



## Piedmont Regional Committee

### Case Conferencing

Date: Monday, April 9, 2018

Location: Rowan Helping Ministries, 226 N. Long St, Salisbury, NC

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

Ashley Philips	Crisis Ministries of Davidson County	Case Manager
Tiera McDonald	Homes of Hope	Program Director
Lindsey Mulligan	Homes of Hope	Intern
Niyarna Roberts	Rowan Helping Ministries	Intern
Brynn Falls	Rowan Helping Ministries	Case Manager
Sherry Smith	Rowan Helping Ministries	Director of Client Services
Asanté McCoy	Rowan Helping Ministries	Intern
Alexandria Chambers	Rowan Helping Ministries	Case Manager
Latasha Fibbs	Rowan Helping Ministries	Shelter Reception
Melissa McKeown	Union County Community Shelter	COO
Andrea Merriman	Esther House	Program Services Coordinator
Dianne Bruce	Rowan Helping Ministries	Case Manager

### Agenda

- Updates: Referral Form, Charts for CA Plan, Flyers for each county, Take home packet post VI-SPDAT
  - 21 households referred to RRH, 4 accepted, others are ineligible or waiting on documents
- Future case conferencing meetings will occur on the first Wednesday or Thursday of every month, will rotate locations
  - Conference calls in between in-person meetings will cover other necessary information
- Building up street outreach
  - Meet people where they are and continue to offer services
  - We will work to always note on the google when households are unsheltered to better track chronic homeless
  - Each county expressed what their outreach looks like at their shelter
- Transient Process
  - Everyone agreed that the 3 day transient policy will need to stay as is
  - Looking at tracking this data elsewhere in the CA process to see where people travel within and out of their county of origin
- Cabarrus County
  - Discussion on the need for a case manager and shelter to support CA in our region
- Discussion of Current Challenges within the PRC
  - The difficulties we have within our region have proven to be the same nationwide
  - Common challenges were discussed at this year's national conference on Ending Family and Youth Homelessness
- New Coordinated Process
  - Based on the CA process, we see areas of opportunity and improvement in the process and procedure of assessments and referrals

- The group discussed the possibility of waiting 30 days to complete the VI-SPDAT with households instead of 14 (with the exception being Union County)
- Changes to case conferencing to discuss households in person and select housing not just based on VI-SPDAT score
- Creating of new list
  - Keep current google sheet but on the new list include different prioritization variables and information that we will use to determine eligibility
  - New prioritization process including different variables
- New Webpage
  - <http://www.ncceh.org/box/region 5/>
- New Referral Form

## **Next Meeting**

### **May 3<sup>rd</sup>, Stanly County**

- **Discussion will be on removing households that are no longer in shelter and sorting households on new list**