

# Reason for Leaving & Exit Destination Deep Dive

October 2024



**NC COALITION** to  
**HOMELESSNESS** end

# Agenda

1. Purpose
2. Reason for Leaving Options
3. Destination Types
4. Different Situations
5. Follow up Rental Subsidy questions
6. Ongoing Client Checks
7. Reports available

# Purpose

Recording Reason for Leaving and Exit Destinations are essential

- Why they left
- Identifying gaps
- Are we ending client homelessness

Reports sent to HUD using Exit Destination:

- Longitudinal System Analysis
- System Performance Measures
- Annual Performance Report (APR)
- Consolidated Annual Performance and Evaluation Report (CAPER)



The background of the slide is a repeating pattern of white line-art icons on a teal background. The icons represent various types of buildings, including houses, multi-story apartment buildings, and industrial structures, interspersed with small trees. The text "Reason for Leaving" is centered in the middle of the slide in a white, bold, sans-serif font.

# Reason for Leaving

# Reason for Leaving Key Points

## Definition:

- General explanation on why a client no longer needs services from the project
- Exit destinations don't tell you why a client is leaving
- Use the client notes section, for additional Reason for Leaving explanation



# Reason for Leaving: Successful

Successfully housed (by program)	The program assisted the client into housing, no longer homeless and enrolled
Successfully housed (self-resolved)	The client self-resolved and found housing without specific program support, no longer homeless and enrolled
Successfully referred to another provider	Client connected to another provider that can better meet their needs

# Reason for Leaving: Services no longer needed

Leaving for institution	The client needs services beyond the scope of the program such as hospitalization or in-patient care, or the client was incarcerated
Moving out of service area	The client is relocating somewhere outside of this project's area of service
No longer needs services	Client no longer in need of services the project is offering
No longer wants services	Client refusing available services or no longer wishes to engage in services

# Reason for Leaving: Unspecified Exits

Unknown/disappeared	No information is available on why the client has left
Data clean-up	Clients are exited for data clean-up
Death	The client has passed away during program enrollment



## Reason for Leaving: Other Exits

Mutually agreed program exit	Client and program agree to no longer work together
Maximum time in program	Program rules limit the days a client may participate
No longer eligible	The client's situation has changed and the program or funding rules prevent serving the client
Disagreement/noncompliance	The client didn't follow program rules/requirements or did not want to follow them
Safety concerns/risk	Client caused a safety risk to themselves or others





# Destinations

# Exit Destination Key Points

## Definition:

- To identify where a client will stay just after exiting a project for purposes of tracking and outcome measurement.
- An exit can be considered positive, negative, or neutral DS0

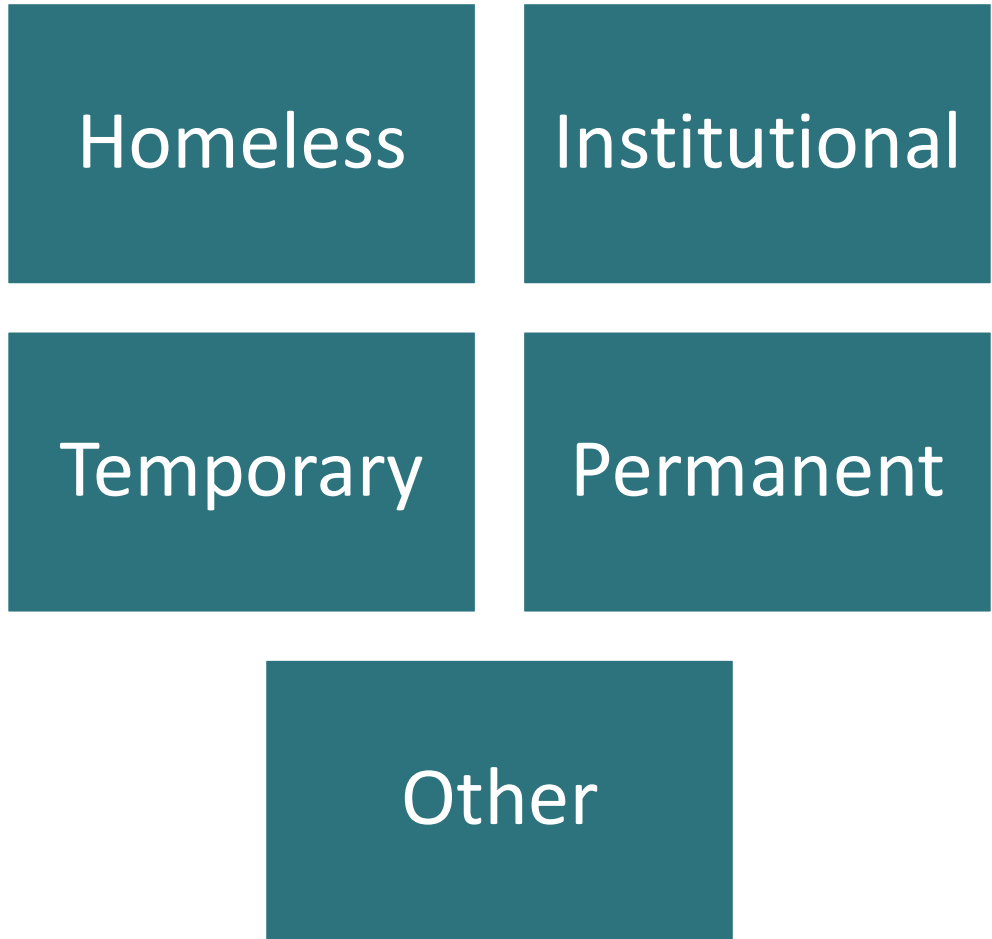


## Slide 11

---

**DS0** Couldn't find this in the 24 Data Standards from HUD  
Dashia Shanks, 2024-10-15T18:23:24.413

# Destination Types



# Homeless Destinations

Place Not Meant for Habitation	living anywhere outside or any place not meant for human habitation
Emergency Shelter	A facility, the primary purpose of which is to provide temporary shelter for individuals and families experiencing homelessness
Safe Haven	Serves persons with severe mental illness and/or substance use <b>Does Not Exist in BOS, Durham, or Orange CoC's</b>

# Institutional Destinations

Foster Care Home/Group Home	Youth (18-24 years old) or child (<18 years old) foster care home or foster care group home
Hospital or other residential non-psychiatric medical facility	medical center or residential care involving a medical need (hospital, rehabilitation center) that is not for psychiatric services
Jail, prison or juvenile detention facility	local jail, prison (state or federal) or juvenile detention facility. Does not include community supervision or probation
Long-term care facility or nursing home	A long-term care facility or nursing home



# Institutional Destinations Cont.

Psychiatric hospital or other psychiatric facility	psychiatric facility, psychiatric hospital, or psychiatric unit of a local hospital
Substance Use Treatment facility or Detox center	substance use treatment program, detox program, or other substance use residential facility



# Temporary Destinations

Transitional Housing for homeless persons (including youth)	Transitional Housing program has an Occupancy Agreement that is renewable for up to 24 months
Residential project or halfway house with no homeless criteria	Sober living or other residential project with no lease or rights of tenancy, with or without time limits
Hotel or motel paid for without emergency shelter voucher	Hotel or motel where the client or other private entity pays for their stay
Host Home (non-crisis)	An arrangement to stay in a third party's home, no homeless criteria required



## Temporary Destinations Cont.

Staying or Living with Family – Temporary Tenure	A family member’s room, apartment, or house where a client will stay for only a short time according to self-report or agency staff report
Staying or Living with Friends – Temporary Tenure	A friend’s room, apartment, or house where a client will stay for only a short time according to self-report or agency staff report
Moved from one HOPWA funded project to HOPWA TH	Limited to use by HOPWA-funded Projects

# Permanent Destinations

Staying or Living with Family – Permanent Tenure	Room, apartment or house occupied by a family member where the intention is to keep living there
Staying or Living with Friends – Permanent Tenure	Client has moved into a room, apartment or house occupied by a friend and is intending on living there
Moved from one HOPWA funded project to HOPWA PH	Limited to use by HOPWA-funded Projects (HOPWA – Housing Opportunities for Persons with AIDS or HIV; TH – Transitional Housing)



## Permanent Destinations Cont.

Rental by client, no ongoing housing subsidy	Rental that the client will pay for on their own
Rental by client, with ongoing housing subsidy	Any subsidized rental housing
Owned by client, with ongoing housing subsidy	client owns the unit they are living in and has an ongoing housing subsidy
Owned by client, no ongoing housing subsidy	The client owns the unit they are living in and does not have an ongoing housing subsidy attached to it



# Other Destinations

No exit interview completed	Client left the program before an exit conversation
Other	Some place other than what is available in any of the above fields
Deceased	client died while in the program. Considered a complete response for data quality and reporting purposes.
Worker unable to determine	Limited to use by PATH funded projects

## Other Destinations Cont.

Client doesn't know	The client doesn't know where they is going upon exit
Client prefers not to answer	The client refused to tell program staff where he or she was going
Data not collected	Data was not collected before the client exited

# Subsidy Types Follow-up question

GPD TIP subsidy	Unit the client is renting is being supported by a Grant Per Diem Transition in Place subsidy
Veterans Affairs Supportive Housing (VASH) housing subsidy	Unit the client is renting is being supported by a HUD/VASH subsidy
RRH or equivalent subsidy	Unit the client is renting is being subsidized by a Rapid Re-Housing homeless funding source
HCV voucher	Unit the client is renting is supported by a HUD Housing Choice Voucher (HCV)



## Subsidy Types Follow-up question Cont.

Public housing unit	Units managed by Public Housing Authorities for eligible low-income families, the elderly, and persons with disabilities
Rental by client, with other ongoing, housing subsidy	Unit the client is renting is being supported by any other subsidy – either government or private, either site-based or voucher
Housing Stability Voucher	Stability Vouchers are a partnership between Public Housing Authorities and Continuums of Care to pair HCVs with services
Family Unification Program Voucher (FUP)	A partnership between Public Housing Authorities and Public Child Welfare Agencies to dedicate HCVs to families who lack adequate housing to receive a child from out-of-home care or youth up to 24 years old exiting foster care





## Subsidy Types Follow-up question Cont.

Foster Youth to Independence Initiative (FYI)	A partnership between Public Housing Authorities and Public Child Welfare Agencies to dedicate HCVs to youth up to 24 years old exiting foster care
Permanent Supportive Housing (PSH)	project that offers permanent housing and supportive services to assist people experiencing homelessness with a disability to live independently
Other permanent housing dedicated for formerly homeless persons	The unit the client is renting is being subsidized by a homeless funding source

# Ongoing client activity checks

Agency Administrators must routinely check client project participation every 90 days to ensure continued activity

Clients who have disappeared after being engaged can be a common issue and must be monitored

Coordinated Entry & Street Outreach Projects:

- Clients with no activity 90 days after last contact must be exited from HMIS Projects



# Reporting

## **Business Objects:**

- C009 - 0551 - Exit Reason Leaving Outcomes
- A020 – Data Quality Monitoring Report

## **CAPER & APR:**

- Q22c – Exit Destination – All Persons
- Q23d - Exit Destination - Subsidy Type of Persons Exiting to Rental by Client With An Ongoing Subsidy
- Q23e - Exit Destination Type by Race and Ethnicity
- 25i - Exit Destination – Veterans
- 25j - Exit Destination - Subsidy Type of Persons Exiting to Rental by Client With An Ongoing Subsidy – Veteran
- 27f1 - Exit Destination – Youth
- 27f2 - Exit Destination - Subsidy Type of Persons Exiting to Rental by Client With An Ongoing Subsidy - Youth



## Contact NCCEH

hello@ncceh.org

919.755.4393

## Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997

NCEndHomelessness 

@NCHomelessness 

nc\_end\_homelessness 



NCCEH