



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Veteran Subcommittee

January 5, 2017

1-3 pm

Committee Members Present: Terry Allebaugh, Michelle Blanding, Allison Bond, Rose Fisher, Mary Fisher Murray, Branden Lewis, Reginald Roy, Jeff Smith, Tiana Terry, Ellecia Thompson, Larry McMullen, Jennifer Herb, Nicole Dewitt

Committee Members Absent: Marsheta Boyton, Jeff Doyle, James Prosser, John Rakes, Flo Stein, Brad Stroud

Others Present: Michelle Bates, Jessica Maples, Lucas Vrbsky, Alyce Knaflich, Leo Ficht, Kristie Reisig, Sylvia Senbel

Staff Present: Emily Carmody, Brian Alexander

Welcome and Introductions

- Members, staff, and other attendees introduced themselves

HUD Multifamily Property Veteran Preference

- BoS staff provided an overview of the HUD Multifamily Veteran Preference initiative
 - BoS CoC engaged HUD Technical Assistance to help engage HUD Multifamily property owners
 - NC Housing Finance Agency, HUD Multifamily and local Field Office staff, and NCCHEH have worked with TAC, a HUD TA provider, over the last year to design an engagement plan with HUD Multifamily property owners to offer a preference
 - Developed collateral materials to engage property owners
 - Two in-person meetings with property owners
 - Presented and tabled at 2016 SAMHA conference
 - Decided to focus on veteran homelessness as place to start engagement
 - Communities have significant financial resources for homeless veterans
 - SSVF providers cover most of BoS (70 of 79 counties)
 - BoS CoC has engaged and highly competent providers to provide a high level of services
 - Successful pilot could open the door for all homeless individuals
 - Multifamily property owners have choice in the services and preference
 - Gives them viable residents to fill their properties quickly
 - Sign a Memorandum of Understanding with service provider
 - Intake and application procedures with designated staff and timelines
 - Prescreening from the provider

- Services available when they have issues with tenant
 - Designate the terms of the preference
- SSVF providers have access to high quality affordable housing
 - Services needed to sign onto the program similar to current level and type of services under SSVF
 - Only requirements are minimal
 - 1.5 hour training to talk about service flow and staff designations
 - Sign MOU with Multifamily property owners with terms of service and preference designation
- Team working on getting pilot started
 - 3 SSVF providers have signed on – want to have all 5 part of the project
 - 1 property owner has agreed to offer the preference for 3 properties in Lenoir and Duplin Counties
 - NCHFA is working on finalizing the paperwork to HUD
 - Team is looking for SSVF providers to outreach and engage HUD Multifamily property owners and connect them to NCHFA and NCCEH

Review and Edit of the Regional Veteran Plan Template

- BoS CoC Steering Committee will vote to approve the BoS CoC Plan to End Veteran Homelessness and the Regional Veteran Plan Template on January 10th
 - BoS staff will hold a call with SSVF provider staff to train them on the template in January
 - BoS staff will hold another call with Regional Committee leadership and SSVF providers creating the plan for further training in late January/early February
 - Draft plans will be due to the Veteran Subcommittee in April for approval
- BoS staff introduced the Regional Veteran Plan Template for review by the Veteran Subcommittee
 - Section: Overview
 - Add individual name and agency to contact information section
 - Change “Region Point of Contact for the Veteran System” to “Regional Committee Point of Contact”
 - Section: Criteria #1
 - Under Passive Outreach, add more explanation of passive outreach and include some examples of agencies/organizations that could be approached (National Guard, VSOs, libraries, jails/prisons – others from page 48 in the Veteran Resource Guide)
 - Move chart in this section to a separate appendix, maybe an Excel document
 - Add to chart “phone and email” to contact information line and add an hours of operation column
 - Under Assertive Outreach, in the chart add examples including SSVF providers, faith-based organizations, shelters
 - Under Assertive Outreach, add a question about how to obtain information about potential unsheltered sites with some examples (law enforcement, librarians, etc.)
 - Move the In-Reach chart to the appendix and add similar columns to the Passive Outreach chart
 - Section: Criteria #2
 - Change wording in last question to “. . . will make an offer of shelter and how Veterans will be referred to the primary SSVF provider and added to the by-name list.”
 - Move the chart to the appendix and add two columns: intake days and hours, point of contact (email/phone)
 - Change “emergency services” to “emergency housing”



- Section: Criteria #4
 - Add an email column to the chart for SSVF providers
 - Add a second chart for primary/secondary contacts at all VAMC's covering the region
 - Under the Regional By-Name List section, add a question asking how Memorandum of Understanding will be established
 - Under the Regional By-Name List section, add a question about the process for how providers will get consent from Veterans to be added to the by-name list
 - Under the Regional By-Name List section, add questions about whether the region is connected to NCServes and if so, how it will be incorporated into the by-name list
- Section: Criteria #5
 - Change "coordinated assessment" in the first question to "regional Veteran process"

Next meeting:

Thursday, March 2nd from 11 AM to 1 PM

Location: TBD

