NC BoS Regional Committee Coordinated Assessment Outcome Report

Regional Committee: Region 5 Piedmont
Report Due: 10/15/2016
Report Submitted: 10/20/2017
Time Period Covered: July - September
Implementation Date: 3/15/2016

Prevention and Diversion Screen

The Prevention and Diversion screen is administered when households present in a housing crisis to see if there are any other safe housing optic available to them besides a shelter bed. This screen allows communities to prioritize shelter beds for those with no other options.

Presenting for shelter:	474
Missing P/D Screen:	126
Prevention/Diversion Screen:	348
Missing P/D Screen results:	80

0%
76%
0%

DV

Referred to DV services:	1

Referred to shelter or emergency services:			266
Total who left shelter before VI-SPDAT:			70 (this only included EM shelters- we need to start collecting for DV as well)

Went to another destionation	18	
Where?		Detox, friends house

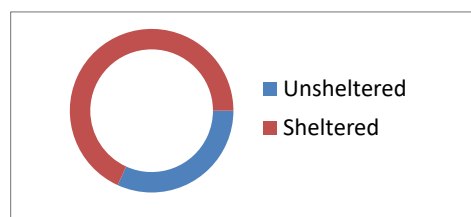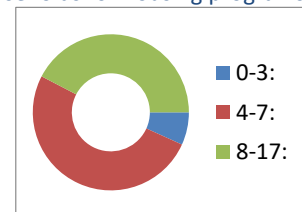|	
Total number of households diverted from homeless system:	1
Needed mediation:	0
Needed financial assistance:	1
Total amount provided for diversion:	$63.71
Total amount requested for diversion:	$63.71
Gap in diversion funding:	$0.00

VI-SPDAT

The VI-SPDAT screen identifies housing barriers for households and assists in identifying and prioritizing households for housing programs.
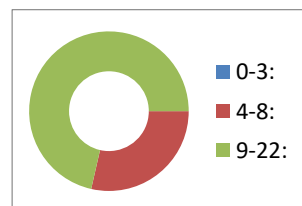
Total VI-SPDAT	110
Unsheltered	35
Sheltered	75
Missing VI-SPDAT scores:	2
People in shelter w/o VISPDAT	#VALUE!

54%
45%

Individual VI-SPDAT Scores

0-3:	4	7%
4-7:	30	51%
8-17:	25	42%
Total:	**59**	

Family VI-SPDAT Scores

0-3:	0	0%
4-8:	14	29%
9-22:	35	71%
Total:	**49**	

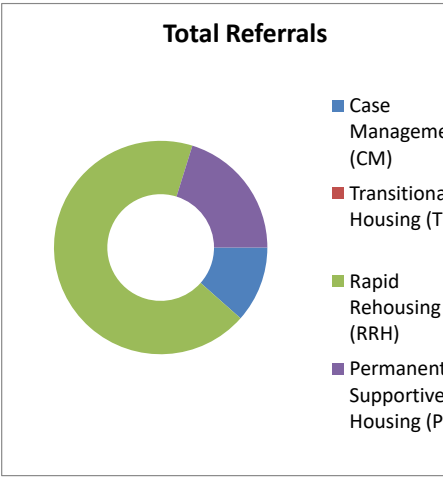|	
Has the community adjusted the standard score ranges?	Yes

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Explanation of adjusted score ranges	Singles and Families (0-5, no inter), (6-10, RRH), (11+ PSH)

Referrals

As interventions are identified, communities track the referral process for households to see how many were referred, admitted and how this im
length of time homeless. Communities should look to this data to see if their communty has gaps that are impacting the referral process.

Program Type	Total Referrals	Admissions this quarter	Added to wait list this quarter	Missing
Case Management (CM)	12			
Transitional Housing (TH)	0	0	0	0
Rapid Rehousing (RRH)	71	25	71	-25
Permanent Supportive Housing (PSH)	21	0	5	16
Total Housing Program Referrals (not including CM):	92	25	76	-9

Total Referrals

- Case Management (CM)
- Transitional Housing (TH)
- Rapid Rehousing (RRH)
- Permanent Supportive Housing (PSH)

Possible Gaps In System:	
# Scored for RRH but not referred	-27
# Scored for PSH but not referred	39

Wait lists	
Total on TH wait list	0
# removed from TH wait list	0
Total on RRH wait list	282
# removed from RRH wait list	0
Total on PSH wait list	12
# removed from PSH wait list	0

Other Destinations		
Health care institution	0	
Prison/Jail	**0**	
Other destinations	**3**	
Which other destinations?	**housing (no other details left related to what type of h**	

System Feedback

Individual Grievances	
# of Grievances:	n/a
# of Grievances Resolved:	n/a
Average Days to Respond:	n/a

Agency Grievances	
# of Grievances:	0
# of Grievances Resolved:	n/a
Average Days to Respond:	n/a

Community Assessment of System

Gaps identified:	A current gap in the system is getting applications completed and submitted with the PSH application in order for the household to be referred to the program. Another gap is related to completing PSH applications and follow ups with people that are homeless and not in a shelter.
Addressing gaps:	We now have a new coordinated assessment lead that will work to lessen these gaps in the system.
Side doors identified:	None have been identified.
Addressing sidedoors:	n/a
What is going well?	Knowledge of the system has shown to increase and more people are reporting and being added to the list. We had a successful diversion of one household to housing. Although we have a lack of participation from one county, other counties have shown a great interest in using the system.
What are challenges?	The gaps that have been identified are related to consistent reporting of people when they exit Shelters and where they go. Also, there is a gap in completing the initial Prevention-Diversion screening and the VI-SPDAT in a specific time period that would be beneficial for the shelter and the household members. In addition, we will evaluate our surveys in order to learn how people feel using program services before, during, and after their experiences. Lastly, we will ensure agencies are handing out grievances to all people assessed since we have had 0 reported. We are working to develop a better system of removing people from the wait list and come up with solutions on how to get agencies to report exit destinations on households leaving their shelters. When evaluating the surveys we will address if the location and times are convenient for people and the process is being explained in a way that people understand.

Plan Changes and CAC Feedback

Amendments requested for coordinated assessment plan:	Not at this time.
Feedback for the CAC:	Not at this time.

NC BoS Regional Committee Coordinated Assessment Outcome Report

CAC Feedback for the Regional Committee:

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