



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of December 18, 2015**

### NC SOAR Outcomes

Total usable outcomes reports received*	2,007
Total Approved	1,604
Total Denied	394
Total Death Before Decision	8
Average time between completion of application and determination for initial applications	102 days
Median number of days between completion of application and determination on initial applications	88 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	2 years, 9 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	39%
<b>Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)</b>	<b>\$21,482,932.79</b>

\*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	6	100% (6/6)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brunswick	4	50% (2/4)	N
Buncombe	395	81% (319/394); 1 Death Before Decision	Y: 4 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	36	75% (27/36)	Y: 1 FTE
Cleveland	3	100% (3/3)	Y: 1 PTE
Cumberland	19	68% (13/19);	Y: 1 FTE
Davidson	7	86% (6/7)	N
Durham	261	83% (215/260); 1 Death Before Decision	Y: 3 FTE, 1 PTE
Edgecombe	4	50% (2/4)	N
Forsyth	146	86% (126/146)	Y: 2 FTE
Gaston	7	100% (7/7)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	48	79% (38/48)	Y: 3 FTE
Haywood	1	100% (1/1)	N
Henderson	42	54%(22/41); 1 Death Before Decision	Y: 1 FTE
Iredell	60	92% (55/60)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Martin	2	50% (1/2)	N
McDowell	1	100% (1/1)	N
Mecklenburg	270	87% (234/268); 2 Deaths Before Decision	Y: 6 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	360	72% (258/360)	Y: 1 FTE, 1 PTE
Orange	43	88% (37/42); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	Y: 1 FTE
Pitt	69	57% (39/68) 1 Death Before Decision	Y: 3 PTE
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	Y: 1 PTE
Surry	3	0% (0/3)	N
Union	3	100% (2/2) 1 Death Before Decision	N
Vance	4	100% (4/4)	Y: 1 FTE
Wake	171	91% (155/171);	Y: 3 FTE
Watauga	3	50% (1/3)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N