



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of November 15, 2012

NC SOAR Outcomes

Total usable outcomes reports received*	820
Total Approved	656
Total Pending	0
Total Denied	161
Total Death Before Decision	3
Average time between completion of application and determination for initial applications	93 days
Percentage of caseworkers becoming the 1696	95%
Average length of time homeless	2 years, 4 months
Percentage of applications approved (not including those pending)	80%
Percentage that required CE	35%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$8,242,568.36

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Buncombe	165	83% (136/165); 1 Death Before Decision	Y: 2 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	8	88%(7/8);	Y: 1 FTE
Durham	102	88% (90/102)	Y: 2 FTE
Forsyth	102	84% (86/102)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Henderson	15	53%(8/15)	Y: 1 FTE
Iredell	16	69% (11/16)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	69	82% (56/69); 1 Death Before Decision	Y: 2 FTE
New Hanover	143	72% (103/143)	Y: 1 FTE
Orange	26	85% (22/26)	N
Pitt	52	52% (27/52); 1 Death Before Decision	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Vance	2	100% (2/2)	N
Wake	79	99% (78/79);	Y: 2 FTE
Watauga	1	0% (0/1)	N
Wayne	1	100% (1/1)	Y: 1 FTE