



# NC Balance of State Continuum of Care

Data Quality Subcommittee

March 27, 2014

10:30 AM

## Welcome

- Roll Call
- Reminders
  - \*6 to mute/unmute line
  - Please do not put us on hold
    - Hold music is disruptive



## Today's Agenda

- Tip of the Month
  - Updating Income
- Data Completeness Report Card Review
  - Best Data by Program Type
  - Significant Improvement
- Performance Improvement in Balance of State



## Tip of the Month

- **Update income using interim reviews**
  - Record changes
  - Record maintenance
    - Income
    - Non-cash benefits
  - Required by HUD every 12 months
    - HEARTH measure/HUD & CoC goal: increase income
      - 20% increase in earned income
      - 54% increase in non-employment income



## Tip of the Month

- **Changes in income**
  - Verify income not entered by your agency
  - Close out invalid income with end date
  - Add new income and/or non-cash benefits
  
- **No changes in income (i.e. maintained income)**
  - Must complete interim review in HMIS
    - Absence of interim review negatively impacts stayers in APR
  - Save interim without making changes



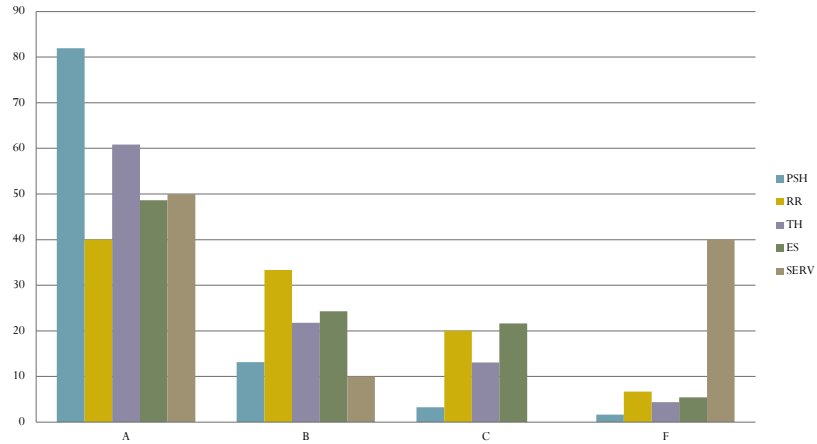
## Data Completeness Report Card

- This report is only a starting point
  - Only counts non-null values at program entry
    - Non-HUD values are not recognized
  - Full picture of data quality includes
    - Data completeness
      - + Congruency
      - + Accuracy
  - Missing important data elements
    - Exit destinations



## Data Completeness Report Card

Data Completeness Scores by Program Type



## Data Completeness Report Card

- Significant Improvement
  - Cardinal Innovations-Kerr Tar
    - PH3 program improved from F → A
    - Steps taken to improve
    - Process for getting started
    - What was easy/hard about working on data
    - Results



## Performance Review

- An increasing component of HUD-funded work
  - HEARTH focus
    - Accountability
    - Data-driven decisions
  - CoC grantees
    - Ongoing evaluation of program performance
  - ESG grantees
    - State ESG office working on performance evaluation process



## Performance Review: CoC Grantees

- Email reminder
- Run APR in CHIN
- Complete QPR form or APR in esnaps
  - MUST match data in CHIN
  - Assistance available for both before submission
- Send completed form or APR **AND** CHIN report used to [BoS@ncceh.org](mailto:BoS@ncceh.org)



## Performance Review: CoC Grantees

- NCCEH reviews submitted forms and program data
  - Data quality
  - Persons served
    - Subpopulations
  - Residence prior to entry
  - Income
    - Type and sources
    - Change → increase
  - Exit destination
- Provide feedback and/or develop improvement plan



## Wrap Up

- Next meeting:
  - Thursday May 22, 10:30 AM
  - Register: [www.ncceh.org/events/691](http://www.ncceh.org/events/691)
- Keep in touch
  - [bos@ncceh.org](mailto:bos@ncceh.org)
  - (919) 755-4393

