



North Carolina Balance of State Continuum of Care

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www.ncceh.org/BoS

BoS Coordinated Assessment Dialogue Call November 10, 2015

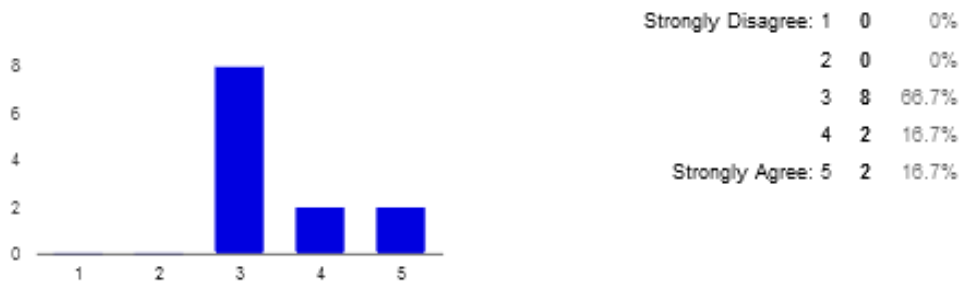
Present on the call: Jan Bowman, Thadeous Carr, Sharon Covington, James Cox, Roxanne Curry, Brian Fike, Gabriela Gonzalez, Lynne James, Michelle Knapp, Faye Pierce, Susan Pridgen, Candice Rountree, Janice Sauls, Nina Walker

Staff: Emily Carmody, Corey Root

- Change to VI-SPDAT Version 2
 - Incorporates feedback Orgcode got from the field
 - Specifically around DV elements
 - Shorter, fewer questions
 - Takes on average 7 minutes rather than 9 minutes
 - Removed subjective measures
 - Evaluators making judgment calls based on observation
 - More detail about the changes: ncceh.org/files/6130
 - Step-by-step instructions posted
 - ncceh.org/files/6366
 - Regional Committees
 - Inform all agencies participating in Coordinated Assessment about the change to version 2
 - Provide Orgcode explainer to agencies
 - http://www.orgcode.com/wordpress/wp-content/uploads/2015/05/VI-SPDAT_v2_Background.pdf
 - Convert waitlist scores from VI-SPDAT version 1 to version 2
 - Instructions on page 4 of Orgcode explainer
 - Agencies & Staff
 - Supply copies of VI-SPDAT v2.0
 - ncceh.org/bos/coordinatedassessment/
 - All staff administering VI-SPDAT required to watch revised BoS training before January 1, 2016
 - https://prezi.com/ebmxox_3qwqd/vi-spdatt-version-2/
 - Collect all copies of the VI-SPDAT v1.0 to be recycled
 - Read the Orgcode explainer document
 - http://www.orgcode.com/wordpress/wp-content/uploads/2015/05/VI-SPDAT_v2_Background.pdf
 - Begin assessing households with the VI-SPDAT v2.0 as of January 1, 2016

- CA Outcome Reporting
 - First report due Oct. 15 reporting on July – September 2015
 - Expecting 14 reports
 - Received 12
 - Need info from AHRMM & Caswell
 - NCCEH will be creating coordinated assessment ‘report card’ to reflect back to Regional Committee what their data says
 - Look for this in December or January
 - Data reported
 - 0 grievances filed
 - Feedback on Assessment tools was positive-ish
 - P/D screen more neutral

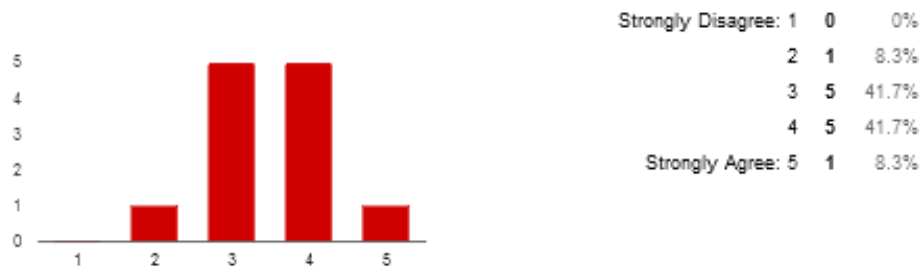
The Prevention/Diversion screen is successful in triaging households in housing crises.



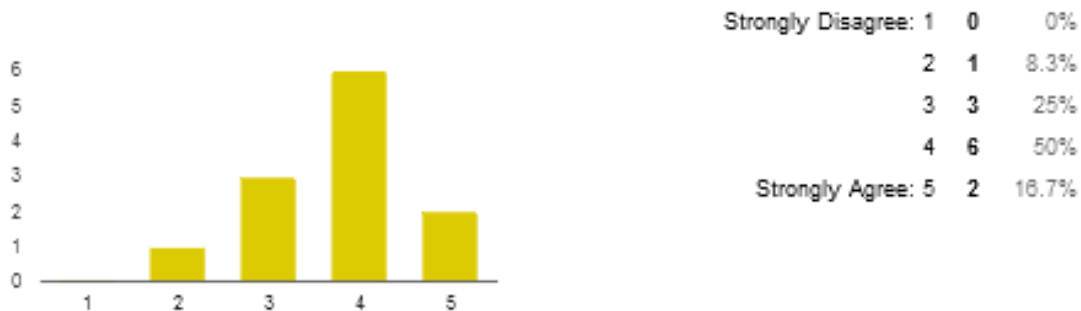
The VI-SPDAT screen is successful at prioritizing clients for housing resources.



The Case Management Tool is successful at ongoing assessment and service planning for clients.



The assessment tool trainings are clear and prepare staff to do assessments.



- Regional Committee identified many challenges and system gaps
 - Participation
 - System flow
 - Resources
 - Affordable housing
 - Alignment with HUD priorities
 - Homeless definition
 - Prioritization
 - Community/other agency education
 - Tracking and reporting data
 - Not implementing fully
- Regional Committees reported some success with coordinated assessment
 - Regional Committees like the tools
 - VI-SPDAT
 - Increasing education and participation
- During the call, people gave feedback on Coordinated Assessment Tools
 - Alamance – prevention/diversion working well
 - Pitt – VI-SPDAT taking longer than expected
 - Will retrain on version 2
 - Still taking 30 minutes?
- Participants also gave feedback on the process of submitting the outcome reports
 - Tally form for P/D was helpful
 - Confusing, but not sure how to improve
 - Layout can be improved
 - Online form was OK
 - NCCEH staff looking at improving form
 - Information gathering was difficult
 - Very frustrating
 - How information relevant?
 - Flow of questions
- BoS Coordinated Assessment Council (CAC) has recommended a CA Plan change policy
 - Changes to plans are expected
 - Some changes made at local level, some required CAC approval



- For changes that require CAC approval, use form
 - <http://goo.gl/forms/Z9iEFKMvT2>
- Changes made at local level – report these using the quarterly outcome form

Type of plan change	Level of approval
Change who/how assessments made	Regional Committee
Change is type of service available in community	Regional Committee
Adding referral agencies (supplying or receiving referrals)	Regional Committee
Model (centralized/decentralized)	Regional Committee
CA lead	Regional Committee
Increasing hours accessible (P/D or VI-SPDAT)	Regional Committee
Decreasing hours accessible (P/D or VI-SPDAT)	CAC
Transportation resources	Regional Committee
Phone option/not	Regional Committee
Referral mechanism/process	CAC
Waitlist mechanism/process	CAC
Start using real-time bed availability	Regional Committee
Stop/Start using HMIS	CAC
Change grievance process for agency or individual	Regional Committee
Change oversight process	Regional Committee
Change score ranges for referrals	Regional Committee
Changes to assessment tools	CAC



- Short form to request CAC changes

Regional Committee *

Contact name *

Contact phone number *

Contact email *

What change(s) to you coordinated assessment plan are you requesting? *

The changes listed below require approval from the Balance of State Coordinated Assessment Council (CAC). Other changes can be made with approval at the Regional Committee level and reported using the quarterly Coordinated Assessment outcome report.

- Decreasing the hours staff are available to assess clients using the Prevention/Diversion screen and/or the VI-SPDAT
- Change to referral tool or process
- Change to waitlist tool or process
- Stop/start using HMIS
- Any change to the Prevention/Diversion screen, VI-SPDAT or case management tool

Please describe in detail the specific change(s) you are requesting and the reasons for the changes. *



- Tips and Tools - none
- Challenges & Questions
 - Pitt County – still evaluating if have the right match of services
- Reminders
 - CA outcomes form due Jan. 15
 - October – December 2015
 - NC 211 updates due Jan. 31
- Next meeting
 - Tues. Dec. 8, 3-4 pm
 - Register on NCCEH website
 - ncceh.org/events/945
- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393

