

ncceh.org/hmis

access local support for Balance of State, Wake, Durham, & Orange CoCs

919.410.6997 or **hmis@ncceh.org**

helpdesk for local support

Executive Director

Denise Neunaber, denise@ncceh.org

Data Team Director

Beth Bordeaux, beth@ncceh.org

Data Analyst

Tia Sanders-Rice, tia@ncceh.org

System Administrators

Thurston Alexander-Smith, thurston@ncceh.org

Amber Peoples, amber@ncceh.org

Two additional System Administrators in hiring process



North Carolina Coalition to End Homelessness

securing resources

encouraging public dialogue

advocating for public policy change

919.755.4393

www.ncceh.org

NCCEH Data Center supporting HMIS

The Data Center at NCCEH will support Continua of Care (BoS, Wake, Durham, & Orange) in efforts to collect, manage, and use critical population and service information about homelessness in your community. This page describes our values and our services for CoCs. For more information, please contact Beth Bordeaux, Data Team Director at beth@ncceh.org or 919-755-4393.



NCCEH Data Center Values

Ending homelessness

driving toward the 30-day HEARTH goal

Client Centered

Every number has a face and every face has a name

Data quality strengthens confidence

DQ = accuracy, completeness, timeliness, validity and integrity

Data should be used to create change

at the CoC level, the Agency level and the Program level

Partnership in problem solving

honesty and commitment to finding the right solution

Communication is the key to our relationship

clear, accurate and timely information; ongoing opportunities for feedback

Support for HMIS

System Administrator Support

- ✓ Team of System Administrators acting as your Local System Administrator (LSA)
- ✓ Trained and supported by MCAH
- ✓ Provide all LSA functions & liaison with MCAH
- ✓ Engaged and knowledgeable about your community

Data Utilization & Reporting

- ✓ Data Analyst working with System Administrators
- ✓ Support federal reports (APRs, AHAR, PIT/HIC, etc.)
- ✓ Meet deadlines
- ✓ Measure performance
- ✓ Ensure that agencies and CoC staff understand the numbers for your community

Community Empowerment

- ✓ Support community-wide processes such as Coordinated Assessment/Intake
- ✓ Tailored training to meet your local needs
- ✓ Strengthen data quality
- ✓ Support development of CoC policies
- ✓ Use of data for system design