

Moving on from Permanent Supportive Housing



WINSTON-SALEM, NC

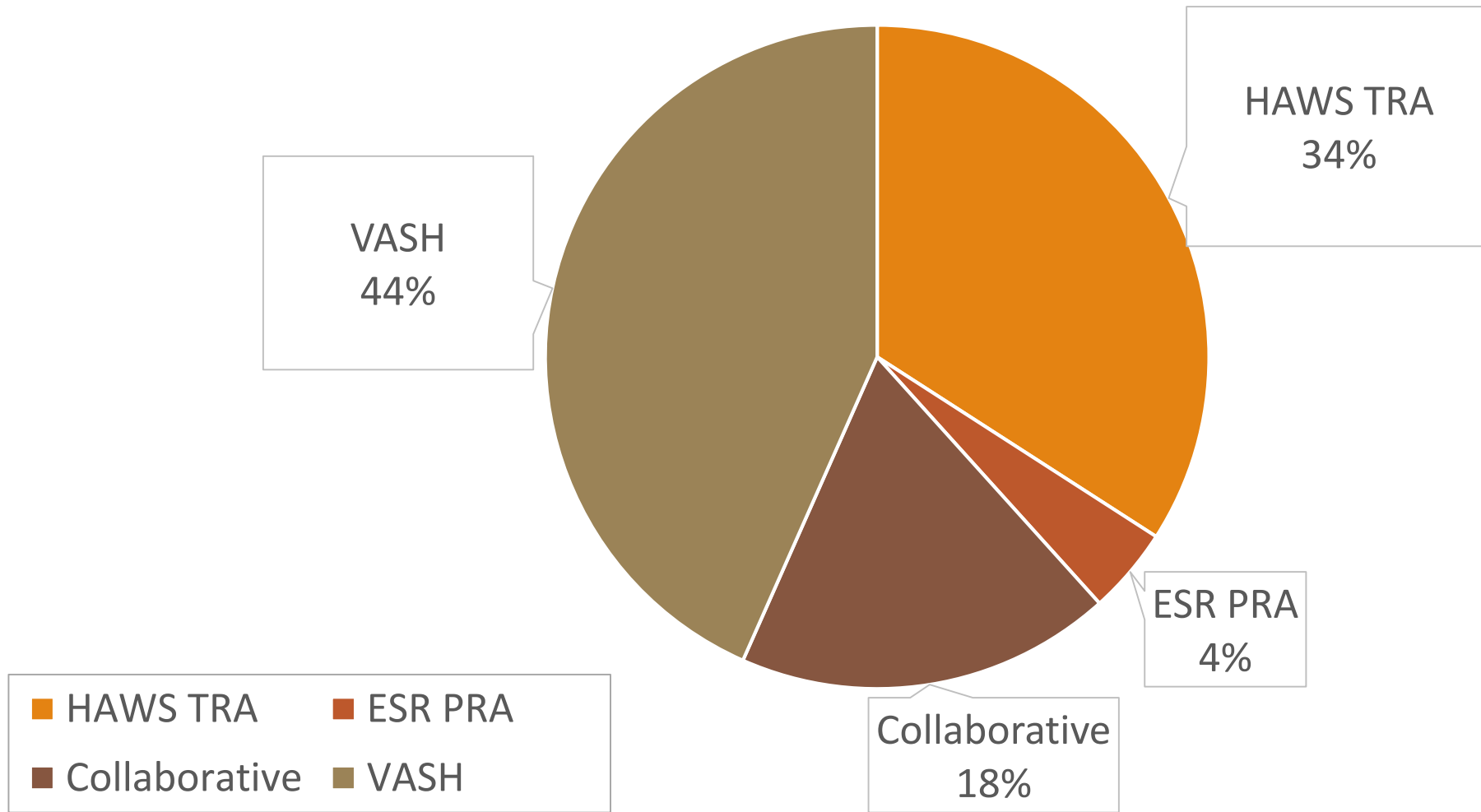
MAY 2018



About Our CoC

1. Forsyth County Population: 369,019
2. Winston-Salem Population: 241,218
3. Homeless Persons: **453 per night, 1,922 per year**
4. 364 shelter beds; 475 PSH beds
5. CoC has 45 member agencies
6. PSH prioritized to chronically homeless persons

Permanent Supportive Housing Beds



| Program | Beds |
|----------------|-------------|
| HAWS TRA | 162 |
| ESR PRA | 20 |
| Collaborative | 87 |
| VASH | 206 |
| Total | 475 |

CoC-PHA Connection

- 1) PHA is Housing Authority of Winston-Salem (HAWS)
- 2) Charter Member of Continuum of Care
- 3) PSH since 1996; HOME TBRA since 1994
- 4) CoC Coordinated Assessment Team Member
- 5) HAWS - \$600K of CoC's \$700K in CoC-funded PSH
- 6) “Our clients are your clients.” (PHA and CoC)

HAWS

- ❑ 1,430 public housing units in 15 developments
- ❑ Over 4,800 vouchers in all programs

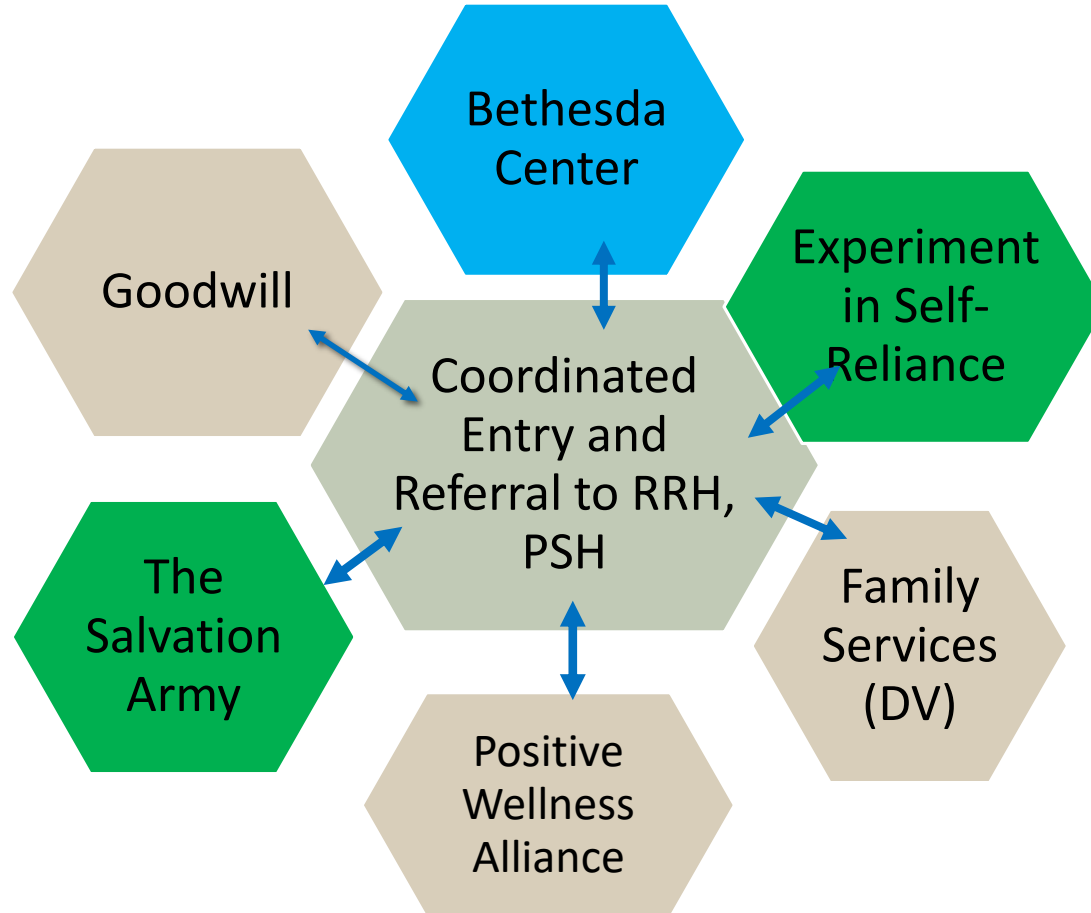
Vouchers

- ❑ Not a preference, but use of Administrative Plan
- ❑ Services provided by agencies
- ❑ 25% PSH/TBRA conversions annually
- ❑ Convert the residentially stable

Public Housing for the Homeless

- ❑ “Housing Collaborative”
- ❑ Bethesda Center for the Homeless with HAWS
- ❑ Preference for chronically homeless
- ❑ In 10% of units in selected developments
- ❑ 40 households with 79 persons served since July

Coordinated Entry, Services & Housing



- HAWS
- United Way
- City of Winston-Salem

Permanent Supportive Housing Results

- 2 years of HMIS data
- 363 persons in 252 households
- 258 of 281 persons (92%) exiting moved on to other permanent housing

Lessons Learned

1. Keep an even keel
2. Rolling spending projections; tight tenant tracking
3. Communication: HAWS, agencies, Coordinated Entry
4. Documentation of chronic homelessness is difficult
5. Coordinated entry is hard work
6. Case management staffing
7. Flexible use of HOME TBRA
8. Housing Choice Voucher transfers

Contact Information

Romonda Gaston

Director of Housing Choice Voucher Programs

Housing Authority of Winston-Salem

500 W. Fourth Street, Ste. 300

Winston-Salem, NC 27101

(P) 336-727-8500, extension 6100

(F) 336-917-6100

rgaston@haws.org



Contact Information

Tim West

Project Supervisor, Community Development Department

City of Winston-Salem

(336) 734-1305

timw@cityofws.org



Winston-Salem