



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of December 31, 2014

NC SOAR Outcomes

Total usable outcomes reports received*	1,608
Total Approved	1,287
Total Denied	313
Total Death Before Decision	8
Average time between completion of application and determination for initial applications	100 days
Median number of days between completion of application and determination on initial applications	88 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 8 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	38%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$17,068,185.21

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Beaufort	1	100% (1/1)	N
Bladen	1	0% (0/1)	N
Brunswick	4	50% (2/4)	N
Buncombe	317	81% (255/316); 1 Death Before Decision	Y: 4 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	22	73% (16/22)	N
Cumberland	14	79% (11/14);	Y: 1 FTE
Davidson	6	83% (5/6)	N
Durham	215	86% (185/214); 1 Death Before Decision	Y: 3 FTE
Edgecombe	4	50% (2/4)	N
Forsyth	135	87% (118/135)	Y: 3 FTE
Gaston	5	100% (5/5)	N
Granville	3	67% (2/3)	Y: 1 PTE
Guilford	40	78% (31/40)	Y: 2 FTE
Haywood	1	100% (1/1)	N
Henderson	39	55%(21/38); 1 Death Before Decision	Y: 1 FTE
Iredell	46	89% (41/46)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Martin	2	50% (1/2)	N
McDowell	1	100% (1/1)	N
Mecklenburg	203	86% (172/201); 2 Deaths Before Decision	Y: 4 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	267	72% (193/267)	Y: 1 FTE
Orange	36	89% (31/35); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	65	56% (36/64); 1 Death Before Decision	Y: 2 FTE, 1 PTE
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Union	1	1 Death Before Decision	N
Vance	4	100% (4/4)	N
Wake	132	93% (123/132);	Y: 2 FTE
Watauga	3	50% (1/3)	N
Wayne	9	89% (8/9)	Y: 2 FTE
Wilkes	1	100% (1/1)	N