

# North Carolina Balance of State Continuum of Care

Permanent Supportive Housing Subcommittee  
November 12, 2013  
10:30 AM

## Welcome

- Roll Call
- Reminders
  - \*6 to mute/unmute line
  - Please do not put us on hold
    - Hold music is disruptive

## Today's Agenda

- CoC Scorecard
  - Permanent Supportive Housing Measures
    - Proposed 2013 Measures
    - How/Why Measure Set
    - Discussion of Challenges

## Scorecard Process

- Proposed Scorecard in Approval Process
  - Currently by Scorecard Committee
  - Potential Tweaks Once NOFA Released
  - Steering Committee Has Final Approval

## How Scorecard Used

- All Renewal Projects Scored
- Members of Project Review Committee & NCCEH Staff
- Project Ranked and Tiered (Depending on NOFA)

## CoC Scorecard Goals

- Agencies have capacity to run effective programs
- Fund projects that reflect BoS & HUD priorities
  - Permanent Supportive Housing
  - Chronically Homeless
  - Veterans
- Incentivize agencies to be good partners
- Bolster Regional Committee performance & capacity
- Funded projects are good stewards of BoS CoC funding and performing to BoS CoC standards

## HEARTH Goals

- Performance Evaluated across Entire CoC
- Decrease New Homelessness
- Decrease Length of Time Homeless
- Decrease Episodes of Repeat Homelessness
- Increase Income, Exits to Permanent Housing

## NEW: Key Elements of PSH

- How Determined: Based on SAMHSA Key Elements (pages 2-5)
  - [homeless.samhsa.gov/Resource/Building-your-Program-Permanent-Supportive-Housing-48830.aspx](http://homeless.samhsa.gov/Resource/Building-your-Program-Permanent-Supportive-Housing-48830.aspx)
- Why: Model Fidelity to Evidence-Based Practices within NC BoS
- Scoring: Threshold Yes/No

## NEW: Key Elements of PSH, Cont.

- Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability.
- Participation in services is voluntary and tenants cannot be evicted for rejecting services.
- House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community.

## NEW: Key Elements of PSH, Cont.

- Housing is not time-limited, and the lease is renewable at tenants' and owners' option.
- Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences.
- As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes.
- Problems Meeting Goals?

## NEW: APR Data

- 2012
  - 60 Points, Minimum of 50
- 2013
  - 85 Points or Loss of 20, Minimum of 50
- Already Being Scored on APR Measures
  - 2013 = Scoring Rubric Spelled Out
  - 2012 = 3 Broad Questions
- HUD Goals & BoS Goals Detailed

## NEW: APR Data, Cont.

- Program Unit Utilization Rate
  - 95% or Higher      5 Points
  - 80-94%              0 Points
  - 0-79%                -5 Points

## NEW: APR Data, Cont.

- 100% Program Participants Enter from Eligible Homeless Situation
  - Yes 5 Points
  - No 0 Points

## NEW: APR Data, Cont.

- Percentage of Program Participants Exited to Permanent Housing
  - No Exits 10 Points
  - 80% or Higher 10 Points

## NEW: APR Data, Cont.

- Percentage of Program Participants Exited to Known Destination
  - 95% or Higher      5 Points
  - 80-94%              0 Points
  - 0-79%                -5 Points

## NEW: APR Data, Cont.

- Percentage of Program Participants Employed at Program Exit
  - HUD Goal (at least 20%)    5 Points
  - BoS Goal (at least 28%)    10 Points



## NEW: APR Data, Cont.

- Percentage of Program Participants Receiving Mainstream Benefits at Exit
  - HUD Goal (at least 20%) 5 Points
  - BoS Goal (at least 75%) 10 Points

## NEW: APR Data, Cont.

- Percentage of Program Participants Remained in Program 6+ Months
  - HUD Goal (at least 80%) 5 Points
  - BoS Goal (at least 87%) 10 Points

## HMIS Participation

- HMIS Data Completeness
  - 81% or Higher      5 Points
  - 80%                      0 Points
  - Below 80%              -10 Points

## HMIS Participation, Cont.

- Additional Beds Entered into CHIN
  - Beds Not Part of Project Application
    - Helps with HMIS Bed Coverage Rating in Collaborative Application
  - Yes                      5 Points
  - No                        0 Points

## HMIS Participation, Cont.

- Agency Commits to Enter 100% of Beds into CHIN (with Client Consent)
  - Helps with HMIS Bed Coverage Rating in Collaborative Application
  - Threshold: Yes/No

## NEW: HMIS Participation, Cont.

- APR Submitted to HUD Matches CHIN
  - Comparison by NCCEH staff
  - Increases CoC Data Quality
- 5 Points

## Discussion of Challenges

- Feedback: Where Is Your Program?
- Ideas to Improve Performance

## Next meeting

- Change of meeting date!
  - Quarterly (Feb, May, Aug, Nov) – same
  - 10:30 a.m. – same
  - 2nd Monday – new
- Monday February 10, 2014, 10:30 a.m.
- Register: [www.ncceh.org/events/669](http://www.ncceh.org/events/669)

## Stay in touch!

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