

NC Balance of State Continuum of Care

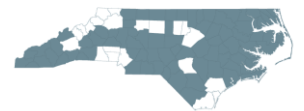
Steering Committee Meeting

July 1, 2014

10:30 AM

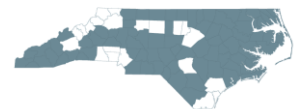
Welcome

- Roll Call
- Reminders
 - *6 to mute/unmute line
 - Please do not put us on hold
 - Hold music is disruptive



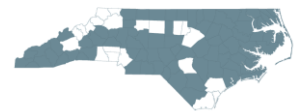
Today's Agenda

- ESG Shelter Operations Funds & Application Update
- Coordinated Assessment Toolkit Feedback
- Performance Improvement Process (PIP)
- HMIS RFP Update
- Mayors Challenge to End Veteran Homelessness
- July Meetings
- Regional Committee Updates
- Reminders



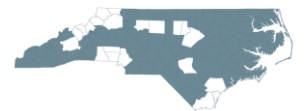
2: Review & Approve Minutes

- June minutes
 - ncceh.org/files/4462



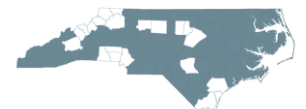
ESG Shelter Operations Funds

- State ESG Office announced awards for one-time shelter operations money
- BoS agencies awarded \$156,841
 - 9 of 13 awards from BoS
 - 57% of total award amount



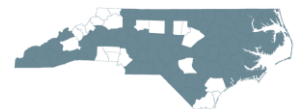
ESG Shelter Operations Funds

Awarded Agencies	Regional Committee
ECHO Ministry	Davie Surry Stokes
Family Care of Catawba County	Catawba
Family Services of Piedmont	Piedmont
Greenville Community Shelter	Pitt
Meeting Place One	Burke
Safe Space	Kerr Tar
SFVC	Southeast
Union County Community Shelter	Piedmont
United Community Ministries	Twin County



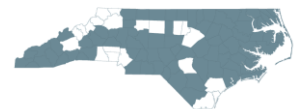
ESG Application Update

- Application coming soon
- Will detail application process and funding availability
 - Application process
 - Project applications + Regional application
 - Regional Committees determine funding requests
 - Funding availability
 - By Regional Committee
 - Maximum amounts for Emergency Response
 - Shelter & grandfathered transitional housing
 - Minimum amounts for Housing Stabilization
 - Rapid re-housing & targeted prevention



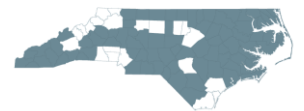
ESG Intent to Apply

- Optional form for agencies to express interest in applying for ESG funds
- Regional Committee can use this form
 - To help organize expected ESG applications
 - To help agencies think through funding request
 - Not required
- NC BoS staff will forward submissions to Regional Leads weekly
- NC BoS staff will not make contact with applicants – this is responsibility of each Regional Committee
- ESG Intent to Apply form: www.ncceh.org/bos/esg



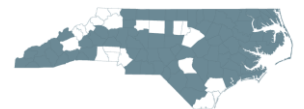
Coordinated Assessment Toolkit

- Regional Committees reviewed CA Toolkit in June
- Received feedback from 10 Regional Committees
 - No changes or additions to incorporate
- Additional thoughts at this time?
 - Does your Regional Committee support the guidelines, vision, and governance structure in the Coordinated Assessment Toolkit?
 - Do the timeline, process and next steps seem feasible?
 - Suggestions for additional resources?



Coordinated Assessment Toolkit

- Next steps
 - Coordinated assessment workgroup meeting
 - Incorporating feedback into second draft of Toolkit
 - Any interested party invited to attend
 - Tuesday July 8, 10-11:30 a.m.
 - Email bos@ncceh.org for agenda and call-in info
 - Revised Toolkit presented at August Steering Committee meeting for approval



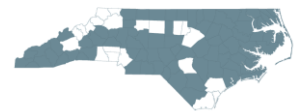
Coordinated Assessment Toolkit

- Next steps
 - Coordinated assessment workshops
 - Groups of tiered Regional Committees
 - Grouped with like-sized, like-resourced communities
 - 2 days
 - In Raleigh, August – September
 - Delegation from Regional Committee to attend
 - Content
 - Select model
 - Map system access
 - Refine referral and wait list process



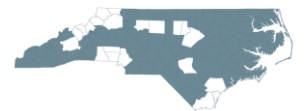
Performance Improvement Process

- HEARTH changed the level at which HUD measures performance
 - Section 427(b)(1)(A)
 - From program level to community/CoC level
 - HUD measures NC Balance of State as an entire CoC on our progress towards reducing and ending homelessness



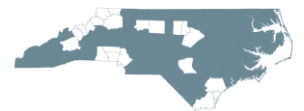
Performance Improvement Process

- HEARTH outlines some processes for strategic planning and project performance measurement
 - Determine which projects to fund in CoC application process
 - Set quantifiable performance measures
 - Create timelines for task completion
 - Analyze project outcomes
- Having measurement processes in place will ensure
 - NC BoS is eligible for maximum HUD funding
 - NC BoS making best use of funds available



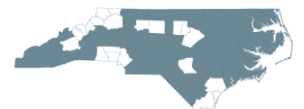
Performance Improvement Process

- NC BoS staff have developed a Performance Improvement Process for CoC grantees
 - Formalizing what is already in place
 - Improving on some elements
 - New QPR



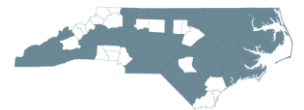
Performance Improvement Process

- Goals
 - Improve CoC-funded project performance
 - Ensure BoS funding used in most effective way possible
 - Improve overall CoC performance as measured by HUD



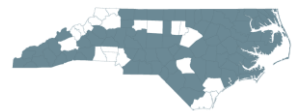
Performance Improvement Process

- 2 prongs of PIP
 - Ongoing
 - NC BoS staff will focus on this first
 - Targeting low performers
 - NC BoS will determine how to target, work on this later



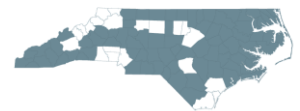
Performance Improvement Process

- Ongoing
 - Four reports due for each annual grant
 - 3 QPRs – due at the end of first, second and third quarters
 - 1 APR – due at grant's end



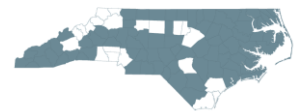
Performance Improvement Process

- NC BoS will email grantees in advance of QPR/APR deadlines
- New QPR
 - Streamlined
 - Pre-populated
 - Focused around performance measures from HUD
 - Entry destination
 - Length of stay
 - Unit utilization
 - Housing stability
 - Increase income
 - Mainstream benefits
 - Different process between NC BoS and grantees



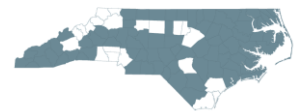
Performance Improvement Process

- PIP Training
 - Required for CoC grantees
 - Same training offered twice
 - Tuesday August 12, 2-3:00 pm
 - Thursday August 14, 10:30-11:30 am
 - Register on NCCEH website
 - Link will be sent to CoC grantees



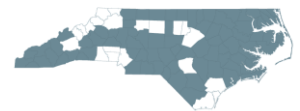
HMIS RFP Update

- CHIN Governance Committee reviewing applications
- Applicants not participating to avoid conflict of interest
 - NCCEH staff and board members
 - 4 BoS reps, have non-conflicted alternates and/or reps



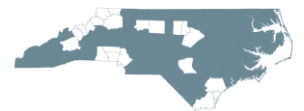
Mayor's Challenge to End Veterans Homelessness

- White House event
 - First Lady Michelle Obama
 - HUD Secretary Shaun Donovan
 - VA Interim Secretary Gibson
 - Officials from USICH and National League of Cities
 - Challenging mayors to end veteran homelessness by 2015
 - Redoubled efforts to end veteran homeless
- NCCEH blog: ncceh.org/2014/06/13/first-lady-michelle-obama-announces-mayors-challenge-to-end-veteran-homelessness/



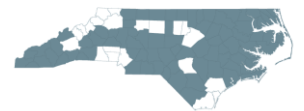
Upcoming Meetings

- Tuesday July 8, Coordinated Assessment Workgroup
 - 10:00 – 11:30 a.m.
 - Email bos@ncceh.org if you'd like to attend
- Monday July 21, Data Quality Subcommittee
 - 10:30 – 11:30 a.m.
 - Register: ncceh.org/events/753



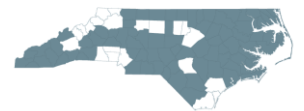
9: Regional Committee Updates

- Other news and updates from your community?



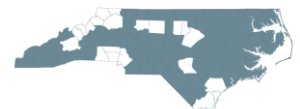
Reminders

- Regional Leads: Distribute link to ESG Intent to Apply form if you plan to use it
 - ncceh.org/bos/esg/
- Coordinated Assessment workgroup meeting
 - Email bos@ncceh.org to attend
 - Tuesday, August 8 at 10-11:30 am
- CoC grantees: Register for one of two PIP trainings
 - Tuesday, August 12, 2:00-3:00 pm
 - Thursday, August 14, 10:30-11:30 am



Reminders, Cont.

- Questions or comments about HMIS RFP
 - Paulette White, (252) 258-3909, paulette.white@pittcountync.gov
 - Ellen Blackman, (919) 587-0363, eblackman@eastpointe.net
- Get your mayor and other community members involved with ending veteran homelessness:
ncceh.org/2014/06/13/first-lady-michelle-obama-announces-mayors-challenge-to-end-veteran-homelessness
- CHIN Users: Register for & attend the Data Quality Subcommittee



Wrap Up

- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393

