

# BoS Users Meeting

July 2018



North Carolina Coalition to End Homelessness

securing resources

encouraging public dialogue


advocating for public policy change

# Make sure you're counted!








This box is located in the top, center of your screen

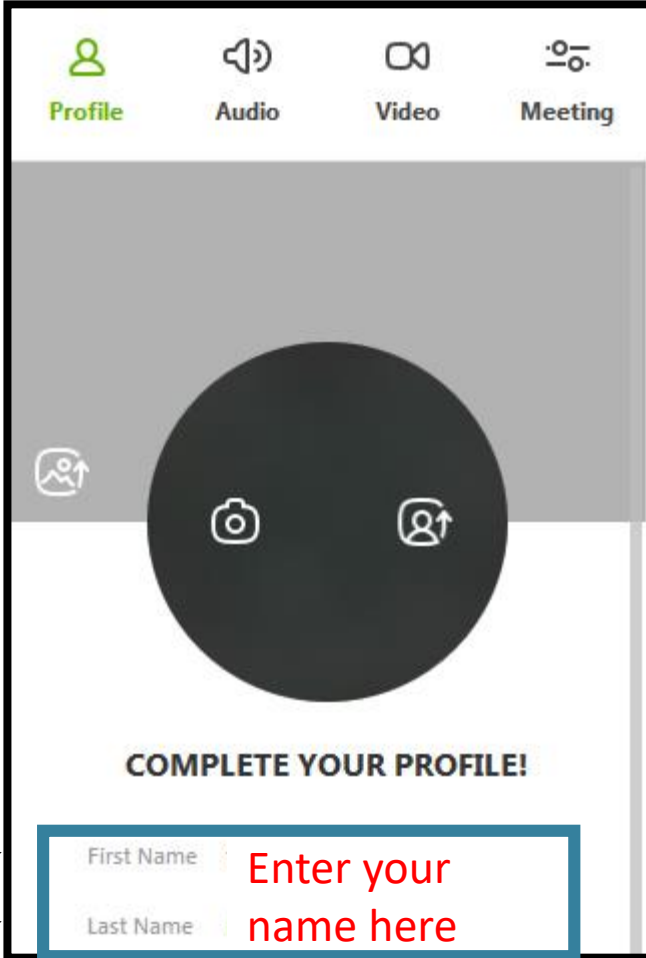
# Enter your name so we know who's here

1 Click this icon 

2

-  Request presenter role
-  Request mouse control
-  Request to annotate
-  **Settings**
-  Exit this meeting

3



The image shows a Zoom meeting interface with a profile completion overlay. At the top, there are icons for Profile, Audio, Video, and Meeting. The Profile icon is highlighted in green. Below the icons is a large black circle containing a camera icon and a person icon. Below the circle, the text "COMPLETE YOUR PROFILE!" is displayed. At the bottom, there are two input fields: "First Name" and "Last Name". The "First Name" field contains the text "Enter your name here" in red. The "Last Name" field is empty. Arrows from the number 3 point to these two input fields.

Profile Audio Video Meeting

COMPLETE YOUR PROFILE!

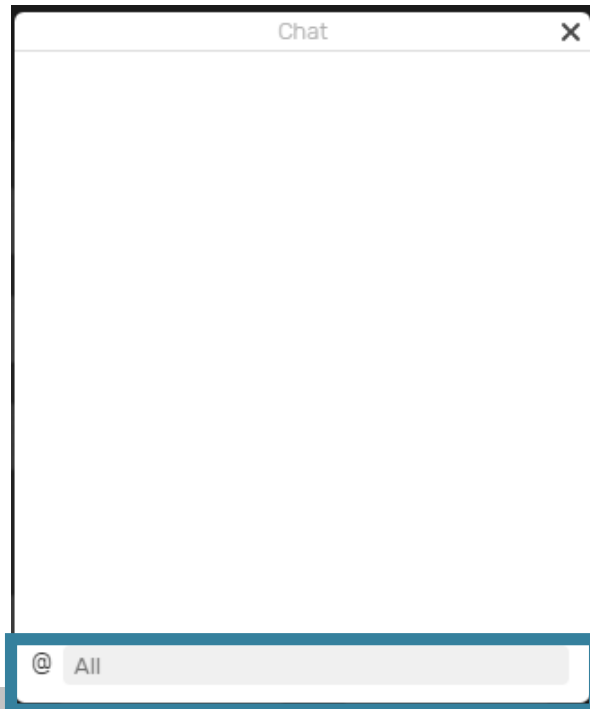
First Name Enter your name here

Last Name name here

# Ask questions

- 1 On the computer, use the chat box

Click this icon







- 2 On the phone, hit \*6 to unmute yourself to ask a question

# July's Agenda

- I can run SPM reports for my agency? (yes!)
- How can the APR and CAPER help monitor data?
  - Data Quality
  - Outcomes
- How does the APR and CAPER compare to the 0640 Data Quality report?
- What about reporting groups?

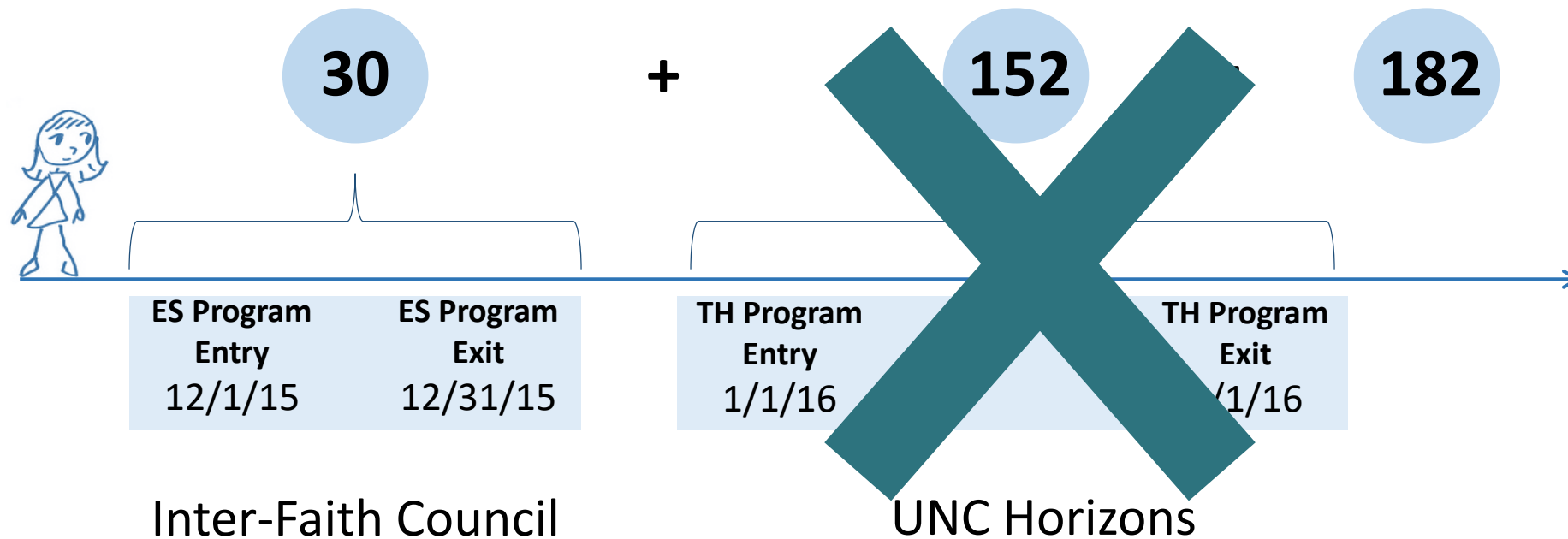
System Performance Measure  
reports for your agency

# SPMs were built for community wide analysis

Measure	Report	Agency level encouraged?	Notes
 Measure 1: Length of Time Homeless	0700 Report	<b>Yes!!!</b>	Lots of detail for LOS at your agency only & homeless history estimate
 Measure 2: Returns to Homelessness	0701 Report	Yes!	Returns within your agency limits results to repeat clients
Measure 3: Total Experiencing Homelessness	0702 Report	Sure, alright	Knowing the unduplicated count of clients is great, but other reports provide too
 Measure 4: Increases in Employment and Income	0703 Report	CoC projects only	All types can run the APR or CAPER for a look at income too
Measure 5: First time Homeless	0704 Report	Not really ~\_(\ツ)\_/~	First time at your agency limits results to non-repeat clients
 Measure 7: Exits to and Retention of Permanent Housing	0706 Report	<b>Yes!!!</b>	Lots of detail for positive outcomes for your agency (plus move-in dates!)

# Measure 1: Length of Time Homeless

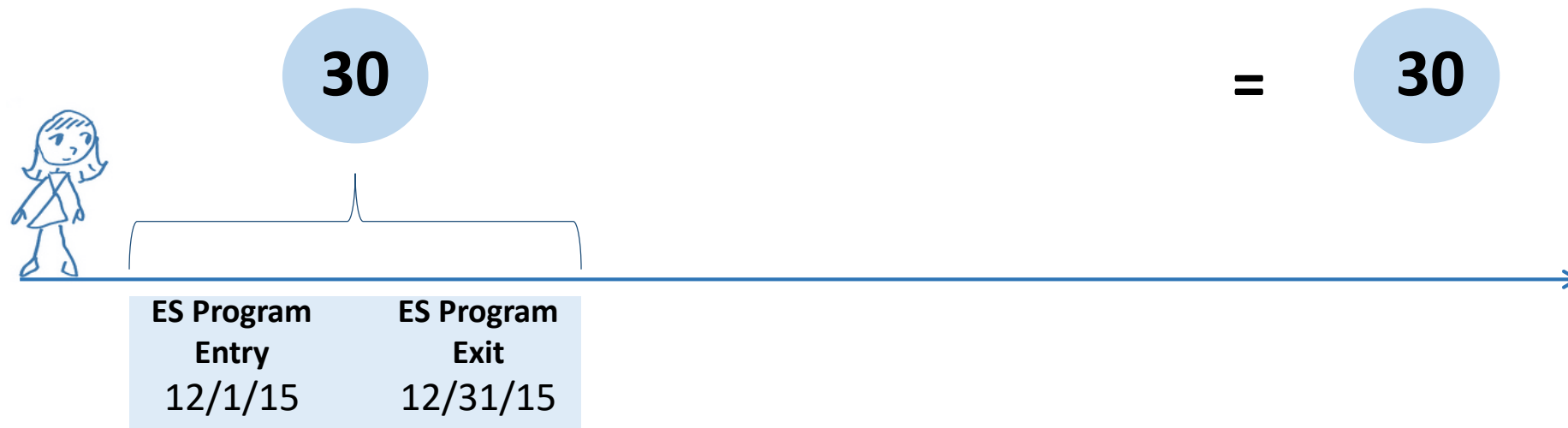
Running at the Agency level removes time at any other agency





# Measure 1: Length of Time Homeless

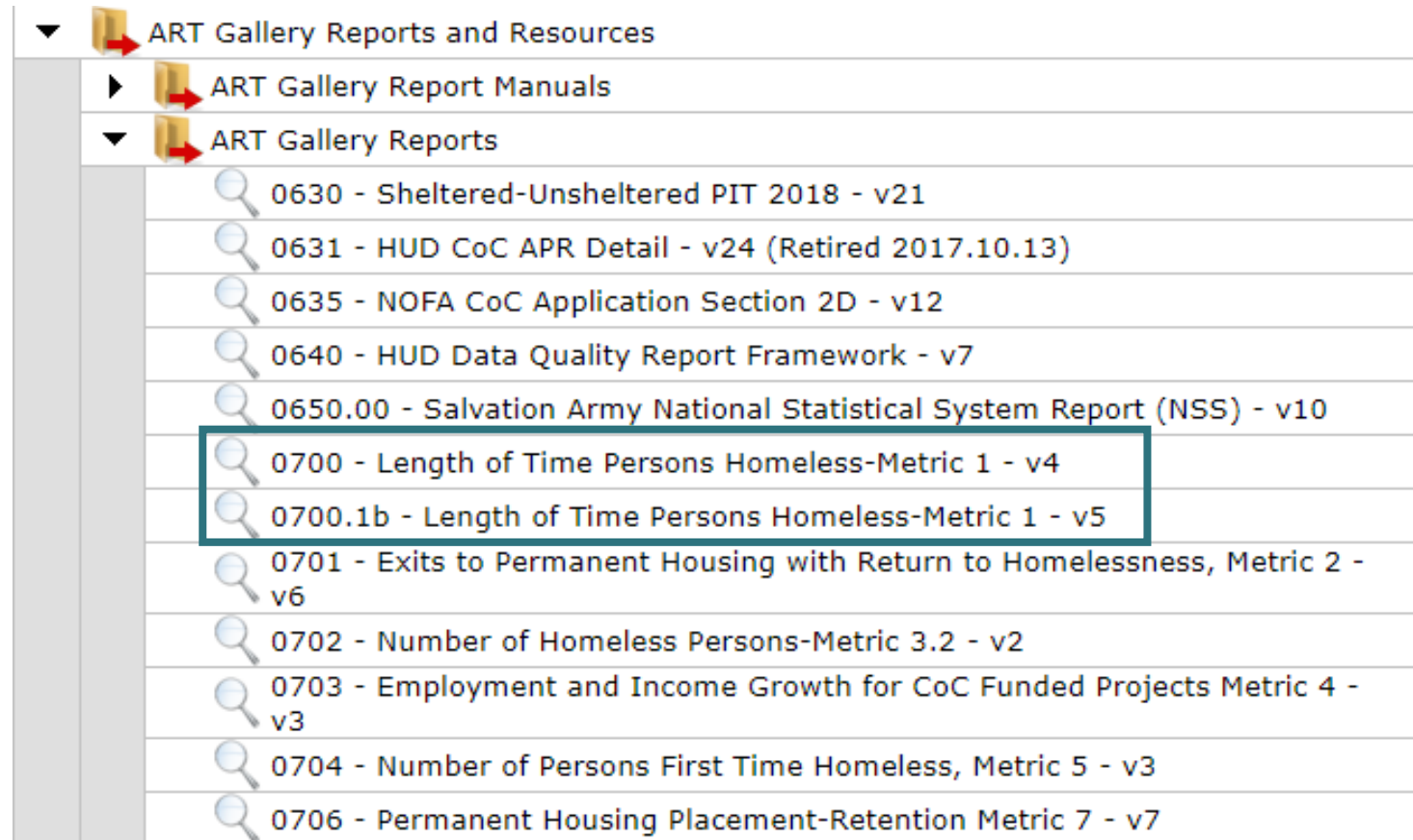
Running at the Agency level removes time at any other agency and only includes ES and/or TH projects



Inter-Faith Council

# Measure 1: Length of Time Homeless in ART

Public Folder > ART Gallery > ART Gallery Reports > 0700 Report

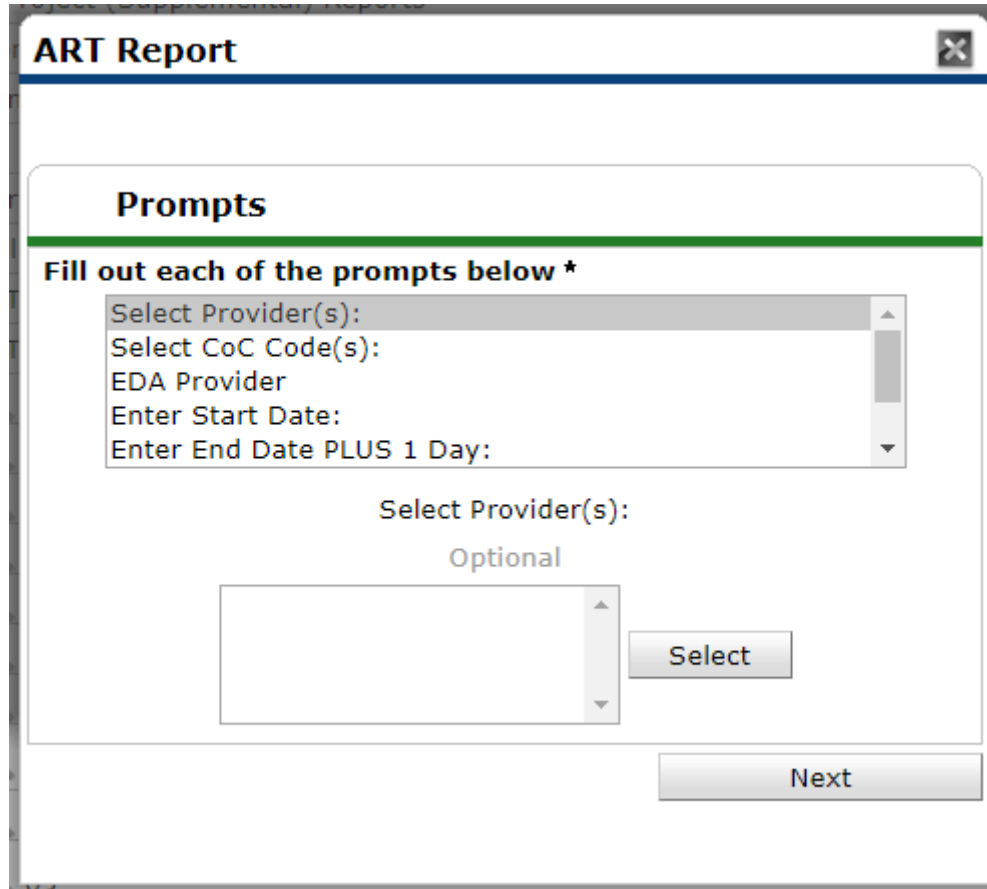


# Measure 1: Length of Time Homeless in ART

Click the prompt so it row is Blue

Then click Select to specify

Don't click next until all prompts complete





The screenshot shows a window titled "ART Report" with a "Prompts" section. Below the section title is a green horizontal line and the instruction "Fill out each of the prompts below \*". A scrollable list contains the following prompts: "Select Provider(s):", "Select CoC Code(s):", "EDA Provider", "Enter Start Date:", and "Enter End Date PLUS 1 Day:". Below the list, there is a "Select Provider(s):" label, the word "Optional", a scrollable selection box, and a "Select" button. At the bottom right of the form is a "Next" button.

Remember to Scroll by clicking the arrow

# Measure 1: Length of Time Homeless in ART

Same as 0700.1b report for unsheltered time homeless

Prompt	Response 
Select Provider	Select your ES and TH projects with
Select CoC Code	Leave Blank 
EDA Provider	If running for 1 project, select project with If running for multiple projects, leave as Default Provider
Enter Start Date	Enter first date to pull in data
Enter End Date PLUS 1 Day	Enter last date to pull in data Plus one day
Enter Prior Year Start Date	Enter one year before Start Date
Enter Effective Date	Enter last date to pull in data Plus one day

# Measure 1: Length of Time Homeless Report

- Summary

	A	B	C	D	E	F
1						
2			<b>Current Year Counts (Persons)</b>	<b>Current Year Average LOT</b>	<b>Current Year Median LOT</b>	
3		Persons in Emergency Shelter and Safe Haven	189	82	36	
4		Persons in Emergency Shelter, Safe Haven, and Transitional Housing	310	137	84	
5						
6						
7						
8						
9						

Tab A - Summary | Tab B - Detail | Tab C - Additional Information

# Measure 1: Length of Time Homeless Report

Each row is a client's Entry

Move-In Date won't show up for just ES and TH projects

Tran LOT is the Length of Time for this Entry

	A	B	C	E	F	G	I	K	L	M
1	Client Uid	Unique Id 311	Trans Type	Provider	Proj Type	Date Move In	Start Date	End Date	Tran LOT	Adjusted Cutoff
2	409625	abam05212010a560b632	Entry/Exit	XXXClosed2016 IFC for Social Service - Orange County - HomeStart Transitional - State ESG(230)	TH		5/31/2016	9/30/2016	122	6/12/2016
3	409625		Entry/Exit	Inter-Faith Council for Social Service - Orange County - HomeStart Family Shelter - State ESG(7084)	ES		10/1/2016	6/12/2017	254	6/12/2016
4	434868	abof05231991a200b633	Entry/Exit	Inter-Faith Council for Social Service - Orange County - HomeStart Emergency - State ESG(231)	ES		8/8/2016	2/24/2017	200	2/25/2016
5	439094	abrm11031966a416b653	Entry/Exit	Inter-Faith Council for Social Service - Orange County - Men's Transitional Housing(6660)	TH		9/19/2016	4/3/2017	196	4/3/2016
6	444946	acam06181987a240c620	Entry/Exit	Inter-Faith Council for Social Service - Orange County - HomeStart Family Shelter - State ESG(7084)	ES		12/1/2016	4/18/2017	138	4/18/2016
7	312758	acnm10121971a536c540	Entry/Exit	Inter-Faith Council for Social Service - Orange County - Men's Transitional Housing(6660)	TH		10/24/2016	11/3/2016	10	11/4/2015

Tab A - Summary

**Tab B - Detail**

Tab C - Additional Information ...

# Measure 1.b: Length of Time Homeless Report

Includes Approximate Date homelessness experience started

	A	B	C	E	F	G	H	J	K	M	N	O	P	Q
1	Client Uid	Unique Id 326	Trans Type	Provider	Proj Type	Date Move In	Approx Date	Start Date	End Date	Tran LOT	Adjusted Cutoff	ES SH PH	ES SH TH	
2	409625	abam05212010a560b632	Entry/Exit	XXXClosed2016 IFC for Social Service - Orange County - HomeStart Transitional - State ESG(230)	TH			5/31/2016	9/30/2016	122	6/12/2016	X	X	
3	409625		Entry/Exit	Inter-Faith Council for Social Service - Orange County - HomeStart Family Shelter - State ESG(7084)	ES		5/31/2016	10/1/2016	6/12/2017	377	6/12/2016	X	X	
4	434868	abof05231991a200b633	Entry/Exit	Inter-Faith Council for Social Service - Orange County - HomeStart Emergency - State ESG(231)	ES		8/7/2016	8/8/2016	2/24/2017	201	2/25/2016	X	X	
5	439094	abrm11031966a416b653	Entry/Exit	Inter-Faith Council for Social Service - Orange County - Men's Transitional Housing(6660)	TH			9/19/2016	4/3/2017	196	4/3/2016		X	
		acam06181987a240c620		Inter-Faith Council for Social Service - Orange County							4/18/2016	X	X	

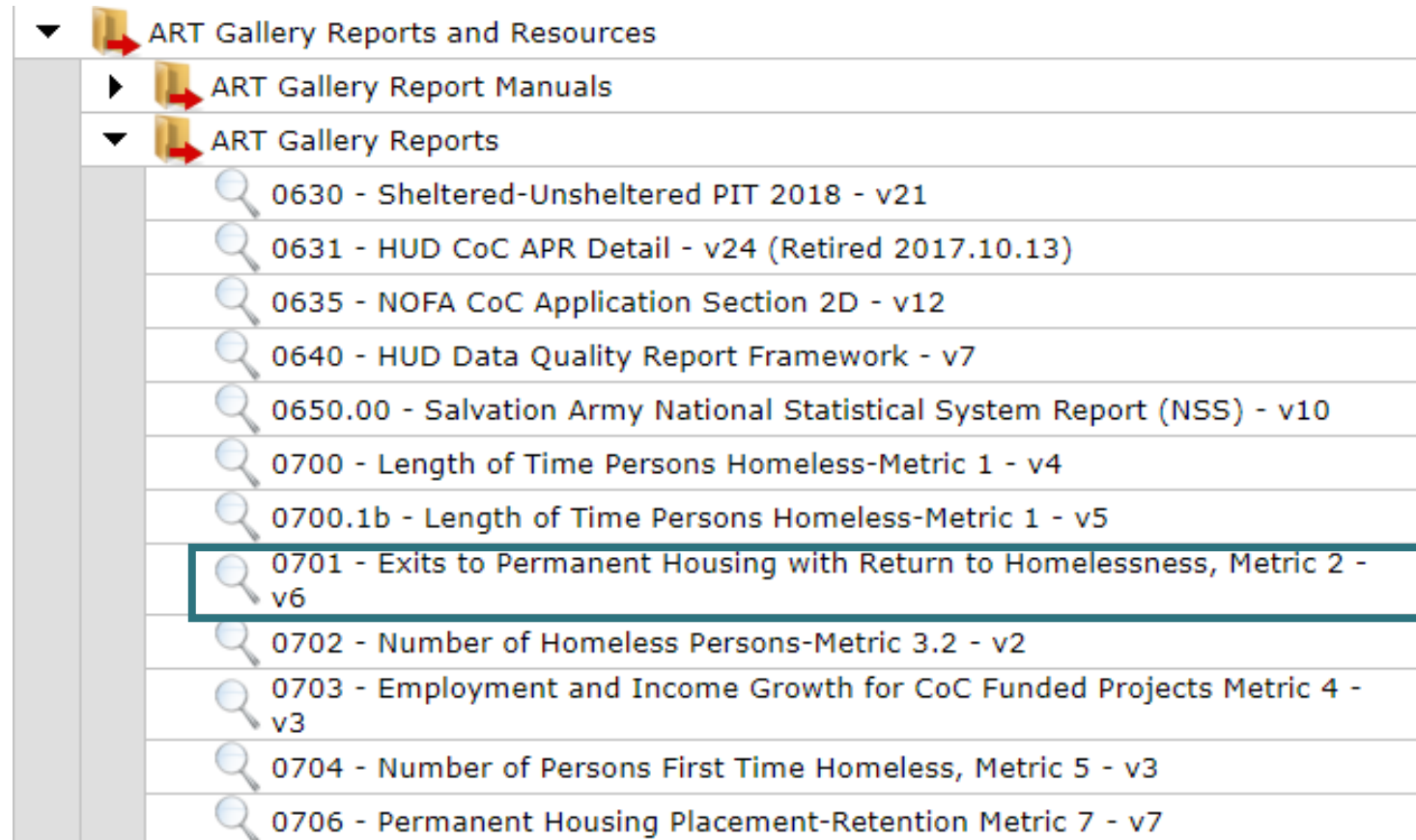
Tab A - Summary

**Tab B - Detail**

Tab C - Additional Information ...

# Measure 2: Returns to Homelessness in ART



Public Folder > ART Gallery > ART Gallery Reports > 0701 Report





# Measure 2: Returns to Homelessness in ART

- Have a one year time period in mind before running!

Prompt	Response
Select CoC Code	Leave Blank
Select Provider	Select your project(s) with  – any type!
Enter Two Year Prior Start Date	Enter two years date before the first day of the year
Enter One Year Prior Start Date	Enter one year date before the first day of the year
Enter Current Year End Date PLUS 1 Day	Enter last date to pull in data Plus one day
EDA Provider	If running for 1 project, select project with  If running for multiple projects, leave as Default Provider
Enter Effective Date	Enter last date to pull in data Plus one day

# Measure 2: Returns to Homelessness in ART

- Summary

	A	B	C	D	E	F	G	H	I	J
2	<b>Measure 2a and 2b: The extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months (and 24 months in a separate calculation)</b>									
3		<b>Total Number of Persons who Exited to Permanent Housing Destination</b>	<b>Number Returning to Homelessness in Less than 6 Months (0-180 days)</b>	<b>Percentage of Returns in Less than 6 Months (0-180 days)</b>	<b>Number Returning to Homelessness from 6 to 12 Months (181-365 days)</b>	<b>Percentage of Returns from 6 to 12 Months (181-365 days)</b>	<b>Number Returning to Homelessness from 13 to 24 Months (366-730 days)</b>	<b>Percentage of Returns from 13 to 24 Months (366-730 days)</b>	<b>Number of Returns in 2 Years</b>	<b>Percentage of Returns in 2 Years</b>
4	Exits from SO	2	0	0.00%	0	0.00%	0	0.00%	0	0.00%
5	Exits from ES	47	4	8.51%	0	0.00%	2	4.26%	6	12.77%
6	Exits from TH	33	0	0.00%	0	0.00%	0	0.00%	0	0.00%
7	Exits from All PH	35	0	0.00%	1	2.86%	0	0.00%	1	2.86%
8	<b>TOTAL Returns</b>	<b>117</b>	<b>4</b>	<b>3.42%</b>	<b>1</b>	<b>0.85%</b>	<b>2</b>	<b>1.71%</b>	<b>7</b>	<b>5.98%</b>

Tab A - Summary | Tab B - First Exit Detail | Tab C - Reappear: ...

Total clients (not all returns)

Total returns

# Measure 2: Returns to Homelessness in ART

- Use either First Exit Detail or Reappearance Detail to filter results

	A	B	C	D	E	F	G	H
1	Client Uid	Unique Id 117	EE Id	Provider	Proj Typ	Start Date	End Date	Days to Reappear
2	81968	tsam03141960t530s520	591366	XXXClosed2015 - Inter-Faith Council for Social Service - Orange County - Community House - State ESG(260)	ES	10/10/2014	6/8/2015	
3	91480	kslm12141957k520s455	686491	XXXClosed2015 - Inter-Faith Council for Social Service - Orange County - Community House - State ESG(260)	ES	12/5/2014	3/16/2015	
4	91481	slbf11081984s530l150	649275	Orange County Department of Social Services - Orange County - Rapid ReHousing - State ESG(5201)	PH	2/24/2015	3/31/2015	
5	106510	vrlm04211957w450r40l	680849	XXXClosed2015 - Inter-Faith Council for Social Service - Orange County - Community House - State ESG(260)	ES	4/3/2015	7/24/2015	
6	113308	cflf10151982c623f460	657978	XXXClosed2016 IFC for Social Service - Orange County - HomeStart Transitional - State ESG(230)	TH	4/17/2015	8/26/2015	

◀ ▶ ...
**Tab B - First Exit Detail**
Tab C - Reappearance Detail
Tab D ...
⊕
:
◀

# Measure 2: Returns to Homelessness in ART

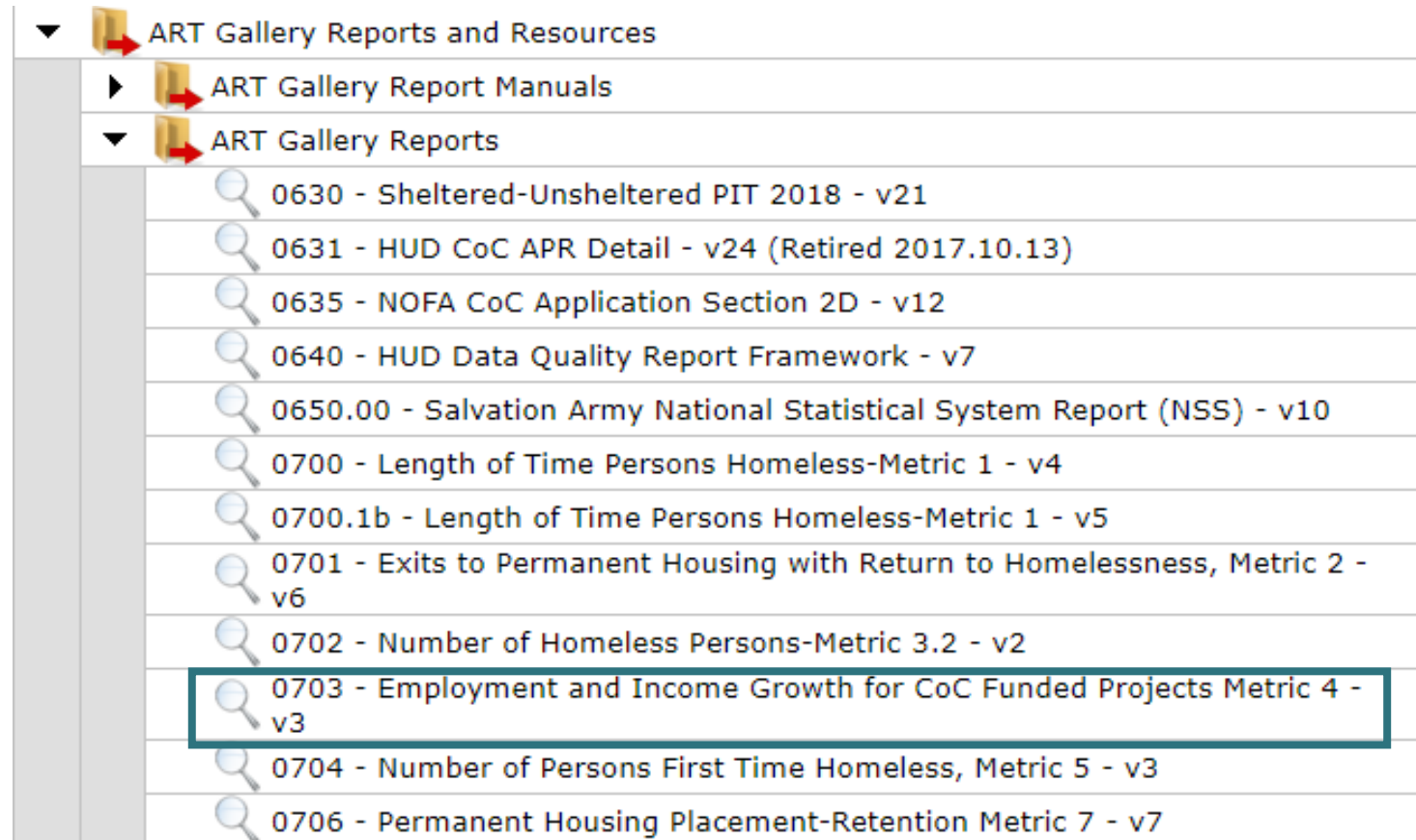
- Use either First Exit Detail or Reappearance Detail to filter results

	A	B	C	D	E	F	G	H	I
1	Client Uid	Unique Id 8	Trans Id	Provider	Proj Typ	Start Date	End Date	1st Exit (from Tab A)	Days to Reappea
2	115668	cwl08181965c530w420	679657	Inter-Faith Council for Social Service - Orange County - HomeStart Emergency - State ESG(231)	ES	7/19/2015	2/10/2016	2/20/2015	149
3	117195	mmm04031959r163m516	872809	Inter-Faith Council for Social Service - Orange County - Men's Transitional Housing(6660)	TH	3/20/2017	5/16/2017	2/2/2015	777
4	146403	dfrf08211964d630f655	738749	Inter-Faith Council for Social Service - Orange County - HomeStart Emergency - State ESG(231)	ES	2/2/2016	8/2/2016	2/27/2015	340
5	164306	cfrf10061958c530f652	893561	Inter-Faith Council for Social Service - Orange County - HomeStart Emergency - State ESG(231)	ES	6/7/2017	8/14/2017	9/11/2015	635
6	196640	shwm07131964s315h260	675869	XXXClosed2015 Housing for New Hope - Orange County - PATH - PATH(1629)	SO	1/13/2015	6/30/2015	11/17/2014	57



◀ ▶ ...
Tab C - Reappearance Detail
Tab D ... (+) :

# Measure 4: Employment and Income Growth in ART

Public Folder > ART Gallery > ART Gallery Reports > 0703 Report



# Measure 4: Employment and Income Growth in ART

Prompt	Response
Select Provider	Select your CoC funded projects with 
Select CoC Code	Leave Blank
Enter Prior Year Start Date	Enter one year date before the first day of the year
Enter Current Year Start Date	Enter first date to pull in data
Enter Current Year End Date PLUS 1 Day	Enter last date to pull in data Plus one day
EDA Provider	If running for 1 project, select project with  If running for multiple projects, leave as Default Provider
Enter Effective Date	Enter last date to pull in data Plus one day

# Measure 4: Employment and Income Growth in ART

- Summary separates earned income, non-employment, and together the total income for clients based on staying or leaving a project

	A	B	C	D	E
1					
2		<b>Metric 4.1 - Change in earned income for adult system stayers during the reporting period</b>			
3			<b>Prior Year Counts</b>	<b>Current Year Counts</b>	<b>Difference</b>
4		Number of adults (system stayers)	45	48	3
5		Number of adults with increased earned income	0	2	2
6		Percentage of adults who increased earned income	0	4.17%	
7					
8		<b>Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period</b>			
9			<b>Prior Year Counts</b>	<b>Current Year Counts</b>	<b>Difference</b>
10		Number of adults (systems stayers)	45	48	3

Navigation: Tab A - Summary | Tab B - Detail | Tab C - Transaction Detail | 1 ... (+) : ◀

# Measure 4: Employment and Income Growth in ART

- Detail tab will look at past two years for Annuals, but include every Annual as a row for every client

	A	B	D	E	F	G	H	I	J	K
1	Client Uid	Unique Id 67	Provider	Proj Type	Start Date	End Date	Entry Exit Review	Prior Outside +/-30	Current Outside +/-30	FY
9	17490	mtof11111968m600t651	Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/8/2013			PC
10	17490	mtof11111968m600t651	Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/1/2014			PC
11	17490	mtof11111968m600t651	Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/1/2015			PC
12	17490	mtof11111968m600t651	Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/6/2016	Ok		PC
13	17490	mtof11111968m600t651	Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/1/2017		Ok	PC

Tab A - Summary | Tab B - Detail | Tab C - Transaction Detail | **Tab D - Review Accuracy** | Tab E ...

C = Current Year  
 PC = Prior & Current Year  
 P = Prior Year



# Measure 7: Exits and Retention of Permanent Housing



- Same as the CoC wide report but only for your Agency!
  - 7b.1 Change in exits to permanent housing destinations from Street Outreach, Emergency Shelter, Transitional Housing, or Rapid Re-Housing
  - 7b.2 Change in exits to permanent housing from Permanent Supportive Housing
  - 7b.2 Change in retention of permanent housing from Permanent Supportive Housing

# Measure 7: Exits and Retention of Permanent Housing

Click Last Page

- ART Gallery Reports and Resources
  - ART Gallery Report Manuals
  - ART Gallery Reports
    - 0630 - Sheltered-Unsheltered PIT 2018 - v21
    - 0631 - HUD CoC APR Detail - v24 (Retired 2017.10.13)
    - 0635 - NOFA CoC Application Section 2D - v12
    - 0640 - HUD Data Quality Report Framework - v7
    - 0650.00 - Salvation Army National Statistical System Report (NSS) - v10
    - 0700 - Length of Time Persons Homeless-Metric 1 - v4
    - 0700.1b - Length of Time Persons Homeless-Metric 1 - v4
    - 0701 - Exits to Permanent Housing with Return to Homelessness, Metric 2 - v5
    - 0702 - Number of Homeless Persons-Metric 3.2 - v2
    - 0703 - Employment and Income Growth for CoC Funded Projects Metric 4 - v3
    - 0704 - Number of Persons First Time Homeless, Metric 5 - v3
    - 0706 - Permanent Housing Placement-Retention Metric 7 - v6

# Measure 7: Exits and Retention of Permanent Housing

Prompt	Response
Select Provider	Select your ES and TH projects with 
Select CoC Code	Leave Blank
EDA Provider	If running for 1 project, select project with  If running for multiple projects, leave as Default Provider
Enter Start Date	Enter first date to pull in data
Enter End Date PLUS 1 Day	Enter last date to pull in data Plus one day
Enter Prior Year Start Date	Enter one year before Start Date
Enter Effective Date	Enter last date to pull in data Plus one day

# Measure 7: Exits and Retention of Permanent Housing

- Summary

Two parts:  
ES, TH and RRH and;  
All other PH

	Prior Year Counts	Current Year Counts	Difference
<b>Metric 7b.1 - Change in exits to permanent housing destinations</b>			
Persons in ES, SH, TH, and RRH who exited	190	240	50
Exited to permanent housing destinations	61	84	23
Percentage successful exits/retention	32.11%	35.00%	
<b>Metric 7b.2 - Change in exits to or retention of permanent housing</b>			
	Prior Year Counts	Current Year Counts	Difference
Persons in applicable PH projects who exited after moving into housing, or who moved into housing and remained in the PH projects	100	108	8
Remained in applicable PH projects and or exited to permanent housing destinations	98	104	6
Percentage successful exits/retention	98.00%	96.30%	

# Measure 7: Exits and Retention of Permanent Housing

Key outcomes of Move-In and Exit Destination in Detail tab

Client Uid	Unique Id 394	Group Id	Provider	Proj Typ	Start Date	End Date	Move-In Date	Destination	FY
2281	rwim04261961r200w300		Heading Home Housing - Rowan County - Rapid Re-Housing (0763)	RRH	3/13/2017	8/28/2017	8/4/2017	Rental by client, no ongoing housing subsidy (HUD)	C
152325	tdnf08111973t520d542		Heading Home Housing - Rowan County - Rapid Re-Housing (0763)	RRH	12/8/2015	2/23/2017	2/19/2016	Rental by client, no ongoing housing subsidy (HUD)	PC
160327	cbom06111960c642b650		Heading Home Housing - Rowan County - Rapid Re-Housing (0763)	RRH	7/5/2016	8/15/2016		Jail, prison or juvenile detention facility (HUD)	P

C = Current Year  
 PC = Prior & Current Year  
 P = Prior Year



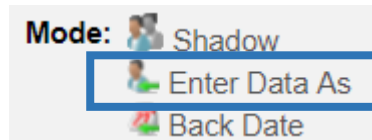
# APR and CAPER reports

# Canned Dashboard Reports for All!

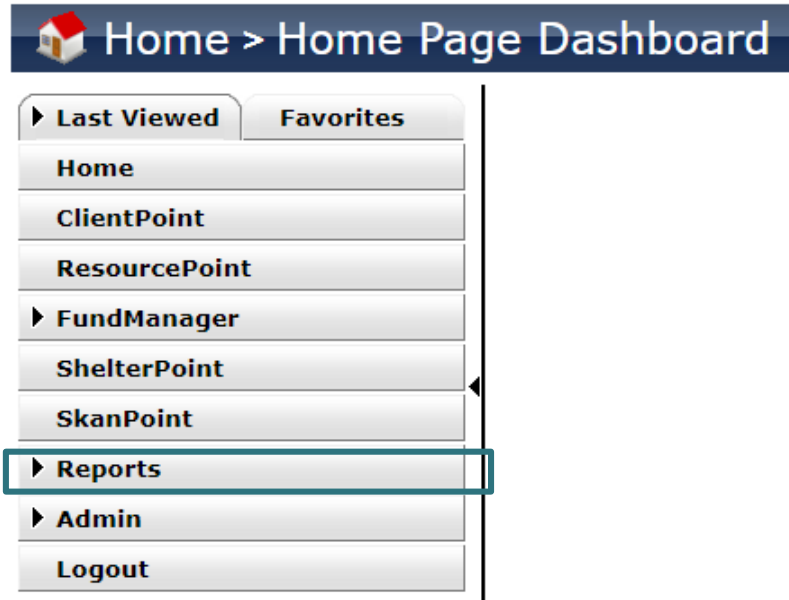
- If there's an EDA mode, there's a way!
  - Wrong EDA? Ask your Agency Admin or the Data Center
- Available for all users
- Powerful Data Quality and Performance Outcomes metrics
- Saves you time!
  - No waiting overnight – these reports respond to changes immediately
  - Build for HUD – reporting requirements are all included
  - Catch mistakes quickly – don't find errors right before a deadline

# APR and CAPER – how to run

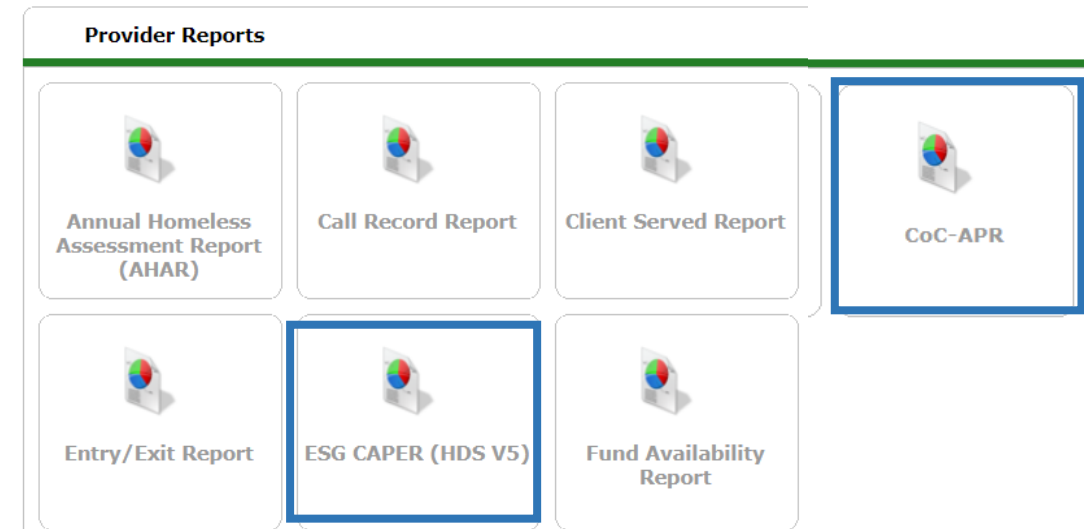
- 1 Confirm your default or select Enter Data As for the ESG project.



- 2 Click “Reports” on the left side of the Home Page Dashboard



- 3





# APR and CAPER Prompts

Prompt	Description
Provider Type*	Select "Provider"
Provider	Automatically selected based on EDA mode. Select "This provider ONLY"
Program Date Range	For Sage submission, use the grant year. For DQ or outcome checks, use appropriate range.
Entry/Exit Types	Select "HUD" or appropriate type

*\*Special Note:* If you have consolidated grants that are separate projects in HMIS, contact us ASAP for a reporting group

### Report Options

<b>Provider Type</b>	<input checked="" type="radio"/> <a href="#">Provider</a> <input type="radio"/> <a href="#">Reporting Group</a>
<b>Provider *</b>	<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">Heading Home - Rowan County - Rapid Re-Housing - HUD (7441) ▼</div> <input type="radio"/> <a href="#">This provider AND its subordinates</a> <input checked="" type="radio"/> <a href="#">This provider ONLY</a>
<b>Program Date Range *</b>	<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid #ccc; padding: 2px;">01 / 01 / 2017</div> <div style="font-size: 0.8em;">📅 ↺ 📅</div> <div style="border: 1px solid #ccc; padding: 2px;">to 12 / 31 / 2017</div> <div style="font-size: 0.8em;">📅 ↻ 📅</div> </div>
<b>Entry/Exit Types *</b>	<div style="display: flex; flex-wrap: wrap; gap: 10px;"> <div><input type="checkbox"/> <a href="#">Basic Center Program</a></div> <div><input checked="" type="checkbox"/> <a href="#">HUD</a></div> <div><input type="checkbox"/> <a href="#">PATH</a></div> <div><input type="checkbox"/> <a href="#">Quick Call</a></div> <div><input type="checkbox"/> <a href="#">RHY</a></div> <div><input type="checkbox"/> <a href="#">Standard</a></div> <div><input type="checkbox"/> <a href="#">Transitional Living Program Entry/Exit</a></div> <div><input type="checkbox"/> <a href="#">VA</a></div> <div><input type="checkbox"/> <a href="#">HPRP (Retired)</a></div> </div>

Build Report
Download
Clear

# APR and CAPER Prompts

If your project isn't CoC or ESG Funded

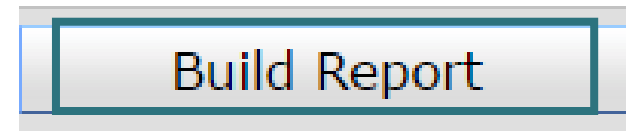
- Entry/Exit Type might change

Funding Type	Entry/Exit Type Prompt
CoC or ESG funded	HUD
Local gov't funded	HUD (always)
Privately funded	HUD
VA funded	VA
SAMHSA funded	PATH
FYFSA funded	RHY

- Remember that the questions correspond to CoC and ESG requirements
  - For example, some VA funded projects collect other data that is not included on the APR and CAPER

# APR and CAPER – how to run

- Check your prompts
- Select the Build Report button to run!



## Report Options

Provider Type







[Provider](#)  [Reporting Group](#)

Provider \*

Heading Home - Rowan County - Rapid Re-Housing - HUD (7441) ▼

[This provider AND its subordinates](#)  [This provider ONLY](#)

Program Date Range \*

01 / 01 / 2017    to 12 / 31 / 2017   

Entry/Exit Types \*

[Basic](#)  [Basic Center Program Entry/Exit](#)  [HUD](#)  [PATH](#)  [Quick Call](#)  [RHY](#)  [Standard](#)  [Transitional Living Program Entry/Exit](#)  [VA](#)  [HPRP \(Retired\)](#)

Build Report

Download

Clear

# ARP and CAPER Prompts

- Show your work! (Prove your prompts to HUD, other funders, or your program)

Use  +  to Save the report as a PDF.

**Report Options**

Provider Type  [Provider](#)  [Reporting Group](#)

**Provider \*** Heading Home - Rowan County - Emergency Shelter - State ESG (7389)  
 [This provider AND its subordinates](#)  [This provider ONLY](#)

**Program Date Range \*** 01/01/2018 to 12/31/2018

**Entry/Exit Types \***  [Basic](#)  [Basic Center Program Entry/Exit](#)  [HUD](#)  [PATH](#)  [Quick Call](#)  [RHY](#)  [Standard](#)  [Transitional Living Program Entry/Exit](#)  [VA](#)  [HPRP \(Retired\)](#)

**ESG Report Results**

**4a - Project Identifiers in HMIS**

Organization Name	NC-503 Balance of State
Organization ID	5411
Project Name	Heading Home - Rowan County - Emergency Shelter - State ESG
Project ID	7389
HMIS Project Type	
Method of Tracking ES	
<b>If HMIS Project ID = 6 (S Only)</b>	
Is the Services Only (HMIS Project Type 6) affiliated with a residential project?	
<b>If 2.4, Dependent A = 1</b>	
Identify the Project ID's of the housing projects this project is affiliated with	
<b>5a - Report Validation Table</b>	
<b>Report Validation Table</b>	
1. Total Number of Persons Served	0
2. Number of Adults (age 18 or over)	0
3. Number of Children (under age 18)	0
4. Number of Persons with Unknown Age	0
5. Number of Leavers	0
6. Number of Adult Leavers	0
7. Number of Adult and Head of Household Leavers	0
8. Number of Stayers	0

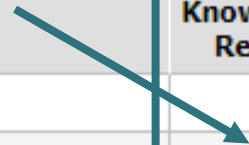
# APR and CAPER – how to read

- Select the **blue** numbers in the Don't Know/Refused and Data Not Collected columns to view a list of clients who are missing HMIS data.

check all report sections



6a - Data Quality: Personally Identifiable Information				
Data Element	Client Doesn't Know/Client Refused	Information Missing	Data Issues	% of Error Rate
Name (3.1)	0	0	0	0%
SSN (3.2)	3	2	4	6%
Date of Birth (3.3)	0	1	2	2%
Race (3.4)	0	0		0%
Ethnicity (3.5)	1	0		1%
Gender (3.6)	0	0		0%
<b>Overall Score</b>				<b>8%</b>



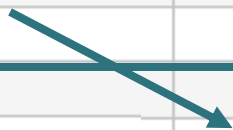
# APR and CAPER – how to read

- Or select the **blue** numbers in Don't Know/Refused and Data Not Collected rows to view a list of clients who are missing HMIS data.

check all report sections



21 - Health Insurance			
	At Start	At Annual Assessment for Stayers	At Exit for Leavers
MEDICAID	189	0	149
MEDICARE	89	0	62
State Children's Health Insurance Program	0	0	0
Veteran's Administration (VA) Medical Services	76	0	56
Employer-Provided Health Insurance	10	0	5
Client doesn't know/Client refused	6	0	5
Data not collected	40	4	23
Number of stayers not yet required to have an annual assessment		212	
1 Source of Health Insurance	287	0	209
More than 1 Source of Health Insurance	50	0	42



# APR and CAPER – how to read

- The **blue** numbers open a list of the client IDs and full names will appear. Review this list to identify which clients are included in that row, or download the to export the list.

## Clients in answer cell

6e - Data Quality: Timeliness

Number of Project Start Records

ID	Client
157	Doe, Baby
238	Froman, Abe
91	Xavier, Charles

Showing 1-3 of  
3

Download Results

Exit



Protect client data with Personally Identifying information



# APR and CAPER – Data Quality checks

- Annual Assessments for long stayers are essential to track the impact of supportive services
- If they're not entered, it's impossible to track!

6c - Data Quality: Income and Housing Data Quality		
Data Element	Error Count	% of Error Rate
Destination (3.12)	0	0%
Income and Sources (4.2) at Start	1	13%
Income and Sources (4.2) at Annual Assessment	0	0%
Income and Sources (4.2) at Exit	0	0%

# APR and CAPER – Data Quality checks

- Annuals are also found in Q21 about Health Insurance

21 - Health Insurance			
	At Start	At Annual Assessment for Stayers	At Exit for Leavers
MEDICAID	20	0	0
MEDICARE	0	0	0
State Children's Health Insurance Program	0	0	0
Veteran's Administration (VA) Medical Services	0	0	0
Employer-Provided Health Insurance	2	0	0
Health Insurance obtained through COBRA	0	0	0
Private Pay Health Insurance	1	0	0
State Health Insurance for Adults	0	0	0
Indian Health Services Program	0	0	0
Other	0	0	0
No Health Insurance	3	0	0
Client doesn't know/Client refused	0	0	0
Data not collected	4	0	0
Number of stayers not yet required to have an annual assessment		30	
1 Source of Health Insurance	23	0	0
More than 1 Source of Health Insurance	0	0	0

# APR and CAPER – Data Quality checks

Q15 Living Situation reviews the type of housing a client entered your project from, and can indicate eligibility.

Should all your clients come from Homeless Situations?

15 - Living Situation					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
<b>Homeless Situations</b>					
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	8	0	8	0	0
Transitional housing for homeless persons (including homeless youth)	0	0	0	0	0
Place not meant for habitation	3	0	3	0	0
Safe Haven	0	0	0	0	0
Interim Housing	0	0	0	0	0
<b>Subtotal</b>	<b>11</b>	<b>0</b>	<b>11</b>	<b>0</b>	<b>0</b>
<b>Institutional Settings</b>					
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Foster care home or foster care group home	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0

# APR and CAPER – Data Quality checks

Q15 Living Situation reviews the type of housing a client entered your project from, and can indicate eligibility.

Check for completeness too!

Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0
Foster care home or foster care group home	0	0	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
<b>Subtotal</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Other Locations</b>					
Permanent Housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, no ongoing housing subsidy	0	0	0	0	0
Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0
Rental by client, with other housing subsidy (including RRH)	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	0	0	0	0	0
Staying or living in a friend's room, apartment or house	0	0	0	0	0
Staying or living in a family member's room, apartment or house	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data not collected	0	0	0	0	0
<b>Subtotal</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total</b>	<b>11</b>	<b>0</b>	<b>11</b>	<b>0</b>	<b>0</b>

# APR and CAPER – Outcomes!

- Why we do this work!
- Check in with your project monthly to see how you're progressing and contributing!
- When everyone has their eyes on the same goals, we can get there together for the clients!

# APR and CAPER – Outcomes!

- Length of Stay can be tracked by whether clients have open enrollments (Stayers) or exited (Leavers) during the report date range. Use Question 22a1 review the length of stay in your project.

22a1 - Length of Participation - CoC Projects			
	Total	Leavers	Stayers
30 days or less	2	2	0
31 to 60 days	0	0	0
61 to 90 days	2	0	2
91 to 180 days	16	0	16
181 to 365 days	0	0	0
366 to 730 Days (1-2 Yrs)	0	0	0
731 to 1,095 Days (2-3 Yrs)	0	0	0
1,096 to 1,460 Days (3-4 Yrs)	1	0	1
1,461 to 1,825 Days (4-5 Yrs)	0	0	0
More than 1,825 Days (>5 Yrs)	0	0	0
Data not collected	0	0	0
<b>Total</b>	<b>21</b>	<b>2</b>	<b>19</b>

# APR and CAPER – Outcomes!

- Rapid Re-Housing projects can view how long it takes to find clients permanent housing units with Question 22c. This measure the time between Project Start and the Housing Move-In date.

22c - RRH Length of Time between Project Start Date and Housing Move-in Date					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	28	2	26	0	0
8 to 14 days	16	0	16	0	0
15 to 21 days	20	0	20	0	0
22 to 30 days	41	0	41	0	0
31 to 60 days	49	0	49	0	0
61 to 180 days	56	0	56	0	0
181 to 365 days	0	0	0	0	0
366 to 730 Days (1-2 Yrs)	0	0	0	0	0
Data not collected	10	0	9	1	0
<b>Total</b>	<b>220</b>	<b>2</b>	<b>217</b>	<b>1</b>	<b>0</b>

# APR and CAPER – Outcomes!

- Exit Destination can help your project track permanent housing placements for clients.

23b - Exit Destination - 90 Days or Less					
	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
<b>Permanent Destinations</b>					
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, no ongoing housing subsidy	25	1	24	0	0
Rental by client, with VASH housing subsidy	0	0	0	0	0
Rental by client, with GPD TIP housing subsidy	0	0	0	0	0
Rental by client, with other ongoing housing subsidy	2	0	2	0	0
Permanent Housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Staying or living with family, permanent tenure	9	0	6	0	3
Staying or living with friends, permanent tenure	1	0	1	0	0
Rental by client, with RRH or equivalent subsidy	3	0	3	0	0
<b>Subtotal</b>	<b>40</b>	<b>1</b>	<b>36</b>	<b>0</b>	<b>3</b>

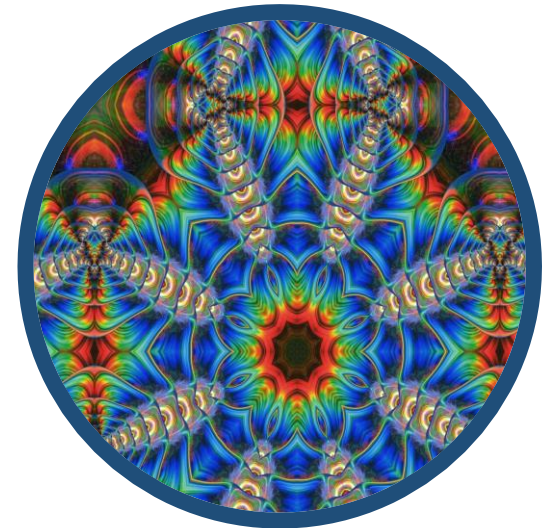


# APR and CAPER – Outcomes!

Project Type	CoC APR Report	ESG CAPER Report
23a Exits less than 90 days	All project types	Rapid Re-Housing projects
23b Exits more than 90 days	All project types	Rapid Re-Housing projects
23c Exits – All persons	Not Available	All other project types

# How does the APR and CAPER compare to the 0640 Data Quality report?

- Kaleidoscope of reporting
- Reports are looking at slightly different slices of the data
- Mediware doesn't recommend comparing these reports one to one
  - just keep them all looking good!



# What about reporting groups?

- What IS a reporting group?
  - A group of HMIS projects to run reports together!
- How do I get one?
  - Contact the Data Center
- What changes in reports?
  - Use the “Reporting Group” prompt instead of the “Provider(s)” prompt
  - Don’t use EDA Provider

# NCCEH Updates

# HMIS @NCCEH Update

A new Homeless Management Information System at the North Carolina Coalition to End Homelessness will be launched as soon as possible!

## **Where are we in the process?**

- The 1<sup>st</sup> Demo site had significant errors
- We are waiting for Medidata's corrections

## **What Should I Expect?**

- New User Agreements for each licensed HMIS User
- New and improved training, workflows and forms
- A new ServicePoint website URL

## **What Should I Do Now?**

- Keep entering data into NCHMIS until notified to stop – we'll notify all users
- Ask us questions! Contact the Data Center at [hmis@ncceh.org](mailto:hmis@ncceh.org) if you have any questions.

# Upcoming Deadlines and Events

Due	Report Name
July 19	BoS HMIS Users Meeting
July 31	ESG Quarterly Performance Report deadline (Jan-Jun)
August 23	BoS HMIS Users Meeting
July 26	First deadline for the BoS CoC Competition
December	Longitudinal Systems Analysis deadline

# Question & Answer

Ask us whatever!

# Data security depends on us all



Do not leave your computer logged in & unattended



Do not share passwords



Alert us when staff with access to HMIS leave your agency



[ncceh.org/hmis](https://ncceh.org/hmis)

access local support for Balance of State, Durham, & Orange CoCs

919.410.6997 or [hmis@ncceh.org](mailto:hmis@ncceh.org)

helpdesk for local support



North Carolina Coalition to End Homelessness

securing resources

encouraging public dialogue

advocating for public policy change