



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

BoS Coordinated Assessment Dialogue Call December 8, 2015

Attending: Jan Bowman, Linda Brinson, Thadeous Carr, Sharon Covington, James Cox, Roxanne Curry, Brian Fike, Gabriela Gonzalez, David Jacklin, Lynne James, LaTasha McNair, Jennifer Molliere, Michelle Knapp, Faye Pierce, Susan Pridgen, Ginny Rainwater, Candice Rountree, Sarah West

Staff: Emily Carmody, Corey Root

- Change to VI-SPDAT version 2
 - More detail about the changes
 - ncceh.org/files/6130
 - Step-by-step instructions posted
 - ncceh.org/files/6366
 - Regional Committee tasks
 - Agency tasks
- Oct-Dec outcome report due Jan. 15
 - All Regional Committee implementing coordinated assessment December 2015 or earlier
 - Expecting 16 reports
 - AHRMM, Alamance, Beaufort, Burke, Caswell, Catawba, DISSY, Down East, Henderson, Johnston, Onslow, Pitt, Randolph, Rockingham, Southwest, Wilson Greene
 - Staff working on improvements for reporting form and tally sheet
 - Goal: implement new form and training for April 2016 report
 - Incorporate feedback from Regional Committees and CAC
 - For January report, use same form
 - <http://goo.gl/forms/QESzakx4xH>
 - NCCEH has resources posted to help complete the form
 - Online training: <http://bit.ly/1Mi8WqZ>
 - Tally sheet: ncceh.org/files/5741
- 211 Updates from Regional Committees due Jan. 31
 - Directories sent to Regional Committee lead and CA lead in October
 - NCCEH will contact United Way to get plans for Regional Committees with plans approved in December
 - Process for review
 - Review the information in the provided 211 directory
 - Determine if local listings are complete and accurate
 - Update information as necessary

- Record the number of updates made by your Regional Committee using this Google form: <http://goo.gl/forms/cmeOEPegZw>
 - Regional Committees are updating info in different ways
 - In Wilson-Greene, their local United Way has a local directory resource; they will ask the United Way if they can help with the 211 updates
 - In other places, all agencies are making updates directly
 - In Onslow, have staff and volunteers at United Way to make entries
- How are Regional Committees letting people know about coordinated assessment?
 - Partner agencies
 - Onslow has developed a “road show” – going around to different agencies (DSS, OPS, CPS, and the hospital) and letting them know about CA. Have offered training for the school social workers – the goal is to get community members trained rather than having to send people to different agencies to get assessed
 - Helpful to set expectations about the partnership during “road show” presentations, i.e. CA leads can’t drop everything to go do an assessment on a moment’s notice
 - Alamance has presents to the Regional Committee monthly; recently they talk about how CA specifically works with DV agencies and they tweaked the form to include DV-needed info
 - Henderson has a standing CA agenda item at the Regional Committee meeting to discuss where they are, implementation of plan; they have used the CA trainings as educational tool for providers; They have one-on-one meetings with agencies as needed
 - Can be smart to use Regional Committee meeting as a forum to educate community members about CA – people are already at the table
 - Henderson has been struggling with trying to convince new agencies to start with CA
 - In Alamance, have started to see results from CA (people referred to programs properly and quickly) and this help convince new partners to join the effort
 - Down East has used community fairs to educate partners, get tables at the events. The pitch – come to the Regional Committee meeting, too involved to get into the details of coordinated assessment, can do this once folks are at the meeting
 - Participants, potential consumers
 - Well-advertised” one of the CA requirements per HUD
 - Forms of advertisement
 - Posters, billboards, media stories, flyers, stickers, community forums
 - Soft launch encouraged to get kinks worked out
 - For some communities, ready to make more of a splash?
 - Alamance has made posters and placed this in places where vulnerable populations congregate (libraries, bus stop, Wal-Mart). They made postcards to landlords and use at Project Homeless Connect. These materials incorporate the road map graphic from the CA plan and use imagery/phrasing “Your path home” “Your road to housing” to sort of brand coordinated assessment
 - Using the diagram from your CA plan can be a good idea – you’ve got a ready-to-go visual about how the process should work locally



- If Regional Committees develop printed materials, can be a good idea to include a postcard with handout kits for PIT or other outreach events
- Tips and Tools
 - Alamance finding that prevention and diversion screen is making process smoother
- Challenges & Questions - none
- Next meeting
 - Tues. Jan. 12, 3-4 pm
 - Register on NCCEH website
 - ncceh.org/events/946
- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393

