	95% (20/23); 1 Denial, 2 Pending	Y: 1 FTE
Watauga	1	0% (0/1)	N