



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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www.ncceh.org

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FY 2011-2012

As of July 13, 2012

NC SOAR Outcomes

Total usable outcomes reports received*	294
Total Approved	231
Total Pending	1
Total Denied	60
Total Death Before Decision	2
Average time between completion of application and determination for initial applications	85 days
Percentage of caseworkers becoming the 1696	97%
Average length of time homeless	2 years, 7 months
Percentage of applications approved (not including those pending)	80%
Percentage that required CE	34%
Amount of income brought into state (includes first year of annual income and back pay awarded to applicants)	\$3,267,714.02

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	1	100% (1/1)	N
Buncombe	77	69% (53/77);	Y: 1.5 FTE
Cumberland	5	60%(3/5);	Y: 1 FTE
Durham	32	91% (29/32)	Y: 2 FTE
Forsyth	20	80% (16/20)	Y: 2 FTE
Iredell	8	63% (5/8)	Y: 1 FTE
Mecklenburg	47	84% (38/45); 1 Death Before Decision, 1 Pending	Y: 2 FTE
New Hanover	39	69% (27/39)	Y: 1 FTE
Orange	2	100% (2/2)	N
Pitt	19	67% (12/18); 1 Death Before Decision	Y: 1 FTE, 2 PTE
Wake	43	100% (43/43);	Y: 2 FTE
Wayne	1	100% (1/1)	N