NC Balance of State Continuum of Care

Steering Committee Meeting

February 6, 2018

10:30 AM

Welcome

- Reminders
  - *6 to mute/unmute line
  - Please do not put us on hold

- Roll Call

Agenda

Today's agenda

- Consent agenda

- Steering Committee Introductions

- At-large Steering Committee member change

- Anti-Discrimination Policy

- VAWA Emergency Transfer Policy

- Annual Homeless Assessment Report

- Coordinated Assessment Update

- ESG Appeals

Consent Agenda

Review & approve consent agenda

- The consent agenda was sent to the Steering Committee one week prior to the meeting as part of a board packet.

- The consent agenda will be voted on as a whole at the beginning of each meeting.

- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Review & approve consent agenda

- Consent agenda:

www.ncceh.org/files/8931/

- Changes or discussion?

Introducing...

Jenn Von Egidy, BSW

- New NCCEH Project Specialist with the Balance of State CoC

- 10 years at Hospitality House in Boone, NC as a Case Manager for ESG and HPRP

- 3 years at Union County Community Shelter as Event and Volunteer Coordinators and Director of Philanthropy

- 1 year in Public Health promoting systemic change around eliminating stigma associated with positive parenting programs as one element of reducing child maltreatment rates in the High Country.

Steering Committee Introductions

Introducing the 2018 NC BoS CoC Steering Committee

- Each member (including Alternates) will briefly introduce themselves:
  - What unique experience do you bring to the Steering Committee?
  - What do you hope to accomplish with the Steering Committee this year?

At-Large Steering Committee Member Change

NC HFA at-large membership needs to shift

- Paul Kimball has an on-going conflict with Steering Committee Meetings.
- Thea Craft would like to take his place.
  - Thea is a Community Living Specialist at HFA. She handles work with Transitionss to Community Living Vouchers (TCLV), work with PHAs, and partnership with DHHS.
  - Thea brings years of experience in homeless services, mainly in Wake County.

At-large Steering Committee member change

- Discussion or questions?

- Motion, vote

Anti-Discrimination Policy

HUD requires that all CoCs have an anti-discrimination policy

- The 2017 CoC program NOFA required CoCs to have or lay out a timeline for instituting an anti-discrimination policy

- NCCEH staff have drafted a policy posted at: http://www.ncceh.org/files/8891/

The NC BoS CoC Anti-Discrimination Policy focuses on equal access

- Policy requires all CoC services and housing providers to adhere to equal access guidelines
  - Protects people from discrimination based on race, color, national origin, religion, sex, familial status, disability, age, gender, LGBTQIA status, and marital status
    - Policy lists specific procedures that the NC BoS CoC, agencies, and program staff will follow

  - Sets an involuntary separation policy

  - Gives guidance on faith-based activities

More protections will be added to the policy through 2018

- Policy needs to include other protections:
  - Fair Housing
  - Civil Rights requirements
  - State/Local ordinances

- To meet the requirement, the CoC will approve an initial policy and work over the next year to include other protections

- Questions? Motion?

VAWA Emergency Transfer Policy

The Violence Against Women Act of 2013 established "emergency transfers"

- Emergency transfers guarantee people receiving housing assistance (CoC, ESG, and any other HUD funding) can quickly move to flee domestic violence, dating violence, stalking, or sexual assault and retain their housing assistance.

HUD-funded housing providers must have a plan for emergency transfers

- All CoCs and each housing provider must have an emergency transfer plan.
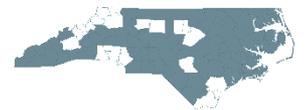
NC BoS CoC's proposed emergency transfer plan outlines requirements of every permanent housing provider

- The plan outlines:
  - Tenants who are eligible for emergency transfers
  - Documentation needed to request an emergency transfer
  - Confidentiality protections
  - How emergency transfers happen
  - How to ensure the safety and security of tenants
  - Prohibition against denying tenants assistance due to DV
  - Lease bifurcations
  - Record-keeping

Each housing provider must include the model ET plan in their agency policies

- The model emergency transfer plan for providers is Appendix V in the NC BoS CoC's Emergency Transfer Plan.

CoCs must also edit TH, RRH, and PSH written standards

- VAWA regulations require that people who need emergency transfers to other programs or organizations will have priority over other applicants for open appropriate housing slots.

Please read the plan and changes to written standards in full

- Read the draft emergency transfer policy: www.ncceh.org/files/8934/

- Read the written standards updates (highlighted in red):
  - TH: www.ncceh.org/files/8935/
  - RRH: www.ncceh.org/files/8936/
  - PSH: www.ncceh.org/files/8937/

- Please send any feedback to bos@ncceh.org by February 23rd. The Steering Committee will vote to apoprove the policy at the March meeting.

- HUD's deadline for compliance with the emergency transfer requirement is "before any 2018 CoC contracts are signed".

Annual Homeless Assessment Report

Today's Agenda

1. What is the AHAR?

2. What data is included?

3. Data is reported in categories

4. Good data quality is mandatory

5. 2017 BoS AHAR data

6. BIG changes

7. Q&A

What is the AHAR?

The Annual Homeless Assessment Report

100+ page report to Congress on the extent and nature of homelessness in the United States

Estimates the number of people experiencing homelessness and/or people residing in PSH nationwide
- Create descriptive profile/characteristics
- Produce understanding of service use patterns

Estimates the nation's capacity to house people experiencing homelessness

The AHAR is a big deal

The central resource for national data on homelessness
- 420 CoCs nationwide included

Helps measure our progress towards ending homelessness

AHAR submission is tied to CoC Application funding

The AHAR provides national homelessness data

50% of the homeless population is in 5 states

4%
Washington

16%
New York

25%
California

1.6%
North Carolina

4%
Florida

4%
Texas
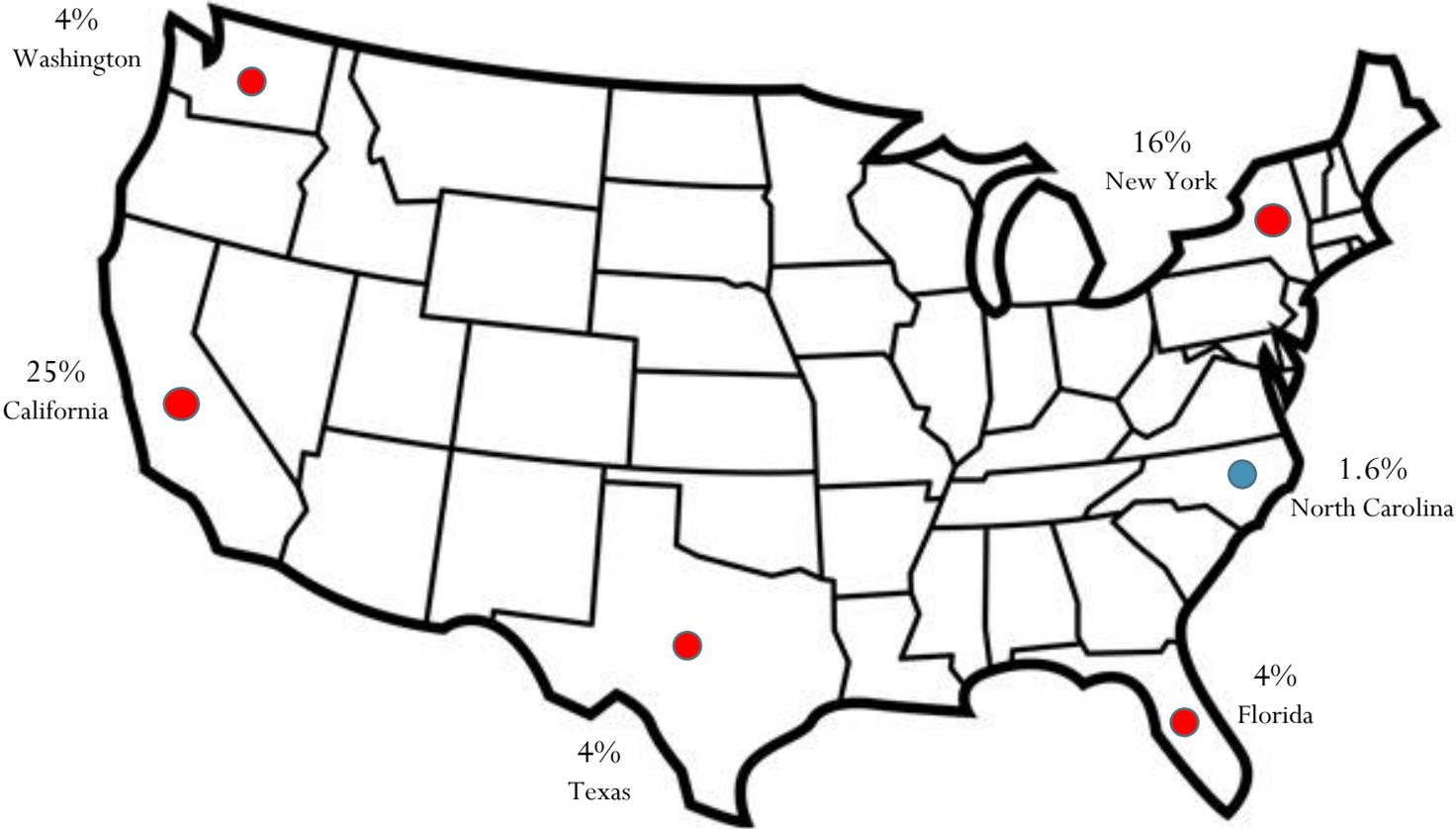
Source: *2017 Annual Homeless Assessment Report to Congress: Part 1 (PIT)*

NC has seen a decline in overall homelessness

NORTH CAROLINA

9 in every **10,000** people were experiencing homelessness

-6.2% change from 2016

-26.5% change from 2010

27.3%

72.7%
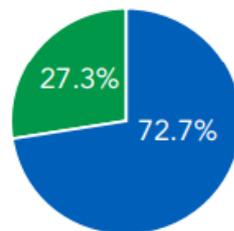
n Unsheltered (2,451)
n Sheltered (6,511)

Total Homeless, 2017
8,962

Estimates of Homelessness

6,044 individuals

2,918 people in families with children

434 unaccompanied homeless youth

931 veterans

994 chronically homeless individuals

The AHAR compares similar communities

Total people experiencing homelessness on 1 night in late January 2017

Balance of State and Statewide CoCs	
CoC	Total Homeless
Texas Balance of State	7,153
Oregon Balance of State	5,795
Washington Balance of State	4,671
Colorado Balance of State	4,019
Georgia Balance of State	3,716
Indiana Balance of State	3,655
Wisconsin Balance of State	3,348
Ohio Balance of State	3,309
North Carolina Balance of State	3,054
Connecticut Balance of State	2,610

Source: *2017 Annual Homeless Assessment Report to Congress: Part 1*

AHAR data is important for NC

Helps to better understand the number, characteristics, and service needs of people using residential homeless services in your community

Inform local homeless system planning and the public

Highlight changes, similarities and/or differences in the homeless population (year to year, as compared to other states, the national profile)

AHAR data sources

AHAR contains data from 3 sources

The U.S. Department of
Housing and Urban Development
OFFICE OF COMMUNITY PLANNING AND DEVELOPMENT

PART 1:
Point-in-Time Estimates of Homelessness

The 2017 Annual Homeless
Assessment Report (AHAR)
to Congress

DECEMBER 2017
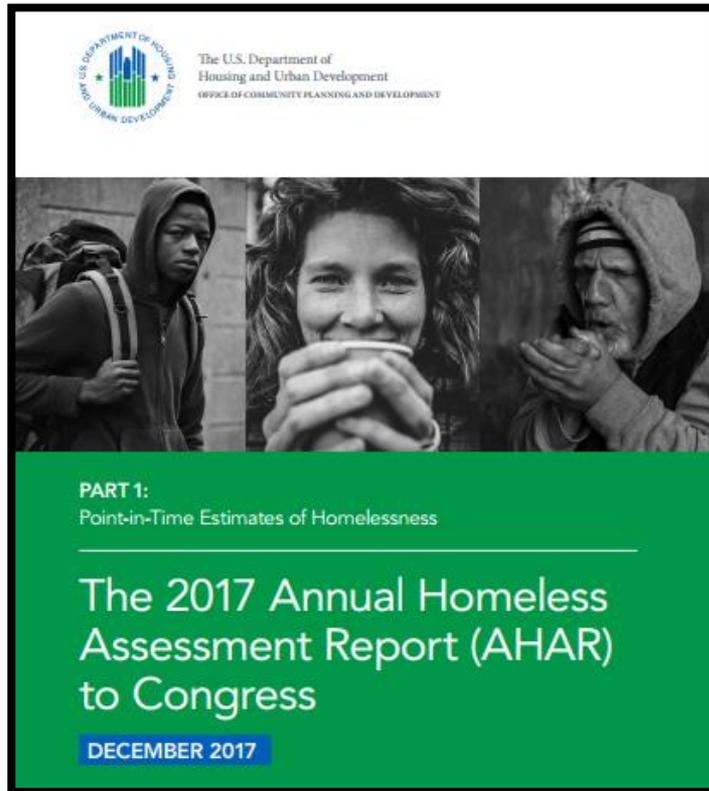
→ **HMIS Data**

→ **Point in Time**
Data
(PIT)

→ **Housing**
Inventory
Chart (HIC)

Your HMIS data MATTERS!

HMIS Data Standards
MANUAL

July, 2017

U.S. Department of Housing and Urban Development

Aligns with Version 1.2 of the HMIS Data Dictionary
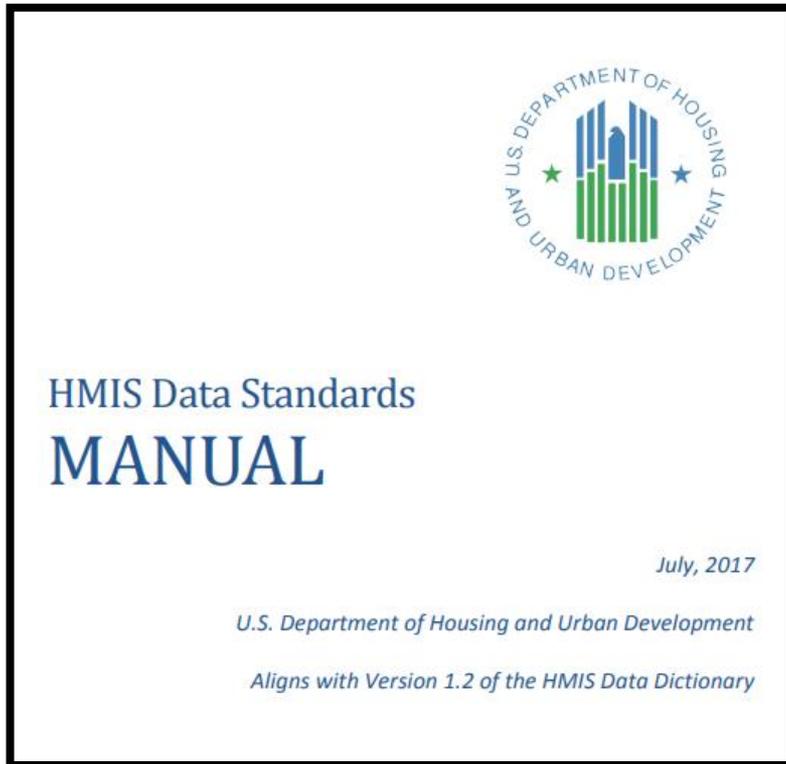
Universal Data Elements
Gender
Entry Date, etc.

Project Descriptor Elements
Project Type
Bed and Unit Inventories

What HMIS client data is included?

October 1 to September 30 (12 months)

Any person who entered ES, TH and/or PSH during reporting period (note: RRH not included previously, but will be included in 2018!)

Data is reported for individuals and persons in families

Data about veterans is reported

Some HMIS data is <u>not</u> included

🚫 People who only use supportive service programs

🚫 People in shelters that serve survivors of domestic violence

🚫 People who do not access any type of homeless residential program

PIT data is also included in the AHAR

"Snapshot" of homelessness on a single night in late January

Unsheltered homeless population

Subpopulations: chronically homeless, mentally ill, veterans, unaccompanied youth, HIV/AIDS

AHAR reporting categories

# The AHAR counts people by household type

Family
Two or more people who present together for services and at least one person is an adult and one person is a child under 18.

Individual
All other household types—such as two married adults or a child only household

Data is reported in 6 reporting categories
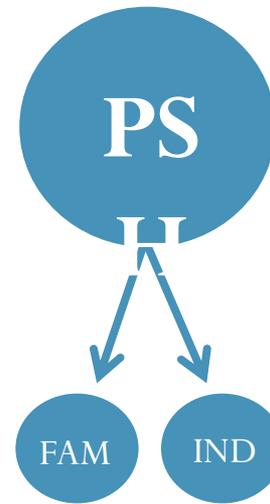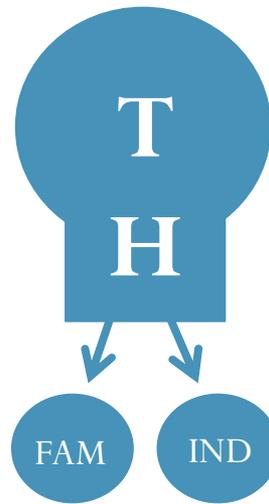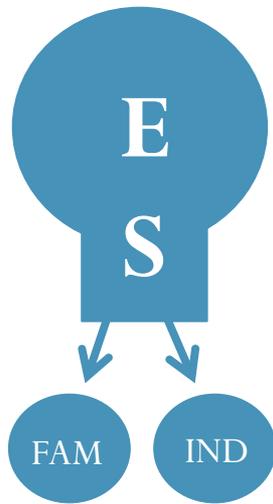
What categories are submitted for my project?

Population(s) Served	Individual	Family
		✓
	✓	
	✓	✓

Veterans categories
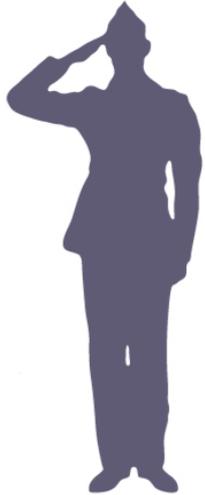
Additional data on homeless veterans is provided

The data elements and reporting categories are the same as the regular report, but only include adults who identified as veterans in HMIS

AHAR Data Quality

Each category is evaluated for usability
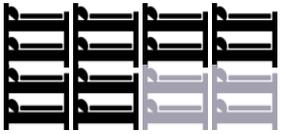
Coverage

At least 50% of the beds in a category must be participating in HMIS.

Utilization

65%

Bed utilization rates must be between 65% to 105%

Data Quality

Low rate of missing data

Data reflects what is valid

Information is consistent across time

Utilization Rates

The percentage of Beds occupied on a given night
Rates must fall between 65% -105%

7 clients

3 beds
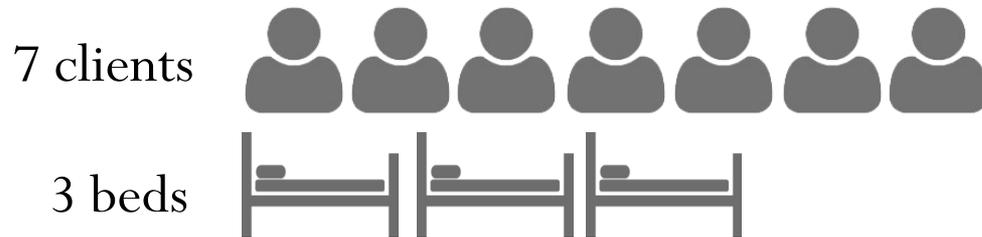
Utilization rate: 7 ÷ 3= **233%**

BoS AHAR Data

About the NC BoS data presented today

Actual homeless counts during a one-year period (365 days)
- 10/01/2016 - 09/30/2017

Only includes HMIS data from homeless residential projects
- Unsheltered persons not included
- Programs not on HMIS not included
- Service only projects not included

Bed Coverage Rates, 2017

	ESFAM	ESIND	THFAM	THIND**	PSHFAM	PSHIND
Bed Coverage Rates- 1 year	68%	63%	74%	42%	100%	99%

Source: *2017 NC BoS AHAR Submission (HMIS Oct 1, 2016-Sept 30, 2017)*

Bed Utilization Rates, 2017

😬

Percent Beds Utilized	ESFAM	ESIND	THFAM	THIND**	PSHFAM	PSHIND
On an average night	54%	75%	68%	68%	101%	102%
October 26, 2016	57%	75%	58%	65%	99%	100%
January 25, 2017	51%	73%	60%	72%	99%	100%
April 26, 2017	47%	75%	68%	69%	105%	104%
July 26, 2017	56%	83%	77%	75%	103%	103%

Source: *2017 NC BoS AHAR Submission (HMIS Oct 1, 2016-Sept 30, 2017)*

Missing Data Rates, 2017
😍

| Variable	ESFAM	ESIND	THFAM	THIND**	PSHFAM	PSHIND
Gender	0%	0%	0%	0%	0%	0%
Age	1%	0%	1%	0%	0%	0%
Ethnicity	1%	1%	1%	0%	0%	0%
Race	1%	0%	1%	0%	0%	0%
Living Arrangement the Night Before Program Entry	0%	1%	1%	2%	0%	0%
Disability Status	0%	1%	1%	2%	0%	0%
Veteran Status	1%	1%	3%	2%	0%	0%
Household Size	0%	0%	0%	0%	0%	0%
Household Type	1%	0%	1%	0%	0%	0%
Length of Stay	1%	1%	3%	3%	0%	0%
Number of nights - Adults	0%	0%	0%	0%	0%	0%
Number of nights - Children	0%	0%	0%	0%	0%	N/A
Destination at Exit					3%	2%

Annual Count of Sheltered Homeless Persons

Only Emergency Shelter and Transitional Housing
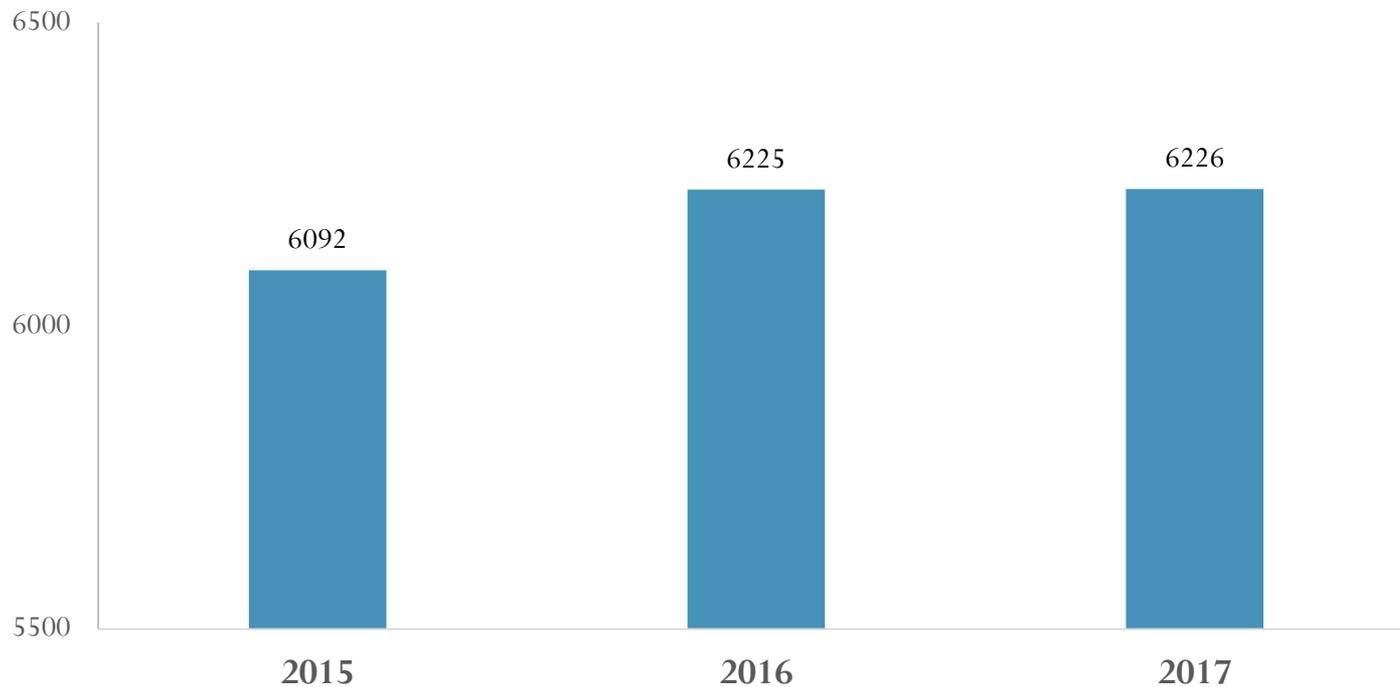
Annual Count of Sheltered Homeless People in Families

Only Emergency Shelter and Transitional Housing
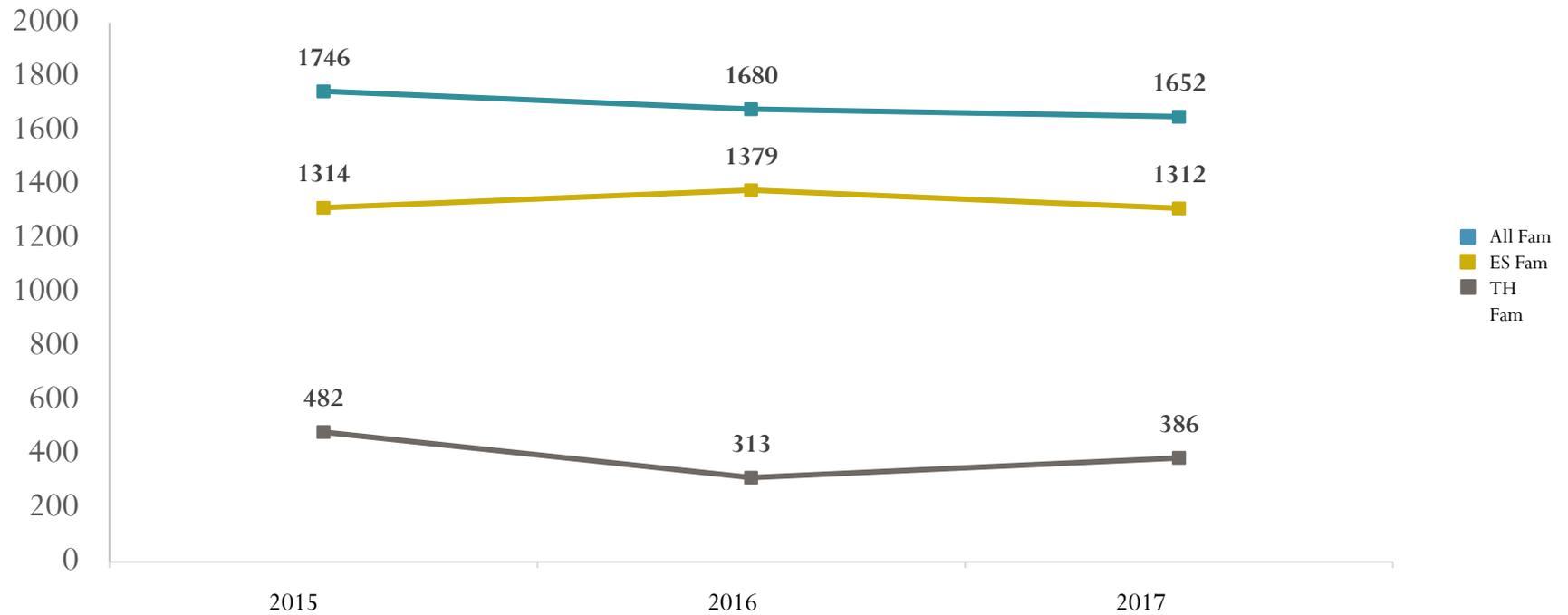
Source: *2017 NC BoS AHAR Submission (HMIS Oct 1, 2016-Sept 30, 2017)*

Annual Count of Sheltered Homeless Children in Families

Only Emergency Shelter and Transitional Housing
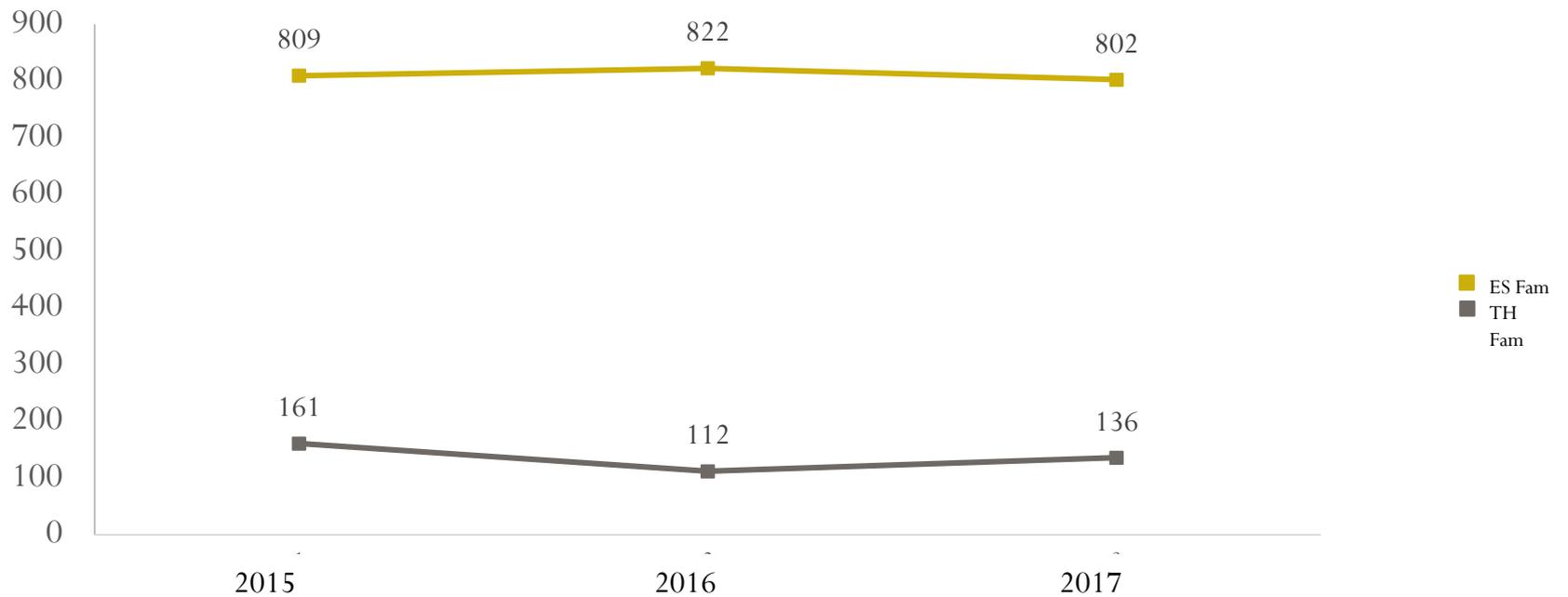
Source: *2017 NC BoS AHAR Submission (HMIS Oct 1, 2016-Sept 30, 2017)*

Annual Count of Sheltered Homeless Families

Only Emergency Shelter and Transitional Housing
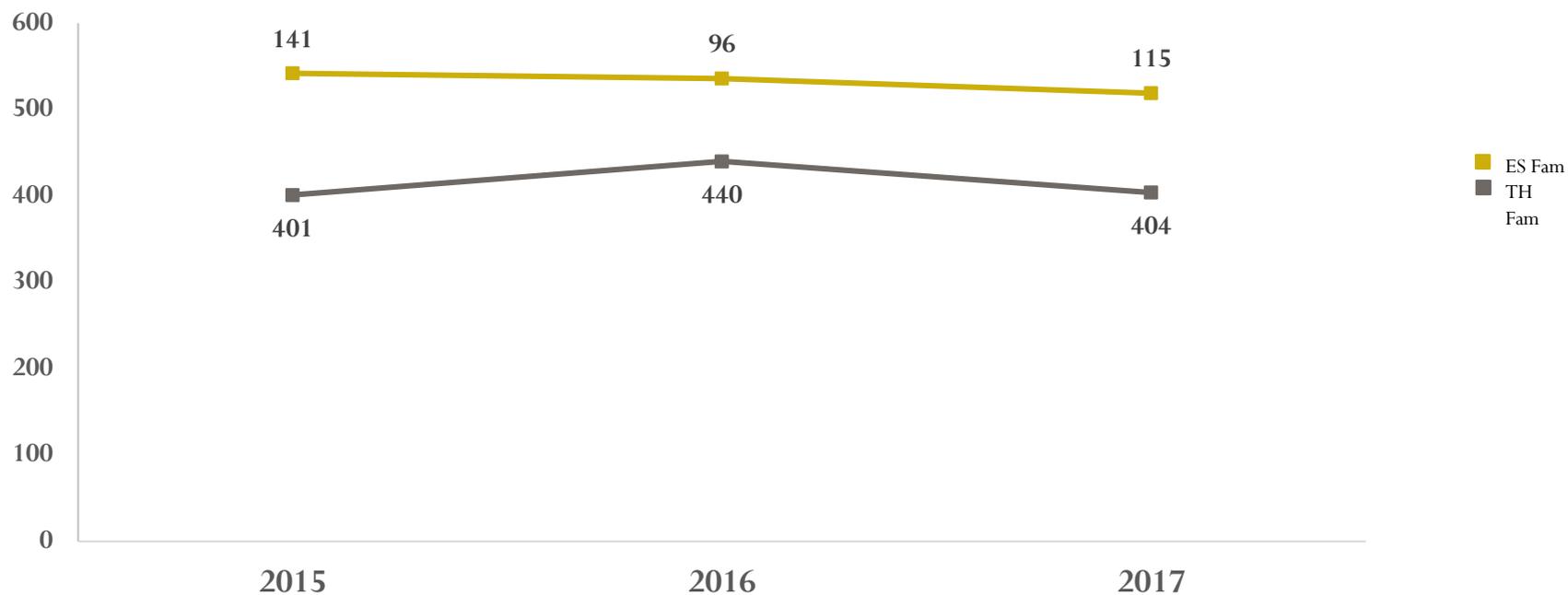
Source: *2017 NC BoS AHAR Submission (HMIS Oct 1, 2016-Sept 30, 2017)*

Annual Count of Sheltered Homeless Individuals

Only Emergency Shelter and Transitional Housing
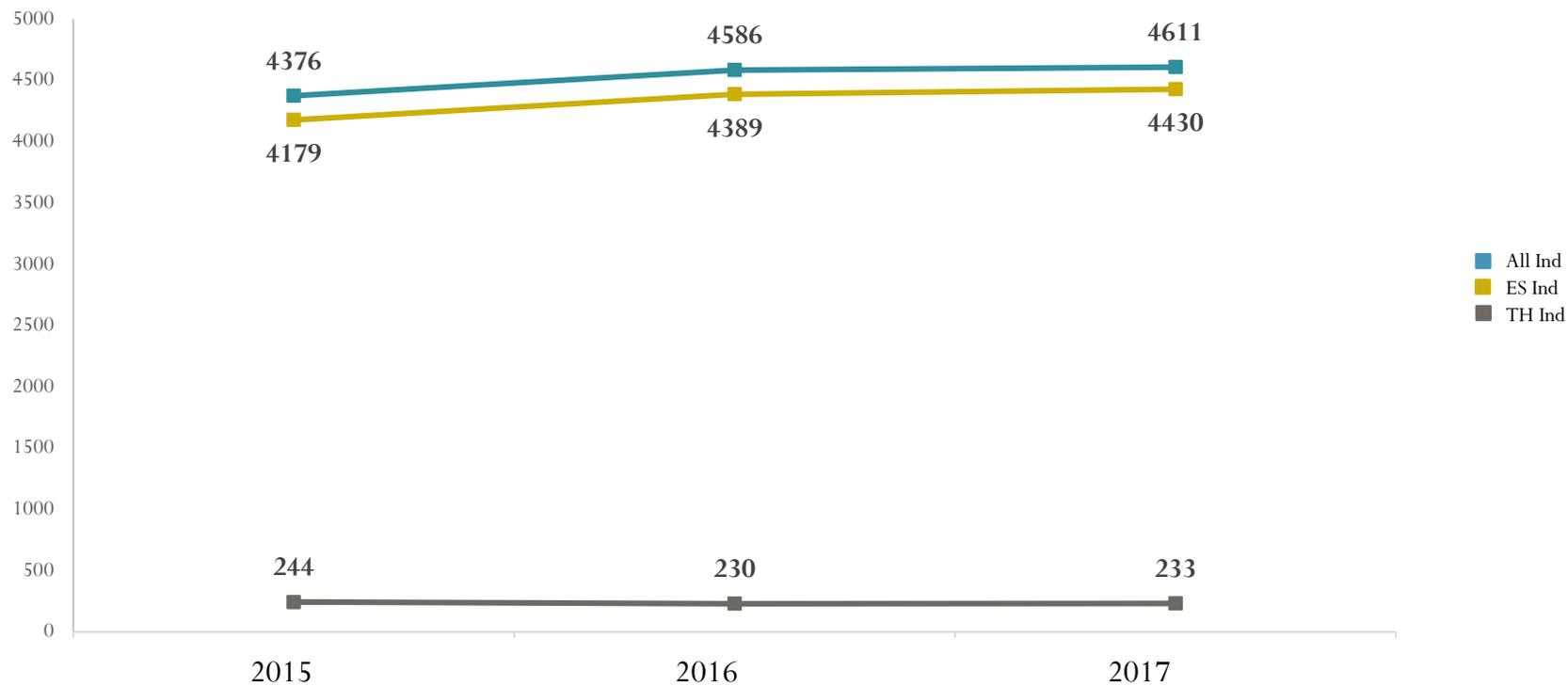
Source: *2017 NC BoS AHAR Submission (HMIS Oct 1, 2016-Sept 30, 2017)*

Annual Count of Sheltered Homeless Veterans

Only Emergency Shelter and Transitional Housing
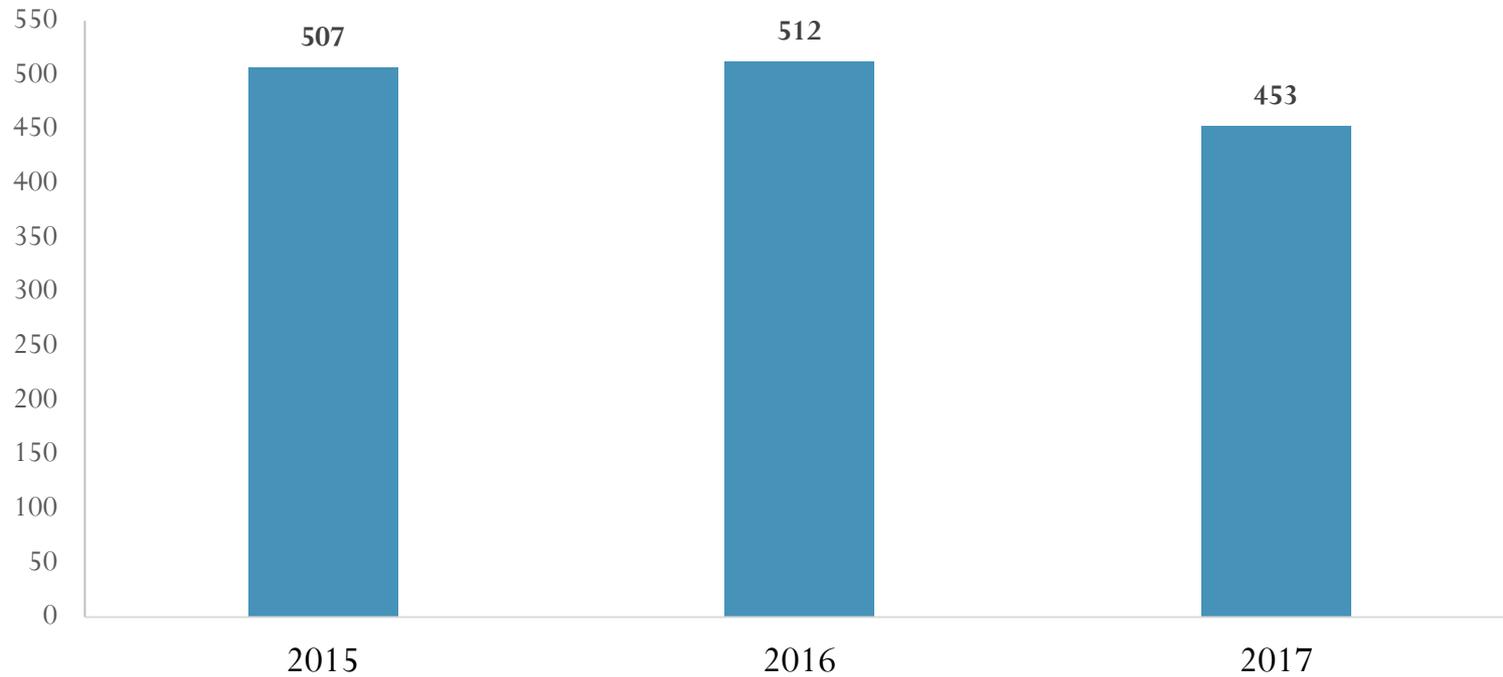
Change is coming...

AHAR Redesigned in 2018

HMIS report is now called the Longitudinal System Analysis (LSA)

Totally redesigned
- Populations groups expanded
- Tested for real world scenarios
- Includes System Performance Measures (at household level)
- Local use options
- Policy relevant information

More information and training come in a few months
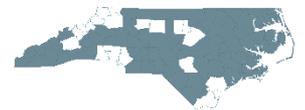
Coordinated Assessment Update

The Coordinated Assessment Council is planning a change

- The CAC needs to shift from a planning body to an implementation and oversight body.

Shifting to implementation will mean a shift in membership

- The CAC is considering adding all Coordinated Assessment Leads.

- How would you like the CAC to change? What do you need to better implement coordinated assessment?

NCCEH was awarded the SSO-Coordinated Entry grant!

- NCCEH will publish a request for proposals and application process this spring.

- NCCEH will hold a webinar on Tuesday, February 27 at 11am to help agencies start planning to apply for SSO-CE grants. Register here: http://www.ncceh.org/events/1242/

- When the application is published, NCCEH will hold another webinar to go over the application in detail.

How should Regional Committees handle the role of SSO grantees?

- In regions that receive SSO funding, the SSO grantee will become the Coordinated Assessment Lead.
  - This agency may not necessarily have been the CA lead immediately prior to receiving the grant.
  - What role should Regional Committees play in this process?

ESG Appeal

Diakonos asks the CoC to approve and submit ESG appeal

- Diakonos DBA Fifth Street Ministries Shelter was conditionally awarded $128,400 in ESG funding.
  - The state ESG office reduced the award by $9,500 on January 9, 2018.

- Diakonos attempted to submit an appeal through the CoC due on January 12. The ESG office required CoC approval for the appeal. Staff could not submit on behalf of the CoC until approval was given by the Steering Committee.

Diakonos asks the CoC to approve and submit ESG appeal

- Diakonos submitted two letters to the CoC for consideration.
  - Appeal letter to ESG office
  - Letter of explanation to the NC BoS CoC

- Staff asked the ESG office to submit a timeline and reason for termination of award

- Letters and ESG office explanation emailed to members

Diakonos asks the CoC to approve and submit ESG appeal

- Discussion? Questions?

- Does the Steering Committee want to take action?
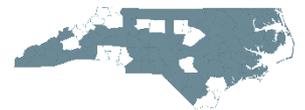
Meetings & Reminders

Upcoming Meetings & Reminders

- All Steering Committee Members must sign the Conflict of Interest Form and return it to NCCEH staff by Friday 2/9.

- Report 4th Quarter 2017 Coordinated Assessment Outcomes: https://goo.gl/forms/8g5I1d1pLuqCsfPy1

- Point-in-Time and Housing Inventory Count Forms are Due February 21, 2018. All forms and submission directions are at www.ncceh.org/2018pit-bos/

- Register for the February CA Exchange call on February 9 at 11a.m.: www.ncceh.org/events/1238/

- Register for the February Vets Subcommittee meeting on February 16 from 12p.m. to 2p.m.: www.ncceh.org/events/1239/

Upcoming Meetings & Reminders

- Read the draft VAWA emergency transfer policy: www.ncceh.org/files/8934/

- Read the written standards updates (highlighted in red):
  - TH: www.ncceh.org/files/8935/
  - RRH: www.ncceh.org/files/8936/
  - PSH: www.ncceh.org/files/8937/

- Read the anti-discrimination policy: www.ncceh.org/files/8891/

- Register for NCCEH's SSO-CE webinar: http://www.ncceh.org/events/1242/

Wrap Up

- Next Steering Committee meeting: Tuesday, March 6, 10:30 am – 12:00 pm

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393