



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of May 10, 2012

NC SOAR Outcomes

Total usable outcomes reports received*	637
Total Approved	498
Total Pending	6
Total Denied	130
Total Death Before Decision	3
Average time between completion of application and determination for initial applications	97 days
Percentage of caseworkers becoming the 1696	94%
Average length of time homeless	2 years, 5 months
Percentage of applications approved (not including those pending)	79%
Percentage that required CE	36%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$5,809,744.77

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	137	85% (116/136); 1 Death Before Decision	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	8	86%(6/7); 1 pending cases	Y: 1 FTE
Durham	87	89% (77/87)	Y: 3 FTE
Forsyth	79	80% (63/79)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Iredell	7	71% (5/7)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	58	81% (43/53); 1 Death Before Decision, 4 Pending	Y: 3 FTE
New Hanover	103	67% (69/103)	Y: 1 FTE
Orange	24	83% (20/24)	N
Pitt	44	50% (21/42); 1 Death Before Decision, 1 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Vance	1	100% (1/1)	
Wake	52	98% (50/51); 1 Pending	Y: 1 FTE
Watauga	1	0% (0/1)	N
Wayne	1	100% (1/1)	N