



North Carolina Balance of State Continuum of Care

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BoS Coordinated Assessment Exchange

June 14, 2016

Attending: LaCount Anderson, Roberta Battle-Sessoms, Linda Brinson, Patricia Bryant, Brian Fike, David Jacklin, Glori Keating, Melissa McKeown, LaTasha McNair, Jennifer Molliere, Ginny Rainwater, Joel Rice, Amy Steele, Monica Frizzell, Tammy Gray, Thadeous Carr, Linda Mandell

Staff: Emily Carmody, Brian Alexander

Implementation of Coordinated Assessment

BoS staff encouraged communities to share an update of their progress in implementing their coordinated assessment processes. Implementation is a challenging stage of coordinated assessment, and some BoS staff are concerned about the barriers communities are facing in implementation. Regional Committees shared where they were in implementation and barriers they are facing.

Five County, Joel Rice-

- Started implementing in April 2016 and the referral process is rolling out slowly
- Major difficulty is a lack of shelter within the Regional Committee and how to coordinate assessments and referrals for folks who leave the area to find shelter
- Further difficulty because the PSH grant is now at capacity and there are a lack of other housing options to refer to
- Joel indicated that they have learned more specifically what gaps exist and how big they are since doing CA

Henderson, David Jacklin-

- Henderson has now hired the CA coordinator, Glori Keating, who has been there since April
- The system is being implemented, and Glori is still learning and visiting community partners
- There has been a fair amount of turnover in the local coordinated assessment council which has been difficult
- Currently trying to expand prevention and diversion screen sites and looking at Charity Tracker to track screens
- See gaps in shelters who have narrow eligibility and housing stock is very limited

Pitt, Linda Mandell-

- Having some VI-SPDAT issues with people not sharing all information with assessors
 - Was able to resolve by talking to other service providers that the individual worked with
- Will discuss implementation issues offline with BoS staff

Piedmont, Ginny Rainwater-

- Started implementing a couple of months ago
- Have already adjusted scoring for RRH because there are too many referrals for RRH
- Working on common PSH application to ease the burden of gathering documentation paperwork, especially chronic homeless status paperwork

Alamance, Thadeous Carr-

- Implementing in Alamance and have been for a year
- Having issues with distinguishing when to use the individual or family VI-SPDAT when it is two adults presenting as a family with no kids
- All other parts are running smoothly

Down East, LaTasha McNair-

- Implementing prevention/diversion, VI-SPDAT and referrals
- Starting a case management meeting to handle the referral process
- Have had issues with people scoring in the RRH range but due to known factors are more appropriate for PSH
- May adjust score ranges in the future
- Adding agencies for the VI-SPDAT

Transylvania, Jennifer Molliere-

- Just now getting started with implementation
- Having issues with using Charity Tracker for referrals because more agencies need to get onboard with the system

Southwest, Monica Frizzell-

- Implementing since last fall, but saw a need to re-train/re-introduce coordinated assessment and the VI-SPDAT
 - People are getting the hang of it after this re-training
- Community is starting to have a discussion about gaps in system
- Biggest challenge is getting outcomes reported to the CA lead
- Changed score ranges for referrals
- Looking at ways to address if score does not look right

Foothills, Tammy Gray-

- Just now getting started and now have RRH resources to refer to
- Looking to adjust numbers for RRH referrals
- Providers are turning in VI-SPDATS with PSH referrals
- Just starting to do the prevention/diversion screen



Common themes in the shares are: need for shelter and what to do if your community does not have shelter, gaps in available housing resources and the impact on referrals, and VI-SPDAT challenges.

Regional Committees shared their recommendations of ways BoS staff can support of regional implementation and oversight of coordinated assessment:

- Phone calls with BoS staff and coordinated assessment committee members
 - BoS staff are happy to do these phone calls
 - It would be beneficial for a community to prepare and send ahead of time a list of questions for the call
- Website forum
 - It would be great to have a website thread or forum where communities could post questions and respond to each other
- If others have suggestions, please email them to bos@ncceh.org

