



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

soar@ncceh.org

www.ncceh.org

919.755.4393

As of July 4, 2018

NC SOAR Outcomes

Total usable outcomes reports received*	2,970
Total Approved	2,292
Total Denied	667
Total Death Before Decision	11
Average time between completion of application and determination for initial applications	98 days
Median number of days between completion of application and determination on initial applications	85 days
Percentage of caseworkers becoming the 1696	98%
Average length of time homeless	2 years, 11 months
Percentage of applications approved (not including deaths before decisions)	77%
Percentage that required CE	38%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$30,776,250.45

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brevard	1	100% (1/1)	N
Brunswick	4	50% (2/4)	N
Buncombe	520	75% (388/518); 2 Deaths Before Decision	Y: 1 FTE, 1 PTE
Burke	19	95% (18/19)	N
Cabarrus	1	0% (0/1)	N
Caldwell	2	50% (1/2)	N
Carteret	1	100% (1/1)	N
Catawba	58	79% (46/58)	Y: 1 FTE
Chatham	3	67% (2/3)	N
Cleveland	11	82% (9/11)	N
Craven	1	100% (1/1)	N
Cumberland	23	65% (15/23);	N
Davidson	7	86% (6/7)	N
Durham	408	83% (337/407); 1 Death Before Decision	Y: 3 FTE, 1 PTE
Edgecombe	4	50% (2/4)	N
Forsyth	168	87% (146/168)	N
Gaston	17	94% (16/17)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	113	67% (75/113)	Y: 3 FTE, 1 PTE
Haywood	1	100% (1/1)	N
Henderson	55	59%(32/54); 1 Death Before Decision	N
Iredell	86	90% (77/86)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Madison	1	100%(1/1)	N
Martin	2	50% (1/2)	N
McDowell	3	67% (2/3)	N
Mecklenburg	401	84% (336/399); 2 Deaths Before Decision	Y: 4 FTE
Nash	1	100% (1/1)	N
New Hanover	561	71% (397/560); 1 Death Before Decision	Y: 2 FTE
Onslow	2	100% (2/2)	N
Orange	56	85% (47/55); 1 Death Before Decision	Y: 1FTE
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	79	58% (45/78) 1 Death Before Decision	Y: 1 PTE
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Rutherford	1	100% (1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Transylvania	3	67% (2/3)	N
Union	5	100% (4/4) 1 Death Before Decision	N
Vance	5	100% (5/5)	N
Wake	298	81% (240/298)	Y: 4 FTE
Watauga	4	50% (2/4)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N