NC Balance of State Continuum of Care

Regional Committee Structure Workgroup

January 8, 2016

10 AM – 4 PM

Welcome & Introductions

Thanks for making time to serve on this workgroup

- In-person logistics
  - WiFi: NCCEH
    - Password: 313martin
  - Bathrooms, snacks, lunch
- Conference call logistics
  - Please do not put us on hold
    - Hold music is disruptive
- Parking lot
- Goal: active discussion, interactive
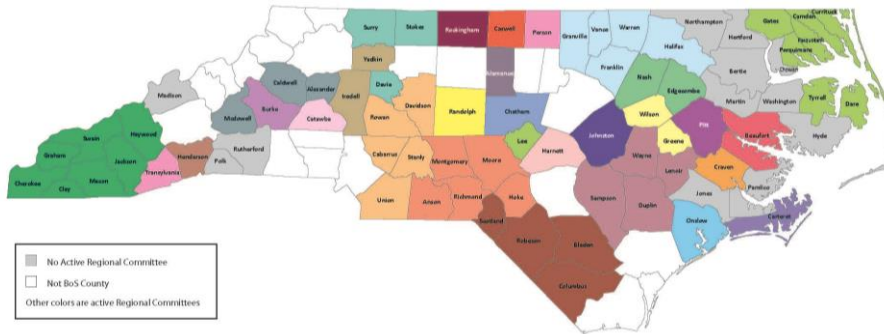 - Feedback after meeting also very welcome

Group introductions

- Name
- Title, Agency
- Regional Committee
  - Counties & location
- Example of change/transition you have participated in
  - Lesson learned

BoS Regional Committees

No Active Regional Committee

Not BoS County

Other colors are active Regional Committees

Agenda

- Recap of where we are/our work at hand
- Restructuring proposals
- Group feedback and consensus
- Proposal format, timeline, and logistics

Recap: Where we are/our work

There are currently 27 Regional Committees either Active or Pending

No Active Regional Committee
Not BoS County
Other colors are active Regional Committees

Regional Committee Structure workgroup charged with examining best next steps for BoS structure

- Make an intentional choice
- What's working well now?
- What are other BoS CoCs doing?
- Recommendations from HUD?
- What do BoS Regional Committees want?
- What do we need in place to end homelessness?

Why are we talking about restructuring Regional Committees?

- 27 local groups = 3x more than other BoS CoCs in other states
- Administrative burden for many groups high
  - BoS staff
  - Locally
  - Minutes, ESG funding process, coordinated assessment
  - State ESG Office
- Each Regional Committee given same "weight" but represent vastly different population, geographic areas
  - Caswell & Piedmont count equally
- Many Regional Committees struggle with meeting basic requirements

Current structure has benefits as well

- Overall current structure is bottom-up, let's communities tell BoS CoC what works locally
- What's working
  - Organic and fluid
  - Local relationships important to meet need, coordinated assessment
  - Each Regional Committee meeting has individual flavor, format

Restructuring workgroup started work in May 2015

- 2 main areas of focus
  1. Survey of Regional Committees
     - Gauge Regional Committee capacity
     - Take the temperature of local people re: change
       - Different structure
       - Taking in struggling neighbors
  2. Regional Committee goals
     - What does a successful Regional Committee look like?

Regional Committees completed survey in Summer 2015

- 24 Regional Committees responded
- Generally Regional Committees feel they have capacity to complete local work
  - Complete HUD and BoS requirements
  - Coordinated assessment
- Leadership not changing often, the leadership currently in place is viewed as key for Regional Committee success
- Antipathy about changing structure
- Open to helping neighboring communities with no or struggling Regional Committee

Feedback from Regional Leads and alternates from in-person meeting on March 30 was varied

- Current structure works very well
- Protect existing relationships/trust/group dynamics
- Intimidating to have to educate or re-educate neighboring counties about BoS, homelessness, housing
- Some small Regional Committees would like to join with another/larger Regional Committee
  - Share the overhead/admin responsibilities
  - Have more people at the table for discussion
- Intrigued by new opportunities to increase leadership

March 30th meeting also generated some ideas for Restructuring work

- Run a pilot project on proposed structure changes
- Conduct a survey to take the temperature about structure change
- Identify lower capacity Regional Committees to merge/change
  - Coordinated Assessment Regional Committee tiering
- Based on natural population sharing
- Need to keep in mind what do the people we serve want

Questions from Regional Lead in-person meeting on March 30th

- How would changing Regional Committee structure impact grantee performance and match requirements?
- How would affect coordinated assessment?
- How would affect funding streams (ESG, etc.)?
- Would this help to expand BoS coverage to counties without active Regional Committees?
- What are the goals of the Regional Committee? Can we define so we can develop a plan to meet them?

Three basic requirements to be BoS Regional Committee

1. Regular, public meetings
2. Posting meeting minutes
3. Underway with coordinated assessment planning or implementation

Regional Committees need to be going above and beyond the basics

- Why? To achieve our goal of ending homelessness
  - System-wide average length of stay – 30 days
- How? What successful Regional Committees look like
  - Homeless services operating effectively
    - Adequate/appropriate programs and services available
  - Participation in CoC activities
    - Steering Committee meeting attendance
    - BoS Subcommittees and workgroups
    - CoC Funding Committees
  - Coordinated assessment running
  - Local meetings well-attended, different stakeholders at the table

BoS staff working on Regional Committee report cards

- Reflect information to Regional Committees
- Geographic info
- PIT and HIC data
- Grantee info
  - CoC
  - ESG
  - SSVF
  - HUD-VASH

BoS staff working on Regional Committee report cards

- Information on Regional Committee requirements
  - # of meetings in 2015
  - Meeting materials posted/missing
  - Status of coordinated assessment
    - Implementing
      - Submitting outcome forms
    - In planning process

## BoS staff working on Regional Committee report cards

- Will also include information that help Regional Committees be more successful
  - Attendance at BoS Steering Committee
  - In the future – HMIS data on # people/households
    - Entering homelessness
    - Length of time homeless
    - Exit information
      - To permanent housing
      - To homelessness
    - Returns to homelessness

Restructuring proposals

Proposal #1: Use LME-MCO boundaries
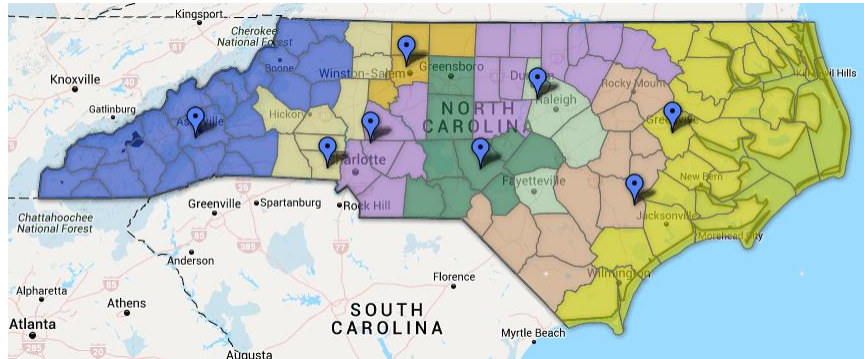
Using LME-MCO boundaries would result in fewer Regional Committees and could efficiently leverage existing relationships

- What could work well
  - Many are already PSH CoC grantees
  - Fewer Regional Committees would employ economy of scale
  - MCOs intimately involved in coordinated assessment, would align mission
  - Prevent RCs from crossing MCO lines

Regions respect MCO bounds, add some together and divide large areas

1. Trillium north
2. Trillium south
3. Eastpointe north
4. Eastpointe south
5. Cardinal north
6. Cardinal south
7. Sandhills + Johnston County
8. Centerpoint + Partners north ⎤
9. Partners south ⎦ Combine?
10. Smoky Mountain Center north ⎤
11. Smoky Mountain Center central ⎦ Combine?
12. Smoky Mountain Center west

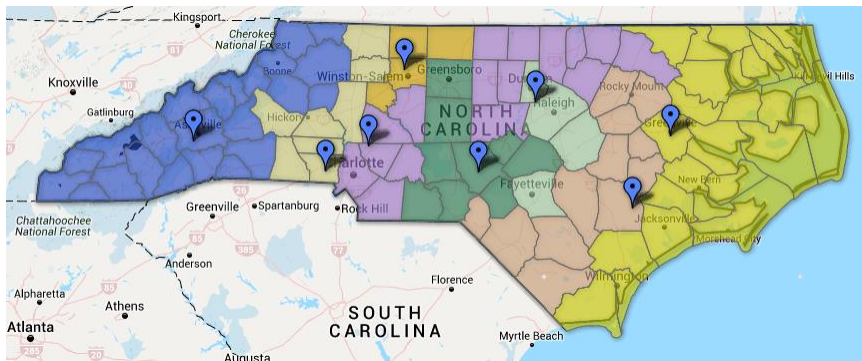## Proposal #1: Use LME-MCO boundaries
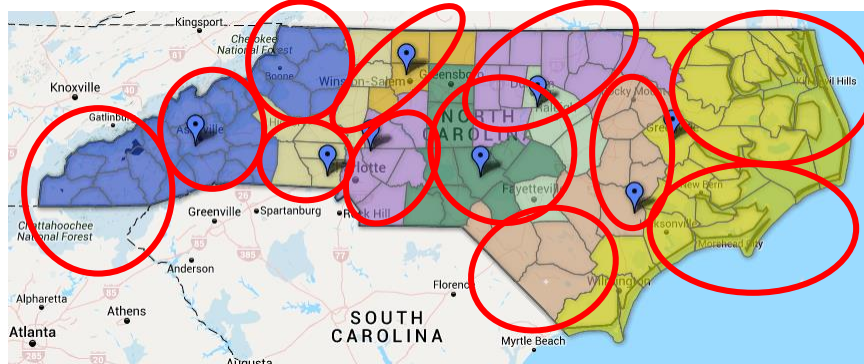
Or larger groups

1. Trillium
2. Eastpointe
3. Cardinal north
4. Cardinal south
5. Sandhills + Johnston County
6. Centerpoint + Partners
7. Smoky north & central
8. Smoky west

Proposal #1: Use LME-MCO boundaries

Proposal #1 – some issues affect all stakeholder groups

- Prioritization of and approach to housing varies greatly between MCOs
- MCO mergers/structure in flux
  - Future changes to mental health system in NC unknown, but likely to change in next 2-5 years
    - Fewer MCOs?
    - No MCOs at all?
- This change to Regional Committees would be a significant and drastic change to current structure

Proposal #1 – CoC management

- Pros
  - All BoS counties covered
  - Fewer Regional Committees = lower admin burden
  - Local groups more like-sized and equal
- Pro/Con/Not sure
  - "Middle layer" of management at Regional Level likely

Proposal #1 – Grantees

- Pros
  - Easier for CoC grantees to participate (one meeting)
  - Larger area = more ESG funds available
    - If use same formula – no guarantees of this
  - Fewer ESG regional applications to complete
- Pro/Con/Not sure
  - Higher capacity agencies could gobble up funding from lower capacity agencies
    - CoC and ESG funding is competitive
    - Could result in counties having better performing programs
    - Could result in unequal distribution of programs geographically
- Cons
  - Meeting with counties outside of coverage area
    - Not as useful to have more people at table if those people aren't related to agency work

Proposal #1 – Regional Committees

- Pros
  - MCO more likely engaged in committee work
  - Grantees more likely engaged in committee work
  - Larger groups = increased attendance, more leadership potential
- Pro/Con/Not sure
  - "Middle layer" of management at Regional Level likely
- Cons
  - Huge change and "ain't broke, don't fix it"
    - Just getting to the place where we are functioning, now we're changing again
  - Larger groups = harder to travel to meetings

Proposal #2: Let Regional Committees volunteer to join together

- Issue a "Call to Conglomerate"
  - Communicate goal to Regional Committees: fewer local groups
  - Give/create resources
    - Know your neighbors
    - Considerations
    - Regional workshops?
  - Establish timeline and process

Proposal #2: Let Regional Committees volunteer to join together

- Regional Committees will have feedback on their performance at March 2016 in-person meeting
  - Low performers will know their status
- Could return with Round 2 of structure change after voluntary changes made
  - Round 2 top-down instead of bottom-up
- Survey data show overall Regional Committees open to accepting other counties

Proposal #2: Examples

- Regional Committee expands to cover county/counties with no active Regional Committee
- 2 (or more) current Regional Committees join together
  - Recent examples: DISSY, Lee-Harnett

Proposal #2 – CoC Management

- Pros
  - All BoS counties covered?
  - Fewer Regional Committees = lower admin burden
  - No mandatory "third layer" of structure
  - Organic and bottom up = less upheaval & more local buy-in
- Cons
  - Longer process = more in flux for longer
  - Regional Committees could remain imbalanced by population, services, etc.
  - Potential for admin burden decrease to be insignificant
    - 27 Regional Committees to 20, not that great a change

Proposal #2 – Grantees

- Pros
  - Larger area = more ESG funds available
    - If use same formula – no guarantees of this
  - Fewer ESG regional applications to complete
- Pro/Con/Not sure
  - Higher capacity agencies could gobble up funding from lower capacity agencies
    - CoC and ESG funding is competitive
    - Could result in counties having better performing programs
    - Could result in unequal distribution of programs geographically
- Con
  - Could not significantly impact on number of meetings have to attend

Proposal #2 – Regional Committees

- Pros
  - Voluntary process = more popular
  - Fewer Regional Committees = lower admin burden
  - No mandatory "third layer" of structure
  - Organic and bottom up = less upheaval & more local buy-in
- Cons
  - High performers could be taking on more counties without also gaining resources and capacity

We need your feedback and input!

- Likely no one shining, golden path
- Other pros/cons?
- Other proposal ideas?
- Other information needed?

Proposal format, timeline & logistics

Goal: have proposal outline ready for in-person Reg. Lead meeting

- In-person meeting: Fri. March 4
- Workgroup members incorporate Regional Lead feedback in March
- Present draft proposal April BoS Steering Committee meeting
- 2 months for Regional Committee review and feedback
  - Format for feedback
    - Online form
    - Email

Goal: have process wrapped up in advance of 2016 CoC/ESG apps

- Workgroup members incorporate Reg. Cmte. feedback into final proposal
- Present final proposal to Steering Committee in July
- Steering Committee is governing body of CoC
  - Determines policy for BoS

Overall timeline

Date	Task
March	Present proposal ideas to Regional Leads at in-person meeting
Late March	Workgroup members incorporate Reg. Lead feedback into a draft proposal
April 5	Present draft proposal at BoS Steering Committee
April-May	Regional Committees discuss, send feedback on proposal
June	Workgroup members incorporate feedback into final proposal
July 5	Present final proposal to BoS Steering Committee

Staff envision a self-contained document for Reg. Cmte. distribution

- Similar in concept (if not in bulk!) to the Coordinated Assessment Toolkit
- Sections
  - Background information/problem statement
  - Proposal overview
  - Proposal details
- Frame questions for Regional Committees for feedback

Workgroup feedback

- Proposal format
- Process for developing materials
  - Workgroup members develop different pieces simultaneously?
  - Work step-by-step as a large group?
- Timeline and logistics

Wrap Up

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393