



NC Balance of State Continuum of Care

Steering Committee Meeting

March 1, 2016

10:30 AM

Welcome

- Roll Call
- Reminders
 - *6 to mute/unmute line
 - Please do not put us on hold
 - Hold music is disruptive



Agenda and Minutes

Today's agenda

- Rapid Results: Team Updates
- Coordinated assessment
- ESG update
- Point-in-Time Count update
- 2016 BoS Regional Committees
- NCCEH Data Center & HMIS update
- Permanent Supportive Housing Key Elements
- Upcoming meetings & reminders



Review & Approve Minutes

- February minutes
 - ncceh.org/files/6743



Team Updates: Rapid Results

2 BoS teams participated in statewide event to end veteran homelessness

- Rapid Results Institute hosted 2-day event in Raleigh
 - 6 teams from across North Carolina
 - 2 from BoS
 - Rowan County (Piedmont Regional Committee)
 - Onslow County



Each team created 100-day goals, today is Day 20

- Rowan
 - Experience at the event
 - Team goals
 - Achievements thus far
- Onslow
 - Experience at the event
 - Team goals
 - Achievements thus far



Coordinated Assessment

Here's the big picture re: plan review

- Expecting 27 plans
 - 25 approved by Steering Committing/implementing
 - AHRMM, Alamance, Beaufort, Burke, Caswell, Catawba, Chatham, DISSY, Down East, Foothills, Henderson, Hertford, Johnston, Kerr Tar, Lee Harnett, Neuse Trent, Onslow, Piedmont, Pitt, Randolph, Rockingham, Southeast, Southwest, Twin County, Wilson-Greene
 - 1 for Steering Committee approval today
 - Transylvania
 - 1 not yet submitted
 - Rutherford Polk



Transylvania Regional Committee Coordinated Assessment Plan

- Good coverage for one-county plan
- Complete descriptions of activities

- Discussion
- Motion to approve



Coordinated Assessment Exchange, Tuesday, March 8, 3:00-4:00 pm

- Monthly on the second Tuesday, 3:00-4:00 p.m.
 - Register on the NCCEH website
 - [ncceh.org/events/948](https://www.ncceh.org/events/948)
- CA Exchange meeting materials posted on NCCEH website
 - Meeting topics added
 - [ncceh.org/events/958](https://www.ncceh.org/events/958)



ESG Update

State ESG Office released list of 2015-2016 awards

- All BoS awards posted on NCCEH website
 - ncceh.org/files/6734
- Contact Michael Leach at State ESG Office with questions
 - 919-855-4991
 - Michael.Leach@dhhs.nc.gov



State ESG Office has scheduled webinars for second week in March

- Provide an overview of ESG forms
 - www2.ncdhhs.gov/aging/esbg/esg_forms_provider.htm
- Monday, March 7, 2016, 10:00 am – 11:30 am
- Friday, March 11, 2016, 9:00 am – 10:30 am
 - Call-in number: 919-662-4657
 - Same information covered on both days
- Questions, call Michael Leach, 919-855-4991



Point-in-Time Count

NCCEH is collecting PIT data from Regional Committees

- We had 2 deadlines this year:
 - 1 for non-HMIS agencies & unsheltered count (Feb. 19)
 - 1 for HMIS agencies
- Have not received non-HMIS/unsheltered count from 12 regions:
 - Alamance, Beaufort, Caswell, Down East, Foothills, Johnston, Kerr-Tar, Lee-Harnett, Northeast, Person, Transylvania, Wilson-Greene



PIT data is needed ASAP

- NCCEH staff will contact PIT leads and Regional Leads that did not submit data by Feb. 19 deadline
- We rely on you to make the PIT process happen – please respond promptly to requests
- PIT Forms: www.ncceh.org/2016pit/
 - Email (preferred): data@ncceh.org
 - Fax: 1-888-742-3465



New PIT deadline for HMIS agencies is March 9

- Agencies on HMIS must run HMIS PIT & HIC reports to get their count
 - Bowman Systems has completed updates, so reports are ready to use
 - NCCEH Data Center will contact HMIS users with instructions/workflow
 - Staff will contact PIT Leads about deadline
- HMIS agencies must submit by March 9:
 - HMIS PIT & HIC report
 - PIT form from NCCEH website (Sheltered Count, RRH, or PSH Form)



NCCEH Data Center & HMIS Update

NCCEH Data Center working with agencies and CoC staff

- Supporting PIT/HIC reporting
- HMIS cleaning
 - Closed projects
 - Project descriptors
- Fictional clients
 - Do not create them in the live site, only the test site
 - If you see a fictional client (Mickey Mouse, Scooby Doo) in the live site, notify help desk immediately



Contact the NCCEH Data Center with questions, etc.

- [ncceh.org/hmis](https://www.ncceh.org/hmis)
- Helpdesk
 - hmis@ncceh.org
 - (919) 410-6997
- Team Members
 - System Administrators: Amber Peoples, Jasmin Volkel, Thurston Alexander-Smith
 - Data Analyst: Tia Sanders-Rice



2016 BoS Regional Committees

2015 saw the regular churn in Regional Committees

- 2015: 26 Regional Committees
- Northeast Regional Committee de-activated
 - No regular meetings, no minutes, no coordinated assessment plans
- 2 new Regional Committees formed in 2015
 - Hertford
 - Rutherford Polk



27 BoS Regional Committees for 2016

- 27 Regional Committees in good standing
 - Regular, public meetings
 - Coordinated Assessment underway
 - Requirement per BoS Governance Charter: Regional Lead or alternate attend 75+% of Steering Committee meetings
- One meeting requirement not met: meeting minutes posted to NCCEH website
 - Will discuss & offer new tool at in-person meeting on Friday, March 4



2016 BoS Regional Committees

- AHRMM
- Alamance
- Beaufort
- Burke
- Caswell
- Catawba
- Chatham
- DISSY
- Down East
- Foothills
- Henderson
- Hertford
- Johnston
- Kerr-Tar
- Lee-Harnett
- Neuse Trent
- Onslow
- Piedmont
- Pitt
- Randolph
- Rockingham
- Rutherford-Polk
- Southeast
- Southwest
- Transylvania
- Twin County
- Wilson Greene



Regional Committee in-person meeting will cover a variety of tools & topics

- Friday, March 4, Raleigh
- Registration starts at 9:30 a.m.
- Agenda
 - New tools for Regional Committees
 - Regional Committee report cards
 - Minutes template
 - Panel discussion
 - Leadership development
 - Regional Committee restructuring proposal



Still time to register if Reg. Cmte. does not yet have 2 attendees

- Recommended: 2 people from each Regional Committee to attend
 - Regional Lead & alternate
 - If one/both not available, other community leaders welcome
- Regional Committees with 0 registrants:
 - Rutherford-Polk
- Regional Committees with 1 registrant:
 - Chatham, Foothills, Johnston, Kerr-Tar, Southwest
- Registration will close: Wed., March 2, at noon



Permanent Supportive Housing Key Elements

PSH applicants were scored on meeting SAMSHA's 6 key elements of PSH

- In 2015 CoC competition, permanent supportive housing applicants were scored on whether they met the 6 key elements of PSH as defined by SAMSHA (Substance Abuse and Mental Health Services Administration)
- Scorecard questions were standards (not points)
- If any standards not met, scorecard stated agencies would have 6 months to come into compliance



Key elements = best practices for housing serving people with disabilities

1. Leases do not have any provisions that would not be found in leases held by someone without disability
2. Participation in services is voluntary and tenants can't be evicted for rejecting services
3. House rules are similar to those found in housing for people without disabilities
4. Housing is not time-limited
5. Tenants have choices in the support services they receive
6. As needs change, tenants can receive more or less intensive services without losing their homes

<http://store.samhsa.gov/shin/content//SMA10-4510/SMA10-4510-06-BuildingYourProgram-PSH.pdf>



NCCEH reviewed program documents to make list of agencies not meeting standards

- During application, Project Review Committee scored agencies based on documents submitted by application deadline
- Some agencies missed standard because they didn't submit all/complete documentation by the deadline
- NCCEH collected & reviewed missing documents to create final list
 - Only agencies that missed standards based on actual program policies/procedures



Nine agencies did not meet 1 or more standards

- Cardinal Innovations (13 grants)
- Crossroads/Greenville Community Shelter (2 grants)
- Housing Authority of Greenville (2 grants)
- New Reidsville Housing Authority (1 grant)
- Partners Behavioral Health Management-Central (2 grants)
- Partners Behavioral Health Management-Northern (2 grants)
- Residential Treatment Services of Alamance (1 grant)
- Surry Homeless and Affordable Housing Coalition (1 grant)
- United Community Ministries (1 grant)



NCCEH staff will work with agencies to come into compliance

- Most common standards not met = services being voluntary and house/program rules not being restrictive
- NCCEH plans to provide training/TA to help agencies adjust policies & practices
- Agencies on the list, expect to hear from us in the coming months
- Questions? Email bos@ncceh.org



Meetings & Reminders

March meetings and reminders

- In-person Regional Committee meeting
 - Fri. March 4, Raleigh, registration starts at 9:30 a.m.
- Rapid Re-housing Staff: RRH Subcommittee
 - Friday, March 18, 10:30-11:30 a.m.
 - ncceh.org/events/958
- Coordinated Assessment Leads: BoS Coordinated Assessment Exchange
 - Tuesday, March 8, 3:00-4:00 p.m.
 - ncceh.org/events/948
- PIT Count Leads: Send outstanding PIT count forms to NCCEH
- 2016 Regional Leads & alternates: See you on Friday, March 4, in Raleigh.

