**NC Balance of State CoC Funding and Performance
Subcommittee Meeting Minutes
10.17.24**

Members Present: Bonnie Harper, Melissa McKeown, Sarah Lancaster, Lynne James, Melissa Hewitt

NCCEH Staff Present: Jenny Simmons, Brian Alexander, Dashia Shanks

Minutes:
Jenny welcomed members and reviewed the meeting agenda.

Proposed 2024 HMIS Recruitment Process presented by Jenny
- The NC Balance of State CoC will increase HMIS bed coverage to 85% by December 31, 2025.
- The CoC will use a new strategy to increase HMIS bed coverage by targeting the largest ES/TH/PH
- projects in each region to engage in conversation to participate in HMIS.
    - The goal would be to recruit 5 of the largest ES/TH/PH projects to use HMIS by December 31, 2025.
- Jenny thanked members of their review of HMIS recruitment materials.
    - On the HMIS Participation Plan, staff:
        - Added clarification regarding assistance from other Regional Committee members when RLA doesn't have experience with HMIS.
        - Added in the Engagement and Oversight section that NC BoS CoC staff will partner with the 13 Regional Lead Alternates (RLA) *and other Regional Committee members as needed.*
    - Members had no suggested edits to the scripts or guide.
- Bonnie made a motion to approve the proposed 2024 HMIS Recruitment Process. Melissa McKeown seconded. Members unanimously approved the process.
- Staff will present the recommended process to the Steering Committee for approval at its November meeting.

Programmatic Performance Measures presented by Jenny
- Goal: Update the recommended list of programmatic performance measures for the CoC to use to evaluate project effectiveness and guide technical assistance efforts
- Setting performance measures benchmarks helps projects and the CoC improve services and outcomes.
- Transparent communication with agencies about how the CoC will measure project effectiveness will:
    - Improve services for people experiencing homelessness

- Focus agencies on practices that help them meet expected benchmarks
- Indicate to staff where they should prioritize technical assistance
- Prioritize a culture of accurate data collection & regular evaluation
- Directly affect the CoC's System Performance Measures
- Increase & expand opportunities for funding
- CoC staff pulled baseline data for performance measures from HMIS for each project type to better understand where CoC projects are. Jenny reminded members to keep these questions in mind as the FPS makes decisions for 2025:
    - Does the baseline data suggest an increase or decrease in the benchmark the CoC sets?
    - What benchmark is reasonable to push projects to improve program outcomes but not too high to demotivate agencies?
    - When should we be more assertive in benchmarks to help with CoC System Performance Measures?
- Jenny discussed measures for each of the different project types including baseline and actual data for 2023 and 2024. Members made decisions about updating benchmarks for 2025 based on baseline and actual data.

Street Outreach

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people with disabling conditions	50%	51%	50%	54%	48%	-		
% of people exiting to PH destinations	20%	18%	20%	11%	17%	-		
% of people exiting to shelter	20%	12%	20%	11%	16%	-		
% of households experiencing chronic homelessness	30%	27%	30%	25%	27%	-		

- Members discussed each measure and potential benchmark for 2025. The group decided on the following benchmarks for 2025:
    - % of people with disabling conditions: 50%
    - % of people exiting to PH destinations: 20%
    - % of people exiting to shelter: 20%
    - % of households experiencing chronic homelessness: 30%

Emergency Shelter

Performance Measure	2024 Benchmark	2024 Baseline	2023 Benchmark	2023 Baseline	2022 Baseline	SPM Baseline	Updated 2025 Benchmark	Comments
% of people with disabling conditions	50%	46%	50%	45%	40%	-		DV shelters have been excluded from this measure because of a different target population.
% of adults that increased earned cash income	10%	4%	10%	4%	4%	13%		SPM baseline is for all project types
% of people exit to a permanent destination	35%	27%	40%	19%	25%	40%		SPM baseline includes ES, TH, & RRH
% of households experiencing chronic homelessness	25%	13%	25%	13%	14%	-		DV shelters have been excluded from this measure because of a different target population.
Median length of project participation of leavers	90 – 120 days	22 days	90 – 120 days	20 days	20 days	105 days		SPM baseline includes ES & TH – suggest a range for this measure

- Members discussed each measure and potential benchmark for 2025. The group decided on the following benchmarks for 2025:
    - % of people with disabling conditions: 50%
    - % of people that increased earned cash income: 10%
    - % of people exiting to PH destinations: 35%
    - % of households experiencing chronic homelessness: 25%
    - Median length of project participation of leavers: 90-120 days

Next FPS meeting: November 21, 2024 at 2 PM

- The FPS meeting will focus on performance measures for rapid rehousing, homelessness prevention, and permanent supportive housing.