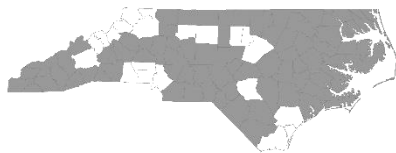


North Carolina Balance of State Continuum of Care

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www.ncceh.org/BoS



BoS Coordinated Assessment Exchange March 8, 2016

Attending: Mary Pat Buie, Pat Byrd, Fredrika Cooke, Sharon Covington, Brian Fike, Monica Frizzell, Gabriela Gonzalez, Tammy Gray, Robert Lawler, Linda Mandell, Barbara Marr, LaTasha McNair, Donna McCormick, Melissa McKeown, Susan Pridgen, Ginny Rainwater, Jamal Troublefield, Amy Upham, Nina Walker, Marie Watson, Teena Willis

Staff: Emily Carmody

Coordinated Assessment and System Gaps

As systems turn their focus on the front door of the homeless service system and who is accessing the system, they will be able to identify community needs and gaps. These gaps may be in the actual assessment and referral process or in a lack of a particular system component (RRH, PSH, etc.). As Regional Committees begin to identify gaps, they will need to develop strategies to fill these needs.

Current Gaps Identified

- Transylvania- Gap in the system for unaccompanied youth
 - County commissioners and county manager are spearheading efforts
 - Current shelter meant to serve adults
 - Not sure about the identified need because county is using a different homelessness definition
- Onslow- Not enough PSH to meet the need
 - There are 4 people on the wait list with high needs
 - The RRH program has taken on 3 people who scored for PSH
- Pitt- Community has an issue of elderly in substandard housing
 - Not seeing this population in coordinated assessment
 - Don't know if they understand how to access the coordinated assessment process
- Lee Harnett- Lee County is seeing a lot of requests for prevention funding
 - People with eviction notices are requesting funds
 - May need more resources for prevention
- Down East- Did not have any RRH resources
 - Used the ESG application to apply for RRH
 - Community is preparing the waitlist for the new RRH program
- SSVF providers- issues with referrals taking a long time
 - Working on how to best link referrals to the coordinated assessment process
 - Communicating with communities about what information is needed for SSVF referrals (USICH template)
 - Emily will share the template with the group

Addressing System Gaps

- Helping people know how to access coordinated assessment
 - Look for community agencies that focus on particular populations
 - Pitt is reaching out to the Council on Aging
 - NC Works programs cover a lot of populations
 - Be careful to communicate boundaries
 - The homeless service system can serve those who are homeless or imminently homeless (72 hours)
 - Manage expectations about what the system can do for people
- Improving the referral process
 - Use coordinated assessment meetings to educate about referral process
 - What information is needed
 - Who is and is not eligible
 - Look at data for how long referrals are taking to see if it goes up or down
 - Set goals as a community for decreasing referral time

Addressing a Need for System Components

- Needing more or new RRH, PSH, prevention funds
 - Use identified gaps to inform the ESG application process and recommending new CoC programs
 - Look to the gaps information you have to set community priorities for funding
 - Look to outside sources for funding for pieces of the intervention
 - RRH- short-term services, rental assistance, utility assistance
 - PSH- long-term housing voucher, long-term services
 - Other resources to look at: city and county funds, CDBG, HOME, United Way, LME/MCO B3 Funds (\$5,000 per person for housing startup costs), private donations
 - Can also use resources to help increase turnover in programs to serve more people
 - Use leveraged money with RRH to serve more people with ESG funds
 - Work with public housing authorities to provide rental vouchers to those in PSH programs who no longer need long-term services
 - The voucher can provide them the affordable housing households need at their current residence
 - The PSH voucher can then be used for a household that needs the services and supports
- Next meetings
 - Tues. March 12, 3-4 pm
 - Register on NCCEH website: <http://www.ncceh.org/events/949/>
- Keep in touch: bos@ncceh.org, (919) 755-4393

