


# NC Balance of State Continuum of Care

Permanent Supportive Housing Subcommittee  
August 18, 2014  
10:30 AM

## Today's Agenda

- Prior Residence
- 2013 CoC Project Application Strategic Planning Objectives
  - Increase Project Participants Income
  - Increase Participants Obtaining Mainstream Benefits
- APRs due for CoC Application Process



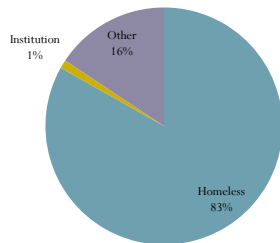
## Prior Residence

- Eligibility
  - PSH: Category 1 & Category 4
    - Literally homeless
    - Fleeing DV/sexual assault

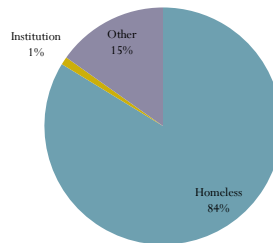


## Residence Prior to PSH Program Entry

**Resident Prior, 2012 (n=600)**



**Resident Prior, 2013 (n=744)**



## Residence Prior to Program Entry

Other Locations	2012	2013
PSH for Homeless persons	4	2
Owned by Client, no Subsidy	3	7
Owned by Client, with Subsidy	0	0
Rental by Client, no subsidy	7	7
Rental by Client, with VASH Subsidy	0	0
Rental by Client, with other ongoing Subsidy	1	1
Hotel/Motel, Paid by Client	3	2
Staying or Living with Family	29	30
Staying or Living with Friend(s)	30	31
Other	15	8
Don't Know/Refused	0	4
Information Missing	2	21
Total	94	113



## CoC Application Strategic Planning Objectives

- HUD evaluating CoC applications
  - How are CoCs furthering achievement of HUD/Federal Strategic Plan Goals
- 5 Strategic Planning Objectives
  1. Ending chronic homelessness
  2. Increasing housing stability
  3. Increasing participant income
  4. Increasing participants obtaining mainstream benefits
  5. Using RRH to reduce family homelessness



## CoC Application Strategic Planning Objectives

- Today's conversation: 2 of 4 total goals related to permanent housing
  - Income and benefits strategic planning objectives
  - May PSH Subcommittee discussed Goals 1 & 2
    - Ending chronic homelessness
    - Increasing housing stability
- PSH Subcommittee named in application as responsible for implementing goals



## Strategic Planning Goal 3

- Increase project participants income
  - Cash income sources
 

<ul style="list-style-type: none"> <li>• Earned Income</li> <li>• Unemployment Insurance</li> <li>• SSI</li> <li>• SSDI</li> <li>• Veteran's disability</li> <li>• Private disability insurance</li> <li>• Worker's compensation</li> <li>• TANF or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>• General Assistance</li> <li>• Retirement (Social Security)</li> <li>• Veteran's pension</li> <li>• Pension from former job</li> <li>• Child support</li> <li>• Alimony</li> <li>• Other</li> </ul>
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## Strategic Planning Goal 3

- Increase project participants income

	2013 Actual	2014 Proposed	2015 Proposed
% participants in CoC-funded projects increased income from <b>employment</b> from entry to exit	3%	7%	9%
% participants in CoC-funded projects increased income from <b>sources other than employment</b> from entry to exit	8%	13%	15%



## Strategic Planning Goal 3

- Increase project participants income
  - CoC: Data quality, program evaluation, SOAR, improving reporting, encourage connection to Voc Rehab
  - PSH Subcommittee: Recommending strategies
    - Increase rate of income
    - Based on best practices and benchmarks
  - Grantees: ensuring participants connected with mainstream employment programs
    - TANF, WFD, Supported Employment
    - Recording income changes in HMIS



## Strategic Planning Goal 4

- Increase number of participants obtaining mainstream benefits
  - Non-Cash Mainstream Benefits
    - SNAP
    - MEDICAID
    - MEDICARE
    - State children’s health insurance
    - WIC
    - VA medical services
    - TANF child care services
    - TANF transportation
    - Other TANF
    - Temporary rental assistance
    - Section 8
    - Other



## Strategic Planning Goal 4

- Increase number of participants obtaining mainstream benefits

	2013 Actual	2014 Proposed	2015 Proposed
% participants in CoC-funded projects obtained non-cash mainstream benefits from entry to exit	65%	66%	67%



## Strategic Planning Goal 4

- Increase number of participants obtaining mainstream benefits
  - CoC: data quality, program evaluation
  - CoC: providing information, strengthening relationships with stakeholders
    - ~~ICCHP~~: connecting DSS and grantees
    - Under-utilized mainstream benefit programs
      - Eligibility criteria
      - Application process



## Strategic Planning Goal 4

- Increase number of participants obtaining mainstream benefits
  - PSH Subcommittee: Recommending strategies
    - Based on best practices and benchmarks
  - Grantees: Ensuring participants connected
    - SNAP, Medicaid, VA
    - Updating changes to mainstream benefits in HMIS



## Income & Benefit Data in HMIS

- Income, sources and non-cash benefits must be collected for heads of household and adults
- CoC funded programs are required to report this information to HUD
- 4 new performance measures related to income growth
  - Change in employment income
  - Change in non-employment cash income
  - Change in employment income for system leavers
  - Change in non-employment income for system leavers



## NC BoS Income & Benefit Data

Data Element	Required for	% Complete
Income Received (Y/N) (Entry)	All	83.86%
Income Received (Y/N) (Exit)	All Exits	90.00%
Income Source at Entry	Income =Y (Entry)	83.53%
Income Source at Exit	Income =Y (Exit)	84.30%
Income Amount at Entry	Income =Y (Entry)	83.57%
Income Amount at Exit	Income =Y (Exit)	84.25%
Non-Cash Benefit Received (Y/N) (Entry)	All	83.86%
Non-Cash Benefit Received (Y/N) (Exit)	All Exits	90.00%
Non-Cash Source at Entry	Non-Cash =Y (Entry)	85.36%
Non-Cash Source at Exit	Non-Cash =Y (Exit)	84.58%



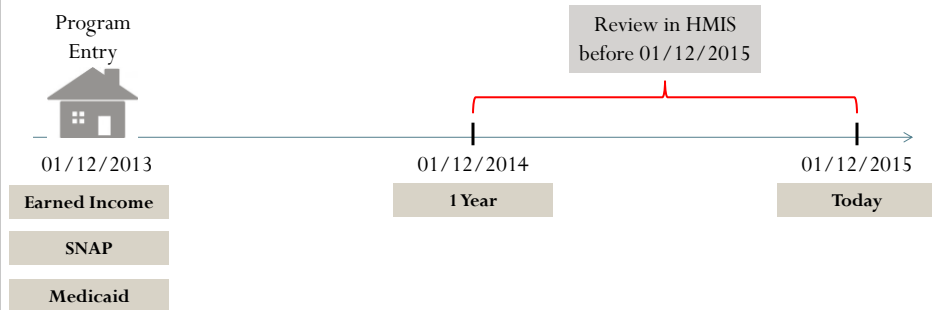


## Income and Benefit Rules

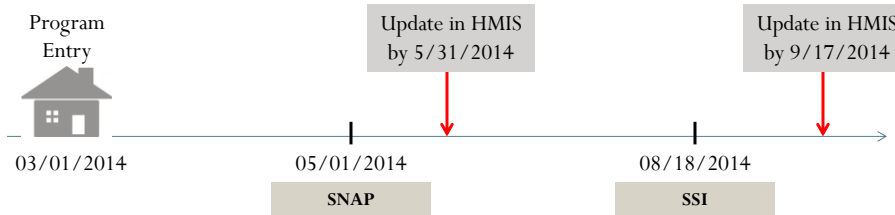
When is Income and Benefit Data Collected?	Where is Data Entered?
At program entry	Entry Assessment
When income changes during program stay	Interim Review
Once annually for stays over 365 days	Interim Review
At program exit	Exit Assessment



## Income Interim Review-Long stays



## Income Interim Review-Changes



## APR Submission

- Need program-level APR data for CoC application
- CoC application likely coming out in September
- Submit APR
  - Contact Tia for help
  - Send to NC BoS for review before submitting in ESNAPS



## Stay in touch!

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