



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

NC Balance of State CoC Funding and Performance Subcommittee Meeting Minutes 11.21.24

Members Present: Bonnie Harper, Lori Watts, Melissa Hewitt, Talaika Williams, Amy Modlin, Lynne James

NCCEH Staff Present: Jenny Simmons, Mia Philips, Mira Sanderson, Brian Alexander, Dashia Shanks

Minutes:

Jenny welcomed new members, provided an introduction/overview to the subcommittee, and reviewed the meeting agenda.

Programmatic Performance Measures

Homelessness Prevention

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people with disabling conditions	35%	37%	35%	37%	25%	-		
% of adults that increased earned cash income	10%	5%	10%	2%	5%	13%		SPM baseline is for all project types
Median length of project participation for leavers	90 days or less	82 days	90 days or less	136 days	136 days	-		*Increase in SFRF projects
% of people that exited to a permanent destination	80%	61%	80%	46%	54%	-		HUD Benchmark

- Members discussed each performance measure and potential benchmark for 2025. After deliberation, the group decided on the following benchmarks for 2025:
 - % of people with disabling conditions: 38%
 - % of adults that increased earned cash income: 13%
 - Median length of project participation for leavers: 90 days or less
 - % of people that exited to a permanent destination: 80%

Rapid Rehousing

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people with disabling conditions	40%	43%	35%	35%	34%	-		DV RRH providers have been excluded from this measure because of a different target population.
% of people that exited to a permanent destination	80%	66%	80%	46%	63%	-		HUD Benchmark
% of adults that increased earned cash income	20%	6%	20%	7%	8%	13%		SPM baseline is for all project types
% of people exiting to PH that returned to homelessness within 2 years	Below 20%	5%	Below 20%	7%	14%	16%		SPM baseline for all project types minus PSH
Median length of project participation of leavers	180 – 270 days	175 days	180-270 days	231 days	274 days	-		

- Members discussed each performance measure and potential benchmark for 2025. After deliberation, the group decided on the following benchmarks for 2025:
 - % of people with disabling condition: 45%
 - % of people that exited to a permanent destination: 80%
 - % of adults that increased earned cash income: 20%
 - Link to training on HMIS: <https://www.nceh.org/hmis/news/>
 - % of people exiting to PH that returned to homelessness within 2 years: 16%
 - Median length of project participants of leavers: 180 – 270 days

Permanent Supportive Housing

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people that exited to a permanent destination	80%	83%	80%	74%	70%	97%		SPM baseline includes exits to & retention of PH
% of adults that increased earned income	20%	12%	20%	13%	9%	13%		SPM baseline is for CoC-funded RRH and PSH
% of adults that increased unearned cash income	35%	40%	30%	50%	37%	35%		SPM baseline is for CoC-funded RRH and PSH
% of people exiting to PH that returned to homelessness within 2 years	Below 20%	2%	Below 20%	7%	15%	16%		SPM baseline is for all project types

- Members discussed each performance measure and potential benchmark for 2025. After deliberation, the group decided on the following benchmarks for 2025:
 - % of people that exited to a permanent destination: 80%
 - % of adults that increased earned income: 20%
 - % of adults that increased unearned cash income: 40%
 - % of people exiting to PH that returned to homelessness within 2 years: 16%

Next Steps:

- Hold webinars in the first quarter of 2025 with every project type (Street Outreach, Emergency

Shelter, Rapid Rehousing, Homelessness Prevention, and Permanent Supportive Housing) to review these performance measures in detail. These will also be included in the scorecards.

- Bonnie made a motion to approve, with Lynne seconding it. All committee members agreed with the motion, and it was approved. Jenny will update the scorecards for the Scorecard Committee.

2025 Meeting Schedule:

- FPS meetings occur on the 3rd Thursday of the month at 2 PM.
- We will skip meetings in July, August, and December.
- **The next meeting date is January 16, 2025.**