



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of September 30, 2014

NC SOAR Outcomes

Total usable outcomes reports received*	1,521
Total Approved	1,212
Total Denied	302
Total Death Before Decision	7
Average time between completion of application and determination for initial applications	99 days
Median number of days between completion of application and determination on initial applications	86 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 8 months
Percentage of applications approved (not including deaths before decisions)	80%
Percentage that required CE	38%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$16,035,523.74

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	5	100% (5/5)	N
Beaufort	1	100% (1/1)	N
Bladen	1	0% (0/1)	N
Brunswick	4	50% (2/4)	N
Buncombe	292	80% (233/291); 1 Death Before Decision	Y: 4 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	21	67% (14/21)	N
Cumberland	14	79% (11/14);	Y: 1 FTE
Davidson	6	83% (5/6)	N
Durham	203	87% (175/202); 1 Death Before Decision	Y: 3 FTE
Edgecombe	4	50% (2/4)	N
Forsyth	132	87% (115/132)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Granville	3	67% (2/3)	Y: 1 PTE
Guilford	37	76% (28/37)	Y: 2 FTE
Haywood	1	100% (1/1)	N
Henderson	39	55%(21/38); 1 Death Before Decision	Y: 1 FTE
Iredell	43	88% (38/43)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Martin	2	50% (1/2)	Y:1 FTE
McDowell	1	100% (1/1)	N
Mecklenburg	190	86% (163/189); 1 Death Before Decision	Y: 4 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	252	72% (181/252)	Y: 1 FTE
Orange	32	87% (27/31); 1 Death Before Decision	N
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	62	56% (34/61); 1 Death Before Decision	Y: 2 FTE, 1 PTE
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Union	1	1 Death Before Decision	N
Vance	4	100% (4/4)	N
Wake	128	93% (119/128);	N
Watauga	3	50% (1/3)	N
Wayne	8	88% (7/8)	Y: 2 FTE
Wilkes	1	100% (1/1)	N