



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of October 12, 2012**

### NC SOAR Outcomes

Total usable outcomes reports received*	786
Total Approved	627
Total Pending	0
Total Denied	156
Total Death Before Decision	3
Average time between completion of application and determination for initial applications	93 days
Percentage of caseworkers becoming the 1696	95%
Average length of time homeless	2 years, 4 months
Percentage of applications approved (not including those pending)	80%
Percentage that required CE	35%
<b>Amount of income brought into state since June 2, 2010</b> (includes first year of annual income and back pay awarded to applicants)	<b>\$7,755,515.46</b>

\*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

## NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Buncombe	164	83% (136/164); 1 Death Before Decision	Y: 2 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	8	88%(7/8);	Y: 1 FTE
Durham	99	88% (87/99)	Y: 2 FTE
Forsyth	92	83% (76/92)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Henderson	13	54%(7/13)	Y: 1 FTE
Iredell	15	73% (11/15)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	65	78% (51/65); 1 Death Before Decision	Y: 2 FTE
New Hanover	135	73% (98/135)	Y: 1 FTE
Orange	25	84% (21/25)	N
Pitt	52	52% (27/52); 1 Death Before Decision	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Vance	2	100% (2/2)	N
Wake	75	99% (74/75);	Y: 2 FTE
Watauga	1	0% (0/1)	N
Wayne	1	100% (1/1)	Y: 1 FTE