



NC Balance of State Continuum of Care

Data Quality Subcommittee

June 5, 2014

2:00 PM

Welcome

- Roll Call
- Reminders
 - *6 to mute/unmute line
 - Please do not put us on hold
 - Hold music is disruptive



Today's Agenda

- Tip of the Month
 - Differences between Don't Know/Missing/Refused
- Data Completeness Report Card Review
- Point in Time Count & Data Quality
- Changes to HUD Data Standards



Tip of the Month

- Don't Know/Refused are used differently
 - Have negative impact on data quality
 - Don't know
 - Traditionally used when case manager did not know
 - Should be CLIENT does not know
 - Use this for disappeared clients (for now)
 - Keep list of disappeared clients, will change exit destinations later



Tip of the Month

- Don't Know/Refused are used differently
 - Refused
 - CLIENT refused
 - Future usage (new HUD Data Standards)
 - Still based on what CLIENT says
 - Will be an option for Client Disappeared



Data Completeness Report Card

- Current CoC grade is a C (89%)
 - Based on average of HUD Universal Data Elements (UDEs) complete
- Most problematic UDEs (% complete)
 - Housing Status (86%)
 - Disabling Condition (87%)
 - Zip Code of Last Permanent Address (88%)
 - Veteran Status (89%)
 - All most all Income Source/Amount data elements
 - Not UDE, still required by HUD



Data Completeness Report Card

- Other issues
 - Enrollment in agency instead of programs
 - 400 clients
 - SSVF clients with “Closed” records show null values
 - Can only be viewed by users at your agency
 - Required to have 2 Release of Information forms on file
 - Results in a poor grade in report



Data Completeness Report Card

- Why is data completeness important?
 - Availability of timely and accurate data helps to end homelessness
 - Prepare for the HUD processes/reporting
 - CoC application
 - ESG application
 - AHAR
 - PIT



Point in Time Count & DQ

- PIT provides accurate picture of homelessness in BoS?
 - Credibility of PIT depends on accuracy of CHIN data
 - CHIN data used to generate sheltered count and subpopulation data



Revised HUD Data Standards

- Released May 2014
- To take effect October 2014
- Big changes
 - Children and income data no longer required
 - Added “Client Disappeared” as Exit Destination choice
- Changes for end users
 - Now: nothing
 - Training by October 1



Wrap Up

- Next meeting
 - CHANGED MEETING DAY
 - Fourth Monday of the month
 - Bimonthly
 - Monday July 21, 10:30 AM
 - Register: <http://www.ncceh.org/events/753/>
- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393

