NC Balance of State Continuum of Care

Steering Committee Meeting

May 3, 2016

10:30 AM

Welcome

- Roll Call
- Reminders
  - *6 to mute/unmute line
  - Please do not put us on hold
    - Hold music is disruptive

Agenda and Minutes

Today's agenda

- NCCEH Staff Update
- CoC Program Funding Update
- Rapid Results: Team Updates
- Coordinated Assessment
- Written Standards
- Letter of Support Request
- Regional Committee Restructuring Update
- Point-In-Time Count
- Upcoming Meetings & Reminders

Review & Approve Minutes

- April minutes
  - http://www.ncceh.org/files/7010/

NCCEH Staff Update

Brian Alexander has joined NCCEH.

- Brian's biography: http://www.ncceh.org/files/7003/

- Brian's focus will be on Balance of State projects and activities

- Brian's contact information:
  - brian@ncceh.org
  - 828-771-6968
  - bos@ncceh.org is still the email to use to contact everyone on the BoS staff

CoC Program Funding Update

HUD announced funding for Tier 2 for the FY2015 CoC competition.

- HUD announced funding for Tier 2 projects on May 2, 2016: http://1.usa.gov/1Tqe4eR

- Project list does not separate grants by CoC

- BoS CoC awarded $1,249,382
  - Requested $1,435,828
  - Two renewal projects not funded for a total of $257,834

Seven grants were funded in Tier 2.

- Projects that received funding:
  - 5 Cardinal Innovations PSH renewal grants
    - PSH Renewal Project that straddled Tier 1 and Tier 2
    - 4 other PSH Renewal Projects
  - 2 Housing Bonus new projects
    - Homeward Bound- PSH in Henderson County
    - Allied Churches- RRH in Alamance County

- Projects that did not receive funding:
  - 2 TH renewal projects
    - United Community Ministries
    - Sandhills Community Action Program
  - BoS staff have followed up with grantees to review appeals process
  - BoS staff have asked HUD for specifics about the funding decision

CoC registration has opened for the FY 2016 CoC competition.

- HUD announced that CoC registration will be open from April 22, 2016 – May 11, 2016

- BoS staff will register the CoC for the competition

Next steps in CoC competition

- Grant Inventory Worksheet
  - HUD will announce when GIW process begins
  - BoS staff will follow up with current CoC grantees

- New Project Intent to Apply
  - For agencies applying for new funding (not renewals)
  - Complete form: http://bit.ly/23e1STr
  - Housing Bonus funding available for:
    - PSH serving 100% chronically homeless individuals/families
    - RRH serving individuals/families coming from streets, shelter, or fleeing domestic violence

2016 Scorecard Committee will be formed by mid-June.

- Regional Committees each asked to appoint one rep for Scorecard Committee

- Responsibilities of Scorecard Committee
  - Determine criteria and scoring guidelines for new and renewal project scorecards

- Project Review Committee appointed after NOFA released (later in the year)

Each Regional Committee appoints one representative.

- 1-2 meetings
  - Frame work
  - Finalize proposed scorecard for Steering Committee approval

- Please choose your Scorecard Committee reps by June 10th
  - Fill out online form ASAP
    - http://bit.ly/1MZkUev

Team Updates: Rapid Results

Two BoS teams participated in statewide event to end veteran homelessness

- Rapid Results Institute hosted a 2-day event in Raleigh
  - Sponsored by Department of Military and Veteran Affairs, Department of Health and Human Services and NCCEH
  - 6 teams from across North Carolina
  - 2 BoS teams:
    - Rowan County (Piedmont Regional Committee)
    - Onslow County
- Teams created 100 day goals, today is Day 71

Update on Rowan Team Goals

Placements	Our goal is to house 10 veterans per month in Rowan, thereby housing 30 Veterans in 100 days and creating a system to sustain this rate.
Team Structure	Set up bi-weekly meeting for this team to update on goal progress & educate each other on programs and resources.
Outreach	In 14 days, develop outreach committee with coordinated outreach events 2x per month.

Update on Rowan Team Goals

Leadership	In 30 days bring Mayor & other council members into initiative and make asks for support and for a POC on their team to participate.
Coordinated Entry	In 45 days have Coordinated Assessment tool in place and in use by entry points.
By Name List	In 100 days have our by-name list in place with all providers at the table contributing to the list.
Landlords	In 100 days hold 2 landlord events with 10 landlords each and get 10 landlords committed to prioritizing Veterans in their units.

Onslow County

Progress, Accomplishments and Support Needed

100 DAY GOAL:

HOUSE 12 VETS

Progress and Accomplishments

- Formalizing the group
- Aligning community processes
- Raising awareness
- Ahead of progress on housing vets
- Level of collaboration depth, willingness to participate, increased activity by members
- Flow chart
- Collaborative effort on developing resource guide
- Improved communication between agencies

Progress and Accomplishments

Progress to Date

❖ **9 housed with HUD-VASH vouchers**

❖ **2 pending**

❖ **1 housed through Family Endeavors SSVF**

What We Have Learned

- **Outreach** to identify veterans
- Landlord participation, affordable housing, removing barriers to housing
- Lack of long-term funding after vouchers run out
- Prevention/Diversion

Coordinated Assessment

Here's the big picture re: plan review

- Expecting 26 plans
  - 25 approved by Steering Committing/implementing
    - AHRMM, Alamance, Beaufort, Burke, Caswell, Catawba, Chatham, DISSY, Down East, Foothills, Henderson, Hertford, Johnston, Kerr Tar, Lee Harnett, Neuse Trent, Onslow, Piedmont, Pitt, Randolph, Rockingham, Southeast, Southwest, Twin County, Wilson-Greene
  - 1 presented for Steering Committee approval today
    - Rutherford Polk

Rutherford Polk Coordinated Assessment Plan

- Provides a number of different transportation options for a small community

- New Regional Committee that is making great efforts to outreach and engage partners

- Discussion of plan & motion to approve

Coordinated Assessment Exchange, Tuesday, May 10, 3:00-4:00 pm

- Monthly on the second Tuesday, 3:00-4:00 p.m.
  - Register on the NCCEH website
  - http://www.ncceh.org/events/950/
  - This month: Discussing using Google forms to help track outcomes

- CA Exchange meeting materials posted on NCCEH website
  - www.ncceh.org/bos/subcommittees/caexchange/

Coordinated Assessment Outcomes were due on April 15, 2016

- Reporting on January – March 2016
- All Regional Committees implementing coordinated assessment March 2016 or earlier
  - Received reports from: Rockingham, Onslow, Alamance, Henderson, Kerr-Tar, Pitt, Down East, Twin County, DISSY, Wilson-Greene, AHRMM, Randolph, Lee-Harnett

- Reporting form (required)
  - http://goo.gl/forms/QESzakx4xH

Written Standards

Here's where we are with written standards

- The BoS CoC adopted preliminary written standards in October 2015
  - Necessary for the 2015 Emergency Solutions Grant application for grantees to be in compliance
  - Understood that these were preliminary and needed to be revised as soon as possible
  - Received initial feedback from ESG office about changes needed

Strong written standards create strong programs!

- Give grantees specific guidelines for how to operate their programs to have the best chance of ending homelessness

- Creates consistency across the Balance of State

- Protects our clients, putting their needs first

- Provides a baseline for holding all of programs in the BoS to a specific standard of care

HUD sets specific guidelines for a CoC's written standards

- Policies and procedures for evaluating individuals' and families' eligibility for and determining the process for prioritizing eligible households in:
  - Emergency Shelter
  - Transitional Housing
  - Rapid Re-Housing
  - Permanent Supportive Housing

HUD sets specific guidelines for a CoC's written standards

- They should have policies and procedures for:
  - An Emergency Shelter's:
    - Admission, diversion, referral, and discharge standards as well as safeguards to meet needs for special populations such as victims of DV, dating violence, sexual assault, and stalking
  - A Prevention and/or Rapid Rehousing program's:
    - Prioritization of eligible households
    - Standards determining the % or amount of financial assistance and housing stabilization services to households and for how long

HUD sets specific guidelines for a CoC's written standards

- Policies and procedures for coordination among ES, TH, essential service providers, homelessness prevention, RRH, and PSH programs (coordinated assessment)

- Participation in the CoC's HMIS (with the exemption of DV or victims' services programs)

We are beginning the process of revising our written standards

- Staff will send an email to all CoC and ESG grantees this week requesting feedback on the current written standards
  - RLs and Alternates – please let your grantees know to expect this in the next few days!
  - Current written standards: www.ncceh.org/files/6202/

- More to come at next month's Steering Committee meeting.

Request for Letter of Support

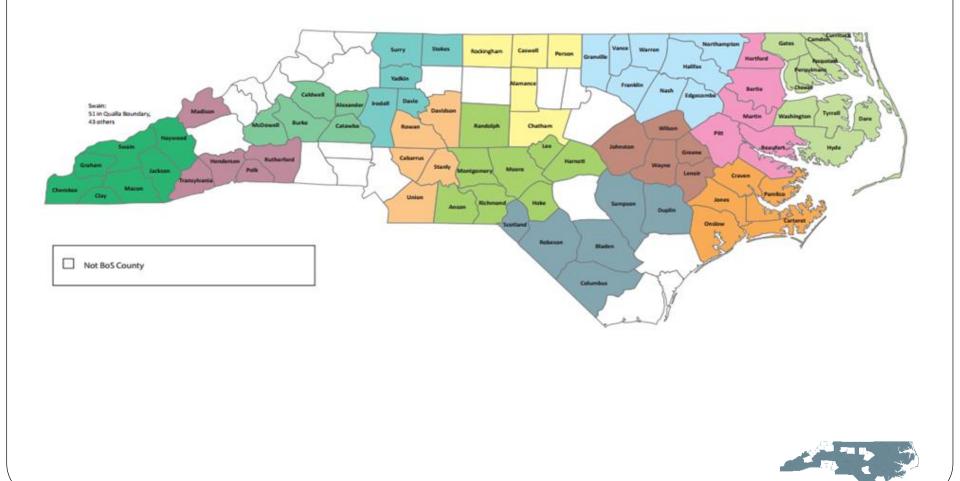# Request for Letter of Support for NC HFA Supportive Housing Project

- Request submitted by NC Indian Housing Authority: http://bit.ly/1WSGJyG

- Develop 6 units of affordable housing in Robeson County

- Not exclusively for homeless
  - Low income families in substandard housing conditions and are displaced or homeless
  - 2 units will be targeted at low income families with special needs (50% AMI)

- Discussion & Steering Committee approval?

Regional Committee Restructuring Proposal Update

Proposed Regional Committee Structure

The new structure would have 13 Regional Committees.

Regional Committee Feedback

- Feedback due April 30, 2016
- 17 Regional Committees provided feedback on the Restructuring Proposal:

• Randolph	• Hertford
• Rockingham	• Johnston
• Onslow	• Down East
• Lee-Harnett	• Kerr Tar
• AHRMM	• Pitt
• Rutherford-Polk	• Wilson-Greene
• Henderson	• Transylvania
• Neuse-Trent	• Twin County
• Southwest	

Restructuring Workgroup will review feedback

- Restructuring Workgroup meets on May 26th.
  - Members: Jim Cox, Kim Crawford, Nicole Dewitt, Brian Fike, Sarah Lancaster, Melissa McKeown, Susan Pridgen, Juliet Rogers, Lori Watts, Talaika Williams

  - Workgroup will go through the feedback and refine the Regional Committee Restructuring proposal.

  - Final proposal will be posted on the NCCEH website by May 31st: www.ncceh.org/bos/restructuring/

Restructuring Proposal Feedback Timeline

Date	Task
March 4	Present proposal ideas to Regional Leads at in-person meeting
April 5	Present draft proposal at BoS Steering Committee
March-April	Regional Committees discuss and send feedback on proposal
April 30	Regional Committees feedback due
May 26	Workgroup members incorporate feedback into final proposal
May 31	Final proposal posted to NCCEH website
June 7	Present final proposal to BoS Steering Committee

Point-in-Time Count

NCCEH submitted the BoS PIT and HIC to HUD on May 2

- CoCs submit PIT and HIC data to HUD through the Homeless Data Exchange (HDX) website

- HUD will verify data and then include it in the 2016 Annual Homeless Assessment Report (AHAR)

- NCCEH will post NC data at www.ncceh.org/pitdata/ in the coming weeks

- Thank you to everyone involved in planning local PIT Counts and submitting PIT/HIC data!

The sheltered count decreased since 2015, while the unsheltered count increased.

Location	Count	Change Since 2015
Emergency Shelter	1682	- 145 (8%)
Transitional Housing	446	- 88 (16%)
Unsheltered	835	+ 175 (27%)
TOTAL	2963	- 58 (2%)

There were only slight changes in household compositions.

Household Type	Count	Change Since 2014
Adults & Children	1112	+ 13 (1%)
Adults Only	1836	- 61 (3%)
Children Only	15	- 10 (40%)
TOTAL	2963	- 58 (2%)

Chronically homeless people & homeless veterans decreased.

Subpopulation	Count	Change Since 2014
Chronically Homeless (sheltered)	165	- 11 (6%)
Chronically Homeless (unsheltered)	183	- 1 (1%)
Total Chronically Homeless	**348**	**- 12 (3%)**
Veterans (sheltered)	82	- 17 (17%)
Veterans (unsheltered)	54	+ 16 (42%)
Total Veterans	**136**	**- 1 (1%)**

Meetings & Reminders

May meetings & reminders

- ESG Grantees: CAPER reports due May 4, 2016
  - For FY 14-15
  - Data Center staff posted instructions on how to run reports: http://www.ncceh.org/files/6960/
  - If you have questions, contact the Data Center help desk at hmis@ncceh.org or call 919-410-6997

May meetings & reminders

- Coordinated Assessment Leads: BoS Coordinated Assessment Exchange
  - Tuesday, May 10, 3:00-4:00 p.m.
  - http://www.ncceh.org/events/950/

- Coordinated Assessment Leads: BoS Coordinated Assessment Outcomes
  - Send in outcome reports ASAP: http://goo.gl/forms/QESzakx4xH

May meetings & reminders

- Regional Committee Leads:
  - Submit Regional Committee Scorecard representative using form: http://bit.ly/1MZkUev
  - Due June 10, 2016

- PSH Providers: PSH Subcommittee Meeting
  - Monday, May 16, 10:30-11:30 a.m.
  - http://www.ncceh.org/events/955/

Wrap Up

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393